

Murray Irrigation Water Exchange: Terms and Conditions

1. Summary of rules

- 1.1 The content set out in this rule 1 is not legally binding and is designed only to explain the effect of the binding rules (being all rules other than this rule 1) in this document. This rule 1 should be read in conjunction with the full Exchange Terms and Conditions.
- 1.2 In general terms, Transactions on the Water Exchange are conducted in three steps:
 - (a) Offers and Bids are listed;
 - (b) Offers and Bids are matched, or Buy Orders are placed; and
 - (c) Transactions are registered and payments are made at Completion.
- 1.3 Murray Irrigation Buyers may buy, and Murray Irrigation Sellers may sell, Tradeable Rights.
- 1.4 Persons who are not Murray Irrigation Buyers may buy, and persons who are not Murray Irrigation Sellers may sell, Water Allocation but not Delivery Entitlements or Carryover Units.
- 1.5 A glossary of defined terms appears in rule 22.1. Other terms are defined in the Entitlements Contract and Transfer Rules Policy.
- 1.6 All Transactions on the Water Exchange are conducted via the WEX Portal. A person who wishes to participate in the Water Exchange must apply for a unique Customer ID and password in order to have access to the WEX Portal.
- 1.7 Applications must be completed via the WEX Portal.
- 1.8 Murray Irrigation is entitled to assume that any instruction received from a Customer ID and password originates from the Buyer or Seller associated with that Customer ID and password.
- 1.9 Subject to these Exchange Terms and Conditions, Offers and Bids listed on the Water Exchange are legally binding. If an Offer and Bid are matched, or if a Buy Order is placed that matches an Offer, the respective parties will be legally bound to sell and purchase the relevant Tradeable Rights that are specified in the Offer and Bid, or Buy Order, as the case may be.

- 1.10 Murray Irrigation will deposit all money paid to it under these Exchange Terms and Conditions (including fees payable to Murray Irrigation, payments for Bids that are matched with an Offer and payments following Buy Orders) into a bank account in its name (being a trust account). To the extent that Murray Irrigation is not entitled to this money, it holds the money subject to these Exchange Terms and Conditions.
- 1.11 Payment in full for Tradeable Rights, including applicable fees, purchased by:
- (a) matching a Bid to an Offer; or
 - (b) placement of a Buy Order,
- must be received by Murray Irrigation no later than six days after the Bid is matched to an Offer, or the Buy Order is placed, as the case may be. If payment is not received by Murray Irrigation on time and to the nominated bank account:
- (c) the Seller may elect to allow a further period of four days, but if payment is not made within that further period or the Seller does not elect to allow that further period, the contract that is formed between the Buyer and the Seller under these Exchange Terms and Conditions is terminated;
 - (d) on the first occasion on which payment is not received from the Buyer on time, the Buyer may receive a warning; and
 - (e) on each subsequent occasion on which payment is not received from the Buyer on time after the Buyer has received a warning, the Buyer and their associates must be suspended from using the Water Exchange in their capacity as a Buyer for a period of 12 months.
- 1.12 Within 14 days after a Transaction has completed under these Exchange Terms and Conditions, Murray Irrigation must pay to the Seller the total amount paid by the Buyer in respect of the Offer, less the sum of all applicable fees and any other outstanding debt owed by the Seller to Murray Irrigation, by way of set-off.
- 1.13 A Bid may be altered or withdrawn at any time to the extent that it has not been matched with an Offer, and an altered or new Bid may be listed in its place, in accordance with these Exchange Terms and Conditions.
- 1.14 Buyers and Sellers should obtain their own advice with respect to GST and other tax matters relating to the use of the Water Exchange.
- 1.15 Buyers and Sellers who are not Murray Irrigation Buyers or Murray Irrigation Sellers are responsible for obtaining all approvals required by law for External Transfers and should consult the relevant state authority with regards to trade rules including deadlines.
- 1.16 Murray Irrigation's role is solely to operate the Water Exchange and process Transactions. Murray Irrigation does not provide any information or advice in relation to Transactions and does not affect the price at which Transactions are carried out. No financial products (as defined in the *Corporations Act 2001* (Cth) as at the time of publication of these Exchange Terms and Conditions) are traded on the Water Exchange.

