

# JULY'S COLLECTIVE IMPACT REPORT

In our journey to combat poverty and homelessness, we've learned that no one can do it alone. Collaboration is key, bringing together various agencies under the shared goal of guiding people toward self-sufficiency.



*Alston Wilkes Society, Carolina Community Actions, Bethel Shelters, Catawba Mental Health, No Sad Story Ministry, FAVOR- Faces and Voices of Recovery, House of Agape, Keystone Substance Abuse Services, The Haven Men's Shelter, The Life House Women's Shelter, The Manna House Pantry.*

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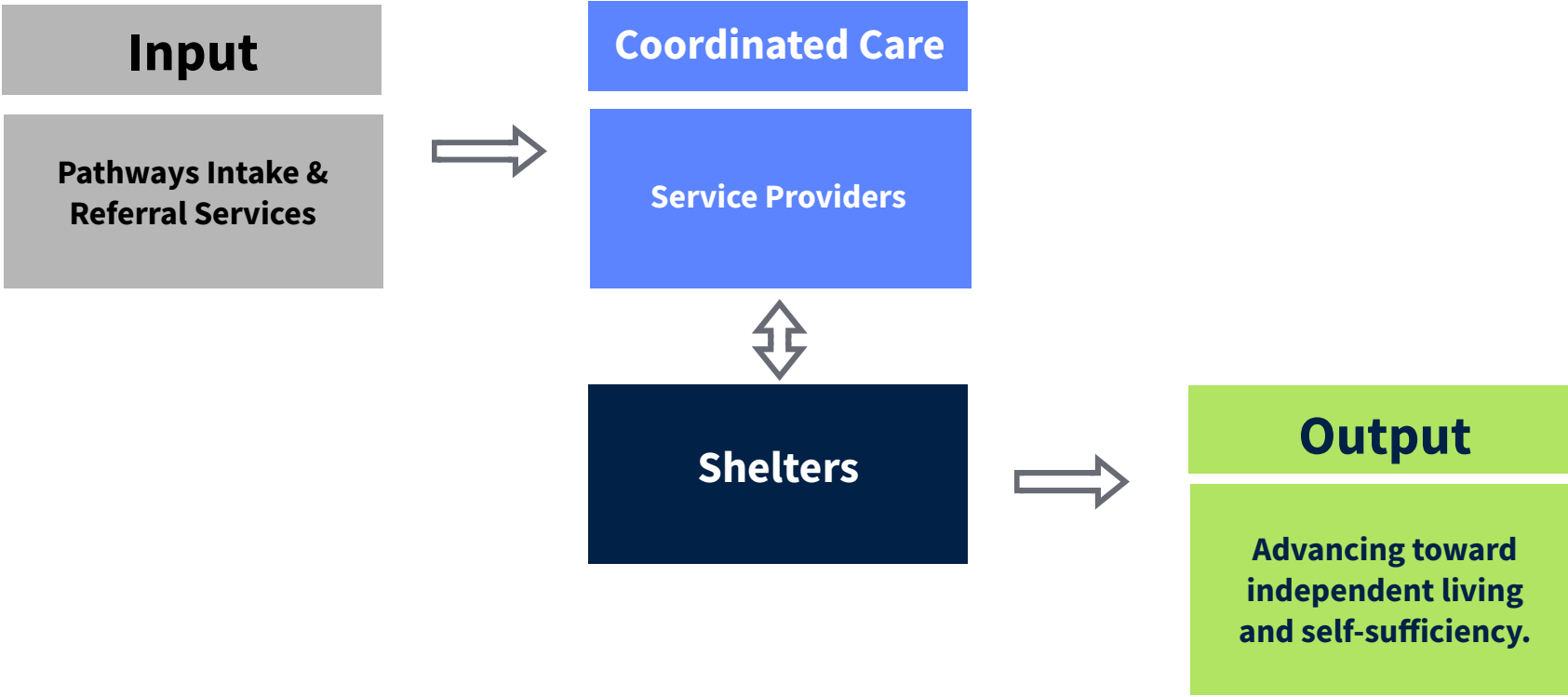
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# OUR COORDINATE CARE SYSTEM

[Campus Map](#)







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# INTAKE & REFERRALS

84

Intakes in June.

