

Thank you for choosing to store with Stackrite and abiding by our Facility Rules:

Access Hours

5am – 9pm, 7 days a week

Accessing the Facility

For site safety and security settings you must always use your own access account to enter and exit the facility. Absolutely no tailgating.

Please be aware persons entering the premises do so at their own risk. Customers store at their own risk and are required to follow our reasonable directions.

In and Around the Facility

For your safety, do not place objects in front of gates or roller doors. Gates and other access doors may close without warning and should not be obstructed.

There are shared zones throughout the Facility so please be aware of others, take care and when driving adhere to the 5km speed limit around the Facility. Pedestrians should be aware of vehicles moving around the Facility.

This Facility is alarmed and monitored at all times. If you or one of your associates triggers a security or emergency services alarm, a call out fee of \$150 will apply.

Please be considerate of others. Aggressive, abusive or any antisocial behavior will not be tolerated.

Smoking or vaping is not permitted at this Facility. Pets and animals must be restrained at all times in this Facility.

Your Storage Unit

You provide your own padlock and keep the key to your storage unit. Your goods are stored at your own risk.

You must secure your storage unit with a padlock or Bluetooth-enabled locking device, and secure any of the Facility's gates / doors that you use from unauthorised entry by using the Stackrite app to open and close the gates.

The Facility's common areas are under continuous CCTV surveillance. The inside of your storage unit may be visible on camera if the door to your storage unit is open.



STACKRITE
SELF STORAGE

You must not store hazardous, illegal, stolen, flammable, explosive, environmentally harmful, perishable or living goods or goods that pose a risk to any property or person. This includes **lithium-ion batteries** or **items containing lithium-ion batteries**.

You must not reside, sleep, camp, loiter, operate a business, or conduct commercial activities within your storage unit or anywhere in the Facility.

You must not access the Facility's electricity supply via power points, extension leads or other measures.

Your Goods

You must not leave any goods unattended in a common area of the Facility. We have rights to deal with such goods under the self storage agreement.

Fees

Storage fees must be paid on time. Failure to pay on time will incur late fees and your access to the Facility will be suspended. Please contact info@stackrite.co.nz should you need to discuss outstanding payments.

The Facility has the right to sell your goods if you do not pay your storage fees in accordance with your self storage agreement.

Your Details

Please update your contact details on the Stackrite app within 2 business days if your contact details, or the contact details of your Alternative Contact Person change.

Moving Out

When it's time to move out, please provide 30 days' notice of your intention to move out.

You must move out within 24 hours of termination of the self storage agreement.

Please ensure you take all goods with you when you move out. Your unit must be left empty and clean with your lock removed. A cleaning fee and rubbish disposal charges may apply if you do not abide by these rules.

Need Help?

For access and site issues please refer to 'Contact Us' on your Stackrite app.

If further help is required, contact Code9 on 03 374 3424.

Please note call out charges may apply.

FACILITY RULES



ACCESSING THE FACILITY

Entry is at your own risk. Customers store at their own risk and must follow all Facility rules and directions.



MOVING AROUND THE FACILITY

Keep clear of roller doors, gates and access doors as they may close without warning.



SHARED ZONES

Drive carefully and adhere to the 5km/h speed limit. Watch for pedestrians and supervise children at all times.



SECURING UNITS AND GATES

Secure your unit with a padlock or smart lock. Close and lock gates and doors after use.



RESPECTFUL BEHAVIOUR

Aggressive, abusive or antisocial behaviour is not tolerated and may result in termination of your storage agreement.



SECURITY & SURVEILLANCE

This facility is alarmed and monitored 24/7. By entering you consent to being recorded. Alarm call-outs will incur a fee of \$150.



PETS AND ANIMALS

Pets and animals must be restrained at all times.



NO SMOKING OR VAPING

Smoking and vaping are prohibited anywhere within the Facility.



SAFE USE OF GOODS HANDLING EQUIPMENT

Use trolleys and any goods handling equipment safely and responsibly. Comply with any safety instructions and return after use.



STORAGE FEES

Fees must be paid on time. Late payment will incur fees and may suspend access.



DEFAULT ACTIONS

The Facility has the right to sell your goods if you do not pay your storage fees in accordance with your self storage agreement.



MOVING OUT

Please provide 30 days' notice when it's time to move out. Ensure you take all your goods with you and leave your unit empty with your lock removed. Rubbish disposal charges may apply.



PROHIBITED GOODS

Do not store hazardous, illegal, stolen, flammable, explosive, environmentally harmful, perishable, or living goods.

Do not store items containing lithium-ion batteries.

You must not access this Facility's power supply via power points, extensions leads or other measures.

STOP Are you storing prohibited goods?