2. Listing Offers

- 2.1 To apply to list an Offer on the Water Exchange, a Seller must:
- (a) correctly submit an application to Murray Irrigation via the WEX Portal to list the Offer;
 - (b) if the Seller is a Murray Irrigation Seller, have available in the Seller's Water Allocation Account at least the volume of Tradeable Rights specified in the Offer; and
 - (c) if the Seller is not a Murray Irrigation Seller, nominate a Water Exchange Account in the name of the Seller which has credited to it at least the volume of Water Allocation specified in the Offer; or
- 2.2 Murray Irrigation must, within one Business Day after a Seller complies with rule 2.1:
- (a) list the Offer on the Water Exchange; or
 - (b) refuse to list the Offer (acting reasonably) and give notice to the Seller of the refusal within a reasonable time.
- 2.3 When an Offer is listed on the Water Exchange, if the Seller is a Murray Irrigation Seller, Murray Irrigation must debit the volume of Tradeable Rights specified in the Offer from the Seller's Water Allocation Account and credit that volume of Tradeable Rights to the Seller's Water Exchange Account.
- 2.4 A Seller must not transfer or offer for sale any of the Tradeable Rights in the Seller's Water Exchange Account which relate to a listed Offer, other than on the Water Exchange, for the period in which that Offer is listed.
- 2.5 Water Allocation in a Water Exchange Account must be transferred to a Water Allocation Account in order to make it available for supply under an Entitlements Contract.
- 2.6 Listed Offers in respect of each type of Tradeable Right are ranked from lowest to highest in accordance with the price specified in the Offer, with earlier Offers ranking in priority to later Offers at the same price.
- 2.7 A Seller may apply to Murray Irrigation to alter the price specified in an Offer by, and only by, applying through the WEX Portal.
- 2.8 An alteration to the price of an Offer takes effect when Murray Irrigation alters the price of the Offer listed on the Water Exchange, but the price of the Offer remains unaltered until then. The altered Offer will be regarded as a new Offer ranking behind all Offers at the same price which were listed on the Water Exchange before Murray Irrigation altered the price of the Offer.

3. Listing Bids

- 3.1 To apply to list a Bid on the Water Exchange, a Buyer must correctly submit an application to Murray Irrigation via the WEX Portal to list the Bid.
- 3.2 Murray Irrigation must, within one Business Day after a Buyer complies with rule 3.1:

- (a) list the Bid on the Water Exchange; or
 - (b) refuse to list the Bid (acting reasonably) and give notice to the Buyer of the refusal within a reasonable time.
- 3.3 Listed Bids in respect of each type of Tradeable Right are ranked from highest to lowest in accordance with the price specified in the Bid, with earlier Bids ranking in priority to later Bids at the same price.
- 3.4 A Buyer may apply to Murray Irrigation to alter the price specified in a Bid by, and only by, applying through the WEX Portal.
- 3.5 An alteration to the price of a Bid takes effect when Murray Irrigation alters the price of the Bid listed on the Water Exchange, but the price of the Bid remains unaltered until then. The altered Bid will be regarded as a new Bid ranking behind all Bids at the same price which were listed on the Water Exchange before Murray Irrigation altered the price of the Bid.

4. Matching Bids and Offers

- 4.1 Bids and Offers are matched as follows:
 - (a) the highest-ranked Bid in respect of a type of Tradeable Right is paired with the lowest-ranked Offer in respect of the relevant type of Tradeable Right so that either the Bid or the Offer is fully satisfied;
 - (b) a new ranking of Bids and Offers is established after deducting the volume of Tradeable Rights paired under rule 4.1(a), with the remainder of a partly satisfied Bid or Offer being ranked as a new Bid or Offer made at the time of the original Bid or Offer;
 - (c) the processes set out in rule 4.1(a) and rule 4.1(b) are repeated until the highest-ranked Bid price is below the lowest-ranked Offer price;
 - (d) where the highest-ranked Bid and lowest-ranked Offer prices respectively do not match or overlap, such Bids and Offers will not participate in the process outlined in paragraph 4.1(c); and
 - (e) any Bids or Offers which have not been matched at the completion of the process described in paragraph 4.1(c) will remain listed until removed or withdrawn in accordance with rule 12 or rule 13.
- 4.2 When a Bid is matched to an Offer, a binding contract is formed between the Buyer and Seller whose Bid and Offer are matched for the sale and purchase of Tradeable Rights at the price and volume matched, which is subject to these Exchange Terms and Conditions.

