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Phone: 515-332-1802

Limited Warranty

HTC Group Limited, warrants to the original purchaser each new Trailer/Product to be free from defects in materials and workmanship attributable to Manufacturer, subject to the limitations and exclusions described below. This limited warranty is extended to the original purchaser only and does not extend to any other persons to whom the trailer may be transferred.

2-Year Structural Warranty Coverage: Manufacturer warrants the frame and welds to be free from defects in materials and workmanship for a two-year period from the date of purchase.

1-Year Warranty Coverage: Manufacturer warrants the installation of all other components to be free from defects in workmanship for a one-year period from the date of purchase.

What Is Not Covered: Provisions of this limited warranty shall not apply to any product which is found to have been modified or altered in any way; nor shall the limited warranty apply to any defect or malfunction which was caused by damage in whole or in part, unreasonable use or failure to provide a reasonable and necessary maintenance. The limited warranty will not cover damage caused by overloading (determined by the GVWR), improper hitch ball or tow vehicle hook up; damage to the contents of any product, regardless of cause, off road usage, tow vehicle wiring, tire alignment, and damages to any tow vehicle. This limited warranty does not cover components covered by individual suppliers; such items include, but are not limited to, axles, tires, jacks, lights, and couplers.

General Conditions: HTC Trailers, reserves the right to make changes in or additions to trailers built or sold by them at any time without incurring any obligation to make the same or similar changes or additions to trailers previously built or sold.

HTC Trailers and its authorized dealers also reserve the right to provide post-warranty repairs, conduct recalls, or extend the warranty coverage period for certain trailers or trailer populations, at the sole discretion of HTC Trailers. The fact that HTC Trailers has provided such measures to a particular trailer or trailer population in no way obligates HTC Trailers to provide similar accommodations to other owners of similar trailers

How Do You Get Service: Original purchaser must notify selling dealer of any defects in material or workmanship immediately upon discovery of the defect. It is the selling dealer's responsibility to notify the manufacturer of any warrantable issues and to request authorization and replacement warranty parts. For any warranty claim found to be valid, Manufacturer at its election shall either repair or replace the Trailer/Product or give the purchaser a refund of the purchase price. This shall be the purchaser's sole remedy. The dealer/purchaser is required to complete the warranty registration within (30) thirty days of purchasing the Trailer/Product for which warranty coverage is being sought to obtain warranty service. THIS LIMITED WARRANTY WILL NOT APPLY IF A COMPLETE WARRANTY REGISTRATION IS NOT ON FILE WITH MANUFACTURER.

Other Limitations: ANY IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow disclaimer of implied warranties, so the above limitation may not apply to you.

The use of any unit as part of a rental fleet, or any other use for commercial purposes, voids this limited warranty. This limited warranty is intended to comply with the "Magnusson-Moss Warranty Federal Trade Commission Improvement Act" and any provisions of this limited warranty or actions taken by HTC Trailers pursuant to this limited warranty shall be construed accordingly.

HTC GROUP LIMITED, SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal right and you may also have other rights which vary from state to state.

