

PROPOSAL SUBMISSION

Emergency Medical Services / Ambulance Services



Submitted By:
Anna Rescue Squad
203 S Linden Ave
PO Box 201
Anna, Ohio 45302

Submitted To:
Northern Shelby County Joint Ambulance District
C/O Lance Symonds, President
Village of Botkins Administrative Office
210 S Mill St.
PO Box 190
Botkins, OH 45306

RFP Proposal Submission Date:
August 24, 2026

Prepared for:
Northern Shelby County Joint Ambulance District
Shelby County, Ohio

Prepared by:
Anna Rescue Squad
Anna, Ohio

Submitted in response to the Request for Proposals for Ambulance Services for the Northern Shelby County Joint Ambulance District, Shelby County, Ohio

Dear Members of the Evaluation Committee:

On behalf of Anna Rescue, we are pleased to submit our proposal to provide emergency medical services for the Northern Shelby County Joint Ambulance District. We appreciate the opportunity to participate in this Request for Proposal process and demonstrate our commitment to delivering exceptional, reliable, and patient-centered EMS.

Anna Rescue is a 501(c)(3) nonprofit organization committed to providing high-quality emergency medical services with a mission-driven focus on patient care rather than corporate profit. Our organization is dedicated to delivering compassionate, reliable, and professional emergency medical response while serving the needs of our community with integrity and accountability.

For more than 58 years, Anna Rescue has proudly served the residents of Franklin and Dinsmore Townships and has provided service to Jackson Township for the past 12 years. Throughout our history, we have built a reputation for dependable emergency response, clinical excellence, and strong partnerships with local fire departments, law enforcement agencies, hospitals, and community organizations. Our personnel possess extensive knowledge of the communities we serve, with many living within or having dedicated years of service to the region. Most of our officers reside within the requested service area and have established family ties in the community, providing them with a strong local knowledge and a vested interest in maintaining the safety and well-being of the territory they serve.

Our proposal reflects our commitment to providing high-quality Basic Life Support (BLS) and Advanced Life Support (ALS) ambulance services through experienced personnel, modern equipment, evidence-based clinical practices, and a robust Quality Assurance and Quality Improvement (QA/QI) program. We continuously evaluate our performance using objective data and established quality metrics to ensure compliance with Ohio EMS standards while striving to exceed industry's best practices.

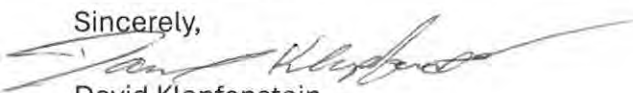
Anna Rescue is financially responsible, operationally prepared, and committed to maintaining dependable 911 ambulance coverage under both routine and extraordinary circumstances. Our comprehensive Continuity of Operations planning, mutual aid partnerships, preventive fleet maintenance program, ongoing workforce development, and strong medical oversight ensure uninterrupted service delivery and a rapid, coordinated response during emergencies, disasters, and periods of increased demand.

We recognize that selecting an EMS provider is one of the most important decisions a community can make. Our organization is dedicated to earning and maintaining the trust of the district through transparency, accountability, fiscal responsibility, and outstanding patient care.

We are confident that our experience, local knowledge, operational capabilities, and commitment to continuous improvement make Anna Rescue uniquely qualified to serve your community.

Thank you for your time and consideration. We appreciate the opportunity to present our qualifications and would welcome the opportunity to discuss our proposal in greater detail or answer any questions during the evaluation process.

Sincerely,



David Klopfenstein

Chief

Anna Rescue

937.394.7377/937.726.5017

annarescue130@gmail.com

Section 1: Executive Summary and Binding

1.2 Investigative Authorization

Anna Rescue acknowledges the district's requirement for a completed, executed, and notarized Investigative Authorization Form.

Anna Rescue understands that completion and submission of the required Investigative Authorization Form is a condition of proposal compliance and agrees to cooperate with the district and its authorized representatives throughout the background review process.

Fully completed and notarized Attachment A documents are provided with this proposal for the entity and each required principal corporate officer. By executing the form, Anna Rescue authorizes the district to conduct criminal, financial, and professional credential background reviews as permitted by applicable law pertinent to such business and contract.

The following attachments are included:

Attachment A	Investigative Authorization Form- Anna Rescue
Attachment A-1	Investigative Authorization Form- Scott Dickman
Attachment A-2	Investigative Authorization Form- Clifford Damron
Attachment A-3	Investigative Authorization Form- John Copeland
Attachment A-4	Investigative Authorization Form- David Klopfenstein
Attachment A-5	Investigative Authorization Form- Jessica Rickert
Attachment A-6	Investigative Authorization Form- Amy Doseck

ATTACHMENT A: INVESTIGATION AUTHORIZATION – COMPANY & AFFILIATES

The undersigned organization, executing this document as a prospective ambulance service provider to the Northern Shelby County Joint Ambulance District (hereinafter "the District"), explicitly acknowledges and agrees that the protection of public health, clinical safety, and systemic reliability requires absolute assurance of a vendor's operational integrity, fiscal solvency, and ethical business practices. Consequently, the organization hereby grants the District, its legal counsel, and its designated consulting agents an unrestricted, irrevocable authorization to conduct an exhaustive background investigation, inquiry, and audit into any and all aspects of the organization's corporate operations, financial structures, and historical performance frameworks deemed relevant by the District. The organization specifically and unalterably agrees that this investigative authority encompasses, but is not limited to, the following core matters:

1. *Corporate Structure, Solvency, and Piercing the Affiliate Shield:* The comprehensive financial stability, liquidity, creditworthiness, and capitalization profiles of the bidding organization, inclusive of its ultimate parent corporations, holding companies, subsidiaries, and sister affiliates. This includes the absolute right to investigate potential conflicts of interest, corporate interlocking directorates, insider transactions, or any organizational restructuring that might influence the provider's capacity to perform the awarded services.
2. *Operational, Regulatory, and Labor Compliance History:* The organization's current and historical business and employment practices. This includes employee compensation, benefits architectures, worker's compensation claims histories, and employee disciplinary patterns. Crucially, this authorizes the District to directly contact and obtain unedited records from all applicable regulatory bodies—including the Ohio Department of Public Safety Division of EMS, the Drug Enforcement Administration (DEA), the State Board of Pharmacy, the Occupational Safety and Health Administration (OSHA), and the Department of Health and Human Services (HHS) Office of Inspector General (OIG)—regarding past or pending licensing sanctions, narcotic tracking violations, or federal healthcare billing audits.
3. *Objective Past Performance and Municipal Contract History:* The historical performance, contract compliance, and systemic reliability of the organization across all public, private, or hospital-system clients served within the past seven (7) years. This explicitly authorizes the District to obtain documented evidence of any contract defaults, formal cure notices, assessed liquidated damages, service level agreement (SLA) failures, or early contract terminations enacted by any other unit of local government or public safety joint district.
4. *Secondary Corporate Interests:* Detailed review of any concurrent commercial or non-emergency transport operations in which the organization's owners, board members, or executive officers currently hold a controlling or material financial interest, ensuring that District-allocated emergency resources will not be compromised or diverted.
5. *Data Veracity and Material Accuracy:* The absolute accuracy, truthfulness, and completeness of all written narratives, financial statements, personnel credentials, and data points submitted by the organization in response to this RFP.

The organization hereby commands and authorizes any financial institution, certified public accountant, insurance carrier, law enforcement agency, state, or federal regulatory board, and past or current municipal client to release any and all requested records, audits, or depositions to the District or its agents upon presentation of this executed form. The organization takes full responsibility for facilitating

this process and hereby waives, releases, and holds harmless the District, its agents, and any entity responding to this inquiry from any and all civil liability, claims, or damages arising from the release or utilization of the information obtained. This authorization shall remain in full force and effect for a period of one-year (1-year) from the date of execution, or until the formal conclusion of the contract onboarding and transition period, whichever is later.

AUTHORIZATION FOR SUCH INVESTIGATION IS HEREBY EXPRESSLY GIVEN BY THE COMPANY:

Name of Proposing Organization: Anna Rescue Unit, Inc

Authorized Officer Signature: Jessica Rickert Date: _____

Printed Name and Title: Jessica Rickert

State of Ohio, County of Shelby ss: [REDACTED]

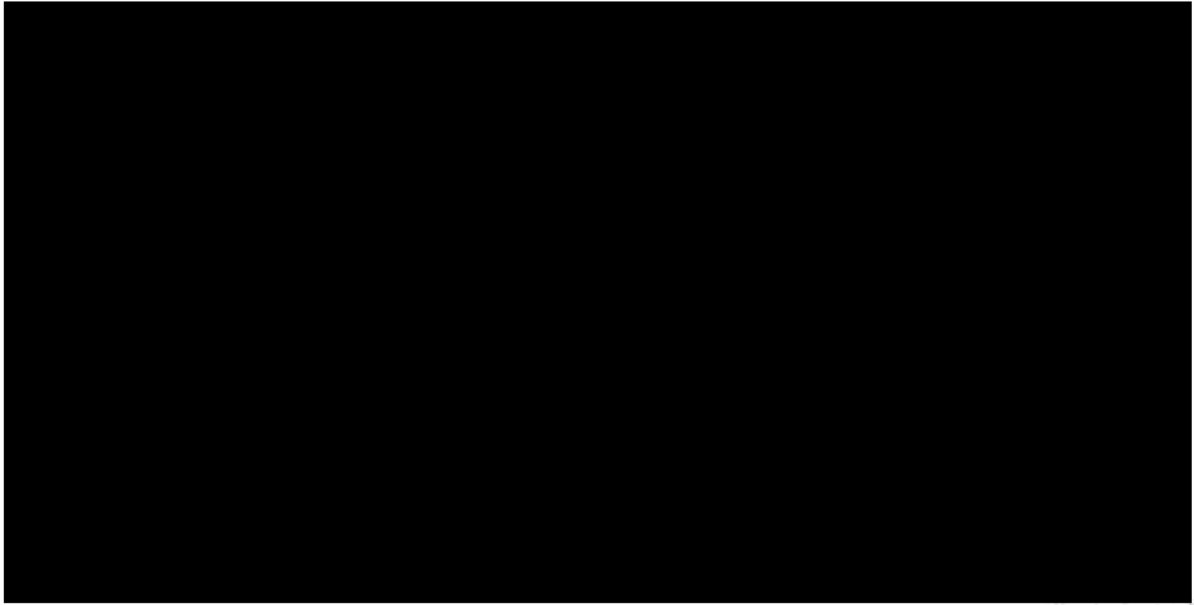
Subscribed and sworn to before me this 24th day of August, 2026.

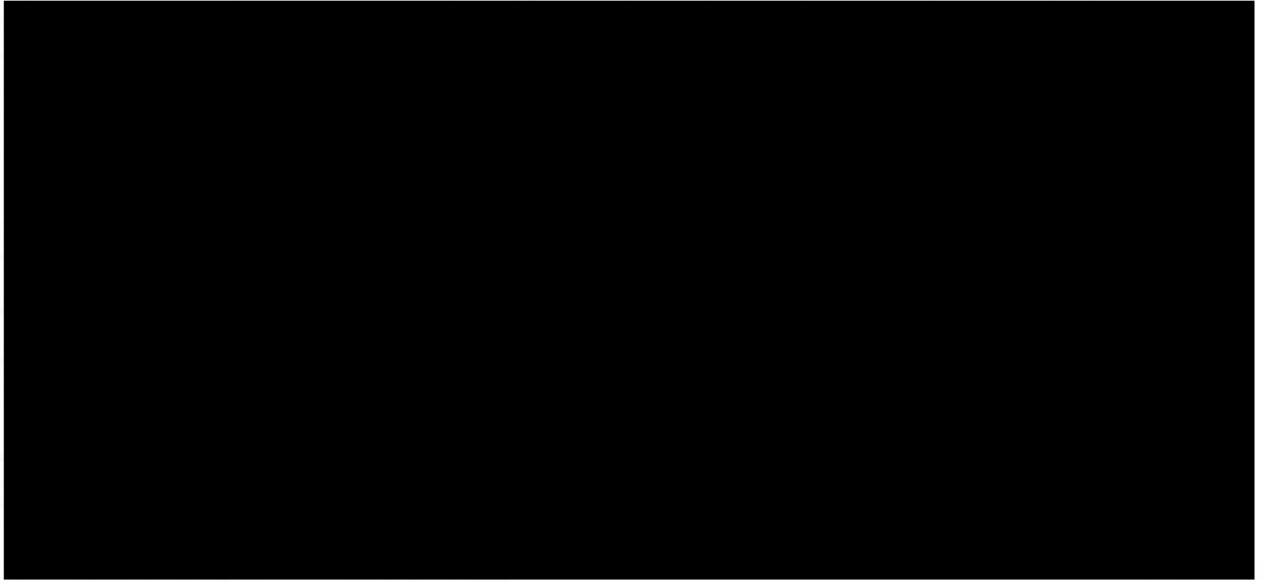
Notary Public [Signature]

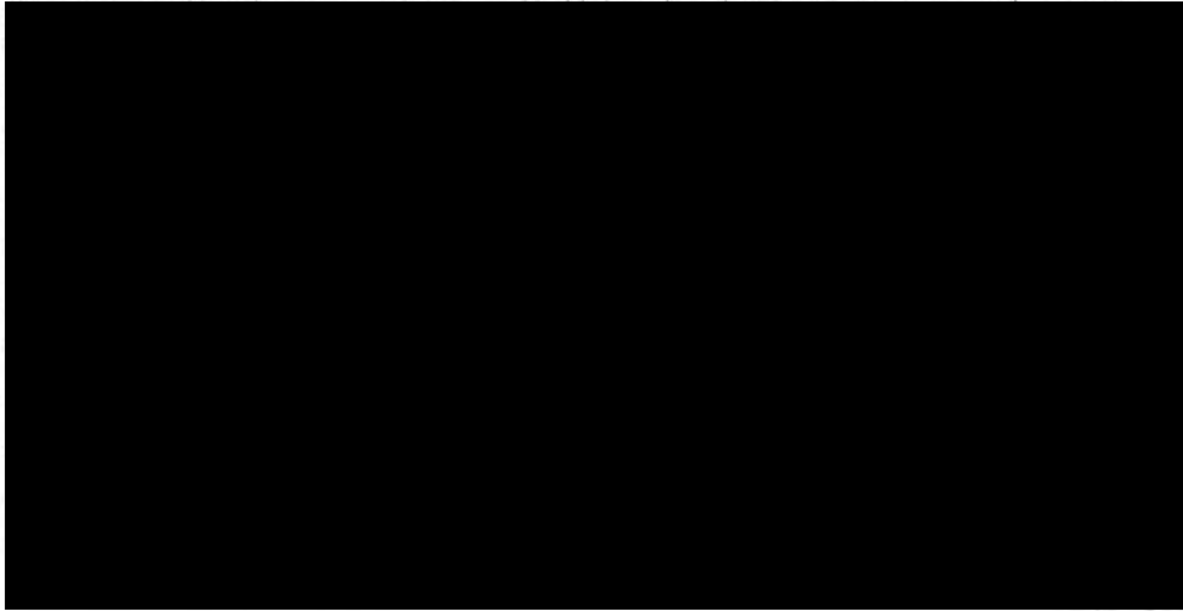
My Commission Expires: Does not expire

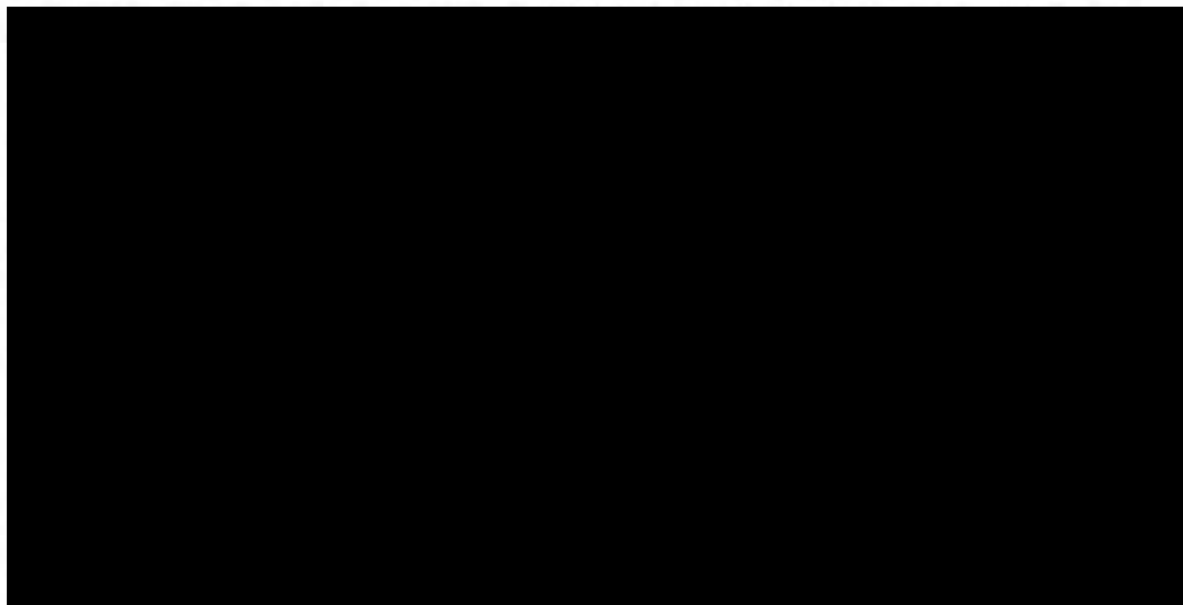


MEREDITH ROSENBECK
Notary Public, State of Ohio
My Commission Has No Expiration
Section 147.03 O.R.C.











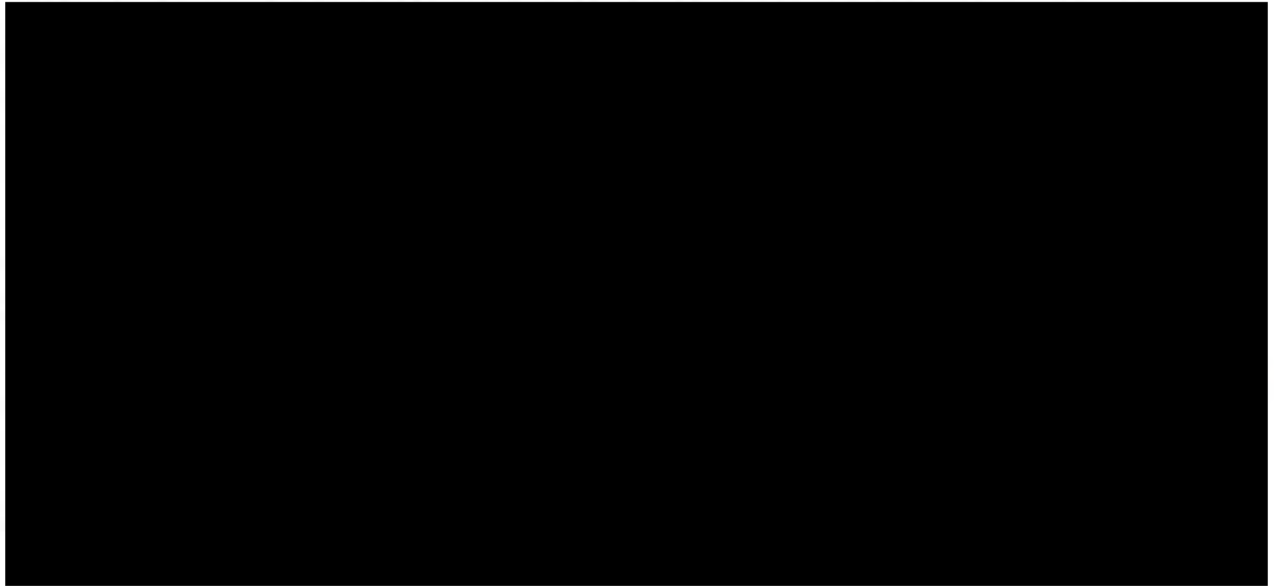


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Section 3: Corporate Profile and Legal Status

3.1. State Registration:

Anna Rescue was established and began business operations as a volunteer organization in 1968. The organization subsequently completed its formal registration with the State of Ohio on July 20th, 1970, and has maintained its legal presence and operations since that time. Anna Rescue is registered with the Ohio Secretary of State under EIN [REDACTED] and is organized as a nonprofit corporation under Ohio and Federal Law.