These are **NEW** individuals entering the system for the first time.

356

Intakes year-to-date.

These are the total number of **NEW** individuals in the system.

+ Detailed Report





## Referred Cases

Monitor the referred cases within your network.

### Referred Case Filters

Referred Case Created At  
01/01/2025 to 07/31/2025  
and Null values  
Network  
All

Originating Organization  
Pathways Community Center

Service Type Service Subtype  
All All

Origin  
All

Case Scope  
All

Status Resolution  
All All

### Geography

State County  
All All

ZIP Code  
All

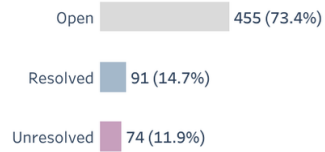
### Referred Case Summary

**620 Referred Cases**

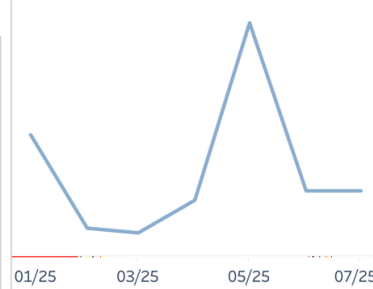
Impacting 332 clients

#### Referred Case Resolution

Select segmentation from dropdown

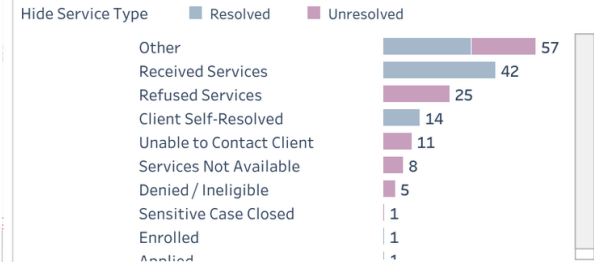


#### Median Days to Referred Case Acceptance



#### Referred Case Outcomes

Hover over a bar to view referred case outcome descriptions

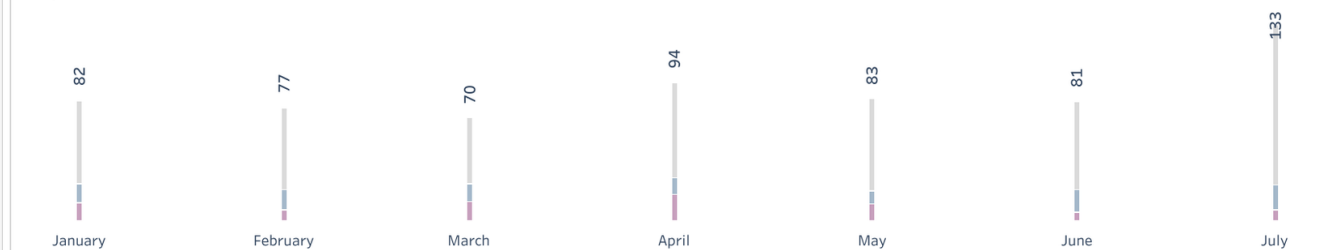


### Referred Case Volume

Select a segmentation and level of date granularity using [+] and [-]

Segment by Resolution

Open Resolved Unresolved





# Community Organization Overview

View network activity over time and across different networks, organizations, geographies, and service types.