5. Buy Orders

- 5.1 A Buyer may submit a Buy Order through the WEX Portal. The Buy Order is taken to have been placed:

- (a) if it is placed before 5 pm on a Business Day, on the day on which it was placed; or
 - (b) if it is placed at any other time, at the beginning of the next Business Day after the day on which it was placed.
- 5.2 When a Buyer places a Buy Order, a binding contract is formed between the Buyer and the Seller to whose Offer the Buy Order relates for the sale and purchase of Tradeable Rights at the price and volume specified in the Buy Order which is subject to these Exchange Terms and Conditions.

6. Completion

- 6.1 Once a contract is formed between a Buyer and a Seller pursuant to rule 4.2 or rule 5.2, as the case may be, the Buyer must pay as cleared funds to Murray Irrigation's nominated bank account (being a trust account) within six days after the formation of the contract:
 - (a) the amount payable for the volume of Tradeable Rights at the price specified in the Bid or the Buy Order, as the case may be; and
 - (b) all applicable fees set out in the Schedule of Standard Service Fees plus GST.
- 6.2 Once Murray Irrigation has received payment from a Buyer in accordance with rule 6.1, Murray Irrigation must:
 - (a) if the Buyer is a Murray Irrigation Buyer, within one Business Day, debit the volume of Tradeable Rights purchased by the Buyer from the Seller's Water Exchange Account and credit that volume of Tradeable Rights to the Buyer's Water Allocation Account; or
 - (b) if the Buyer is not a Murray Irrigation Buyer, within one Business Day, debit the volume of Water Allocation purchased by the Buyer from the Seller's Water Exchange Account and credit that volume of Water Allocation to the Buyer's Water Exchange Account.
- 6.3 Completion of a contract formed between a Buyer and a Seller pursuant to rule 4.2 or rule 5.2, as the case may be, is taken to have occurred once:
 - (a) Murray Irrigation has received payment from the Buyer in accordance with rule 6.1; and
 - (b) Murray Irrigation has credited the Tradeable Rights to the Buyer's Water Allocation Account or Water Exchange Account, as the case may be, under rule 6.2.
- 6.4 Until the payment by a Buyer to Murray Irrigation under rule 6.1 has been received as cleared funds, the Tradeable Rights purchased may not be transferred to another person, or listed for sale on the Water Exchange.
- 6.5 If a Buyer does not comply with rule 6.1:
 - (a) on the first occasion on which full payment is not received from the Buyer on time,

Murray Irrigation must issue the Buyer with a warning; and

- (b) on each subsequent occasion on which full payment is not received from the Buyer on time after the Buyer has received a warning, Murray Irrigation must suspend the Buyer and any associate of the Buyer from using the Water Exchange in their capacity as a Buyer for a period of 12 months.

6.6 Murray Irrigation's rights under rule 6.5 do not prejudice or limit Murray Irrigation's ability to accept or reject applications to have Bids or Offers listed or relisted on the Water Exchange.

7. Payment of Transaction proceeds to Sellers

7.1 Within 14 days after a contract is formed between a Buyer and a Seller pursuant to rule 4.2 or rule 5.2, Murray Irrigation must, conditional on the corresponding Transaction having completed under rule 6.3, pay to the Seller the amount equal to:

- (a) the total amount paid by the Buyer to Murray Irrigation in respect of the Offer; less
- (b) all applicable fees set out in the Schedule of Standard Service Fees, plus GST; less
- (c) any outstanding debt owed by the Seller to Murray Irrigation, by way of set-off.

8. No interest on funds held by Murray Irrigation

8.1 Murray Irrigation must deposit any money paid to it by a Buyer or a Seller under these Exchange Terms and Conditions, including:

- (a) fees;
- (b) amounts paid by Buyers under rule 6.1; and
- (c) amounts payable to Sellers under rule 7.1;

into the trust account established for the Water Exchange.

8.2 No Buyer or Seller is entitled to, and Murray Irrigation is not required to pay, any interest on any money paid to Murray Irrigation by a Buyer or a Seller under these Exchange Terms and Conditions.

8.3 To the extent that Murray Irrigation is not entitled to this money, it holds the money paid to it by a Buyer or a Seller under these Exchange Terms and Conditions subject to these Exchange Terms and Conditions.

9. Water Exchange Accounts and Customer IDs

9.1 A person may apply to Murray Irrigation to establish a Water Exchange Account via the WEX Portal. Murray Irrigation may accept or refuse the application at its discretion.