An active corporation registry may be verified by reviewing the Secretary of State official business records. This registry authorizes Anna Rescue to conduct business in the State of Ohio, subject to the corporation's continued compliance with applicable state regulatory requirements. Supporting documentation verifying Anna Rescue's Ohio Registration and legal status is also included with this proposal

Attachment 3.1-1	Articles of Incorporation
Attachment 3.1-2	Certificate of Existence

B689 1570
RECEIPT AND CERTIFICATE **Nº 15444**
 ANNA RESCUE UNIT, INC.

NAME

400038
 NUMBER

DOMESTIC CORPORATIONS

ARTICLES OF INCORPORATION
 AMENDMENT
 MERGER/CONSOLIDATION
 DISSOLUTION
 AGENT
 RE-INSTATEMENT
 CERTIFICATES OF CONTINUED
 EXISTENCE
 MISCELLANEOUS

FOREIGN CORPORATIONS

LICENSE
 AMENDMENT
 SURRENDER OF LICENSE
 APPOINTMENT OF AGENT
 CHANGE OF ADDRESS OF AGENT
 CHANGE OF PRINCIPAL OFFICE
 RE-INSTATEMENT
 FORM 7
 PENALTY

MISCELLANEOUS FILINGS

ANNEXATION/INCORPORATION—CITY
 OR VILLAGE
 RESERVATION OF CORPORATE NAMES
 REGISTRATION OF NAME
 REGISTRATION OF NAME RENEWALS
 REGISTRATION OF NAME—CHANGE
 OF REGISTRANTS ADDRESS
 TRADE MARK
 TRADE MARK RENEWAL
 SERVICE MARK
 SERVICE MARK RENEWAL
 MARK OF OWNERSHIP
 MARK OF OWNERSHIP RENEWAL
 EQUIPMENT CONTRACT/CHattel
 MORTGAGE
 POWER OF ATTORNEY
 SERVICE OF PROCESS
 MISCELLANEOUS
 ASSIGNMENT—TRADE MARK, MARK
 OF OWNERSHIP, SERVICE MARK,
 REGISTRATION OF NAME

I certify that the attached document was received and filed in the office of TED W. BROWN, Secre-
 tary of State, at Columbus, Ohio, on the 20th day of July 70
 recorded on Roll B689 at Frame 1570 of the RECORDS OF INCORPORATION and MIS-
 CELLANEOUS FILINGS.

Ted W. Brown

TED W. BROWN,
 Secretary of State

Filed by and Returned To: Marshall & Swinger

109 N. Main Ave.

Sidney, Ohio 45365 ATT: W. Lynn Swinger

FEE RECEIVED: \$ 25.00

NAME: ANNA RESCUE UNIT, INC.

400038 25370
ARTICLES OF INCORPORATION 184-147

OF

ANNA RESCUE UNIT, INC.

The undersigned, a majority of whom are citizens of the United States, desiring to form a corporation, not for profit, under R.C. 1702.01 et seq. do hereby certify:

FIRST. The name of said corporation shall be Anna Rescue Unit, Inc.

SECOND. The place in Ohio where the principal office of the corporation is to be located is the Village of Anna, Shelby County.

THIRD. The purpose for which said corporation is formed is to acquire, maintain and use a mobile rescue unit for the protection of persons.

FOURTH. The following five persons shall serve said corporation as trustees until the first annual meeting or other meeting called to elect trustees.

Harold Egbert	Anna, Ohio
Ronald Westerbeck	Anna, Ohio
Fred Carey	Anna, Ohio
Joseph Buschur	Anna, Ohio
Ernest Heintz	Anna, Ohio

FIFTH. Membership in said corporation shall be limited to residents of Anna, Ohio and the surrounding area, subject to approval by the Board of Trustees.

IN WITNESS WHEREOF, we have hereunto subscribed our names, this 15 day of July, 1970.

Harold Egbert
Harold Egbert

Ronald Westerbeck
Ronald Westerbeck

Fred Carey
Fred Carey

Certified Corporation & Office Supply Co.
Cleveland 14, Ohio
41038

B689 1572

Original Appointment of Agent

The undersigned, being at least a majority of the incorporators of _____
(Name of Corporation)

Anna Rescue Unit, Inc.

hereby appoint Harold Egbert _____
(Name of Agent)
a natural person resident in the county in which the corporation has its principal office, a corporation

having a business address in the county in which Anna Rescue Unit, Inc. _____
(Name of Corporation)

has its principal office (strike out phrase not applicable), upon whom any process, notice or demand
required or permitted by statute to be served upon the corporation may be served. His ~~(his)~~ complete

address is 101 North Pike _____ Anna _____
(Street or Avenue) (City or Village)

Shelby _____ County, Ohio. 45302

Anna Rescue Unit, Inc.

(Name of Corporation)

Joseph Buschur _____
Harold Egbert _____
Ernest Heintz _____
Joseph Buschur
Harold Egbert
Ernest Heintz

(INCORPORATORS NAMES SHOULD BE TYPED OR PRINTED BENEATH SIGNATURES)

Anna, Shelby County _____, Ohio

July 15, _____, 1970

Anna Rescue Unit, Inc.

(Name of Corporation)

Gentlemen: I, ~~K (Name of Agent)~~ hereby accept ~~(X)~~ appointment as agent of
your corporation upon whom process, tax notices or demands may be served.

Anna Rescue Unit, Inc.

(Signature of Agent or Name of Corporation)

By Harold Egbert _____

(Signature of Officer Signing and Title)

400038
APPROVED
By Ken [Signature]
Date 6-1-78
Amount 25.00
E0427-0362

CERTIFICATE OF AMENDMENT TO ARTICLES OF INCORPORATION
OF ANNA RESCUE UNIT, INC.

Robert Romanowski, President and Josephine Grieshop, Secretary of Anna Rescue Unit, Inc., an Ohio Corporation, with its principal office located at Anna, Ohio, do hereby certify that at a meeting of the members of the said corporation entitling them to vote on the proposal to amend the Articles of Incorporation thereof, as contained in the following resolution, was duly called and held on the 17th day of June, 1977 at which meeting a quorum of said members was present in person or by proxy, and that by the affirmative vote of the members entitling them to exercise the voting power of the corporation on such proposal the following resolution was adopted to amend the articles.

BE IT RESOLVED, that Article Third of the Articles of Incorporation of the Anna Rescue Unit, Inc. be amended to the following:

THIRD. The purposes for which said corporation is formed is to acquire, maintain and use a mobile rescue unit for the protection of persons and to receive and maintain real or personal property, or both, and, subject to the restrictions and limitations hereinafter set forth, to use and apply the whole or any part of the income therefrom and the principal thereof exclusively for charitable, religious, scientific, literary, or educational purposes, either directly or by contributions to organizations that qualify as exempt organizations under Section 501(c)(3) of the Internal Revenue Code and its Regulations as they now exist or as they may hereafter be amended.

No part of the net earnings of the corporation shall inure to the benefit of, or be distributable to, any

E0427-0392

Trustee or Officer of the corporation, or any member of the corporation or any other private individual (except that reasonable compensation may be paid for services rendered to or for the corporation affecting one or more of its purposes), and no Trustee or Officer of the corporation, or any private individual shall be entitled to share in the distribution of any of the corporate assets on the dissolution of the corporation. No substantial parts of the activities of the corporation shall be the carrying on of propaganda, or otherwise attempting to influence legislation, and the corporation shall not participate in, or intervene, in (including the publication or distribution of statements) any political campaign on behalf of any candidate for public office.

Notwithstanding any other provision of these Articles of Incorporation, the corporation shall not conduct or carry on any activities not permitted to be conducted or carried on by an organization exempt from taxation under Section 501(c)(3) of the Internal Revenue Code and its Regulations as they now exist, or as they may hereafter be amended, or by an organization, contributions to which are deductible under Section 170(c)(2) of the Internal Revenue Code and Regulations as they now exist or as they may hereafter be amended.

Upon the dissolution of the corporation, the Board of Trustees shall, after paying or making provision for the payment of all the liabilities of the corporation, dispose of all the assets of the corporation exclusively for the purposes of the corporation in such manner, or to such organization or organizations organized and operated exclusively for charitable, educational, religious, or scientific purposes as shall at the time qualify as an exempt organization or organizations under Section 501(c)(3) of the Internal Revenue Code of 1954 (or the corresponding provision of any future United States Internal Revenue Law), as the Board of Trustees shall determine. Any of such assets not so disposed of shall be disposed by the Court of Common Pleas of the County in which the principal office of the corporation is then located, exclusively for such purposes, or to such organization or organizations, as said Court shall determine, which are organized and operated exclusively for such purposes.

IN WITNESS WHEREOF, said Robert Romanowski, President
and Josephine Grieshop, Secretary hereunto subscribe their

ED427-0000

names and cause the seal of the corporation to be hereunto
affixed this the 20th day of Jan, 1978.

By: Robert Romonowski
Robert Romonowski
President

By: Josephine Grieshop
Josephine Grieshop,
Secretary



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
10/16/2024	202429004430	NONPROFIT - CERTIFICATE OF CONTINUED EXISTENCE (CCE)	25.00				0

Receipt

This is not a bill. Please do not remit payment.

FGKS LAW
100 S. MAIN AVE., STE. 300
SIDNEY, OH, 45365

STATE OF OHIO
CERTIFICATE

Ohio Secretary of State, Frank LaRose
400038

It is hereby certified that the Secretary of State of Ohio has custody of the business records for
ANNA RESCUE UNIT, INC.
and, that said business records show the filing and recording of:

Document(s)
NONPROFIT - CERTIFICATE OF CONTINUED EXISTENCE
Effective Date: 10/16/2024

Document No(s):
202429004430



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio
this 16th day of October, A.D. 2024.

Frank LaRose
Ohio Secretary of State

3.2 Corporate Leadership

Anna Rescue is a Ohio non-profit corporation and does not have any shareholders.

The following table identifies the corporate officers and board members of Anna Rescue, including their respective titles.

Executive Name	Title
Scott Dickman	Trustee
Cliff Damron	Trustee
John Copeland II	Trustee
David Klopfenstein	Chief
Jessica Rickert	Administrator
Amy Doseck	Records Manager

Official contact address for all corporate officers is:

203 S Linden Ave.

PO Box 201

Anna, OH 45302

3.3 Statutory Identifiers:

Federal Employer Identification Number (FEIN)	
Corporate Headquarters	203 S. Linden Ave Anna, OH 45302
Designated Legal Service of Process	Faulkner, Garmhausen, Keister, and Shenk 100 S Main Ave Sidney, OH 45365

Attachment 3.3-1	IRS FEIN Exemption Letter
Attachment 3.3-2	Charitable Organization Verification

Internal Revenue Service
District Director

Department of the Treasury

P. O. Box 2508
Cincinnati, OH 45201

Date: APR 08 1997

Anna Rescue Unit, Inc.
P. O. Box 201
Anna, OH 45302-0201

Person to Contact:

Gordon Schnur

Telephone Number:

513-241-5199

Fax Number

513-684-5936

Federal Identification Number:

[REDACTED]

Dear Sir or Madam:

This letter is in response to your request for a copy of your organization's determination letter. This letter will take the place of the copy you requested.

Our records indicate that a determination letter issued on July 14, 1978, granted your organization exemption from federal income tax under section 501(c)(3) of the Internal Revenue Code. That letter is still in effect.

Based on information subsequently submitted, we classified your organization as one that is not a private foundation within the meaning of section 509(a) of the Code because it is an organization described in section 509(a)(1) and 170(b)(1)(A)(vi).

This classification was based on the assumption that your organization's operations would continue as stated in the application. If your organization's sources of support, or its character, method of operations, or purposes have changed, please let us know so we can consider the effect of the change on the exempt status and foundation status of your organization.

Your organization is required to file Form 990, Return of Organization Exempt from Income Tax, only if its gross receipts each year are normally more than \$25,000. If a return is required, it must be filed by the 15th day of the fifth month after the end of the organization's annual accounting period. The law imposes a penalty of \$20 a day, up to a maximum of \$10,000, when a return is filed late, unless there is reasonable cause for the delay.

All exempt organizations (unless specifically excluded) are liable for taxes under the Federal Insurance Contributions Act (social security taxes) on remuneration of \$100 or more paid to each employee during a calendar year. Your organization is not liable for the tax imposed under the Federal Unemployment Tax Act (FUTA).

Organizations that are not private foundations are not subject to the excise taxes under Chapter 42 of the Code. However, these organizations are not automatically exempt from other federal excise taxes.

Anna Rescue Unit Inc.

EIN: [REDACTED] | Anna, Ohio, United States

Other Names

ANNA RESCUE UNIT INC

Publication 78 Data

Organizations eligible to receive tax-deductible charitable contributions. Users may rely on this list in determining deductibility of their contributions.

On Publication 78 Data List: Yes

Deductibility Code: PC

Section 4: Qualifications, Experience, and Past Performance References

4.1 Corporate History

Anna Rescue was created in 1968, the first volunteer rescue squad in the state of Ohio, for the purpose of saving lives in Shelby County. For over 58 years, Anna Rescue's operational history as a trusted partner in public safety has been built on managing complex emergency situations while serving the direct servicing area of the requested proposer. Our organization possesses an intimate, firsthand knowledge of the region's distinct rural landscape, navigating its vast geographic footprint, topographically restricted areas, and isolated populations. Over our extended tenure, we have successfully adjusted our staffing models to handle the community's change in territory borders and constraints, while tending to its evolving annual call volume.

Attachment 4.1-1	Service Agreement-Dinsmore Township
Attachment 4.1-2	Service Agreement-Franklin Township
Attachment 4.1-3	Service Agreement-Jackson Township
Attachment 4.1-4	Call Volume Report 2022-8/2026

EMERGENCY MEDICAL SERVICES AGREEMENT

THIS AGREEMENT entered into this 23rd day of November, 2020, by and between the Board of Trustees of Dinsmore Township, Shelby County, Ohio, P.O. Box 316, Botkins, OH 45306, acting for and on behalf of Dinsmore Township, Shelby County, Ohio, (hereinafter "Township") and Anna Rescue Unit, Inc., 203 South Linden Street, P.O. Box 201, Anna, Ohio, (hereinafter "Anna Rescue").

WHEREAS, R.C. 505.44 allows the Township to contract for emergency medical services; and

WHEREAS, Anna Rescue and Township entered into a contract on October 1, 2001 (the "2001 Contract"), which remains in effect to this day and renews annually on October 1 unless terminated by either party, pursuant to which Anna Rescue provides emergency medical services to the residents of Township. The parties hereby agree to extend the terms of the 2001 Contract through December 31, 2020, at which time it shall be superseded by this Agreement;

WHEREAS, Township is desirous of contracting with a third-party entity for the provision of emergency medical services for the entirety of the Township, including the incorporated Village of Botkins and the incorporated portion of the Village of Anna located in Dinsmore Township; and

WHEREAS, Anna Rescue is experienced, willing, and able to provide volunteer emergency medical services; and

WHEREAS, the parties desire to enter into an agreement whereby Anna Rescue will provide emergency medical services to the entirety of Dinsmore Township.

NOW, THEREFORE, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:

1. *Term.* The term of this Agreement shall be for one (1) year, from January 1, 2021 until December 31, 2021. At the end of this term, the agreement shall automatically renew for successive one (1) year terms on the terms and conditions described herein, unless either party provides at least ninety (90) days written notice of termination of this Agreement to the other party prior to the commencement of the applicable renewal term. This Agreement may also be terminated at any time by the mutual agreement of the parties.
2. *Services.* Anna Rescue shall provide volunteer emergency medical services to the residents, inhabitants, and guests within Dinsmore Township, Shelby County, Ohio, including the incorporated Village of Botkins, Ohio and the incorporated portion of the Village of Anna, Ohio located in Dinsmore Township (the "services"). These services include the provision of the necessary emergency medical services equipment, staffing, and medical supplies.

3. *Payment.* In consideration of Anna Rescue's services during the initial term and each applicable renewal term, the Township shall pay Anna Rescue the amount collected from the Township's Emergency Medical Services Levy during any such term (excluding any fees retained by the offices of the Shelby County Auditor and the Shelby County Treasurer). The Township shall run an Ambulance Equipment Levy at a rate of 0.3 additional mills on the ballot in the November 2020 election, to be collected beginning in 2021 and running for a period of four (4) years. This 0.3 mills Ambulance Equipment Levy shall be in addition to any existing Emergency Medical Services Levies that are in effect at the time this Agreement is executed, and the proceeds of the said 0.3 mills Ambulance Equipment Levy (if passed) shall be used by Anna Rescue solely for the purpose of updating its fleet of emergency medical vehicles. Should the November 2020 additional 0.3 mills Ambulance Equipment Levy fail, the parties may renegotiate the terms of this agreement, or either party may terminate the agreement effective January 1, 2021, by providing notice to the other party on or before December 1, 2020.

During the initial term and each applicable renewal term, the Township shall pay Anna Rescue on a semi-annual basis, on or about June 30th and December 30th of each year, the Township's proceeds from the Township's Emergency Medical Services Levies and Ambulance Equipment Levy (provided said Ambulance Equipment Levy passes), excluding any fees retained by the offices of the Shelby County Auditor and the Shelby County Treasurer, during the preceding six (6) month period. The parties may mutually agree to a different payment schedule.

4. *Independent Contractor.* Anna Rescue is an independent contractor, and not an employee of the Township. Anna Rescue shall have the right and responsibility to control and determine the method and means of its performance of services. This Agreement does not create a partnership or joint venture between the parties, and neither party is authorized to act on behalf of the other party except as expressly stated herein.
5. *Licensure and Warranties.* Throughout the term of this contract, Anna Rescue shall maintain all appropriate licensures, certifications, etc., that are necessary to perform the services under this agreement in the State of Ohio. Anna Rescue shall provide services under this agreement in a timely and workmanlike manner, meeting the generally acceptable standards within the State of Ohio, and shall provide a standard of care equal or superior to similar service providers. Anna Rescue shall enter into mutual aid agreements as necessary, in its sole discretion, to ensure a sufficient standard of care.
6. *Requirement of Bond.* Throughout the term of this contract, officers of Anna Rescue shall be bonded. The bond of each officer shall not be less than the amount that may come into that officer's possession at any one time during each fiscal year.
7. *Retaining Patient Fees and Monthly Reporting.* Anna Rescue shall charge, collect, and retain any fee that the Township may charge for each run involving emergency medical services,

ambulance services, or nonemergency patient transport pursuant to R.C. 505.441 and R.C. 505.84. Each month, Anna Rescue shall provide the Township with a written report that shall include for the previous month the number of runs it has made in the Township, the amount billed for each run, and the amount received for each run from the person that was billed for that particular run. The monthly report shall also include the total amount collected that calendar year to date and the total amount outstanding that calendar year to date.

8. *Financial Records.* Anna Rescue shall attend a regular Township meeting at least once each year to provide the Township with a financial report. The timing of this meeting shall be as mutually agreed upon by the parties. At this meeting, Anna Rescue shall provide the Township with a copy of its current annual tax return, a financial statement, a copy of its most recent audit documents, and any other financial documents or records in Anna Rescue's possession that the Township may reasonably request.
9. *Choice of Law.* Any dispute arising from this Agreement shall be governed by Ohio law.
10. *Entire Agreement.* This Agreement, together with any attachments or exhibits, constitutes the entire agreement between the parties with respect to its subject matter and constitutes and supersedes all prior agreements, representations and understandings of the parties, written or oral. The obligations of the parties set forth in the 2001 Contract shall remain in effect until December 31, 2020, at which time that contract shall become void and superseded by this Agreement.
11. *Amendments.* This agreement may only be amended by further agreement in writing duly executed by each party.
12. *Binding Nature.* This agreement shall be binding upon and inure to the benefit of the respective parties to this agreement, their successors, and assigns.
13. *Severability.* The invalidity or unenforceability of any provisions of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, which shall remain in full force and effect.

IN WITNESS WHEREOF, the Board of Trustees of Dinsmore Township, Shelby County, Ohio and Anna Rescue Unit, Inc. have hereunto set their hands to this agreement this 23rd day of November, 2020.

BOARD OF TRUSTEES, DINSMORE TOWNSHIP, OHIO

Ted T. Jap 11-23-2020
date

Richard H. Wase 11-23-2020
date

Frederick R. Ottum 11/23/2020
date

SIGNED IN THE PRESENCE OF:

Andrea Wammacher

ANNA RESCUE UNIT, INC.