## Overview Filters

Created At  
01/01/2025 to 07/31/2025  
and Null values  
Network  
All

Originating Organization  
Pathways Community Center

Service Type  
All

Service Subtype  
All

Case Scope  
All

## Geography

State  
All

County  
All

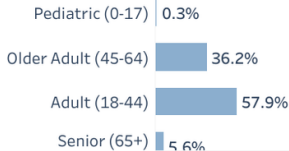
ZIP Code  
All

Clients Served	Clients Connected	Cases per Client	Cases	Managed Cases	Referred Cases	Off-Platform Cases
356	356	2.39	868	628	620	69

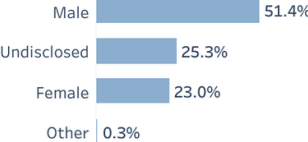
## Client Summary

Select bar(s) to filter tab

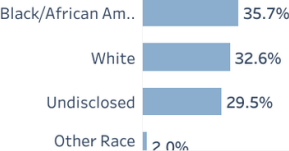
### Age Group



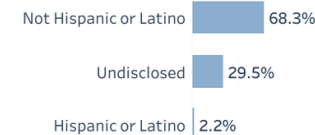
### Gender



### Race



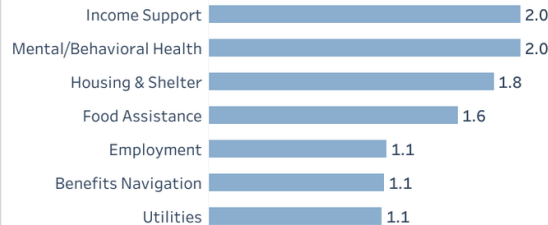
### Ethnicity



## Case Summary

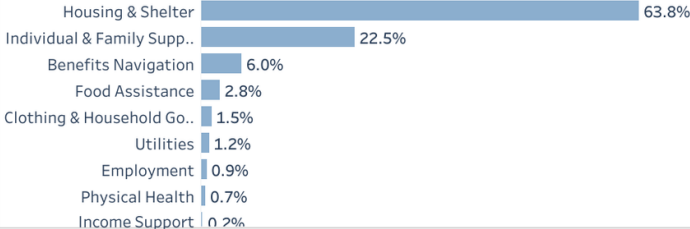
### Average Reoccurring Needs

Expand (+) to view service subtype



### Case Volume by Service Type

Expand (+) to view service subtype



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## SELF-SUFFICIENCY MEASURES

# SHARED GOAL

Pathways and on-site agencies empower individuals toward self-sufficiency by streamlining access to essential resources and services while fostering a collective impact.

+ MEASURES





## The Collective Impact Report Measures

### **SHARED GOAL:**

Advance individuals toward self-sufficiency by providing streamlined access to resources and services, fostering collective impact.

### **RESULTS-BASED ACCOUNTABILITY:**

We use the Results-Based Accountability (RBA) model to ensure our collective activities lead to meaningful results. This approach requires collaboration with many partners to establish desired outcomes, measure progress through specific indicators, and implement strategies to enhance community well-being and significantly impact clients' lives.

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### **OUTPUTS (ACTIVITIES):**

Outputs are the immediate activities or services provided by the on-site agencies at Pathways. These activities are what you consider the "how much" in

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## ESSENTIAL DOCUMENTATION

### Measurable Achievements:

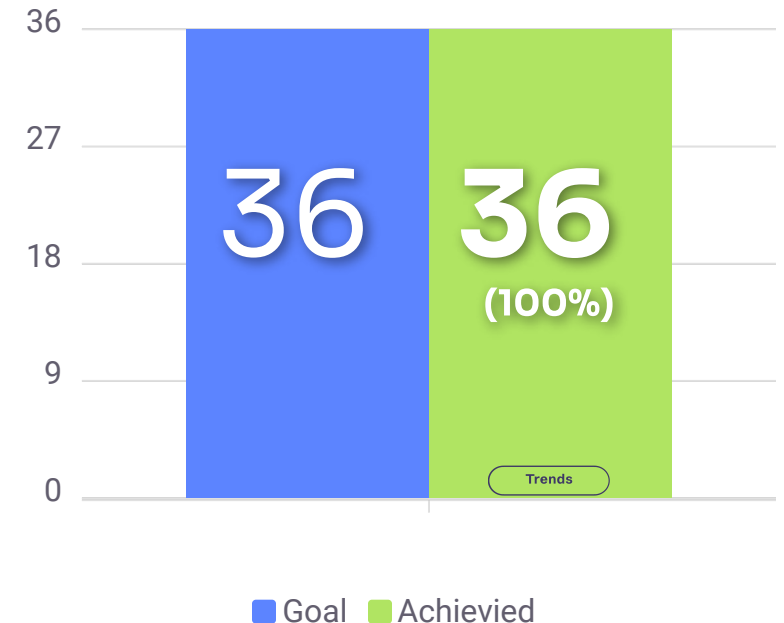
Obtaining a driver's license, securing a Social Security card, acquiring a birth certificate, and/or ensuring that all documents are current and valid.