9.2 If Murray Irrigation accepts a person's application to establish a Water Exchange Account via the WEX Portal, Murray Irrigation will issue a unique Customer ID and password to the

person.

- 9.3 Murray Irrigation is entitled to assume that any instruction received from a User's individual Customer ID and password originate from the User or the authorized representative of the User to whom the Customer ID and password are assigned and that such instruction is a valid instruction to access and use the Services. Murray Irrigation is not obliged to inquire into the validity of any such instruction received or the authority of the person giving the instruction to do so.
- 9.4 Users agree that they will not share their login details with any other person.
- 9.5 Murray Irrigation will refuse an application by a person to list an Offer or a Bid on the Water Exchange if the person does not have a Water Exchange Account.
- 9.6 If a person has Water Allocation credited to its Water Exchange Account, the person may:
- (a) nominate the Water Exchange Account for the purposes of rule 2.1(c) when applying to list an Offer on the Water Exchange;
 - (b) apply for an External Transfer of the Water Allocation; or
 - (c) apply for an Internal Annual Transfer of the Water Allocation in the Water Exchange Account to a Water Allocation Account nominated by the person.
- 9.7 All External Transfers are subject to:
- (a) Murray Irrigation receiving from the transferee an application to the relevant state authority for the Minister's approval of an External Transfer to the transferee of the Water Allocation to be transferred, duly signed by the transferee and with the transferee's details completed;
 - (b) Murray Irrigation receiving from the relevant state authority notice of the Minister's approval of the External Transfer in a form acceptable to Murray Irrigation; and
 - (c) payment of all applicable fees set out in the Schedule of Standard Service Fees, plus GST.
- 9.8 All fees payable to relevant state authorities in respect of External Transfers are the responsibility of the transferee.

10. Payments by Buyers and Sellers

- 10.1 All payments made by Buyers and Sellers under these Exchange Terms and Conditions must be made using one of the methods set out in Schedule 1 of this document.

11. Closure of a Water Exchange Year

- 11.1 At the time notified on the Web Site for closure of the Water Exchange on the last Business Day of a Water Exchange Year:

- (a) Murray Irrigation must remove all Bids and Offers from the Water Exchange;
- (b) if a Seller is a Murray Irrigation Seller, Murray Irrigation must debit any Tradeable Rights in the Seller's Water Exchange Account and credit that volume of Tradeable Rights to the Seller's Water Allocation Account;
- (c) if a Buyer is a Murray Irrigation Buyer, Murray Irrigation must debit any Tradeable Rights in the Buyer's Water Exchange Account and credit that volume of Tradeable Rights to the Buyer's Water Allocation Account; and
- (d) if a User is not a Murray Irrigation Buyer or Murray Irrigation Seller, the User must either:
 - (i) apply for an Internal Annual Transfer of the Water Allocation in the User's Water Exchange Account to a Water Allocation Account nominated by the User; or
 - (ii) apply for an External Transfer of the Water Allocation in the User's Water Exchange Account, subject to and in accordance with rules 9.7 and 9.8.

11.2 If the Minister does not approve an External Transfer for which the User applies under rule 11.1(d)(ii), the User must make another election under rule 11.1(d).

11.3 All Tradeable Rights in a Seller's or Buyer's Water Exchange Account at the end of a Water Year will be cancelled and taken to have been forfeited by the Seller or Buyer. Murray Irrigation is not liable to compensate anyone in respect of cancelled Tradeable Rights.

12. Removal and withdrawal of Bids and Offers

12.1 A Seller may apply to withdraw an Offer at any time to the extent that it has not been matched with a Bid, or a Buy Order has not been submitted with respect to that Offer, by, and only by, applying through the WEX Portal.

12.2 If a Seller applies to withdraw an Offer in accordance with rule 12.1, Murray Irrigation must remove the Offer from listing on the Water Exchange by the end of the next Business Day after the duly completed application was received.

12.3 A Buyer may apply to withdraw a Bid at any time to the extent that it has not been matched with an Offer by, and only by, applying through the WEX Portal.

12.4 If a Buyer applies to withdraw a Bid in accordance with rule 12.3, Murray Irrigation must remove the Bid from listing on the Water Exchange by the end of the next Business Day after the duly completed application was received.