Sam Klyfman 11-30-2020
President/Chief date

[Signature] 11-30-2020
Trustee date

[Signature] 12-3-2020
Trustee date

Jason Nottle 12-4-2020
Trustee date

SIGNED IN THE PRESENCE OF:

Saylor Schmidt

EMERGENCY MEDICAL SERVICES AGREEMENT

THIS AGREEMENT entered into this 2 day of December, 2020, by and between the Board of Trustees of Franklin Township, Shelby County, Ohio, 11095 County Road 25A, Sidney, OH 45365, acting for and on behalf of Franklin Township, Shelby County, Ohio, (hereinafter "Township") and Anna Rescue Unit, Inc., 203 South Linden Street, P.O. Box 201, Anna, Ohio, (hereinafter "Anna Rescue").

WHEREAS, R.C. 505.44 allows the Township to contract for emergency medical services; and

WHEREAS, Anna Rescue and Township entered into a contract on October 1, 2001 (the "2001 Contract"), which remains in effect to this day and renews annually on October 1 unless terminated by either party, pursuant to which Anna Rescue provides emergency medical services to the residents of Township. The parties hereby agree to extend the terms of the 2001 Contract through December 31, 2020, at which time it shall be superseded by this Agreement;

WHEREAS, Township is desirous of contracting with a third-party entity for the provision of emergency medical services for the entirety of the Township, including the incorporated portion of the Village of Anna located in Franklin Township; and

WHEREAS, Anna Rescue is experienced, willing, and able to provide volunteer emergency medical services; and

WHEREAS, the parties desire to enter into an agreement whereby Anna Rescue will provide emergency medical services to the entirety of Franklin Township.

NOW, THEREFORE, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:

1. *Term.* The term of this Agreement shall be for one (1) year, from January 1, 2021 until December 31, 2021. At the end of this term, the agreement shall automatically renew for successive one (1) year terms on the terms and conditions described herein, unless either party provides at least ninety (90) days written notice of termination of this Agreement to the other party prior to the commencement of the applicable renewal term. This Agreement may also be terminated at any time by the mutual agreement of the parties.
2. *Services.* Anna Rescue shall provide volunteer emergency medical services to the residents, inhabitants, and guests within Franklin Township, Shelby County, Ohio, including the incorporated portion of the Village of Anna, Ohio located in Franklin Township (the "services"). These services include the provision of the necessary emergency medical services equipment, staffing, and medical supplies.

3. *Payment.* In consideration of Anna Rescue's services during the initial term and each applicable renewal term, the Township shall pay Anna Rescue the amount collected from the Township's Emergency Medical Services Levy during any such term (excluding any fees retained by the offices of the Shelby County Auditor and the Shelby County Treasurer). The Township shall run an Ambulance Equipment Levy at a rate of 0.3 additional mills on the ballot in the November 2020 election, to be collected beginning in 2021 and running for a period of four (4) years. This 0.3 mills Ambulance Equipment Levy shall be in addition to any existing Emergency Medical Services Levies that are in effect at the time this Agreement is executed, and the proceeds of the said 0.3 mills Ambulance Equipment Levy (if passed) shall be used by Anna Rescue solely for the purpose of updating its fleet of emergency medical vehicles. Should the November 2020 additional 0.3 mills Ambulance Equipment Levy fail, the parties may renegotiate the terms of this agreement, or either party may terminate the agreement effective January 1, 2021, by providing notice to the other party on or before December 1, 2020.

During the initial term and each applicable renewal term, the Township shall pay Anna Rescue on a semi-annual basis, on or about June 30th and December 30th of each year, the Township's proceeds from the Township's Emergency Medical Services Levies and Ambulance Equipment Levy (provided said Ambulance Equipment Levy passes), excluding any fees retained by the offices of the Shelby County Auditor and the Shelby County Treasurer, during the preceding six (6) month period. The parties may mutually agree to a different payment schedule.

4. *Independent Contractor.* Anna Rescue is an independent contractor, and not an employee of the Township. Anna Rescue shall have the right and responsibility to control and determine the method and means of its performance of services. This Agreement does not create a partnership or joint venture between the parties, and neither party is authorized to act on behalf of the other party except as expressly stated herein.
5. *Licensure and Warranties.* Throughout the term of this contract, Anna Rescue shall maintain all appropriate licensures, certifications, etc., that are necessary to perform the services under this agreement in the State of Ohio. Anna Rescue shall provide services under this agreement in a timely and workmanlike manner, meeting the generally acceptable standards within the State of Ohio, and shall provide a standard of care equal or superior to similar service providers. Anna Rescue shall enter into mutual aid agreements as necessary, in its sole discretion, to ensure a sufficient standard of care.
6. *Requirement of Bond.* Throughout the term of this contract, officers of Anna Rescue shall be bonded. The bond of each officer shall not be less than the amount that may come into that officer's possession at any one time during each fiscal year.
7. *Retaining Patient Fees and Monthly Reporting.* Anna Rescue shall charge, collect, and retain any fee that the Township may charge for each run involving emergency medical services,

ambulance services, or nonemergency patient transport pursuant to R.C. 505.441 and R.C. 505.84. Each month, Anna Rescue shall provide the Township with a written report that shall include for the previous month the number of runs it has made in the Township, the amount billed for each run, and the amount received for each run from the person that was billed for that particular run. The monthly report shall also include the total amount collected that calendar year to date and the total amount outstanding that calendar year to date.

8. *Financial Records.* Anna Rescue shall attend a regular Township meeting at least once each year to provide the Township with a financial report. The timing of this meeting shall be as mutually agreed upon by the parties. At this meeting, Anna Rescue shall provide the Township with a copy of its current annual tax return, a financial statement, a copy of its most recent audit documents, and any other financial documents or records in Anna Rescue's possession that the Township may reasonably request.
9. *Choice of Law.* Any dispute arising from this Agreement shall be governed by Ohio law.
10. *Entire Agreement.* This Agreement, together with any attachments or exhibits, constitutes the entire agreement between the parties with respect to its subject matter and constitutes and supersedes all prior agreements, representations and understandings of the parties, written or oral. The obligations of the parties set forth in the 2001 Contract shall remain in effect until December 31, 2020, at which time that contract shall become void and superseded by this Agreement.
11. *Amendments.* This agreement may only be amended by further agreement in writing duly executed by each party.
12. *Binding Nature.* This agreement shall be binding upon and inure to the benefit of the respective parties to this agreement, their successors, and assigns.
13. *Severability.* The invalidity or unenforceability of any provisions of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, which shall remain in full force and effect.

IN WITNESS WHEREOF, the Board of Trustees of Franklin Township, Shelby County, Ohio and Anna Rescue Unit, Inc. have hereunto set their hands to this agreement this 2 day of December, 2020.

BOARD OF TRUSTEES, FRANKLIN TOWNSHIP, OHIO

Alan R. Michael 12-2-2020
date

Roger Schube 12-2-2020
date

Wayne 12-2-2020
date

SIGNED IN THE PRESENCE OF:

Debora Badin

ANNA RESCUE UNIT, INC.

Don Klopfer 12-20-2020
President/Chief date

John 12/17/2020
Trustee date

SR 12/17/2020
Trustee date

Cliff 12/17/2020
Trustee date

SIGNED IN THE PRESENCE OF:

Jessica Richert

EMERGENCY MEDICAL SERVICES AGREEMENT

THIS AGREEMENT entered into this 17 day of December, 2020, by and between the Board of Trustees of Jackson Township, Shelby County, Ohio, 17555 State Route 65, Jackson Center, OH 45334, Ohio, acting for and on behalf of Jackson Township, Shelby County, Ohio, (hereinafter "Township") and Anna Rescue Unit, Inc., 203 South Linden Street, P.O. Box 201, Anna, Ohio, (hereinafter "Anna Rescue").

WHEREAS, R.C. 505.44 allows the Township to contract for emergency medical services; and

WHEREAS, the Township is desirous of contracting with a third-party entity for the provision of emergency medical services for the entirety of the Township, including the incorporated Village of Jackson Center; and

WHEREAS, Anna Rescue is experienced, willing, and able to provide volunteer emergency medical services; and

WHEREAS, the parties desire to enter into an agreement whereby Anna Rescue will provide emergency medical services to the entirety of Jackson Township.

NOW, THEREFORE, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:

1. *Term.* The term of this Agreement shall be for one (1) year, from January 1, 2021 until December 31, 2021. At the end of this term, the agreement shall automatically renew for successive one (1) year terms on the terms and conditions described herein, unless either party provides at least ninety (90) days written notice of termination of this Agreement to the other party prior to the commencement of the applicable renewal term. This Agreement may also be terminated at any time by the mutual agreement of the parties.
2. *Services.* Anna Rescue shall provide volunteer emergency medical services to the residents, inhabitants, and guests within Jackson Township, Shelby County, Ohio, including the incorporated Village of Jackson Center, Ohio (the "services"). These services include the provision of the necessary emergency medical services equipment, staffing, and medical supplies.
3. *Payment.* In consideration of Anna Rescue's services during the initial term and each applicable renewal term, the Township shall pay Anna Rescue the amount collected from the Township's Emergency Medical Services Levy during any such term (excluding any

fees retained by the offices of the Shelby County Auditor and the Shelby County Treasurer). The Township shall run an Ambulance Equipment Levy at a rate of 0.3 additional mills on the ballot in the November 2020 election, to be collected beginning in 2021 and running for a period of four (4) years. This 0.3 mills Ambulance Equipment Levy shall be in addition to any existing Emergency Medical Services Levies that are in effect at the time this Agreement is executed, and the proceeds of the said 0.3 mills Ambulance Equipment Levy (if passed) shall be used by Anna Rescue solely for the purpose of updating its fleet of emergency medical vehicles. Should the November 2020 additional 0.3 mills Ambulance Equipment Levy fail, the parties may renegotiate the terms of this agreement, or either party may terminate the agreement effective January 1, 2021, by providing notice to the other party on or before December 1, 2020.

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7. *Retaining Patient Fees and Monthly Reporting.* Anna Rescue shall charge, collect, and retain any fee that the Township may charge for each run involving emergency medical services, ambulance services, or nonemergency patient transport pursuant to R.C.

505.441 and R.C. 505.84. Each month, Anna Rescue shall provide the Township with a written report that shall include for the previous month the number of runs it has made in the Township, the amount billed for each run, and the amount received for each run from the person that was billed for that particular run. The monthly report shall also include the total amount collected that calendar year to date and the total amount outstanding that calendar year to date.

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12. *Binding Nature.* This agreement shall be binding upon and inure to the benefit of the respective parties to this agreement, their successors, and assigns.
13. *Severability.* The invalidity or unenforceability of any provisions of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement, which shall remain in full force and effect.

IN WITNESS WHEREOF, the Board of Trustees of Jackson Township, Shelby County, Ohio and Anna Rescue Unit, Inc. have hereunto set their hands to this agreement this 17 day of December, 2020.

BOARD OF TRUSTEES, JACKSON TOWNSHIP, OHIO

SIGNED IN THE PRESENCE OF:

Robert Zorn 12-17-20
date

Diane Zorn

[Signature] 12-17-20
date

[Signature] 12-17-20
date

ANNA RESCUE UNIT, INC.

SIGNED IN THE PRESENCE OF:

[Signature] 12-21-2020
President/Chief date

Jessica Rickert

[Signature] 12-21-2020
Trustee date

[Signature] 12-23-2020
Trustee date

[Signature] 12/28/2020
Trustee date



ANNA EMS MULTIPLE CALLS REPORT

08/17/2026

TOTALS	2026*8/1	2025	2024	2023	2022
TOTAL CFS'	430	743	711	676	637
TOTAL TIMES OF MULTIPLE CALLS	39	77	55	60	45
TIMES OF MORE THEN 1 AEMS CREWS ON CALLS AT THE SAME TIME	13	28	10	18	29
MULTIPLE CALLS BETWEEN 06:00-18:00	25	54	32	26	36
MULTIPLE CALLS BETWEEN 18:00-06:00	14	23	23	34	9
TIMES THAT MUTUAL AID WAS RECEIVED	11	24	59	40	23
TIMES THAT MUTUAL AID WAS GIVEN	6	17	11	10	13

MUTUAL AID RECEIVED BY	2026*8/1	2025	2024	2023	2022
FORT LORAMIE			1	2	
INDIAN LAKE				1	
MINSTER			1		
NEW BREMEN			1	5	4
PERRY PORT SALEM	9	13	43	23	9
SIDNEY	1	8	5	7	8
ST. JOHNS				1	2
WAPAK	1	3	8	2	1

MUTUAL AID GIVEN TO	2026*8/1	2025	2024	2023	2022
FORT LORAMIE		1			
NEW BREMEN	1	2	1		2
PERRY PORT SALEM		6	1	3	5
ST. JOHNS					2
SIDNEY	5	8	9	7	3
WAPAK					1

4.2 Key Personnel Roster

Leadership team personnel roles as requested by this RFP bring a combined 57+ years of administrative and clinical experience and expertise. The summary table listed below indicates qualifications for positions as requested:

Name	Current Title	Contract Role	Years Experience
N/A	N/A	Regional Director	N/A
David Klopfenstein	Chief/EMT	Operations Manager	11
Jessica Rickert	Administrator/EMR	Operations Manager	16
Scott Dickman	Trustee/Paramedic	Lead QA Coordinator	30

In addition to the primary role experience requested, the Anna Rescue leadership team in its entirety has a combined 95+ years of service and experience dedicated strictly to emergency medical services. Their resumes are attached for your review:

Attachment 4.2-1	Resume- Scott Dickman
Attachment 4.2-2	Resume-Cliff Damron
Attachment 4.2-3	Resume-John Copeland
Attachment 4.2-4	Resume- David Klopfenstein
Attachment 4.2-5	Resume-Jessica Rickert
Attachment 4.2-6	Resume-Amy Doseck

Scott B Dickman

PROFESSIONAL SUMMARY

Accomplished Ohio Paramedic with 29 years of progressive experience in emergency medical services, including executive leadership as Chief, Assistant Chief, Trustee, and Field Training Officer. Demonstrated success managing EMS operations, leading personnel, developing policies, improving clinical quality, and coordinating multi-agency emergency responses. Recognized for sound decision-making, operational leadership, fiscal responsibility, and a steadfast commitment to providing exceptional patient care. Experienced in quality improvement, regulatory compliance, budgeting, strategic planning, and emergency preparedness.

CERTIFICATIONS & LICENSURE

- Ohio Licensed Paramedic
 - Advanced Cardiac Life Support (ACLS)
 - Pediatric Advanced Life Support (PALS)
 - Basic Life Support (BLS)
 - FEMA Incident Command System (ICS-100, ICS-700)
 - Emergency Vehicle Operator Course (EVOC)
-

PROFESSIONAL EXPERIENCE

Anna Rescue – Anna, Ohio

Trustee / Paramedic | 2018 – Present

- Provide advanced life support and emergency medical care for medical, trauma, and critical care patients.
- Serve as a member of the Board of Trustees, providing strategic leadership and organizational oversight.
- Participate in budget development, financial planning, policy implementation, and long-term organizational planning.
- Collaborate with local fire departments, law enforcement, emergency management agencies, hospitals, and public health partners.
- Assist with personnel development through mentoring, orientation, and field training of new

EMS providers.

- Quality assurance Coordinator responsible for initiatives, documentation improvement, and clinical performance standards.
- Respond to large-scale incidents, mutual aid responses, and disaster operations utilizing Incident Command System (ICS) principles.
- Advocate for EMS funding, community outreach, and continuous service improvement.

Perry-Port Salem Rescue Squad – Shelby County, Ohio

Chief / Paramedic | 2008 – 2021

- Directed all operational, administrative, and clinical functions of a volunteer EMS agency serving eastern Shelby County.
 - Supervised and mentored approximately 20 EMTs and Paramedics while fostering a culture of professionalism, accountability, and teamwork.
 - Developed and implemented Standard Operating Procedures (SOPs), operational policies, and Quality Assurance/Quality Improvement (QA/QI) programs.
 - Managed department budgets, purchasing, grant applications, and capital improvement projects.
 - Oversaw fleet maintenance, equipment acquisition, inventory management, and regulatory compliance.
 - Coordinated staffing schedules, recruitment, retention, employee evaluations, and continuing education programs.
 - Led emergency response operations during major incidents, severe weather events, and mutual aid deployments.
 - Worked closely with local government officials, fire departments, hospitals, and county emergency management agencies.
 - Ensured compliance with Ohio EMS regulations, Medical Director requirements, and organizational policies.
 - Successfully balanced administrative leadership while maintaining active field response responsibilities as a practicing paramedic.
-

CORE COMPETENCIES

- EMS Executive Leadership
- Emergency Operations Management
- Incident Command System (ICS/NIMS)
- Quality Assurance & Performance Improvement
- Strategic Planning
- Budget Development & Financial Oversight

- Grant Writing & Resource Management
 - Personnel Supervision & Staff Development
 - Training & Field Instruction
 - Regulatory Compliance
 - Fleet & Equipment Management
 - Interagency Coordination
 - Community Relations
 - Critical Care & Advanced Life Support
 - Public Safety Collaboration
-

PROFESSIONAL STRENGTHS

- Nearly three decades of progressive EMS experience.
 - Proven executive leadership of volunteer and combination EMS organizations.
 - Extensive experience in operational planning, emergency preparedness, and organizational management.
 - Strong background in quality improvement, personnel development, and clinical excellence.
 - Respected leader committed to teamwork, professionalism, and exceptional patient care.
-

REFERENCES

Professional references available upon request.

Clifford Damron



CERTIFICATIONS

Ohio certified Advanced EMT 2/18/2005
Ohio certified Advanced EMT 7/14/2014
FEMA Incident Command System (ICS-100, ICS-700)
Emergency Vehicle Operator Course.

Previous certifications:

EMR – 2005 – 2011
EMT – 2011 – 2016
AEMT – 2016 - present

EXPERIENCE

Anna Rescue – Anna, Ohio

Trustee / AEMT 2016 – Present

- Provide ALS support and emergency medical care for medical, trauma, and critical care.
- Serve on the Board of Trustees.
- Assist with Budget and financial planning.
- Work alongside Board and Department Leadership developing policies and long-term planning

Jackson Center Rescue – Jackson Center, Ohio

EMT 2010 – 2015

- Obtained EMT certification to provide basic life support for medical and trauma care.
- EMR certified before joining the department.

COMPETENCIES

- EMS leadership
- Strategic planning
- Budget Development & Financial Oversight
- Advanced Life Support

John Copeland II



EXPERIENCE:

Honda Marysville, Ohio. [REDACTED] 08/25- current

08/25 - Current

Shannon Riddenbaugh

Maintenance

- Electrical work (480v or less)
- Automation recovery (PLC / Robotics)
- Upkeep and install of new equipment

Plastipak Packaging Jackson Center, Ohio [REDACTED] 08/20-08/25

Patt Fullenkamp/ Supervisor

Maintenance(08/20-01/22)

- Electrical work 24V/480V
- Recovery of all equipment
- Operations of equipment

Promoted to:

Technical Support (01/22-current)

- Manage inspection equipment hardware/software
- Robotics management and recovery

Anna Rescue Squad Anna, Ohio 937.394.7377 01/21-current

Jessica Rickert/ Administrator

EMT

Trustee (05/2022-current)

- Emergency Medical Services
- Maintain city contracts
- Maintain Standing Orders Policies of establishment
- Oversee Chief and Administrator positions.

Crown Equipment Corp. Celina, Ohio [REDACTED] 11/14-01/20

Stuart Painter / Supervisor

Grinder (11/03/14 - 4/24/16)

Welder (4/24/16 - 01/20)

- Print Reading Skills
- Welding (body/ structural Repair)
- Ability to meet desired finish
- Cooperation with others

John Copeland II



ACTIVITIES AND AWARDS:

- SkillsUSA 2012-2014
- Relay For Life 2010-2013
- Achievers Award 2012-2013 school year

CERTIFICATIONS

- Emergency Medical Technician
- Ohio Volunteer Firefighter
- Amature Ham Radio Extra
- Certificate of Career-Technical Achievement With Honors (Welding Tech.)
- National Center for Construction Education and Research Certifications
- SDI Advanced Adventure SCUBA diver.