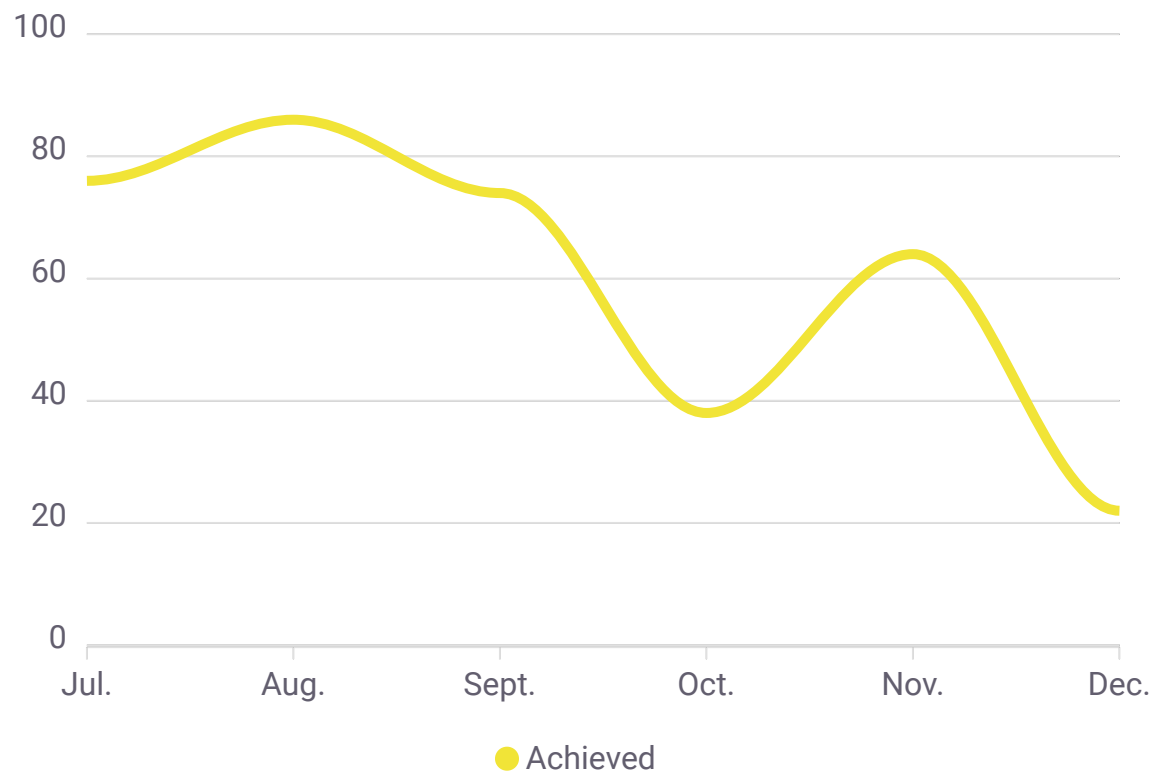
**Goal:** # of clients seeking essential documents.

