

**CLEVELAND UTILITIES – FIBER DIVISION**  
**INTERNET & TELEPHONE RATES**  
Effective July 1, 2026

**INTERNET RATES**

**RESIDENTIAL**

|                                                                                              |    |       |
|----------------------------------------------------------------------------------------------|----|-------|
| 400 Mbps Symmetrical Internet - Includes 1 Router & Manged WiFi                              | \$ | 59.99 |
| 1 Gbps Symmetrical Internet - Includes 1 Router, 1 additional Access Point, & Managed WiFi   | \$ | 67.99 |
| 2.5 Gbps Symmetrical Internet - Includes 1 Router, 1 additional Access Point, & Managed WiFi | \$ | 99.99 |
| Static IP Address (Qty 1)                                                                    | \$ | 15.00 |
| Additional Managed Wireless Access Point (Qty 1)                                             | \$ | 9.99  |
| Battery Back Up Solution                                                                     | \$ | 9.99  |

**COMMERCIAL**

|                                                                        |    |        |
|------------------------------------------------------------------------|----|--------|
| 500 Mbps Symmetrical Internet - Includes 1 Router & Manged WiFi        | \$ | 99.99  |
| 1 Gbps Symmetrical Internet - Includes 1 Router & Manged WiFi          | \$ | 199.99 |
| Multi-Gig Symmetrical Internet 2.5GB - Includes 1 Router & Manged WiFi | \$ | 399.99 |
| Static IP Address (Qty 1)                                              | \$ | 15.00  |
| Additional Managed Wireless Access Point (Qty 1)                       | \$ | 9.99   |
| Battery Back Up Solution                                               | \$ | 9.99   |
| Ethernet Drop Install                                                  | \$ | 150.00 |
| Hosted Wifi - Indoor Access Point                                      | \$ | 29.00  |
| Hosted Wifi - Outdoor Access Point                                     | \$ | 69.00  |
| Installation Charges To Be Determined Based Upon Scope of Install      |    | TBD    |

**TELEPHONE RATES**

**RESIDENTIAL**

|                                                                              |    |       |
|------------------------------------------------------------------------------|----|-------|
| Premium Telephone Service (Full Feature, Unlimited Nationwide Long Distance) | \$ | 24.99 |
| Additional Premium Telephone Service Line                                    | \$ | 19.99 |
| Battery Back Up Solution                                                     | \$ | 9.99  |

**COMMERCIAL**

|                                                                                               |    |       |
|-----------------------------------------------------------------------------------------------|----|-------|
| Premium Business Telephone Service (Full Feature, Unlimited Nationwide Long Distance)         | \$ | 29.99 |
| Additional Premium Telephone Service Line                                                     | \$ | 19.99 |
| Battery Back Up Solution                                                                      | \$ | 9.99  |
| Additional Telephone Numbers                                                                  | \$ | 1.99  |
| Tole Free Number                                                                              | \$ | 2.49  |
| Virtual Fax                                                                                   | \$ | 4.99  |
| Conference Bridge                                                                             | \$ | 9.99  |
| Auto Attendant (Single Tier Phone Tree)                                                       | \$ | 14.99 |
| Auto Attendant (Multi-Tier Phone Tree)                                                        | \$ | 19.99 |
| Operator/Receptionist Console                                                                 | \$ | 4.99  |
| Call Center Agent                                                                             | \$ | 4.99  |
| Call Center Queue                                                                             | \$ | 19.99 |
| Hosted Bundle T33 (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc)        | \$ | 29.99 |
| Hosted Bundle T46 (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc)        | \$ | 34.99 |
| Hosted Bundle T48 (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc)        | \$ | 44.99 |
| Hosted Bundle W76P (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc)       | \$ | 34.99 |
| Hosted Bundle Conference (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc) | \$ | 49.99 |
| Hosted Bundle CPE (Full Feature, Unlimited Nationwide Long Distance, Phone Number Inc)        | \$ | 29.99 |
| Installation Charges To Be Determined Based Upon Scope of Install                             |    | TBD   |

Rates are subject to Terms and Conditions of Cleveland Utilities.