EDUCATION:

Apollo Adult Education Center
Basic Emergency Medical Technician Lima, OH
Volunteer Firefighter
419.998.3000

UPPER VALLEY CAREER CENTER Piqua, OH 937.778.1980
Career Technical Certificate: Welding

BOTKINS HIGH SCHOOL Botkins, OH 937.693.4241
Diploma: General Studies

REFERENCES:

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

David Klopfenstein



Professional Summary

Dedicated and experienced Emergency Medical Technician with 9 years of EMT experience and leadership experience as Chief. Skilled in emergency response, patient care, CPR instruction, and rescue operations. Committed to providing safe, efficient, and compassionate emergency medical services while supporting and leading fellow emergency responders.

Professional Experience

Anna Rescue — Anna, OH

EMT-Basic / Chief

September 2015 – Present

- Provide emergency medical care and patient assessment as an EMT-Basic.
- Serve as Chief of Operations, providing leadership and operational oversight.
- Coordinate emergency response activities and support effective rescue operations.
- Work collaboratively with emergency personnel during medical and rescue calls.
- Provide CPR instruction and training.

Perry Township Fire — Lima, OH

EMT-Basic

- Provide emergency medical assistance and patient care.
- Respond to emergency calls and assist with fire and rescue operations.
- Work as part of a coordinated emergency response team.

Perry-Port-Salem Rescue — Pt. Jefferson, OH

EMT-Basic

- Respond to emergency medical calls and provide pre-hospital patient care.
- Perform patient assessment and provide appropriate emergency medical assistance.
- Assist with rescue operations and emergency response activities.

Education

Anna High School- Anna, OH

High School Diploma 1999

Apollo Career Center-Lima, OH

EMT Basic 2016

Apollo Career Center-Lima, OH

Advanced EMT-currently attending

Certifications & Licenses

- EMT-Basic (EMT-B)
- CPR Instructor
- Emergency Vehicle Operations

Core Skills

- Emergency Medical Services (EMS)
- EMT-Basic Patient Care
- Emergency Response
- Patient Assessment
- CPR Instruction
- Rescue Operations
- Radio Communications
- Scene Assessment
- Emergency Response Leadership
- Team Coordination
- Incident Operations
- Public Safety

Jessica Rickert



WORK EXPERIENCE

ANNA RESCUE SQUAD, Anna, Ohio

Administrator/First Responder, Nov 2013 – Present

- Compile and execute statistical, financial, accounting or auditing reports and tables pertaining to such matters as cash receipts, expenditures, accounts payable and receivable, payroll, payroll tax, profit and losses, licensing, and supplies.
- Perform general office duties such as filing, answering telephones, and handling routine correspondence.
- Calculate, prepare, and issue bills, invoices, account statements, and other financial statements according to established procedures.
- Prepare and process payroll and associated taxes
- Complete and submit tax forms and returns, workers' compensation forms, and drug licensing.
- Supervise paid staffing personnel and assign duties/accolades/and discipline as necessary.
- Research, prepare, and produce grant applications and follow up reports.
- Manage township contracts as well as resolve/"up-channel" public concerns as needed.

Treasurer/First Responder, Apr 2010 – Nov 2013

- Receive, record, and authorize requests for disbursements in accordance with company policies and procedures.
- Receive cash and checks and make deposits.
- Determine depreciation rates to apply to capitalized items and advise management on actions regarding the purchase, lease, or disposal of such items.
- Provide EMS services as needed to public

APRIA HEALTHCARE, Minster, Ohio

Customer Inquiry Representative, Jan 2010 – Nov 2013

- Resolve or clarify codes or diagnoses with conflicting, missing, or unclear information by consulting with doctors or others or by participating in the coding team's regular meetings.
- Post medical insurance billings.
- Develop in-service educational materials.
- Interview clients and take their calls to provide customer service and obtain information on claims.
- Examine letters from policyholders or agents, original insurance applications, and other company documents to determine if changes are needed and effects of changes.

ADVANCE AMERICA, Sidney, Ohio

Assistant Manager, May 2007 – Jan 2010

- Set goals and deadlines for the department.
- Analyze internal processes and recommend and implement procedural or policy changes to improve operations, such as supply changes or the disposal of records.
- Monitor the facility to ensure that it remains safe, secure, and well-maintained.
- Obtain and compile copies of loan applicants' credit histories, corporate financial statements, and other financial information.
- Handle customer complaints and take appropriate action to resolve them.

EDUCATION

Miami Valley Career Technology Center, Dayton, Ohio

Emergency Medical Responder, Mar 2010 - Jul 2010

Edison State Community College, Piqua, Ohio

Completed coursework towards Medical Office Administration & Psychology, Jan 2002- Dec 2003

Sidney High School, Sidney, Ohio

High School Diploma, Jun 2002

COMMUNITY AFFILIATIONS

- Previous President and Treasurer, Anna Endowment Foundation 2013-2024
- Previous Treasurer and Vice President, Anna Local Schools Band Boosters 2017-2026
- Executive Board Representative, Shelby County EMS Association 2013-Present
- Previous Key Spouse, 445th Civil Engineering Squadron-Wright Patterson AFB 2010-2021
- First Responder, Anna Rescue 2010-Present
- Active service within the Sidney UMC community (i.e. Hospitality, Cool Kids Junior Church, Youth, Tar Hallow, Emmaus, Community of Hope, etc.) 2012-Present

REFERENCES

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

AMY M. DOSECK

[REDACTED]

[REDACTED]

OBJECTIVE

Self-driven, dynamic, organized, patient care technician with critical thinking skills, contribute to outstanding care to patients and their families.

SKILLS

BLS Certification

CPR

Meditech

ESO

EXPERIENCE

HEALTH UNIT COORDINATOR /MARY RUTAN HOSPITAL

2021-Present

Assisting patients with their needs, helping RNs with any duties that they need help with, always providing a safe environment for patients and their families.

Perform phlebotomy, EKG, cardiac monitoring, vital signs, wound care, splitting, and help physicians with any phone calls and transfers to different facilities for higher level of care.

EMERGENCY MEDICAL TECHNICIAN/ ANNA RESCUE SQUAD

2015-present

Medical Records Manger

Assisting 911 calls to patients in need of medical assistance, prioritizes treatment, and maintain patient safety
Perform vital signs, splitting, EKG, cardiac monitoring, wound care, administer medication within scope of practice, transporting patients to the hospital.

Assists with lifesaving procedures

Providing a patient report to the receiving hospital.

Alerting the medical director or RN of any patient changes.

EDUCATION

EMERGENCY MEDICAL TECHNICIAN

2016

Apollo Career Center Adult Education

Learning Skills and procedures perform in emergency situations.

ADVANCED EMERGENCY MEDICAL TECHNICIAN

Present

Apollo Career Center Adult Education

ALS provider skills, Intravenous therapy, Emergency Medication administration, advance airway procedures

4.3 Reference Matrix

In support of our proposal, we have attached letters of support from distinguished partners with our agency. These letters provide independent verification of our professional integrity, performance history, and dedication to the communities in which we serve. We respectfully submit these letters of reference for your review and consideration.

Unfortunately, several agencies declined to provide letters of reference due to perceived conflicts of interest arising from their role within the awarding agency and consequently, we were unable to obtain from most of our currently contracted/local government agencies. More information and references can be provided upon request.

Attachment 4.3-1	Reference-Jackson Township
Attachment 4.3-2	Reference-Botkins Police Dept
Attachment 4.3-3	Reference-Shelby County Coroner
Attachment 4.3-4	Reference-Ohio EMS Chief's Association
Attachment 4.3-5	Reference-St Rita's
Attachment 4.3-6	Reference-Lima Memorial
Attachment 4.3-7	Reference-Botkins Schools
Attachment 4.3-8	Reference-Jackson Center Schools
Attachment 4.3-9	Reference-Dr Angela Palitto

**BOARD OF TOWNSHIP TRUSTEES
JACKSON TOWNSHIP – SHELBY COUNTY
JACKSON CENTER, OHIO**

c/o Georgia Gaier, Fiscal Officer
18308 Wells Road
Anna, OH 45302
Phone 937-638-6491
Email: jacksontownshipfiscal@gmail.com

Gary Metz, Chairman
Andrew Weaver, Vice Chairman
Robert Zorn, Trustee

August 20, 2026

RE: Reference for Northern Shelby County Joint Rescue District

To Whom It May Concern,

Jackson Township is pleased to provide this letter as a reference regarding the emergency medical and ambulance services provided by Anna Rescue Squad.

Anna Rescue Squad has provided emergency medical and ambulance response services to Jackson Township within the past thirty-six (36) months. Throughout our working relationship, the Rescue Squad has provided an important public service to our community and has coordinated with local fire departments, law enforcement, dispatch personnel, and other emergency service providers when necessary.

The members of Jackson Township understand that providing emergency medical services can be challenging. The dedication required to have available individuals who are willing to give their time, energy and readiness to respond to emergencies, in addition to staying current on required training is vital. As with any organization providing this type of service, there have been times when communication and reporting have required additional follow-up, which we understand can occur given the demands of emergency service operations. We appreciate the time, effort, and continued commitment of those who serve our community.

For purposes of satisfying the reference requirements, the following information is provided:

Public Entity: Jackson Township

Service Provider: Anna Rescue Squad

Service Provided: Emergency Medical/Ambulance Services

Contract Period/Relationship: Jackson Township entered into an agreement with Anna Rescue Squad on March 19, 2015, with the most recent contract signed December 17, 2020. The agreement automatically renews for successive one-year terms unless either party provides at least 90 days' written notice of termination or the parties mutually agree to terminate. At this time no notice of termination has been provided, the agreement remains in effect and has been active throughout the past 36 months.

Annual Call Volume and Reporting:

It is my understanding that since the formation and commencement of meetings of the Joint Ambulance District, reporting and service information concerning ambulance operations has been provided through the Joint Ambulance District. As a result of this transition, Jackson Township has not been receiving separate reports directly from Anna Rescue Squad during this period. Accordingly, the Township respectfully refers any request for the most current and verified annual call volume information to the Joint Ambulance District, which has been receiving the applicable information. This is noted solely to clarify the current reporting process and to ensure that any call volume figures provided are accurate and obtained from the entity maintaining the most current information.

Jackson Township appreciates the emergency services Anna Rescue Squad has provided to our community and recognizes the important role its personnel have served in responding to emergency medical needs. We are providing this reference based upon our experience with Anna Rescue Squad. Should additional information regarding Jackson Township's experience with the Rescue Squad be required, please feel free to contact me.

Sincerely,

JACKSON TOWNSHIP
BOARD OF TRUSTEES



Georgia Gaier, Fiscal Officer



Botkins Police Department

Chief Mark R. Jordan

207 W. South Street Botkins, OH 45306

Phone: 937.693.4341

Fax: 937.693.6462

email: policechief@botkinsohio.com

Web: www.botkinsohio.com

August 17, 2026

To Whom It May Concern:

It is my pleasure to provide this letter of reference and support on behalf of Anna Rescue and its dedicated staff and volunteers.

Through our work together, the members of Anna Rescue have consistently demonstrated professionalism, compassion, and a strong commitment to serving the residents of our communities. Their ability to work effectively with both patients and law enforcement officers is one of the many qualities we value in our relationship with their organization. During emergency calls, clear communication, cooperation, and trust between police officers and EMS personnel are essential, and the staff of Anna Rescue consistently demonstrates all three.

The individuals who serve with Anna Rescue are thoughtful, caring, and dedicated people. They routinely respond to difficult and sometimes stressful situations with a calm and compassionate approach. Working together, our agencies have had the privilege of helping save lives, assisting individuals during some of the most challenging moments of their lives, and ensuring that patients receive the appropriate medical attention and care they need. Their willingness to work alongside law enforcement has made our collective response to emergencies more effective and has ultimately benefited the people we serve.

We also recognize the tremendous commitment required to operate a volunteer EMS organization. At a time when it can be increasingly difficult for organizations to find people willing to volunteer their time and energy, Anna Rescue continues to attract good-hearted individuals who have a genuine desire to serve others. Their willingness to sacrifice personal time, respond to emergencies, train, and remain prepared to help others speaks volumes about the character of the people who make up their organization.

The relationship between law enforcement and EMS is particularly important. Officers are often among the first to arrive at emergency scenes, and having EMS personnel who are dependable, professional, and willing to work as a team allows everyone involved to focus on the safety and well-being of the patient. Anna Rescue, under the leadership of Chief David Klopfenstein, has proven to be a reliable partner in these situations. Their personnel understand the importance of scene safety, communication, teamwork, and treating every person with dignity and respect.

The Botkins Police Department is grateful for the partnership we share with Anna Rescue. We have great respect for the men and women who give their time to this organization, and we are confident that their continued service makes a meaningful difference in the lives of the people in our communities.



Botkins Police Department

Chief Mark R. Jordan

207 W. South Street Botkins, OH 45306

Phone: 937.693.4341

Fax: 937.693.6462

email: policechief@botkinsohio.com

Web: www.botkinsohio.com

We are proud to recommend Anna Rescue and its staff and volunteers without reservation. They exemplify the spirit of community service and demonstrate the kind of dedication, compassion, and professionalism that make our communities stronger and safer.

Sincerely,

A handwritten signature in black ink, appearing to read "Chief Mark R. Jordan". The signature is fluid and cursive, with the first name "Chief" written in a larger, more prominent script.

Chief Mark R. Jordan
Botkins Police Department
Botkins, Ohio



Shelby County

Coroner's Office

To Whom It May Concern:

I am pleased to write on behalf of the members of the Anna Rescue Department in Anna, Ohio. During my more than 25 years as Shelby County's lead medical death investigator, I have had numerous opportunities to observe their professionalism and compassion for the community they serve. Their team has provided invaluable assistance during many investigations, often remaining on scene throughout lengthy proceedings and offering supplies, personnel, and other support whenever needed.

Having worked with emergency response departments throughout Shelby County and neighboring counties, I can confidently state that the Anna Rescue Department distinguishes itself through its training, professionalism, and compassion for victims' families. Its members are committed to continuing learning. I have had the opportunity to provide training on scene security and appropriate procedures in fatality investigations. It has been an honor to work with the dedicated members of the Anna Rescue Department, and I look forward to continuing that partnership.

Respectfully submitted by Investigator Scott Roddy

Dr. Dave McDonald Coroner
Dr. Bob McDevitt Dep. Coroner
Scott Roddy Investigator
Rod Auston Investigator



August 20, 2026

Northern Shelby County Joint Ambulance District
PO Box 190
Botkins, OH 45306

To Whom It May Concern:

Anna Rescue Squad has been as active participant within the Ohio EMS Chiefs Association (OEMSCA) since 2022. Members of the Anna Rescue Squad have engaged in a multitude of activities sponsored by OEMSCA, including speaking to legislators on the annual Ohio EMS on the Hill and attending the annual Leadership Conference. OEMSCA appreciates and values Anna Rescue Squad contribution to the organization.

Sincerely,

Christopher R. Sanchez, Secretary



To: Northern Shelby County Joint Ambulance District
From: Brian Anderson, St. Rita's Medical Center
RE: Letter of Support

To Whom it May Concern:

I am writing this letter in support of Anna Rescue. As both EMS Coordinator at Mercy Health St. Rita's Medical Center and also as an Emergency Department nurse there, it is not uncommon to see Anna Rescue crews bringing patients to our ER. In my experience, these crews consistently deliver outstanding care and service to the patients they transport.

Key strengths I have seen in working with Anna Rescue include:

- Delivery of exceptional patient care – Anna Rescue EMT and Paramedic providers consistently show skill, compassion, and professionalism in their interactions with patients brought to SRMC. This sentiment is echoed by both the patients they care for and by our ED staff who take patient handoff and continue care for these patients.
- Clear, appropriate communication – Anna Rescue EMS providers provide well-rounded, timely patient care reports to our ED staff, both on call in prior to arrival and on patient handoff once reaching the patient's room in our ED. Studies have shown that risk of error increases at patient handoff, but through the excellent verbal and written communication skills demonstrated by Anna Rescue personnel, misunderstandings are avoided, and patient care is provided in a more timely manner.
- Strong teamwork – In my experience, Anna Rescue members listen well, respond quickly to questions (from ED staff) and to changing patient conditions, and treat others, including both patients/families and others on the healthcare team, with professionalism and respect. This helps create a cohesive atmosphere, lending itself to improved patient care from all involved.

In summary, I have found Anna Rescue EMS providers to be reliable and professional, providing excellent patient care to the patients they transport to SRMC. I believe they are, and will continue to be, a tremendous asset to the citizens they serve and the patients they care for.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian Anderson".

Brian Anderson BS, RN, FF II, Paramedic, CMTE
EMS Coordinator

Trauma Services Injury Prevention & Outreach Coordinator
Mercy Health St. Rita's Medical Center
bjanderson@mercy.com

To whom it may concern:

I would like to send a letter of recommendation on behalf of the Anna Rescue Squad. I have worked with them for over 18 years now though my position here at Lima Memorial Health System. Anna does a great job with pre-hospital patient care. They are always willing to come to educational opportunities and reach out to us with any questions or comments they may have. We have built a great relationship with them. I can't say enough great things about this hometown department. Anna has served the community well. If we have ever had a question or concern, Dave and his team have taken it with respect and dignity. EMS is not perfect science, but how we react to it is. They have always worked well with us at Lima Memorial Health System.

Please feel free to contact me with any questions or comments you may have.

Warm Regards,

DOUG LARUE

EMS Manager

Lima Memorial Health System

1001 Bellefontaine Avenue

Lima, Ohio 45804

O: 419-226-5178

F: 419-998-4617

dlarue@limamemorial.org

LMHS EMS web site: limamemorial.org/emergency-medical-services

SCHOOL BOARD

SCOTT BAYLESS
NEIL BOERGER
CHRIS MONNIN
JANA SCHNIPPEL
JASON WENDEL

Botkins Local School



Ambulance Board and Provider Review Team,

I am pleased to provide this letter of reference for Anna Rescue and to express our school's sincere appreciation for the outstanding services they provide for our students, faculty, and staff.

Anna Rescue has been an important partner to our school in supporting the safety and well-being of our school community. They provide rescue and medical services for our school and have consistently demonstrated professionalism, preparedness, and a strong commitment to serving our students and staff. Anna Rescue in the past ten years has made multiple calls to our school for various reasons.

In addition to providing emergency medical support, Anna Rescue has worked closely with our school in several important areas of emergency preparedness. Their team has provided active shooter response training, participated in emergency drills, and assisted our school in developing and preparing our emergency response plan. They have attended and provided medical support at our athletic contests. Their knowledge and experience have been invaluable in helping our school evaluate our procedures, identify areas for improvement, and strengthen our overall emergency preparedness.

We greatly appreciate the time, expertise, and dedication that Anna Rescue brings to these efforts. Their willingness to work collaboratively with our school has helped us create a safer and more prepared environment for our students and staff.

We are grateful for our partnership with Anna Rescue and are pleased to recommend them to the Ambulance Board. They have demonstrated themselves to be dependable, professional, responsive, and deeply committed to the safety of our community.

Sincerely,

Jeff McPheron

Superintendent

Botkins Local School District

Jackson Center Schools

204 South Linden Street | P.O. Box 849 | Jackson Center, Ohio 45334-0849 | Fax: 937-596-6490

William M. Reichert
Superintendent
Ph: 937-596-6053

Tony Meyer
Treasurer
Ph: 937-596-6053

Jeff M. Reese
4-12 Principal
Ph: 937-596-6149

Ginger Heuker
Pre K-3 Principal
Ph: 937-596-6053

8.17.26

Dear Members of the Northern Shelby County Ambulance District:

I am pleased to offer my support for the **Anna Rescue Squad** and the important role it plays in providing emergency medical services and supporting the communities it serves.

Jackson Center Schools has greatly benefited from the cooperation, professionalism, and commitment demonstrated by Anna Rescue and its personnel. Their willingness to partner with our school has helped us better prepare our staff and students to respond to emergency situations and has strengthened the overall safety of our school community.

Anna Rescue has provided valuable **AED and CPR training for our staff and students**, giving members of our school community the knowledge and confidence to respond when a medical emergency occurs. These skills are invaluable, particularly in a school setting where the ability to provide immediate assistance before professional responders arrive can make a significant difference.

In addition to training, Anna Rescue has supported Jackson Center Schools through participation in **mock crash exercises and emergency preparedness activities**. These opportunities provide our students and staff with realistic experiences that help them understand the importance of emergency response, coordination, and personal safety. Their participation demonstrates a genuine commitment to educating and preparing our young people.