(Note: Not all clients want or need IDs)

**Achievement:** # of clients who obtained an ID.

(Alston Wilkes Society)







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## HEALTH & WELLNESS

### Measurable Improvements:

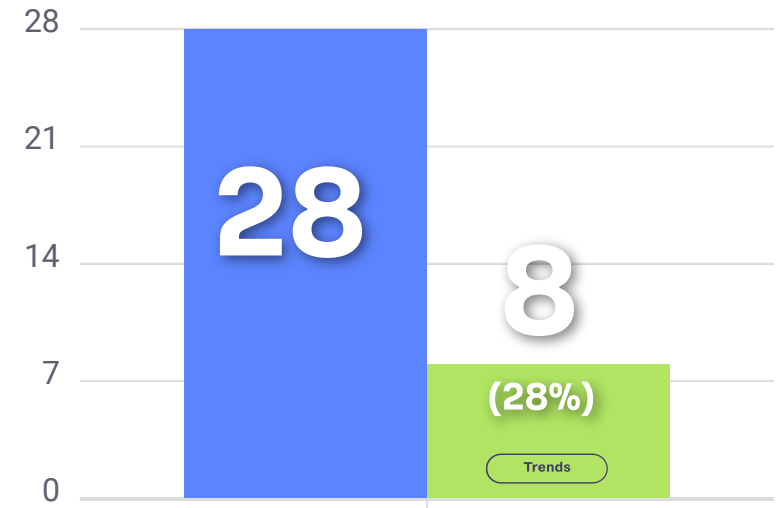
Consistent engagement with healthcare providers, counselors, and peer-support specialists, adherence to prescribed medical treatments, improved self-reported symptoms, and increased participation in wellness activities such as any of the classes offered in The Learning Lab.

**Goal:** # of clients seeking to enhance health and wellness.

(Note: Not all clients want or need to improve this area of their life)

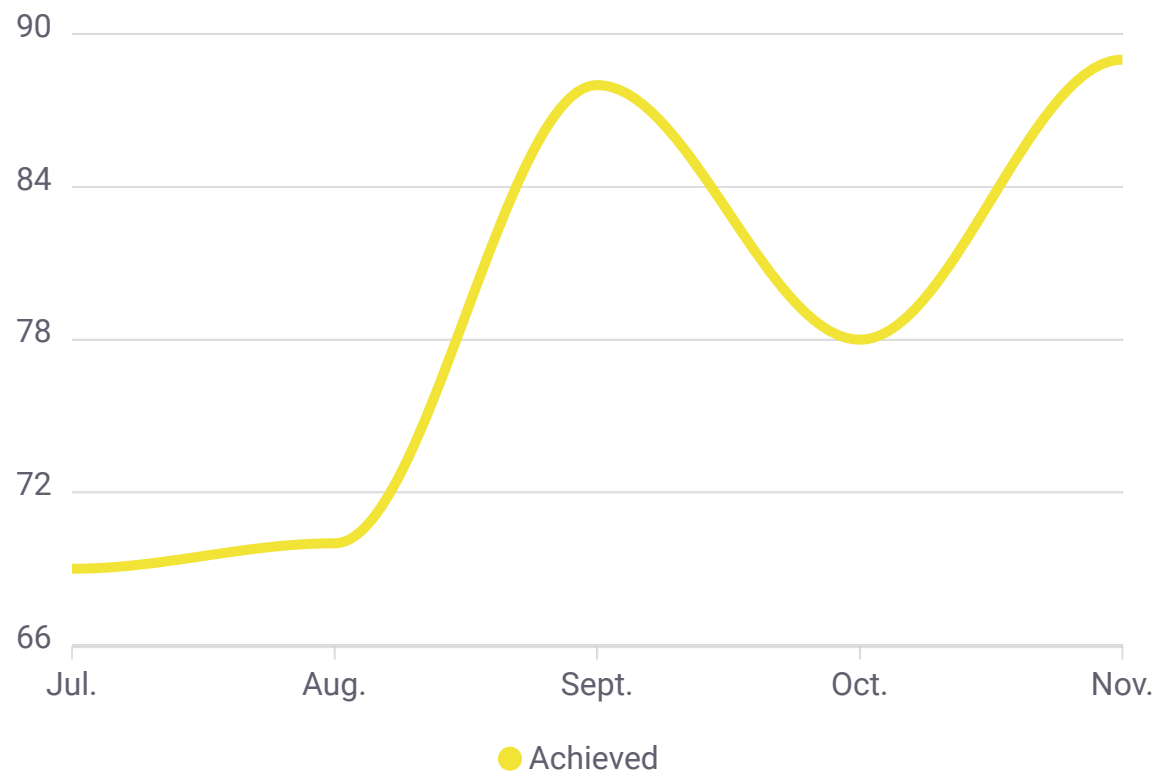
**Improved:** # of clients who showed improvement.

