



Claims Management Resources

We Heard You, DOTs!

DOT leaders face workforce shortages and budget shortfalls. Recovering property damage claims is a headache for employees. Internal teams work hard, but often lack the time, tools and resources to recover the toughest claims on top of a regular workload. These challenges bog down employees, playing a role in their decision to leave the DOT. Employee turnover can leave organizations seeking out-of-the-box solutions — like outsourcing property damage claims recovery.



While not all-encompassing, the checklist to the right identifies pain points within damage claim departments.

- ❑ Employee time is wasted processing and following up on damage claims.
- ❑ Individuals at fault aren't paying invoices for damage.
- ❑ Cycle time for damage claim recovery exceeds 90 days on average.
- ❑ Most damage claims are sent to litigation for resolution.
- ❑ Internal teams have trouble developing winning arguments proving negligence.
- ❑ Claims recovery rate is less than 80%.
- ❑ Managing damage claims is not a core competency of the organization.
- ❑ Money is left on the table.

SCORE: ____ / 8



**The more boxes checked, the
more CMR's services can help.**

Contact us today!

The Benefits of Experts

Contracting with an expert is the answer to recovering damage claims and alleviating staffing issues that plague DOTs.

CMR has over 35 years of experience recovering money on damaged property for utility companies and government entities. By outsourcing to CMR, existing employees can focus on higher-level tasks and the organization's core competencies. **There is no added cost to provide our services to your staff, since we operate 100% contingency-based.** We are a low-risk, high-reward solution to property damage claims problems.

Not all solutions are the same, though. CMR is the clear, preferred partner.



We only get paid when you do, so **we're highly motivated to invoice — and recover — to win claims quickly.** Our average cycle time is 76 days.



We recover on **more than 80% of claims**, smashing the industry average.



We have the experience needed to get the job done right. We invoice **over 81,000 claims a year for well over \$230 million!**



For one DOT client, we **increased invoicing by \$30 million in our first year!**

CMR has the resources and experience needed to recover claims and improve your bottom line. Since we only get paid when you do, **our services add money to budgets through claims recovery.** We support your staff, increase their job satisfaction and add to your bottom line.

Leaning on our experts is the right call.