Perhaps most importantly, Anna Rescue has consistently demonstrated its willingness to work collaboratively with Jackson Center Schools and other community partners. Their emergency services provide an essential resource for our students, staff, families, and the broader community. The relationship between our school and Anna Rescue reflects the kind of cooperation that makes our community stronger and better prepared.

Thank you for your consideration.

Sincerely,



William Reichert
Superintendent
Jackson Center Schools

6 AUGUST 2026

To whom it may concern:

I would like to send a letter of recommendation on behalf of the Anna Rescue Squad. I served as the Medical Director for the Department for two years. During this time, Anna Rescue upheld the quality standards that were set forth by the GMVEMS Counsel and was consistently in compliance with the drug bag operations. Anna Rescue Squad showed compassion for their patients in the field with excellent care and timely responses. Anna Rescue serves its community with dignity, and I have no doubt will continue to do so in the future if given the opportunity.

During my time as medical director, the team at Anna Rescue Squad was involved in training opportunities and had to undergo annual protocol check-offs to demonstrate they were competent in the skills for the level of certification provided to each member.

Please feel free to contact me with any questions or comments you may have.

Respectfully,



Dr. Angela Palitto, DO



Section 5: Technical Approach to EMS Delivery & Deployment Modeling

5.1 Defined Geographic Scope

Our organization explicitly confirms its commitment to providing uninterrupted, comprehensive Emergency Medical Services (EMS) throughout the entire requested service area. We will provide uncompromised emergency medical response and transport services to all residents, visitors, businesses, and travelers within the following jurisdictions:

- Village of Anna
- Village of Botkins
- Village of Jackson Center
- Dinsmore Township
- Franklin Township
- Jackson Township

Our EMS deployment model is designed to ensure equitable coverage across the entire service area through strategically located ambulance stations in **Anna, Botkins, and Jackson Center**. The **Anna Station** will serve as the **primary response location**, housing the primary ambulance and personnel responsible for first-call coverage. The **Botkins** and **Jackson Center** stations will serve as **secondary response locations**, providing second-call coverage, operational redundancy, and surge capacity during periods of increased call volume, simultaneous incidents, or when the primary unit is committed to another emergency.

This deployment strategy ensures that all communities within the defined geographic scope receive the same high level of emergency medical service without preferential response areas or reductions in service levels based on location. Resource deployment, staffing, and operational planning are structured to maintain reliable response capability throughout the service area on a 24-hour-per-day, 7-day-per-week basis. Anna Rescue has proudly served Franklin and Dinsmore Townships for 58 years and Jackson Township for the past 12 years, while also providing mutual aid to neighboring communities for many years. Many of our members have deep roots in the communities we serve, with many residing within these townships or bringing decades of experience providing emergency medical services to the residents. This longstanding commitment has given our team a strong understanding of the area's needs, geography, and the people who call these townships home.

We affirm that the Villages of Anna, Botkins, and Jackson Center, as well as the Townships of Dinsmore, Franklin, and Jackson, will all receive professional, reliable, and uninterrupted EMS coverage throughout the term of the agreement.

5.2 Unit Hour Deployment Schedule

The proposed EMS deployment model provides continuous 24-hour-per-day, 7-day-per-week Advanced Life Support (ALS) ambulance coverage within the district. One (1) fully staffed front-line ALS ambulance will be continuously stationed at the Anna Station and available for immediate response. There will 4 crews with one ALS Ohio certified at least one paramedic and Ohio certified BLS, or higher, certified personnel. The schedule will be 24/72, meaning a crew works 24 hours and then has 3 days off reducing burnout, low UHU (0.09%) and averaging 2190 hours per year. The crew will mostly utilize full-time and augment part-time staff. Staffing and deployment may be enhanced during planned special events, disasters, severe weather, or periods of anticipated increased call volume. See below chart labeled “Weekly Primary ALS Front-line Unit Deployment Matrix.”

Additional ambulance resources, maybe ALS or BLS, will be strategically positioned at the Botkins or Jackson Center stations to provide second-call response capability. These units will be activated as needed to support simultaneous incidents, extended transports, peak demand periods, mutual aid responses, or other operational needs. This deployment strategy ensures uninterrupted ALS coverage throughout the district while maintaining operational flexibility and efficient resource utilization. This will be staffed by 12-hour shifts broken down by AM and PM shifts with the flexibility to do partial to provide 24-hour coverage. Anna Rescue has extensive experience managing and staffing an on-call response schedule. Our organization has successfully maintained reliable on-call coverage for many years, ensuring qualified personnel are available to respond promptly and consistently while meeting the emergency medical needs of the communities we serve. See below chart labeled “Weekly Secondary Unit Deployment Matrix.”

Weekly Primary ALS Front-line Unit Deployment Matrix

Crew	Monday 24 hour	Tuesday 24 hour	Wednesday 24 hour	Thursday 24 hour	Friday 24 hour	Saturday 24 hour	Sunday 24 hour
A	ALS				ALS		
B		ALS				ALS	
C			ALS				ALS
D				ALS			

Weekly Secondary Unit Deployment Matrix

Crew	Mon AM	Mon PM	Tues AM	Tues PM	Wed AM	Wed PM	Thur AM	Thur PM	Fri AM	Fri PM	Sat AM	Sat PM	Sun AM	Sun PM
A2	ALS/BLS	ALS/BLS							ALS/BLS	ALS/BLS				
B2			ALS/BLS	ALS/BLS							ALS/BLS	ALS/BLS		
C2					ALS/BLS	ALS/BLS							ALS/BLS	ALS/BLS
D2							ALS/BLS	ALS/BLS						

5.3 Capital Fleet and Equipment Inventory

Anna Rescue will dedicate the following ambulance fleet exclusively to serving the district. The fleet consists of three Advanced Life Support (ALS) ambulances, including two front-line response units and one reserve unit, ensuring operational reliability, redundancy, and uninterrupted service during scheduled maintenance, mechanical repairs, or periods of increased demand. These units comply with all applicable local, state, and federal statutory mandates for ALS units. Each ambulance is equipped well beyond the minimum OAC 4766-2-08 code for EMS.

Dedicated Ambulance Fleet

Unit Assignment	Year	Make	Model	Current Odometer	Certification
ALS Unit 141	2022	Ford	E450	40,173	KKK-A-1822 Compliant*
ALS Unit 142	2021	Chevrolet	5500 4x4	43,125	KKK-A-1822 Compliant*
ALS Unit 144	2021	Ford	E450	44,335	KKK-A-1822 Compliant*

*Certification documentation will be provided upon request.

Required Frontline Clinical Equipment

The following is a non-exhaustive list of equipment that is standard on all Anna Rescue ambulances:

- Cardiac LifePak 15 monitor with AED, 12-lead ECG acquisition/ transmission capability.
- Stryker Power-load stretcher system.
- Powered ambulance cot.
- Portable and stationary in ambulance suction units.
- Oxygen delivery system with adult and pediatric supplies.
- Advanced airway equipment, including video laryngoscopy, surgical cricothyrotomy, easy tach, and supraglottic airways.
- Mechanical Lucas CPR device.
- ALS medication inventory maintained in accordance with Ohio Board of Ohio Board of Pharmacy regulations plus Great Miami Valley EMS Council protocols. Drug bags are secured by electronic locking or key. See “ALS and BLS Medications” reference section.
- Trauma, pediatric, obstetric, and medical response equipment meeting State of Ohio Safety requirements.
- Two-way mobile radio, portable radios, MDT/tablet, and GPS navigation.
- Infection control supplies and personal protective equipment (PPE).

All vehicles undergo preventive maintenance, daily operational inspections, and routine equipment checks to ensure they remain in a state of readiness. Clinical equipment is inspected, tested, calibrated, and maintained by the manufacturer with extended warranty, recommendations, applicable regulatory requirements, and Anna Rescue's quality assurance and rotation program. All ambulances are maintained in a response-ready condition and may be placed into front-line service whenever operationally necessary to ensure uninterrupted ALS coverage throughout the District.

ALS and BLS Medications

Medications subject to change in accordance with Ohio Board of Ohio Board of pharmacy and Drug Enforcement Administration (DEA) regulations or medical director, Great Miami Valley EMS Council drug bag exchange program.

Adenosine
Albuterol
Amiodarone
Aspirin
Atropine
Calcium Chloride
Calcium Gluconate
Ciprofloxacin
Dextrose 10%
Dextrose 25%
Diazepam
Diphenhydramine
Dopamine
Doxycycline
DuoDote
Epinephrine Auto-Injector
Epinephrine 1:1,000
Epinephrine 1:10,000
Etomidate
Fentanyl
Hydroxocobalamin
Ipratropium
Ketamine
Lactated Ringer's
Lidocaine 2%
Lidocaine 2% Gel
Magnesium-Containing Antacid
Magnesium Sulfate
Methylprednisolone
Midazolam
Morphine
Naloxone

Nitroglycerin
Norepinephrine
Normal Saline
Normosol-R
Ondansetron
Oral Glucose
Plasma-Lyte A
Pralidoxime
Sodium Bicarbonate
Sodium Nitrite
Sodium Thiosulfate
Tetracaine
Tranexamic Acid (TXA)
Vasopressin

5.4 Continuity of Operations Plan (COOP)

The Contractor maintains a comprehensive Continuity of Operations Plan (COOP) designed to ensure uninterrupted Emergency Medical Services (EMS) throughout the District under all operating conditions. The COOP establishes operational procedures, resource deployment strategies, command structure, and contingency plans that enable the organization to maintain emergency response capabilities during natural disasters, mass-casualty incidents, equipment failures, utility outages, supply chain disruptions, staffing shortages, and other operational disruptions.

Operational Scenario	Continuity Strategy
Mass Casualty Incidents (MCI)	The Contractor will implement the National Incident Management System (NIMS) and Incident Command System (ICS). Additional ambulances, supervisory personnel, and mutual aid resources will be requested immediately through established regional agreements. Reserve ambulances and off-duty personnel will be activated as necessary. Patient distribution will be coordinated with area hospitals and emergency management agencies to ensure efficient utilization of regional healthcare resources. Shelby County Sheriff Office has a countywide respond table, created by local EMS agencies with FEMA assistance, in their Computer Aided Dispatch software. Anna Rescue also participates in local FEMA MCI events with the last ones being April 2026 at Honda, June/July/August 2026 in Sidney with Shelby County Emergency Management Services and surrounding agencies and will be participating in another upcoming event October 2026 at Honda.
Severe Weather	Weather conditions are continuously monitored. The four-wheel-drive reserve ambulance will be placed into service when road conditions warrant. Ambulances may be strategically repositioned throughout the district before anticipated severe weather to reduce response times. Staffing levels may be increased in advance of forecasted events, and coordination will occur with county emergency management, fire departments, law enforcement, and public works agencies.
Mechanical Fleet Failures	The Contractor maintains a three-ambulance fleet consisting of two frontline ALS ambulances and one fully equipped reserve ALS ambulance. If a frontline unit becomes mechanically unavailable, the reserve ambulance will immediately replace the affected vehicle while repairs are completed. Preventive maintenance schedules, daily inspections, and vendor maintenance agreements minimize fleet downtime and ensure continuous operational readiness. Anna Rescue also has backup vehicle equipment (space rims, tires, fluids, etc.) to reduce service outages.
Power Outages	The Anna and Botkins stations are equipped with emergency backup generators capable of maintaining facility operations during extended commercial power outages. Critical EMS systems, including communications equipment,

information technology infrastructure, and station operations, will remain operational. Ambulances and essential portable medical equipment are equipped with rechargeable battery systems, with backup batteries maintained for cardiac monitors, suction units, portable radios, powered cots, and other mission-critical equipment to ensure uninterrupted patient care during utility interruptions.

**Supply Chain
Interruptions**

The Contractor maintains an emergency inventory management program to ensure continuity of operations during supply shortages or distribution delays. A minimum 30-day supply of essential medical consumables, medications, personal protective equipment (PPE), oxygen supplies, and operational materials is maintained at the Anna Station. Additional inventories of critical supplies are strategically maintained at the Botkins and Jackson Center stations to provide redundancy and support sustained operations. Inventory levels are routinely monitored and rotated to maintain readiness and minimize product expiration.

**Labor or
Staffing
Emergencies**

Anna Rescue maintains a staffing contingency plan that includes qualified part-time personnel, on-call employees, supervisory staff, and mandatory overtime assignments to maintain uninterrupted ALS coverage. Cross-trained personnel and management staff may be utilized to support operations as appropriate. The Anna Rescue maintains positive employee relations and does not anticipate labor disruptions; however, should a staffing emergency occur, contingency staffing resources will be activated immediately to ensure continuous EMS service throughout the district.

**Widespread
technological
or
communication
failures**

Anna Rescue will increase hourly wages for Paramedics, Advanced EMTs, and EMTs to remain highly competitive within the local market. Full-time employees will also receive a competitive benefits package designed to attract and retain qualified personnel, reduce staff turnover, and strengthen workforce stability. These investments will position Anna Rescue as a premier employer and support the delivery of consistent, high-quality emergency medical services.

Operational procedures include contingency plans for communications disruptions, including the use of redundant radio systems, cellular communications, and coordination through the county 911 communications center to maintain dispatch and field operations during technology failures. Anna Rescue also utilizes Active 911 software for primary and secondary communications.

Operational Readiness

The Continuity of Operations Plan is reviewed annually and following significant incidents to incorporate lessons learned, regulatory updates, and operational improvements. Regular training exercises and tabletop drills are conducted to ensure personnel remain proficient in emergency operations and continuity procedures. Through redundant facilities, reserve fleet resources, backup power systems, emergency supply inventories,

and established mutual aid partnerships, the Anna Rescue is prepared to maintain reliable, uninterrupted Advanced Life Support services for the Villages of Anna, Botkins, and Jackson Center and the Townships of Dinsmore, Franklin, and Jackson under both routine and extraordinary conditions.

Section 6: Clinical Quality Assurance & Workforce Practices

6.1 Quality Assurance / Quality Improvement (QA/QI) Framework

The Contractor maintains a comprehensive Clinical Quality Assurance and Performance Improvement (QA/QI) Program designed to ensure compliance with state EMS regulations, evidence-based clinical practices, and the standards established by the organization's Medical Director, hospitals, and Greater Miami Valley EMS Council.

The QA/QI Program includes:

- Active physician oversight by the EMS Medical Director.
- Routine review of electronic Patient Care Reports (ePCRs) for documentation accuracy, protocol compliance, response performance, and clinical performance.
- Weekly review of high-acuity and sentinel events.
- Monthly quality assurance audits utilizing established performance indicators.
- Review of cardiac arrest, STEMI, stroke, trauma, airway management, medication administration, pediatric, and other high-risk patient encounters.
- Identification of trends and opportunities for system improvement.
- Individual provider coaching and corrective action when indicated.
- Confidential peer review processes.
- Maintaining an electronic record of all QA/QI activities to support accountability and continuous improvement.
- Continuous protocol updates based upon current evidence, Greater Miami Valley EMS Council, National EMS Quality Alliance (NEMSQA) principles, and Medical Director recommendations.

Medical Director Oversight

The Medical Director provides clinical governance through:

- Approval of all treatment protocols.
- Credentialing and authorization of ALS providers.
- Oversight of continuing education.
- Participation in QA/QI committee meetings.
- Clinical case review and has direct access to ePCR.
- Performance improvement recommendations.
- Remediation and provider competency evaluations when necessary.

ePCR Compliance

The Contractor requires completion of electronic Patient Care Reports (ePCRs) for 100% of

patient encounters. Compliance is monitored through the QA/QI officer, Scott Dickman, and includes:

- Documentation completion monitoring.
- Timeliness of report submission.
- Required field completion.
- Clinical protocol compliance.
- Documentation accuracy.
- State reporting compliance.

Performance metrics are routinely reviewed, and deficiencies are addressed through education, coaching, or corrective action.

6.2 Personnel Management

The Contractor recognizes that exceptional patient care begins with recruiting, developing, and retaining highly qualified EMS professionals.

Recruitment

Recruitment efforts include:

- Local recruitment campaigns using Anna's rescue website, Facebook, and other social media platforms.
- Partnerships with EMS education programs and colleges.
- Professional associations.
- Competitive compensation and benefits.
- Flexible scheduling opportunities.
- Career advancement pathways.

Employee Retention

Our current retention matrix is 90.4%

Retention strategies include:

- Competitive wages and benefits.
- Paid continuing education.
- Tuition reimbursement and certification support (where applicable).
- Regular performance evaluations and career planning.
- Wellness, peer support, and employee assistance resources.

Field Training Officer (FTO) Program

All newly hired field personnel participate in a structured Field Training Officer (FTO) Program consisting of:

- Orientation to organizational policies and procedures.
- Vehicle and equipment competency.
- Clinical protocol validation provided by Greater Miami Valley EMS council.
- Documentation training.
- Response area familiarization.
- Evaluated field shifts under designated FTO supervision.
- Final competency assessment prior to independent assignment.

Employees must successfully complete all competency evaluations before functioning independently.

Continuing Clinical Education

All licensed personnel complete continuing education in accordance with State of Ohio requirements and Medical Director expectations.

Education includes:

- Continuous protocol updates.
- Skills verification approved by Greater Miami Valley EMS council.
- High-risk, low-frequency procedure training.
- Cardiac arrest and resuscitation review.
- Trauma care.
- Pediatric emergencies.
- Airway management.
- Infection prevention.
- EMS safety and risk management.

Anna Rescue meets or exceeds all standards for certification renewal set forth in section 4765.30 of the Revised Code and paragraphs (A)(6) to (A)(12) of rule 4765-8-01 of the Ohio Administrative Code each level renewal: 40 hours for EMT, 60 for AEMT, and minimum of 86 for Paramedic.

6.3 Background Screening Protocols

The Contractor maintains comprehensive pre-employment and ongoing employee screening procedures to protect patients, employees, and the communities served.

Pre-Employment Screening

All applicants must successfully complete:

- Extension Criminal history background investigation using Ohio BCI record checks.
- National Sex Offender Registry search.
- Drug screening.
- Verification of professional licensure and certifications.
- Motor vehicle record review.
- Employment history verification.
- Reference checks.
- Verification of education and EMS credentials.

Employment offers are contingent upon satisfactory completion of all required screenings.

Ongoing Employee Screening

The Contractor conducts ongoing compliance monitoring and requires self-reporting, including:

- Annual criminal background reviews as permitted by law.
- National Sex Offender Registry verification.
- Random and post-accident drug and alcohol testing in accordance with organizational policy.
- Continuous monitoring of licensure and certification status.
- Annual motor vehicle record review for authorized drivers.
- Immediate investigation of any reported criminal convictions or licensure actions.

Employees who fail to meet the Anna Rescue employment or credentialing standards are removed from patient care responsibilities pending investigation and resolution.

We are committed to maintaining a highly qualified, clinically competent, and professionally accountable workforce through rigorous hiring practices, continuous education, active physician oversight, and an ongoing quality improvement program that supports excellent patient care throughout the district.