(Catawba Mental Health, Keystone, No Sad Story, FAVOR- Faces and Voices of Recovery, ZONA)



■ Goal ■ Improved





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## FINANCIAL INDEPENDENCE

### Measurable Improvements:

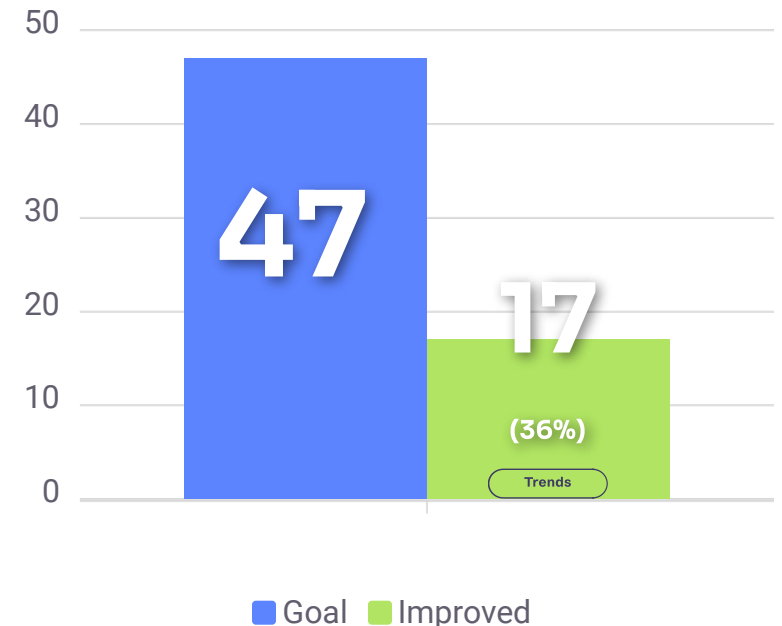
Improved employment status, increased savings, participation in financial literacy programs, opening a bank account, paying off credit card expenses, or making partial contributions toward rent, food, healthcare, and other necessities.