13. Transfer Rules Policy

13.1 The Transfer Rules Policy in place as at the time when a contract is formed under rule 4.2 or rule 5.2, as the case may be, applies to Transactions, Internal Annual Transfers of

Tradeable Rights from Water Exchange Accounts and External Annual Transfers of Water Allocation to and from Water Exchange Accounts.

- 13.2 Water Exchange Accounts are taken to be Water Allocation Accounts for the purposes of applying the provisions of the Transfer Rules Policy to Internal Annual Transfers of Tradeable Rights from Water Exchange Accounts and External Annual Transfers of Water Allocation to and from Water Exchange Accounts.
- 13.3 Murray Irrigation may vary the Transfer Rules Policy in accordance with procedure set out in the Entitlements Contract.

14. Termination of the contract formed between a Buyer and a Seller

- 14.1 If a Buyer fails to pay to Murray Irrigation the full amount owing under rule 6.1 in accordance with rule 6.1, the Seller in respect of the relevant Transaction may terminate the Transaction by giving notice to Murray Irrigation on the day after the due date for the Buyer to make payment.
- 14.2 If the Seller does not terminate a Transaction under rule 14.1, and the Buyer fails to pay to Murray Irrigation the full amount owing under rule 6.1 by 6pm on the fourth day after the original due date for payment under rule 6.1 (**Late Completion Date**), the Transaction is terminated automatically and with immediate effect at 6pm on the Late Completion Date.
- 14.3 In relation to a Transaction that is terminated under rule 14.1 or 14.2, each party retains the rights, remedies and powers that they have in connection with the Buyer's failure to pay.
- 14.4 Subject to rule 14.6, a Seller may terminate a contract formed under rule 4.2 or rule 5.2, as the case may be, if the Transfer Rules Policy in place at the time when the Seller's Offer that is the subject of the contract was listed under rule 2.2(a) has been replaced by a new Transfer Rules Policy at the time the contract was formed.
- 14.5 Subject to rule 14.6, a Buyer may terminate a contract formed under rule 4.2 if the Transfer Rules Policy in place at the time when the Buyer's Bid that is the subject of the contract was listed under rule 3.2(a) has been replaced by a new Transfer Rules Policy at the time the contract was formed.
- 14.6 A termination under rule 14.4 or rule 14.5 will only have effect if:
- (a) Murray Irrigation receives written notice of termination from the party wishing to exercise its right to terminate within three days of the relevant contract being formed under rule 4.2 or rule 5.2, as the case may be; and
 - (b) the written notice states that the party giving the notice wishes to exercise its right to terminate pursuant to rule 14.4 or rule 14.5, as the case may be.

15. Disclaimer, release and indemnity

- 15.1 Subject to rule 15.2, to the maximum extent permitted by law, all Buyers and Sellers and their executors, administrators, successors and assigns release and indemnify Murray Irrigation and its associates from and against all claims, demands, proceedings, losses,

damages, remedies, costs or other matters, whether in tort (including negligence), contract, under law or otherwise arising directly or indirectly from or in connection with:

- (a) participating in the Water Exchange;
- (b) the refusal by Murray Irrigation to list any Bid or Offer;
- (c) the sale of, or failure to sell, Tradeable Rights at a particular price or in a particular volume;
- (d) the failure of a Buyer to pay all or any part of the purchase price for a Transaction in accordance with a method set out in Schedule 1 to this document and to the correct nominated account;
- (e) the failure of a Seller to transfer all or any part of the Tradeable Rights specified in an Offer;
- (f) the use or disclosure by a User of their Customer ID or password; and
- (g) the Minister not approving an External Transfer.

15.2 The release and indemnity in rule 15.1 does not cover any claim, demand, proceeding, loss, damage, remedy, cost or other matter to the extent that it was caused or contributed to by the unremedied breach of these Exchange Terms and Conditions, contravention of the law or negligence of Murray Irrigation or any of its employees, representatives or agents.

15.3 Each Buyer and Seller remains fully responsible for the proper completion, lodgement and registration of all Forms and information necessary for a Transaction.

15.4 Monitoring Bids and Offers listed on the Water Exchange is the responsibility of Buyers and Sellers. Murray Irrigation will not be liable for any loss suffered by a Buyer or Seller as a result of a Transaction entered into, alteration of an Offer or Bid, or withdrawal of an Offer or Bid, on the Water Exchange.