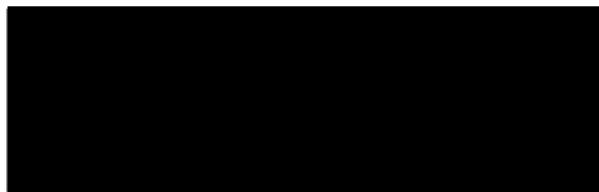
Section 7: Financial Stability and Solvency Disclosure

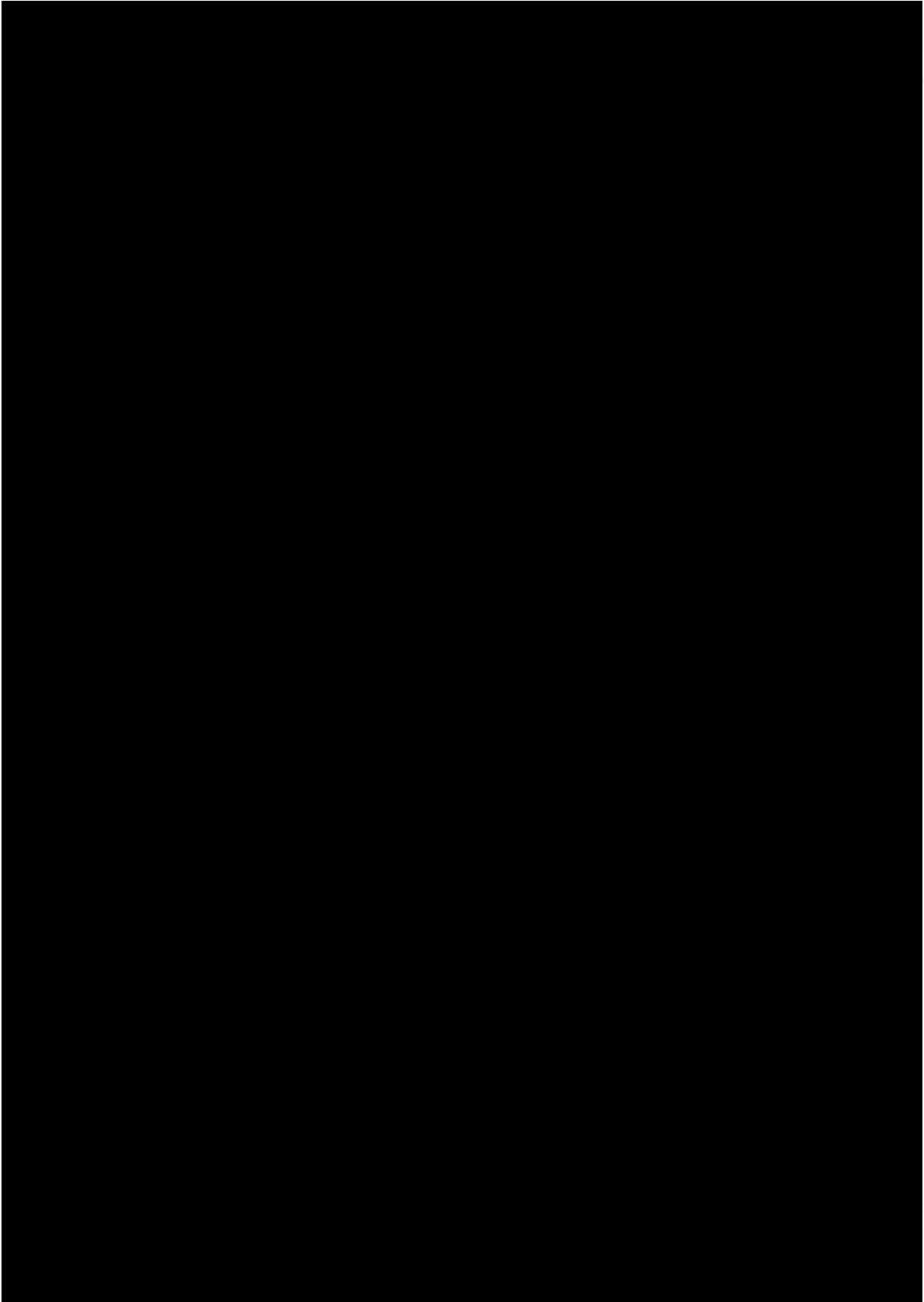
7.1 Audited Financial Statements:

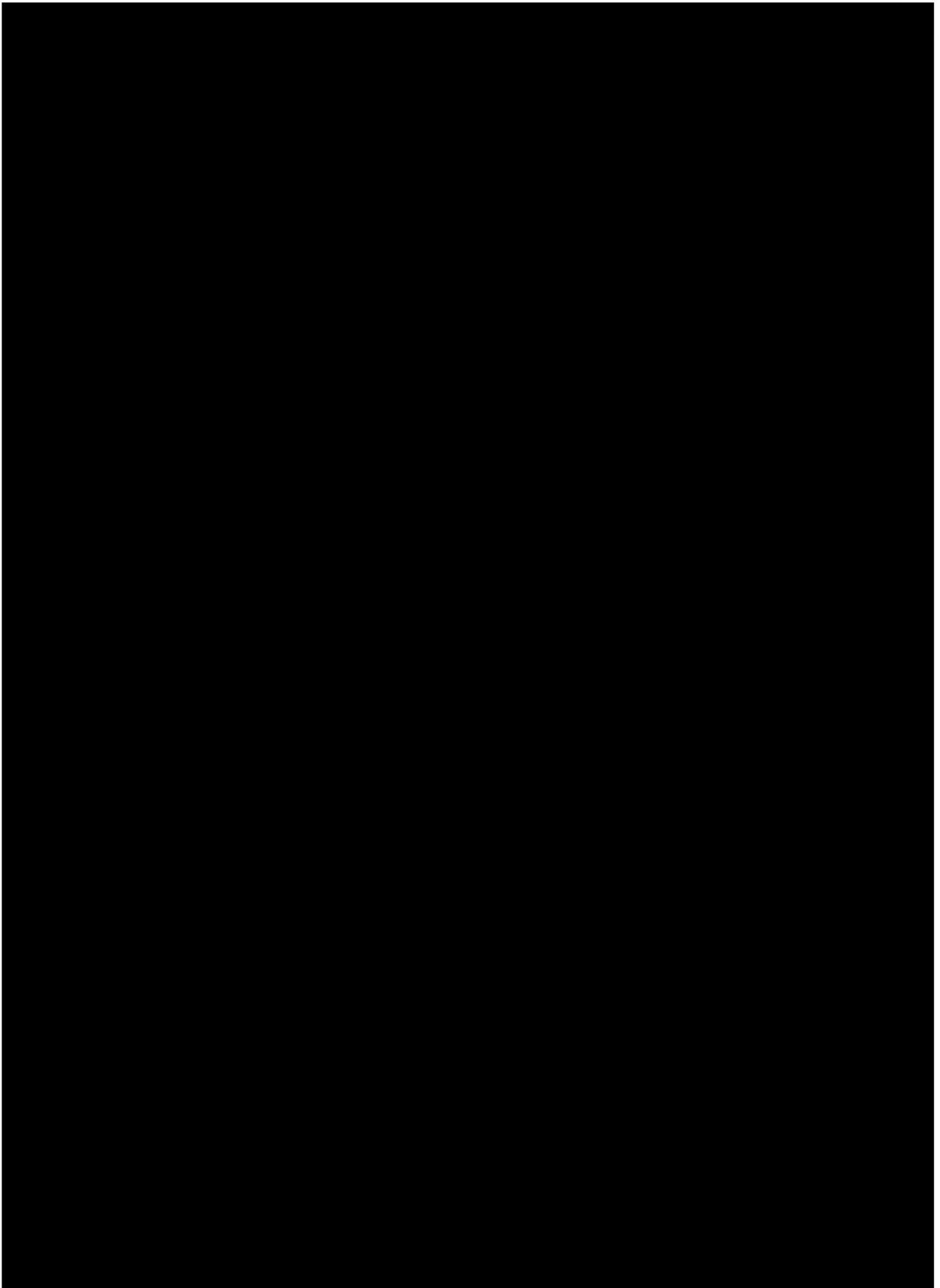
Submitted herewith are the two most recent complete financial statements by Anna Rescue, as prepared by our independent Certified Financial Accountant.

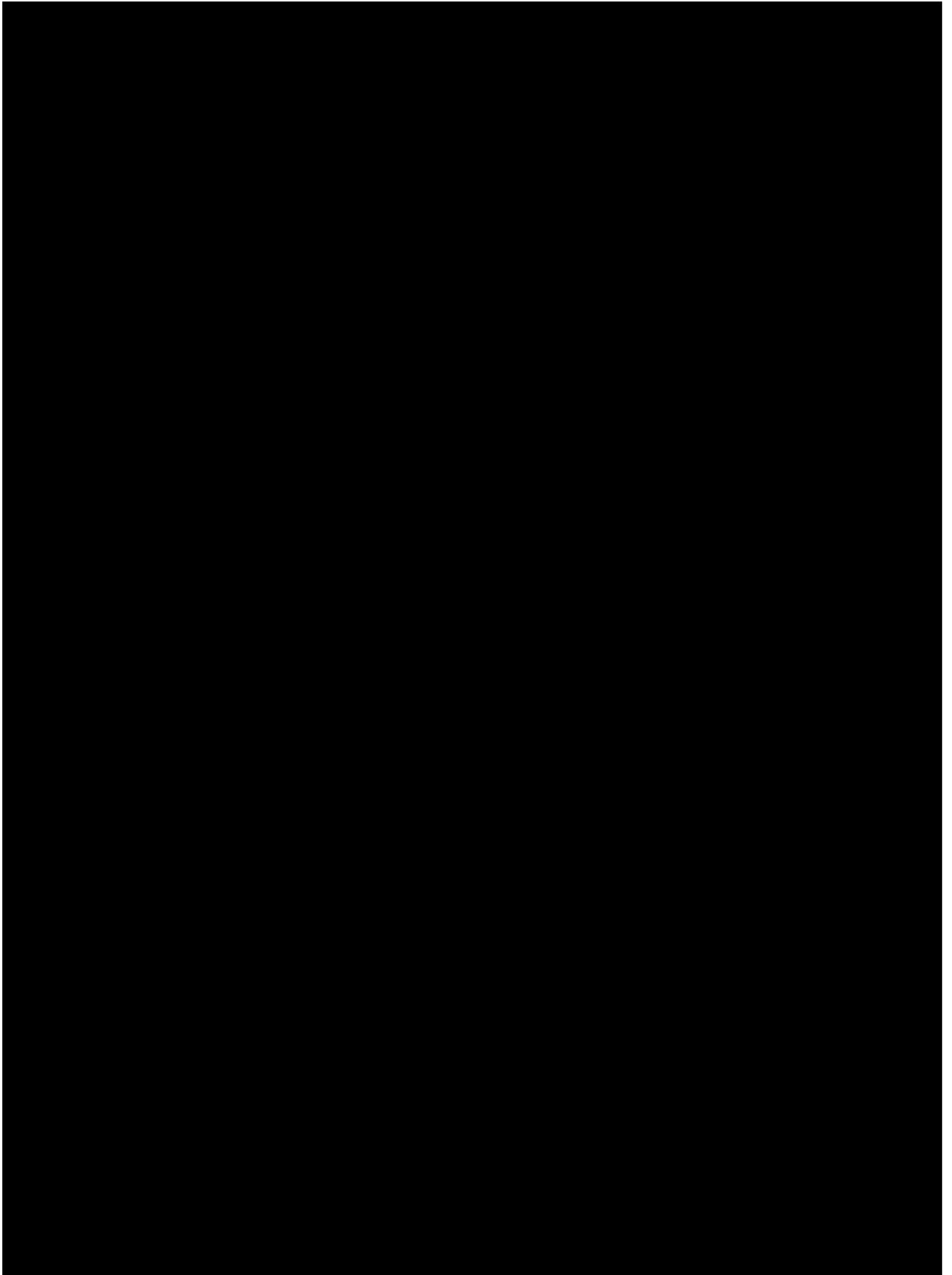
Attachment 7.1-1 2yr Financial Statement

CONTENTS OF THIS DOCUMENT ARE NOT
AUTHORIZED FOR PUBLIC DISCLOSURE











7.2 Risk and Litigation History

The organization certifies that there are no currently pending professional medical malpractice litigations, automobile liability claims, OSHA citations, State Board of Pharmacy administrative actions, or federal OIG/CMS healthcare billing audits. Any matters resolved during the five-year reporting period are disclosed in the accompanying documentation. **No Pending Matters.**

Attachment 7.2-1	Litigation Verification-FGKS Law
Attachment 7.2-2	Auto Liability Verification-McNeil
Attachment 7.2-3	OSHA Verification-OSHA.gov
Attachment 7.2-4	Pharmacy Board Verification -OH Board of Pharmacy Inspection Feb 2026
Attachment 7.2-5	OIG/CMS Audit-Medicount Email

August 24, 2026

VIA EMAIL

RE: Anna Rescue Unit – No Litigation

To Whom It May Concern:

Based solely on a review of information reasonably available through publicly accessible records and databases, and subject to the limitations inherent in such searches, we are not aware of any pending litigation involving Anna Rescue Unit ("ARU") as of the date of this letter.

Specifically, we conducted a public records search that we believe was reasonably designed to identify pending court proceedings involving ARU. Based on the results of that search and to the best of our knowledge, information, and belief, we found no pending litigation in which ARU is named as a plaintiff, defendant, petitioner, respondent, or other party.

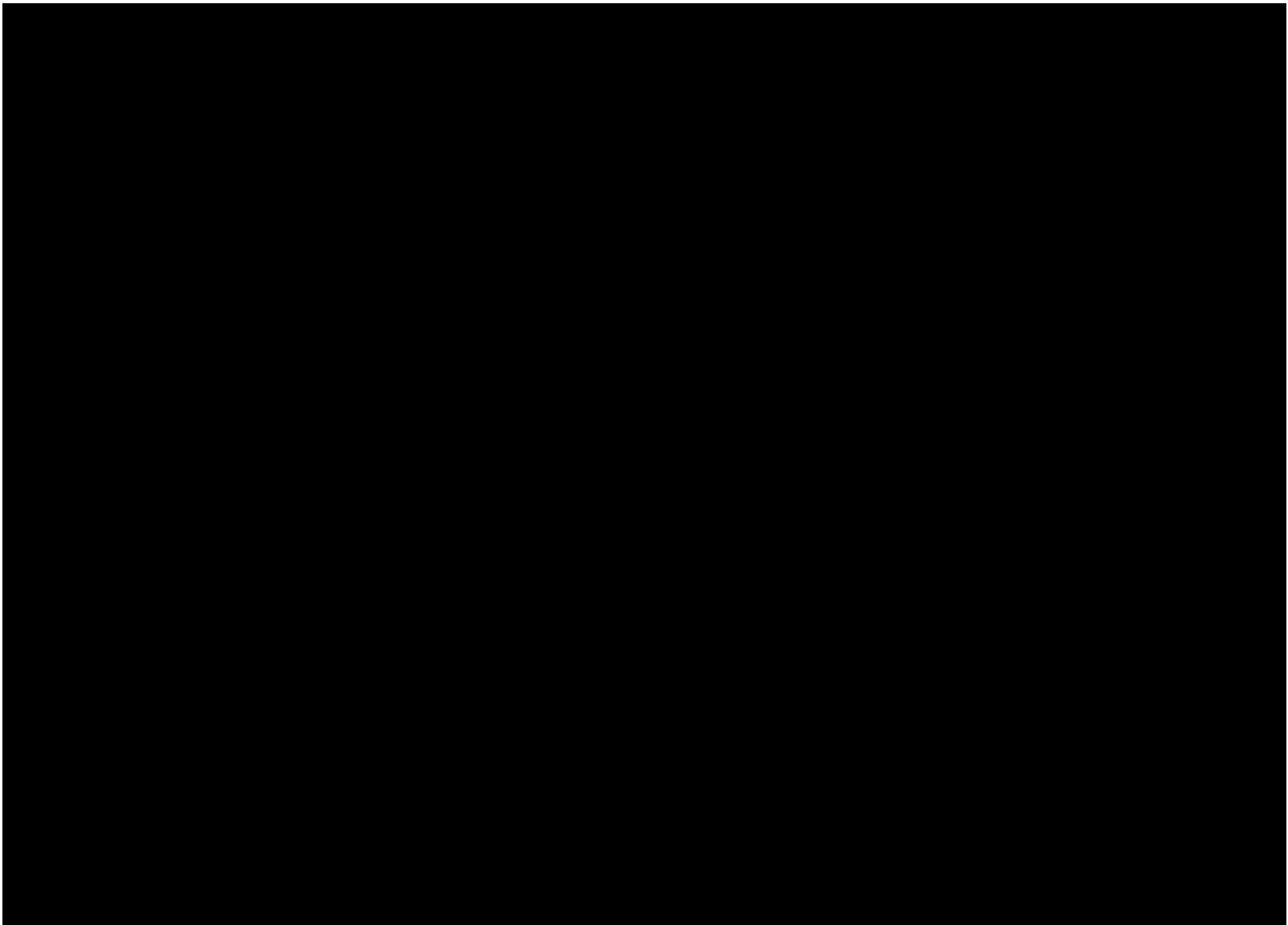
This statement is limited to matters disclosed by publicly available sources and our current knowledge as outside legal counsel to ARU. It should not be construed as a guarantee that no litigation exists, has been threatened, or may be commenced in the future, nor does it address matters that are non-public, sealed, confidential, or otherwise unavailable through public records searches.

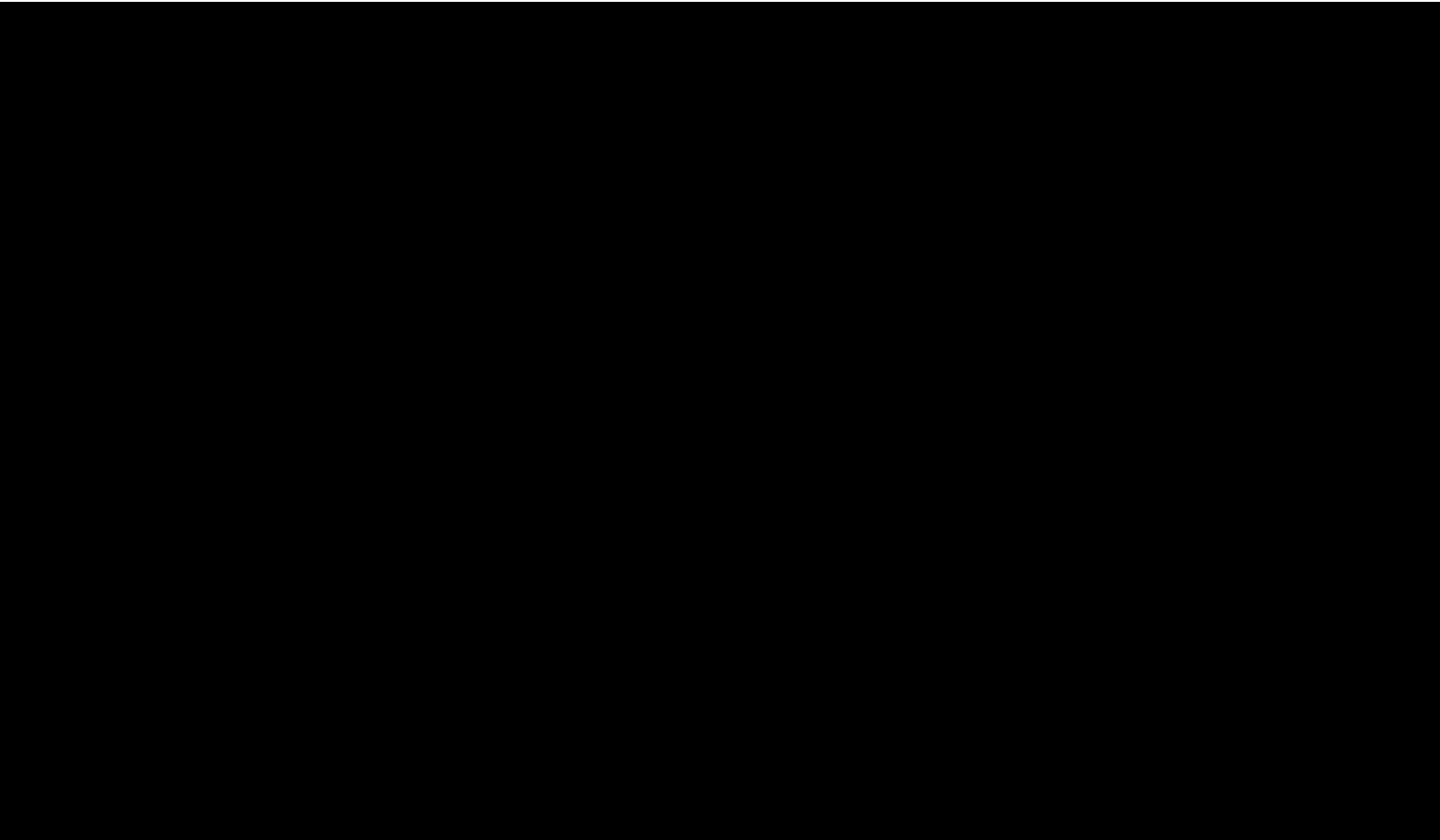
Very truly yours,



Meredith L. Rosenbeck

Enclosures





Establishment Search

Reflects inspection data through 08/20/2026

Use our establishment search to locate OSHA enforcement inspections by establishment name. You can also search by a [specific inspection number](#) or inspections within a specific industry using NAICS or SIC.

You can now find citation information for violations that Federal OSHA has cited.

For violation and citation results:

- Enter the establishment name in the "Establishment" box and select the "Search" button at the bottom;
- Select the Activity Number (inspection) in the search results;
- If a citation was issued, it will appear under "Violation Items"; and
- Select the "Citation ID" to view the details for that specific citation.