**Goal:** # of clients seeking to improve financial independence.

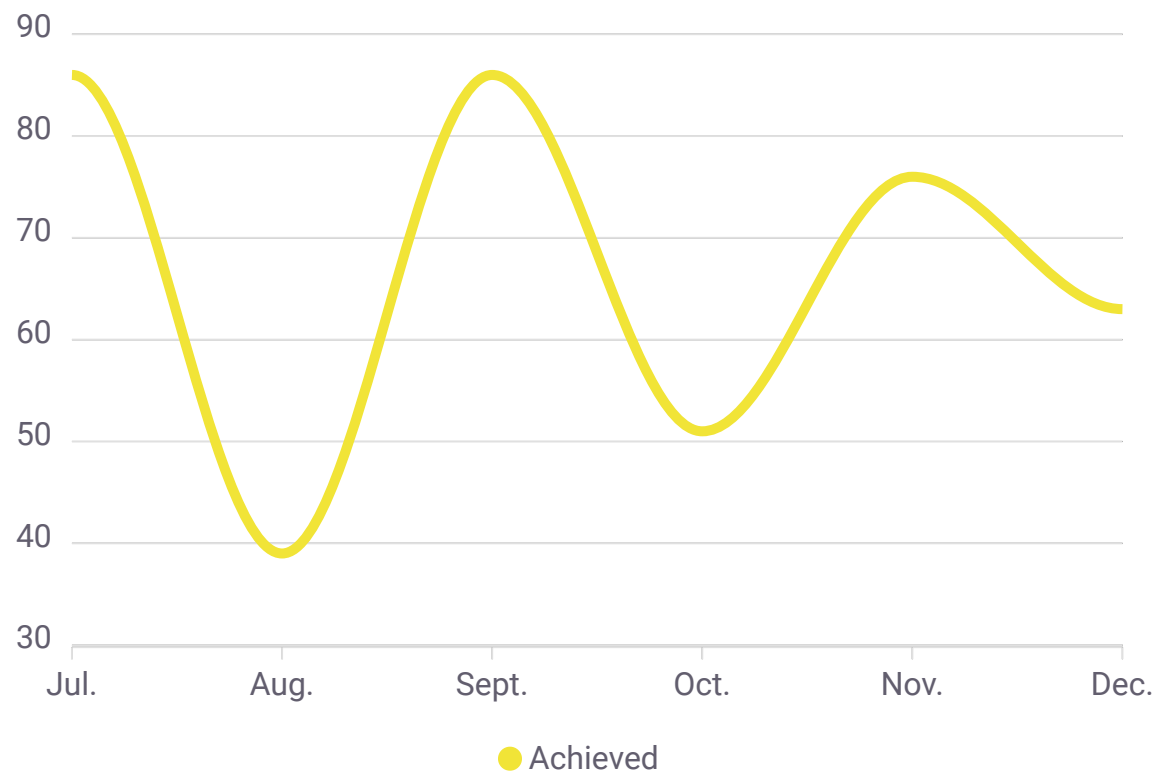
(Note: Not all clients want or need to improve this area of their life)

**Improved:** # of clients who showed improvement.

(Bethel Shelters, The Haven Men's Shelter, The Life House, No Sad Story)







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## EMPLOYEMENT

### Measurable Improvements:

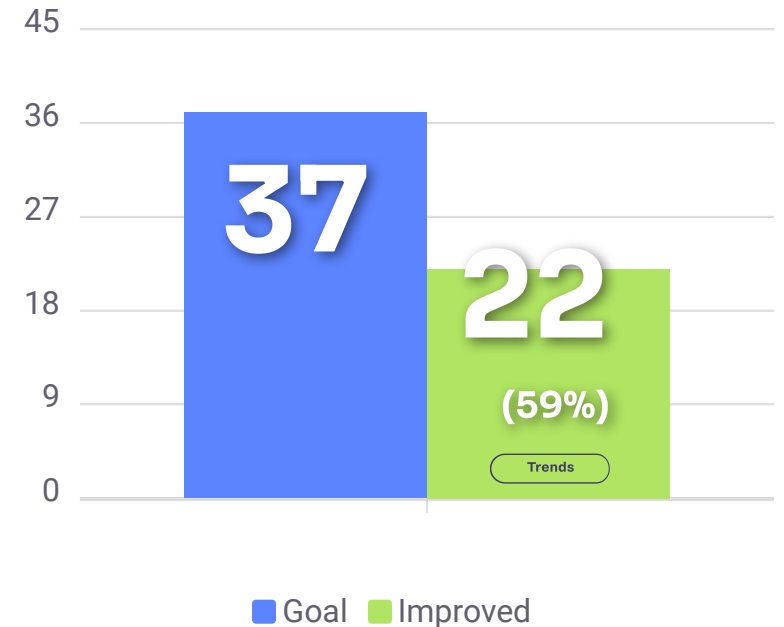
Maintaining the same job for a minimum specified period, transitioning from part-time to full-time employment, completing job training programs, successfully acquiring new employment following job loss, and regularly, timely receipt of income.