15.5 Murray Irrigation is not liable in any circumstances whatsoever for any indirect or consequential losses (including loss of goodwill, loss of business or anticipated savings), loss of profits or use, any rectification costs or any third party claims in connection with the supply of services under these Exchange Terms and Conditions.

15.6 Murray Irrigation does not exclude, restrict or modify any liability that cannot be excluded, restricted or modified, or which cannot be excluded, restricted or modified to a limited extent, as between Murray Irrigation and a Buyer or Seller by law, including liability under the *Competition and Consumer Act 2010* (Cth). However, where such statutory provisions apply, to the extent to which Murray Irrigation is entitled to do so, Murray Irrigation's liability under these Exchange Terms and Conditions will be limited to the supply of services under these Exchange Terms and Conditions again.

16. Disputes

16.1 Any dispute between a Buyer and a Seller in relation to the operation of the Water

Exchange or a Transaction will be determined by Murray Irrigation and Murray Irrigation's decision (which it may make acting reasonably) will be final and binding on all parties.

- 16.2 Any dispute involving Murray Irrigation as a complainant will be handled in accordance with the Complaints Handling Policy.

17. No advice or financial products

- 17.1 Nothing in these Exchange Terms and Conditions or the operation of the Water Exchange and no act done by Murray Irrigation constitutes advice to a Buyer or a Seller in relation to a Transaction or whether to enter into a Transaction. The Buyer and the Seller acknowledge that they enter into Transactions on the basis of their own independent advice, for which Murray Irrigation has no liability.
- 17.2 No financial products (as defined in the *Corporations Act 2001* (Cth) as at the time of publication of these Exchange Terms and Conditions) are traded on the Water Exchange.

18. Intellectual Property

- 18.1 All Intellectual Property used in the Water Exchange is owned by Murray Irrigation and no User may use this Intellectual Property in any way other than in accordance with these Exchange Terms and Conditions.

19. Privacy Policy

- 19.1 Users agree to Murray Irrigation dealing with their personal information in accordance with the Privacy Policy.

20. Authority

- 20.1 For the purposes of the Code, each User authorises Murray Irrigation to:
- (a) act as the agent of the User in relation to any Transactions conducted on the Water Exchange (in accordance with the instructions of the User and for no other purpose); and
 - (b) process and submit applications on behalf of the User to the relevant water market authority in respect of a Transaction,
- (together, the **Authority**).
- 20.2 By continuing to transact on the Water Exchange in accordance with these Exchange Terms and Conditions, each User explicitly authorises Murray Irrigation to act as required in accordance with the Authority.
- 20.3 The Authority remains valid until all Transactions in respect of the User are completed.
- 20.4 The Authority can be rescinded at any time by a User by providing a notice to Murray Irrigation via the WEX Portal. Any rescission of authority will take effect on the sooner of:
- (a) 5 Business Days after the date of the notice; or
 - (b) Immediately following the completion of all Transactions relevant to the User

rescinding the Authority.

21. Services

- 21.1 Murray Irrigation will provide the Services to each User diligently and with due care and skill, and in accordance with the Exchange Terms and Conditions and Murray Irrigation's legal obligations.
- 21.2 For the purposes of the Water Exchange, Murray Irrigation is a water markets intermediary. As a water market intermediary, Murray Irrigation has certain obligations to Users (as set out in the Information Statement), including under Part 5 of the *Water Act 2007* (Cth), the Code and Schedule 2 of the *Competition and Consumer Act 2010* (Cth).
- 21.3 Murray Irrigation and each User acknowledge and agree:
- (a) the Water Exchange and its website may from time to time experience errors or outages;
 - (b) the Services may from time to time be provided with some errors;
 - (c) Murray Irrigation makes no warranty or guarantee to any User that any or all Transactions will be Matched;
 - (d) information on the Water Exchange website, the Water Exchange and/or otherwise published in relation to the Water Exchange or Murray Irrigation is not advice generally or specifically in relation to Tradeable Rights, Transactions or any other matter and each User must seek their own professional advice in relation to their activities in connection with the Water Exchange, the Water Exchange website and Transactions;
 - (e) Murray Irrigation is not at any time or in any circumstances, the principal to any transfer of any Tradeable Rights on the Water Exchange;
 - (f) Murray Irrigation is not required to use or advance its own funds or otherwise incur financial liability on its own part in performance of its duties or the exercise of its rights under the Exchange Terms and Conditions; and
 - (g) Murray Irrigation acts solely as an intermediary to Match and process Transactions and accept instructions from, and undertake tasks on behalf of, both parties to a Transaction.