Continue to check back for updates, as citations or violations may be modified during the investigation process.

Note: Before using our establishment search, please [read important information below](#) on how to interpret the results.

Search By:

Your search did not return any results.

Enter an Establishment name, select an OSHA Office, or enter a Site Zip Code.

Establishment

Anna rescue unit

(This field can also be used to search for a State Activity Number for the following states: NC, SC, KY, OR, WA, IN (before April 2022) and AZ (after June 2021))

State

Ohio

Fed & State

OSHA Office

All Offices

Site Zip Code

45302

Case Status

☒ All

☐ Closed

☐ Open

Violation Status

☒ All

☐ With Violations

☐ Without Violations

Inspection Date

Start Date

August

22

2021

End Date

August

22

2026



State of Ohio Board of Pharmacy

77 South High Street, 17th Floor, Columbus, Ohio 43215-6126

(614) 466-4143 | Fax (614) 752-4836 | <http://www.pharmacy.ohio.gov>

License 020350003

Anna Rescue Squad Inc.

203 S. Linden St. Po Box 201

Anna, OH 45302

Shelby County

Terminal - EMS - LIMITED - Category 3

Non-Pharmacy Guide (Updated 11/25/25)

February 12, 2026



License 020350003 - Anna Rescue Squad Inc.

Full

State of Ohio Board of Pharmacy

77 South High Street, 17th Floor, Columbus, Ohio 43215-6126
(614) 466-4143 | Fax (614) 752-4836
<http://www.pharmacy.ohio.gov>

Completed by Jessica Olson

Start 2/12/2026 9:00 AM

End 2/12/2026 9:58 AM

Organization

Name Anna Rescue Squad Inc.	License Type Terminal - EMS - LIMITED - Category 3	Category
License Number 020350003	Business Type EM - EMS Headquarters	DEA Number AW2869393
Responsible Person Jordan Brunswick, M.D.	Hours of Operation M-F: 6a-6p	

Contact

Address 203 S. Linden St. Po Box 201 Anna, OH 45302 Shelby County	Primary Number (937) 394-7377	Fax Number (937) 639-2071	Website
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Personnel

<u>Name</u>	<u>Initials</u>	<u>Position</u>	<u>I.D. No.</u>	<u>Phone</u>	<u>Email</u>
Jordan Brunswick, M.D.		Responsible Person	35.134031		
David Klopfenstein		Chief	172414		
Jessica Rickert	Treasurer				annarescuetreasurer@yahoo.com

1) *Initial Inspection Information

1) Personnel conducting inspection

Observation

Inspector Jessica Olson
614-980-7359
jessica.olson@pharmacy.ohio.gov

5) Is the Responsible Person present during the inspection?

No

3.5) Procedure for discontinuing business as a terminal distributor of dangerous drugs (OAC 4729:5-2-04)

1) Did the TDDD file a notice of discontinuation?

See Observation Below

Observation

Rule 4729:5-2-04 | Procedure for discontinuing business as a terminal distributor of dangerous drugs. Effective 10/01/2024
(A) A terminal distributor of dangerous drugs who plans to discontinue business activities shall file a notice with the board of pharmacy. The notice shall be submitted, in a manner determined by the board, within 30 days of discontinuation of business as a terminal distributor of dangerous drugs. This notice shall include the following information:

- (1) The name, address, and license number of the terminal distributor discontinuing business.
- (2) The name, address, and license number of the terminal distributor or other authorized entity where the dangerous drugs will be transferred.
- (3) The name and address of the secured location where the records of purchase and sale will be kept in accordance with this division of the Administrative Code.
- (4) The proposed date of discontinuing business.
<https://www.pharmacy.ohio.gov/Documents/Licensing/TDDD/Forms/General/Written%20Notice%20of%20Discontinuing%20Business.pdf>

4.2) *Report theft/significant loss: dangerous drug, controlled substance, drug document(OAC 4729:5-3-02)

1) *REMINDER: Theft or significant loss of dangerous drugs and drug documentsObservation

A terminal distributor of dangerous drugs shall notify the following upon discovery of the theft or significant loss of any dangerous drug or controlled substance, including drugs in transit that were either shipped from or to the licensed location:

(1) The state board of pharmacy, by telephone or other method determined by the board, immediately upon discovery of the theft or significant loss; (2) If a controlled substance, the drug enforcement administration (DEA) pursuant to 21 C.F.R. 1301.76 (9/9/2014); (3) Law enforcement authorities pursuant to section 2921.22 of the Revised Code.

A terminal distributor of dangerous drugs shall, immediately upon discovery, notify the state board of pharmacy, in a manner determined by the board, and law enforcement authorities of any theft or loss of uncompleted prescription blank(s) used for writing a prescription, written prescription order(s) not yet dispensed and original prescription order(s) that have been dispensed.

A terminal distributor of dangerous drugs shall, immediately upon discovery, notify the state board of pharmacy, in a manner determined by the board, law enforcement authorities and the drug enforcement administration (DEA) pursuant to 21 C.F.R. 1305.16 (9/9/2014) of the theft or loss of any DEA form 222.

For more information on reporting, visit: www.pharmacy.ohio.gov/theft

4.6) Storage of adulterated drugs (OAC 4729:5-3-06)**1) Does the facility have expired/adulterated drugs on site?**

No

Reminder: All adulterated drugs are to be segregated from active stock and stored no longer than one year from adulteration or expiration

13.1) Emergency Medical Services (OAC 4729:5-14-01)**1) Is the TDDD an emergency medical service (EMS) organization?**

Yes

2) Does the medical director hold a DEA registration?

Yes

3) Is the EMS organization registered with the DEA?

No: A hospital acts as EMS organization's responsible DEA Registrant

4) Does the EMS offer mutual aid?

Yes

13.2) Licensure (OAC 4729:5-14-02)

1) Is the EMS a headquarters?

Yes

Observation

EMS has 2 satellite locations: 020350008 & 020350015. All 3 inspections were conducted on 2/12/2026.

2) Are satellite records maintained at headquarters?

See Observation Below

Observation

Records are maintained electronically

3) DRUG LIST: Does the EMS only possess dangerous drugs that are on the drug list?

Yes

4) DRUG LIST: Has the EMS updated their drug list?

Yes

Yes. Drug list was submitted OBP

Yes: Protocols were updated

Observation**Rule 4729:5-14-02 | Licensure. 12/1/25**

(C) Each location, headquarters and satellite, may only possess those dangerous drugs that are on the drug list submitted to the board pursuant to paragraph (B)(3) of this rule and only at locations licensed by the state board of pharmacy.

(1) A medical director may modify the drugs that may be possessed and administered by EMS organization personnel by submitting a new drug list to the state board of pharmacy in a manner determined by the board.

(2) A modification to the drug list shall require an update to the EMS organization's protocols. Any updates or changes to the protocols shall only be submitted to the board upon request.

(F) An EMS organization shall maintain a current copy or have access to a current copy of the organization's protocols, personnel list and drug list at each licensed location.

5) MEDICAL DIRECTOR: Has there has been a change in medical director? Warning

Yes

Yes: Submitted to OBP within 5 days of the change

Yes: Current drug list and protocols are signed by new medical director

See Observation Below

Observation

Updated drug lists/protocols signed by new Medical Director Jordan Brunswick were not uploaded to OBP when the change occurred.

EMS was able to submit the updated documentation to OBP during inspection.

Corrective Action**Rule 4729:5-14-02 | Licensure. Effective 12/1/25**

(D) If there is a change of the medical director of an EMS organization, the new medical director shall submit notification, in a manner determined by the board, no later than five business days following the change. Notification shall include a current drug list signed by the new medical director.

6) PERSONNEL: Does the EMS keep a current personnel list?

Yes

7) PROTOCOLS: Does the EMS have a current copy of the protocols?

Yes

13.3) Security and control of dangerous drugs (OAC 4729-5-14-03)

1) Does the TDDD have procedures in place to access security and access of dangerous drugs?

Yes

2) CONTROLLED SUBSTANCES: Do only permitted personnel have access to controlled substances?

Yes: Paramedic / EMT-paramedic

Yes: Advanced / EMT-intermediate

Yes: Prescribers, nurses or pharmacists affiliated with the EMS

3) BUPRENORPHINE: Are EMT-basics permitted access to buprenorphine?

See Observation Below

Observation**4729:5-14-03 Security and control of dangerous drugs. Effective 12/1/25**

(B) A licensed EMS organization shall provide effective controls and procedures to deter and detect the diversion of dangerous drugs.

(2) An emergency medical technician (emergency medical technician-basic) certified in accordance with Chapter 4765. of the Revised Code may have access to buprenorphine to administer an initial dose pursuant to paragraph (C) of rule 4729:5-14-05 of the Administrative Code. Buprenorphine maintained in accordance with this paragraph shall:

(a) Be physically secured with access limited to persons listed in paragraphs (B)(1) and (B)(2) of this rule.

(b) Stored in a manner that does not permit an emergency medical technician access to other controlled substance dangerous drugs maintained by the EMS organization.

4) CONTROLLED SUBSTANCES: Do responders and technicians have supervised access to controlled substances?

Yes: For disposal of unused portion for administration

Yes: For disposal

5) NON-CONTROLS: Are non-controlled dangerous drugs stored securely?

Yes

Observation

This location had 1 drug bag stored on medic.

- EMS participates in GMVEMSC 1:1 drug bag exchange program
- Drug bag was stored in locked cabinet on medic and only accessible to EMS personnel
- Each drug bag compartment was sealed and secured with tamper-evident tags
- EMS also maintains drug bag logs to track drug bag exchanges between EMS, hospitals, and medic trucks
- Extra IV bags and lactated ringers were stored in locked cabinets in bay area

6) Are areas where dangerous drugs and devices are stored dry, well-lighted, well-ventilated, and maintained in a clean and orderly condition?

Yes

7) REFRIGERATORS/FREEZERS: Do refrigerators and/or freezers used for storage of drugs and devices comply with the requirements of the rule?

See Observation Below

Observation

No refrigerated drugs on site

8) MULTI-DOSE VIALS: Are multi-dose vials properly labeled?

Did not observe opened multiple-dose vials

9) ADULTERATED DRUGS: Are adulterated drugs stored in a separate and secure area?

No adulterated drugs observed during inspection

10) NON-CONTROLLED DISPOSAL: Does the EMS dispose of non-controlled dangerous drugs by appropriate methods?

See Observation below

Observation

Expired drugs are returned to hospital for disposal

11) NON-DEA REGISTRANT: Are expired controlled substances returned to the hospital?

Yes

13) WASTE: Is destruction of an unused portion of a controlled substance done on-site?

Yes

14) RECALL: Has the EMS organization responded to a recall of oxygen by the manufacturer?

Not Applicable

13.4) Record keeping (OAC 4729:5-14-04)**1) Does the EMS maintain required records for three years?**

Yes: Maintained on site

Yes: Records are uniformly maintained and readily retrievable

3) ADMINISTRATION: Do records of administration contain the required information?

Yes

See Observation Below

Observation

- EMS utilizes ESO for electronic run reports
- Run report contained most required components, but was missing drug strength (i.e. concentration) in the electronic record. However, drug strength is listed on GMVEMSC drug bag exchange form which is submitted to hospital
- Discussed with present staff to add drug strength to run reports for better compliance
- EMS personnel responsible for drug administration sign run report electronically

4) NON-CONTROLLED DISPOSAL: Do records of disposal of non-controlled dangerous drugs contain the required information?

Returns drug to headquarters or hospital

5) CONTROLLED SUBSTANCE DISPOSAL: Is the disposal of controlled substances performed on-site?

Not Applicable

6) CONTROLLED SUBSTANCE WASTE: Do records for waste of a controlled substance contain the required information?

Yes: Contains name, strength, dosage form, and quantity of the dangerous drug disposed

Yes: Contains date disposed

Yes: Contains method of disposal

Yes: Contains positive identification of the two EMS personnel who disposed of the drug

7) CONTROLLED SUBSTANCE INVENTORY: Has the licensee completed an annual controlled substance inventory?

Not Applicable: EMS participates in 1:1 program

10) OXYGEN: Do records of oxygen transfilling include the manufacturer's lot number?

Not Applicable

30) Resources/CE Opportunities

2) Steps For Detecting Counterfeit Drugs

Observation

Steps For Detecting Counterfeit Drugs

- Inspect Packaging: Look for inconsistencies in packaging, such as misspellings, Fonts, or incorrect logos. Genuine drugs typically have well designed, high-quality packaging.
- Verify labels: Ensure that the drug's label, including the name, manufacturer, and expiration dates match the official information from the manufacturer.
- Inspect Physical Appearance: Compare the drug's appearance to a known genuine product. Compare size, shape, and color. Counterfeit drugs often will have noticeable differences.
- Authentication: Some drugs may come with security features like holograms, QR codes, or barcodes that could be used to verify the validity of the drug.
- Conduct Chemical testing: Laboratory tests can identify discrepancies in the composition of the drug compared to a genuine product.
- Purchase from reliable sources: Always buy medications from licensed and trusted distributors. Avoid buying from unverified online sources. Be wary of deeply discounted products as this could be a ruse to sell counterfeit products.
- Consult a healthcare professional: If you have doubts about the validity of a drug, consult with a pharmacist, healthcare provider, or contact the manufacturer.

If you believe that you were sold or dispensed counterfeit prescription medications, please take the following steps:

- Do not use or distribute the suspected medications.
- Segregate the drugs from any active drug stock.
- Do not dispose of the drugs as they may be needed for further testing or verification.
- Contact a pharmacist, healthcare professional or, contact the Ohio Board of Pharmacy at 614-466-4143, or File a complaint on our online portal <https://www.pharmacy.ohio.gov/Forms/Complaint>

4) Sample DEA Controlled Substance Inventory Form

Observation

Please access the below web address to review a Sample DEA Controlled Substance Inventory Form:

<https://www.pharmacy.ohio.gov/documents/compliance/inspectionguides/compliance%20forms/dea%20controlled%20substance%20inventory%20form.pdf>

5) Sample Non-Controlled Drug Destruction Form

Observation

Refer to this web address for a Sample Non-Controlled Drug Destruction Form

<https://www.pharmacy.ohio.gov/documents/compliance/inspectionguides/compliance%20forms/non-controlled%20drug%20destruction%20form.pdf>

6) Sample Intracompany Transfer or Occasional Wholesale Sale Form

Observation

Refer to this web address for a Sample Intracompany Transfer or Occasional Wholesale Sale Form:

<https://www.pharmacy.ohio.gov/documents/compliance/inspectionguides/compliance%20forms/intracompany%20transfer%20or%20occasional%20wholesale%20sale%20form.pdf>

31) Substance Abuse and Mental Health Resources for Healthcare Professionals

1) Substance Abuse and Mental Health Resources for Healthcare ProfessionalsObservation

The healthcare profession is not immune to substance use disorder and mental health conditions. Such medical conditions impair a healthcare professional's competency, ability, and judgment. Substance use disorder and/or mental health conditions that are left untreated may not only cause a healthcare professional to risk their career, but may also endanger the life of a patient. These medical conditions can be effectively treated, and it is possible for healthcare professionals that are in treatment or recovery to return to practice.

The State of Ohio Board of Pharmacy encourages all healthcare professionals who may be struggling with substance use disorder or mental health condition to seek help. The following are resources that can assist healthcare professionals in getting help: (The resources listed here are for informational purposes only and do not constitute an endorsement by the State of Ohio Board of Pharmacy. They do not represent a complete list of the resources available)

Ohio Careline 1-800-720-9616, emotional support, with referral to other resources if needed.

Crisis text line, text "4hope" to 741 741 to speak with a crisis counselor.

Treatment Bridge 1-877-275-6364, for addiction and mental health services.

National Suicide prevention dial 988, or call 1-800-273-8255.

Ohio Domestic Violence Network 1-800-934-9840

Pharmacist Rehabilitation Organization (www.ohiopros.org) for pharmacists and pharmacy interns.

Ohio Physicians Health Program (www.ophp.org)

32) Inspection Affirmation**1) Inspection Affirmation**Observation

*This document only addresses compliance with the rules or laws specifically identified above.

As the person in charge at the time of this inspection, I affirm that I have reviewed this inspection report with the Specialist/Agent/Inspector, and understand its content.

If this inspection report requires a written response, I understand, per OAC 4729:5-3-03, that either of the following must be submitted to the State of Ohio Board of Pharmacy within 30 days of this inspection:

- (1) The action(s) the licensee or applicant has taken to correct the violation(s) and the date of implementation of the corrective action(s); or
- (2) An explanation disputing the observed violations.

I understand that if I am not the responsible person documented on this site's Ohio terminal distributor of dangerous drugs license, I will ensure the responsible person is provided a complete copy of this inspection report in a timely manner.

I further acknowledge that a written response does not release the licensee listed in this inspection report from potential disciplinary action.

Responses must be either emailed (with a copy of the inspection report) to WRITTENRESPONSE@PHARMACY.OHIO.GOV or mailed to 77 South High Street, 17th Floor, Columbus, Ohio 43215.

Summary**Warning**

Reviewed by Jessica Rickert



(signature)

On Tuesday, August 18, 2026 at 03:56:46 PM EDT, Debby Pifer <dpifer@medicount.com> wrote:

No OIG/CMS audits are outstanding - Let me know if you need anything else!

7.2 Risk and Litigation History: A certified five-year history detailing all pending or resolved professional medical malpractice litigations, automobile liability claims, OSHA citations, State Board of Pharmacy administrative actions, and federal OIG/CMS healthcare billing audits.

(On this I just need something stating that we currently don't have any outstanding billing audits)

Debby Pifer
Account Executive
Medicount Management, Inc.
Cell – 513.801.1183



[Book time with Debby Pifer](#)

From: Jessica Rickert <annarescuetreasurer@yahoo.com>

Sent: Tuesday, August 18, 2026 1:39 PM

To: Debby Pifer <dpifer@medicount.com>

Subject: Information

[EXTERNAL SENDER]

Me again!

We are currently submitting our bids for our territory contract and they are requesting information in the RFP that I have to have provided by you. I was wondering if you could please provide as such. If you have any questions please let me know. Thank you!

7.2 Risk and Litigation History: A certified five-year history detailing all pending or resolved professional medical malpractice litigations, automobile liability claims, OSHA citations, State Board of Pharmacy administrative actions, and federal OIG/CMS healthcare billing audits.

Section 8: Revenue Architecture, Billing, and Customer Access

8.1 Standardized Rate Schedule

The rates established in the billing template (see attached) are fixed rates, evaluated annually between provider and billing agency. These unalterable rates are assigned by the following components: ALS 1, ALS 2, BLS, and Mileage Fees.

Attachment 8.1-1

Rate eff 2025- Anna Rescue

Provider	BLS Rate	ALS 1 Rate	ALS 2 Rate	Mileage Rate	County
Anna Rescue Unit Inc	\$ 900.00	\$ 1,000.00	\$ 1,200.00	\$ 17.00	Shelby
AVERAGE	\$ 900.00	\$ 1,000.00	\$ 1,200.00	\$ 17.00	

		2025 MEDICARE		2024 MEDICARE		2024	2023
		URBAN	RURAL	URBAN	RURAL	MEDICAID	MEDICAID
	LOS	ALLOWABLE	ALLOWABLE	ALLOWABLE	ALLOWABLE	ALLOWABLE	ALLOWABLE
A0429	BLS	\$ 426.93	\$ 431.12	\$ 406.34	\$ 410.32	\$ 203.75	\$ 120.00
A0427	ALS	\$ 506.98	\$ 511.95	\$ 482.53	\$ 487.26	\$ 289.75	\$ 170.00
A0433	ALS2	\$ 733.79	\$ 740.98	\$ 698.40	\$ 705.24	\$ 349.50	\$ 180.00
A0425	Mileage	\$ 9.15	\$ 9.24	\$ 8.94	\$ 9.02	\$ 5.05	\$ 2.00

8.2 Resident Compassionate Billing Policy:

The provider shall comply fully with the District's Resident Compassionate Billing Policy, including the district's prohibition against balance billing and third-party collections against residents.

The District acknowledges that these requirements do not reflect the provider's current billing practices or policies. Rather, upon award and execution of contract, the provider shall modify its billing and account management practices as necessary to conform to the district's requirements.