**Goal:** # of clients seeking to improve their employment situation.

(Note: Not all clients want or need to improve this area of their life)

**Improvement:** # of clients who showed improvement.

(Bethel Shelters, The Haven Men's Shelter, The Life House, No Sad Story)







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## INDEPENDENT LIVING

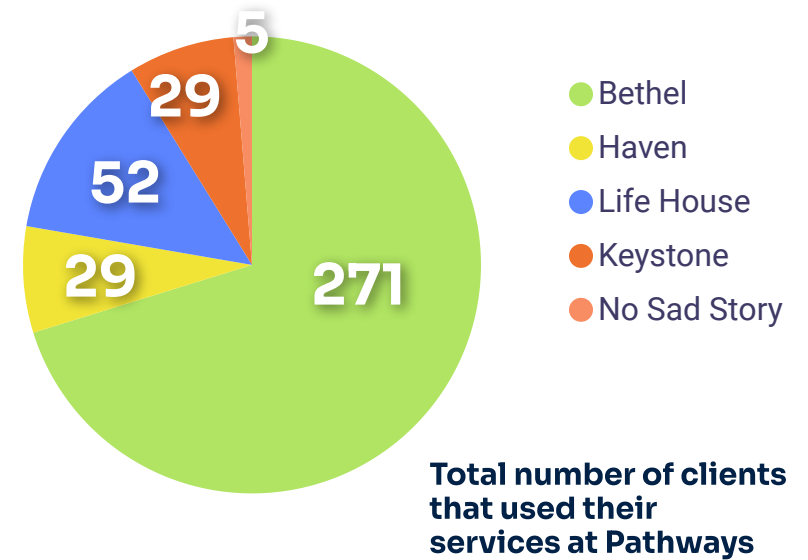
### Measurable Achievements:

Successful transition from shelter to independent housing, long-term residency in stable housing without the recurrent need for emergency housing services, ability to manage household responsibilities, and engagement in the community or supportive services that enhance living stability.

11

clients successfully transitioned  
to independent living in July!

Trends



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## RENT & UTILITIES



Carolina Community Actions at Pathways made a tangible impact by providing utility assistance and sufficiency support to 128 clients.

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## FRESH FOOD ACCESS



**1,793 HOT MEALS  
SERVED**



**1,277 BAGS OF FRESH  
GROCERIES PROVIDED**





# COLLABORATION AT PATHWAYS: CELEBRATING STRIDES TOWARD SELF-SUFFICIENCY



*A client began the Workforce Development Program in July and successfully obtained identification documents, including a birth certificate and ID card. Within her first month in the program, she secured employment.*

**-Bethel Shelters**



*One of the ladies we have served for over a year has graduated homeless court and obtained her ID! She is taking great strides to moving toward housing!*

**-The Life House**

*At The Haven Men's Shelter, success is measured not just in numbers but in transformed lives. One of our proudest success stories is James, who came to us after experiencing chronic homelessness and job loss. Through consistent case management, life-skills workshops, and a safe, supportive environment, James regained stability. Within 3 months, he secured full-time employment, reunited with his family, and moved into permanent housing. James now volunteers at the shelter, offering encouragement to new residents. His journey reflects the heart of our mission—providing not just shelter, but hope, dignity, and a real path forward.*

**- Haven Men's Shelter**



*We recently witnessed two powerful reminders of why harm-reduction resources matter. One Pathways member requested a fentanyl test kit, discovered their substance was contaminated, and made the life-saving decision not to use it. Another participant asked for NARCAN® and later returned to share that it had reversed a friend's overdose — saving their life before first responders could arrive.*

**- FAVOR**

**Collaboration Story:** *Allison with Bethel Shelters has been very encouraging to the clients. Thank you for being you!*

**- Keystone Substance Abuse**



**Collaboration Story:** *The Haven and Bethel Day Shelter staff were so supportive during the time of Reginald Newton's passing. Bethel made sure Reginald's best friend, Mr. Mike, was able to attend his viewing. That was so special.*

**- No Sad Story Ministries**