Additionally, the District acknowledges that implementation of these requirements will have a significant financial impact on Anna Rescue. Based on current billing practices and historical collections, Anna Rescue anticipates that compliance with the District's prohibition on balance billing and third-party collections will result in an estimated reduction in annual revenue of approximately \$30,000. Anna Rescue will absorb this anticipated financial impact as part of its commitment to meeting the District's contractual requirements and providing compassionate care to District residents.

8.3 Third-Party Billing Logistics

Medical Billing Company: Medicount Management

Address: 10361 Spartan Dr, Cincinnati, OH 45215

Relationship: Subcontracted Third-Party Medical Billing Provider

Medicount Management serves as the organization's third-party medical billing provider and is responsible for medical billing and claims submission services, including support for applicable Medicare Part B and Ohio Medicaid billing requirements.

Medicount Management's responsibilities include the preparation, processing, submission, and management of medical claims; claims-status monitoring; identification and correction of rejected or denied claims; collection of payment, and coordination of billing-related requirements with applicable payers and electronic claims-clearinghouse systems.

Anna Rescue will provide, as needed, documentation demonstrating Medicount Management's applicable experience, claims volume, compliance history, and operational capabilities related to Medicare Part B and Ohio Medicaid. Such documentation may include applicable payer experience, claims-processing volumes, claims acceptance/rejection metrics, compliance monitoring procedures, audit history, and corrective-action processes.

Anna Rescue shall remain responsible for ensuring that all services performed by Medicount Management are conducted in accordance with the requirements of the contract, applicable federal and state regulations, Medicare Part B requirements, and Ohio Medicaid requirements.

Attachment 8.3-1	Medicount Billing Liability
Attachment 8.3-2	Medicount Billing Audit



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

10/30/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Arthur J. Gallagher Risk Management Services, LLC 201 E 4th Street Suite 625 Cincinnati OH 45202		CONTACT NAME: Samantha Reilly PHONE (A/C, No, Ext): 513-977-3157 E-MAIL ADDRESS: certrequests@ajg.com		FAX (A/C, No):
INSURED Medicount Management, Inc. 10361 Spartan Drive Cincinnati OH 45215		INSURER(S) AFFORDING COVERAGE		NAIC #
		INSURER A: Massachusetts Bay Insurance Company		22306
		INSURER B: Allmerica Financial Benefit Insurance Co		41840
		INSURER C: Travelers Casualty and Surety Co of America		31194
		INSURER D: Encova Mutual Insurance Group, Inc.		13331
		INSURER E:		
		INSURER F:		

COVERAGES

CERTIFICATE NUMBER: 629168260

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☒ POLICY ☐ PRO-JECT ☐ LOC ☐ OTHER:			ODWD548678	10/30/2025	10/30/2026	EACH OCCURRENCE \$2,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$2,000,000 GENERAL AGGREGATE \$4,000,000 PRODUCTS - COMP/OP AGG \$4,000,000 \$
B	AUTOMOBILE LIABILITY ☒ ANY AUTO ☐ OWNED AUTOS ONLY ☐ SCHEDULED AUTOS ☒ HIRED AUTOS ONLY ☒ NON-OWNED AUTOS ONLY			AWWD548674	10/30/2025	10/30/2026	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ Medical Payments \$5,000
A	☒ UMBRELLA LIAB ☒ OCCUR ☐ EXCESS LIAB ☐ CLAIMS-MADE DED RETENTION \$			ODWD548678	10/30/2025	10/30/2026	EACH OCCURRENCE \$2,000,000 AGGREGATE \$2,000,000 \$
D	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N ☐	N/A	WCS3018429	3/24/2025	3/24/2026	☒ PER STATUTE ☐ OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
C	Miscellaneous Prof. Liability Cyber Fiduciary Liability			107727041 105862831	10/30/2025 10/30/2025	10/30/2026 10/30/2026	Limit \$3,000,000 Limit \$3,000,000 Limit \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Auto Policy AWW548674:
Uninsured/Underinsured Motorist Coverage Limit: \$1,000,000 all owned vehicles
Comp/Collision Deductible on named Vehicles: \$1,000/\$1,000
Towing and Labor Coverage on named Vehicles: \$50/each accident
Rental Reimbursement on named Vehicles: \$30/Day for 30 Days

Electronic Data Processing Equipment - \$225,000 Limit, \$500 Deductible

See Attached...

CERTIFICATE HOLDER**CANCELLATION**Specimen
Information Only

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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**ADDITIONAL REMARKS SCHEDULE**Page 1 of 1

AGENCY Arthur J. Gallagher Risk Management Services, LLC		NAMED INSURED Medicount Management, Inc. 10361 Spartan Drive Cincinnati OH 45215
POLICY NUMBER		
CARRIER	NAIC CODE	EFFECTIVE DATE:

ADDITIONAL REMARKS**THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,****FORM NUMBER:** 25 **FORM TITLE:** CERTIFICATE OF LIABILITY INSURANCE

Cyber Risk Declarations to Include:
Privacy & Security Liability - \$3M Limit, \$15K Retention
Media Liability - \$3M Limit, \$15K Retention
Regulatory Proceedings - \$3M Limit, \$15K Retention
Breach Response:
Privacy Breach Notification - \$3M Limit, \$15K Retention
Data Restoration - \$3M Limit, \$15K Retention
Computer & Legal Experts - \$3M Limit, \$15K Retention
Betterment - \$3M Limit, \$15K Retention
Cyber Extortion - \$3M Limit, \$15K Retention
Public Relations - \$3M Limit, \$15K Retention

Section II – Independent Service Auditor's Report

**Independent Service Auditor's Report on Medicount's Description of Its EMS Billing Services System
and the Suitability of the Design and Operating Effectiveness of Controls**

To: Medicount Management

Scope

We have examined Medicount Management, Inc.'s ("Medicount") description of its EMS Billing Services system entitled "Description of Medicount's EMS Billing Services" for processing user entities' transactions throughout the period January 1, 2025 to December 31, 2025 (description) and the suitability of the design and operating effectiveness of the controls included in the description to achieve the related control objectives stated in the description, based on the criteria identified in Medicount's Assertion (assertion). The controls and control objectives included in the description are those that management of Medicount believes are likely to be relevant to user entities' internal control over financial reporting, and the description does not include those aspects of the EMS Billing Services system that are not likely to be relevant to user entities' internal control over financial reporting.

Medicount uses subservice organizations for the following services.

Subservice Organization	Services Provided
ESO Solutions	EMS Billing Software
Velecor	Managed Service Provider for securing and monitoring server and workstation endpoints including the cloud environment hosted at Otava
Waystar	EDI Provider

The description includes only the control objectives and related controls of Medicount and excludes the control objectives and related controls of the subservice organizations. The description also indicates that certain control objectives specified by Medicount can be achieved only if complementary subservice organization controls assumed in the design of Medicount's controls are suitably designed and operating effectively, along with the related controls at Medicount. Our examination did not extend to controls of the subservice organizations and we have not evaluated the suitability of the design or operating effectiveness of such complementary subservice organization controls.

The description indicates that certain control objectives specified in the description can be achieved only if complementary user entity controls assumed in the design of Medicount's controls are suitably designed and operating effectively, along with related controls at the service organization. Our examination did not extend to such complementary user entity controls and we have not evaluated the suitability of the design or operating effectiveness of such complementary user entity controls.

Service organization's responsibilities

In section I, Medicount has provided an assertion about the fairness of the presentation of the description and suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description. Medicount is responsible for preparing the description and assertion, including the completeness, accuracy, and method of presentation of the description and assertion,

providing the services covered by the description, specifying the control objectives and stating them in the description, identifying the risks that threaten the achievement of the control objectives, selecting the criteria stated in the assertion, and designing, implementing, and documenting controls that are suitably designed and operating effectively to achieve the related control objectives stated in the description.

Service auditor's responsibilities

Our responsibility is to express an opinion on the fairness of the presentation of the description and on the suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description, based on our examination.

Our examination was conducted in accordance with attestation standards established by the AICPA. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether, in all material respects, based on the criteria in management's assertion, the description is fairly presented, and the controls were suitably designed and operating effectively to achieve the related control objectives stated in the description throughout the period January 1, 2025 to December 31, 2025. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

An examination of a description of a service organization's system and the suitability of the design and operating effectiveness of controls involves—

- performing procedures to obtain evidence about the fairness of the presentation of the description and the suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description, based on the criteria in management's assertion.
- assessing the risks that the description is not fairly presented and that the controls were not suitably designed or operating effectively to achieve the related control objectives stated in the description.
- testing the operating effectiveness of those controls that management considers necessary to provide reasonable assurance that the related control objectives stated in the description were achieved.
- evaluating the overall presentation of the description, suitability of the control objectives stated in the description, and suitability of the criteria specified by the service organization in its assertion.

We are required to be independent and to meet our other ethical responsibilities in accordance with relevant ethical requirements relating to the examination agreement.

Inherent Limitations

The description is prepared to meet the common needs of a broad range of user entities and their auditors who audit and report on user entities' financial statements and may not, therefore, include every aspect of the system that each individual user entity may consider important in its own particular environment. Because of their nature, controls at a service organization may not prevent, or detect and correct, all

misstatements in its EMS Billing Services system. Also, the projection to the future of any evaluation of the fairness of the presentation of the description, or conclusions about the suitability of the design or operating effectiveness of the controls to achieve the related control objectives, is subject to the risk that controls at a service organization may become ineffective.

Description of tests of controls

The specific controls tested and the nature, timing, and results of those tests are listed in Section IV.

Opinion

In our opinion, in all material respects, based on the criteria described in Medicount's assertion—

- a. the description fairly presents the EMS Billing Services system that was designed and implemented throughout the period January 1, 2025 to December 31, 2025.
- b. the controls related to the control objectives stated in the description were suitably designed to provide reasonable assurance that the control objectives would be achieved if the controls operated effectively throughout the period January 1, 2025 to December 31, 2025 and subservice organizations and user entities applied the complementary controls assumed in the design of Medicount's controls throughout the period January 1, 2025 to December 31, 2025.
- c. the controls operated effectively to provide reasonable assurance that the control objectives stated in the description were achieved throughout the period January 1, 2025 to December 31, 2025 if complementary subservice organization and user entity controls assumed in the design of Medicount's controls operated effectively throughout the period January 1, 2025 to December 31, 2025.

Restricted Use

This report, including the description of tests of controls and results thereof in Section IV, is intended solely for the information and use of Medicount, user entities of Medicount's EMS Billing Services system during some or all of the period January 1, 2025 to December 31, 2025, and their auditors who audit and report on such user entities' financial statements or internal control over financial reporting and have a sufficient understanding to consider it, along with other information, including information about controls implemented by user entities themselves, when assessing the risks of material misstatement of user entities' financial statements. This report is not intended to be, and should not be, used by anyone other than these specified parties.



Barnes Dennig & Co., Ltd.
Cincinnati, OH
February 10, 2026

Section 8: Revenue Architecture, Billing, and Customer Access

8.4 Local Access Infrastructure

Anna Rescue provides dedicated local access for public safety and member jurisdictions. During business hours, **8:00 a.m. to 3:00 p.m., Monday through Friday** (hours subject to change based on community needs/holidays,) customers may contact us at (937)394-7377, email at annarescue130@gmail.com, or through our Anna Rescue Squad Facebook page. In the event of an emergency, callers should dial 911 and have dispatch contact us via radio.

Complaints are managed through a formal corporate workflow for intake, investigation, resolution, and documentation. All citizen and member-jurisdiction complaints are addressed within 48 hours, with appropriate follow-up and status communication as needed.

8.5 Annual Fixed Service Fee Proposal

Anna Rescue appreciates the opportunity to submit an Annual Fixed Service Fee Proposal for the emergency medical services outlined within this Request for Proposal for the entire area requested. Our proposed fixed fee is based on providing reliable, high-quality emergency medical services while maintaining appropriate staffing, equipment, operational readiness, and administrative support necessary to meet the district's service expectations.

Proposed Annual Fixed Service Fee

Anna Rescue proposes an annual fixed service fee of:

\$795,000.00 annually

This fee represents the total cost to provide the services identified in this proposal for a one-year service period.

Included Services and Operational Support

The proposed annual fixed fee includes the following services and operational resources:

Emergency Medical Services

- 911 emergency response and ambulance transport services as outlined in the RFP scope of work.
- Provision of both Advanced Life Support (ALS) and Basic Life Support (BLS) capabilities.
- Emergency and medically necessary transport services.
- Mutual aid coordination and response support when required.

Staffing

- Recruitment, training, credentialing, scheduling, and management of qualified EMS personnel.
- On-call and scheduled staffing coverage necessary to maintain operational availability.
- Continuing education, competency validation, and required certifications.
- Clinical oversight and support from agency leadership and the Medical Director.

Ambulances and Equipment

- Deployment and operation of properly equipped emergency vehicles.
- Preventive maintenance, inspections, repairs, & replacement planning for ambulance fleet assets
- Medical equipment, supplies, and consumables required for patient care.
- Routine vehicle and equipment readiness checks.
- Projected Savings of \$96,000 on Fixed Assets

Clinical and Quality Management

- Electronic Patient Care Reporting (ePCR) system management.
- Quality Assurance/Quality Improvement (QA/QI) activities, including chart review, performance monitoring, and improvement initiatives.
- Compliance monitoring with Ohio EMS requirements, agency protocols, and Medical Director guidance.
- Clinical education and performance improvement activities.

Administrative Support

- Operations management and EMS administration.
- Scheduling, personnel management, compliance oversight, and reporting.
- Communications coordination and dispatch integration.
- Operational planning, emergency preparedness, and continuity of operations activities.

Billing and Revenue Management

- Patient billing services, including claim submission, payment processing, account follow-up, and collections activities, if applicable.
- Compliance with applicable federal and state billing requirements.

Revenue and Financial Assumptions

The proposed annual fixed service fee was developed based on the following assumptions:

- Patient billing revenue, insurance reimbursements, and other transport-related collections may be used to offset the overall cost of providing EMS services.
- Billing revenue projections are estimates and may vary based on call volume, payer mix, reimbursement rates, patient eligibility, and regulatory changes.
- Uncollectible accounts, insurance denials, charity care, and required write-offs are considered normal operational factors and are incorporated into the overall financial model.
- No guarantee is made regarding the level of patient transport revenue, as collections are dependent on factors outside the control of the EMS provider.
- Any subsidy or fixed payment provided by the District would support the availability of emergency response resources, readiness costs, staffing requirements, and operational expenses necessary to maintain the requested service level.

Commitment to Fiscal Responsibility

Anna Rescue is committed to providing transparent, responsible financial management while ensuring the District receives dependable emergency medical services. Our proposed fixed fee reflects the true cost of maintaining a prepared EMS system, including personnel, equipment, training, quality management, and administrative resources required to provide consistent and clinically excellent care.

ALS and BLS Medications

Medications subject to change in accordance with Ohio Board of Ohio Board of pharmacy and Drug Enforcement Administration (DEA) regulations or medical director, Great Miami Valley EMS Council drug bag exchange program.

Adenosine
Albuterol
Amiodarone
Aspirin
Atropine
Calcium Chloride
Calcium Gluconate
Ciprofloxacin
Dextrose 10%
Dextrose 25%
Diazepam
Diphenhydramine
Dopamine
Doxycycline
DuoDote
Epinephrine Auto-Injector
Epinephrine 1:1,000
Epinephrine 1:10,000
Etomidate
Fentanyl
Hydroxocobalamin
Ipratropium
Ketamine
Lactated Ringer's
Lidocaine 2%
Lidocaine 2% Gel
Magnesium-Containing Antacid
Magnesium Sulfate
Methylprednisolone
Midazolam
Morphine
Naloxone

Nitroglycerin
Norepinephrine
Normal Saline
Normosol-R
Ondansetron
Oral Glucose
Plasma-Lyte A
Pralidoxime
Sodium Bicarbonate
Sodium Nitrite
Sodium Thiosulfate
Tetracaine
Tranexamic Acid (TXA)
Vasopressin

Definition

Greater Miami Valley EMS Council (GMVEMSC)

The Greater Miami Valley Emergency Medical Services Council, Inc. (formerly the Montgomery County EMS Council) was founded in 1972. Nearly all EMS and fire departments in Shelby, Maimi, Darke, and Montgomery counties are a member of this organization. It is one of the oldest and strongest regional EMS associations in Ohio. The purpose of the Council is to coordinate the efforts of Fire/EMS/Private ambulance service pre-hospital care providers, hospital emergency department, staff and consumers to ensure the best possible pre-hospital medical care for the victims of sudden illness or injury. The goal of Council is to see that every person in the Greater Miami Valley area who needs emergency medical pre-hospital services receives quality care delivered by well-trained and dedicated health professionals. See <https://gmvemsc.org/index.html> for additional information.

Section 9: Mandatory Certifications and Attachments

9.1 Attachment A:

The requested documentation has been completed and is included in *Section 1.2- Investigative Authorization* of this proposal. The completed, executed, and notarized Attachment A (Investigative Authorization Form) for the entity and all required principle corporate officers is provided and available for district review in this section.

ATTACHMENT B: NON-COLLUSIVE PROPOSAL CERTIFICATION

By submission of this proposal, the proposing organization, each person signing on behalf of the organization, and—in the case of a joint venture or multi-provider submission—each participating party certifies under penalty of perjury in accordance with the laws of the State of Ohio, that to the best of his, her, or their knowledge and belief:

1. *Independent Price Formulation*: The prices, rates, and financial pro-formas contained within this proposal have been arrived at completely independently, without any prior or concurrent collusion, consultation, communication, or side-agreements with any other proposer, competitor, or affiliated sub-entity for the purpose of restricting competition, fixing rates, or rigging the procurement outcome.
2. *Non-Disclosure of Financial Terms*: Unless otherwise strictly required by statutory provisions of Ohio public records law, the specific service rates, unit-hour fees, and commercial pricing models contained in this proposal have not been knowingly disclosed by the proposer, and will not knowingly be disclosed, either directly or indirectly, to any other competitor or proposer prior to the District's formal, public opening of submissions.
3. *Prohibition of Anti-Competitive Inducement*: No attempt, solicitation, or commercial inducement has been made or will be made by the proposer to influence any other individual, partnership, joint venture, or corporation to submit, or refrain from submitting, a proposal for the purpose of restricting competition or creating an artificial market monopoly within the District's jurisdiction.
4. *Prohibition of Inside Information and Influence*: The proposer certifies that it has not received any non-public, proprietary advance information regarding this RFP from any board member, employee, fire chief, or designated consultant of the Northern Shelby County Joint Ambulance District, and that no conflict of interest or unethical administrative alignment exists to give the proposer an unfair competitive advantage.

ADMINISTRATIVE MANDATE FOR AWARD COMPLIANCE

A proposal shall not be considered for evaluation or contract award, nor shall any conditional award be executed, where Items (1), (2), (3), and (4) above have not been fully and unreservedly complied with. If a proposer cannot truthfully execute the foregoing non-collusive certification, the proposer is contractually mandated to check the exception box below and attach a comprehensive, signed, and notarized addendum setting forth in exhaustive detail the exact reasons and anti-competitive conditions preventing certification.

☐ EXCEPTION: Proposer cannot execute the Non-Collusive Certification.

Detailed, signed, and notarized statement is attached as Addendum B-1.

Subscribed and executed under penalty of perjury under the laws of the State of Ohio, this 19 day of August, 2026, as the true, binding, and official act and deed of said corporation, partnership, or joint venture.

Full Legal Name of Proposing Organization: Anna Rescue Unit, Inc

Corporate Headquarters Address: 203 S Linden Ave Anna OH 45302

Authorized Executive Signature: Jessica Rickert Date: 8/19/26

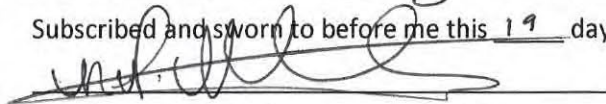
Printed Name of Signatory: Jessica Rickert

Official Corporate Title: Administrator

[AFFIX CORPORATE SEAL HERE]

State of Ohio, County of Shelby ss:

Subscribed and sworn to before me this 19 day of August, 2026.



Notary Public in and for the State of Ohio

My Commission Expires: 7/17/28



9.3 Attachment C:

Anna Rescue acknowledges and agrees to the performance bond requirement. If selected for award, the Provider will furnish and maintain, at its sole cost and expense, a performance bond in an amount equal to fifty percent (50%) of the annual awarded contract value. The performance bond will be issued by a surety authorized to conduct business in the State of Ohio and acceptable to the district, in accordance with the requirements of the resulting agreed contract award.