22. Money held on trust

- 22.1 Until disbursed by Murray Irrigation in accordance with these Exchange Terms and Conditions, moneys paid by a User as fees and the consideration paid by a User for a Transaction are held by Murray Irrigation on trust for the User.
- 22.2 In respect of such moneys held on trust:
- (a) they remain beneficially owned by the User;

- (b) constitute a fund separate from the assets of Murray Irrigation; and
 - (c) will be held by Murray Irrigation in a separate bank account (which is a trust account) with an Australian authorised deposit taking institution.
- 22.3 Murray Irrigation will disburse the moneys held on trust as part of Completion of the relevant Transaction in accordance with these Exchange Terms and Conditions.
- 22.4 Each User authorises Murray Irrigation to disburse such moneys in accordance with these Exchange Terms and Conditions.
- 22.5 Murray Irrigation will maintain the separate bank account (which is a trust account) in accordance with the requirements of the Code and any applicable law.

23. Confidentiality

23.1 Use of Confidential Information

- (a) Each User acknowledges and agrees that Murray Irrigation will use Confidential Information for the purpose of:
 - (i) maintaining the website;
 - (ii) operating the Water Exchange; and
 - (iii) providing the Services,and each Water Exchange user consents to and authorises data sharing between Murray Irrigation and any necessary third party for the purposes of maintaining the website and Water Exchange, and providing the Services to the Users.
- (b) Murray Irrigation agrees to use and maintain all Confidential Information provided by each User in accordance with these Exchange Terms and Conditions and other relevant Murray Irrigation policies and procedures, except as otherwise permitted.
- (c) Murray Irrigation and each User agree to use reasonable efforts to protect any Confidential Information of the other party from unauthorised disclosure or use, using at least the same level of care as it uses to protect its own Confidential Information.
- (d) Each User must:
 - (i) keep all Confidential Information confidential and not disclose any Confidential Information to anyone except as permitted;
 - (ii) use all Confidential Information solely to perform its obligations under these Exchange Terms and Conditions;
 - (iii) not copy or record in any other form any part of the Confidential Information except as is strictly necessary to perform its obligations

relating to the Water Exchange and Transactions; and

- (iv) not otherwise misuse or copy the Confidential Information or any Intellectual Property.

23.2 Permitted disclosure of Confidential Information

Neither Murray Irrigation nor any User will be deemed to have breached the Exchange Terms and Conditions in respect of the use or disclosure of Confidential Information if:

- (a) the disclosing party provides its prior written consent to the use or disclosure in the particular circumstances;
- (b) the use or disclosure is reasonably necessary to comply with any applicable law, regulation, order or any request by a relevant regulatory authority; or
- (c) the information becomes publicly available otherwise than by breach of these Exchange Terms and Conditions.

24. Disclosure of Conflicting Interests

24.1 From time to time, Murray Irrigation may have interests that conflict with those of parties involved in Transactions made using the Water Exchange. These may occur as a result of:

- (a) Murray Irrigation receiving fees for providing the Services from time to time to a number of Users in respect of Transactions;
- (b) Murray Irrigation undertaking commercial activities other than operating the Water Exchange; and
- (c) Murray Irrigation receiving instructions from Users on both sides of a Transaction, and acting in accordance with those instructions.

24.2 By continuing to use the Water Exchange, Users:

- (a) agree to the terms of the Exchange Terms and Conditions;
- (b) acknowledge that they have received and understood these disclosures; and
- (c) consent to Murray Irrigation providing the Services, despite the existence of conflicting interests from time to time.

25. Entire understanding

25.1 These Exchange Terms and Conditions:

- (a) are the entire agreement and understanding between the parties on everything connected with the Water Exchange and Transactions conducted on the Water Exchange; and

- (b) supersede any prior written agreement on anything connected with that subject matter.

26. Governing law and jurisdiction

- 26.1 The law of New South Wales governs these Exchange Terms and Conditions.
- 26.2 The parties submit to the non-exclusive jurisdiction of the courts of New South Wales or any competent Federal court exercising jurisdiction in New South Wales. The dispute must be determined in accordance with the law and practice applicable in the court.

27. Definitions and interpretation

- 27.1 In these Terms and Conditions, the following words have these meanings unless the contrary intention appears:

- (c) **Authority** has the meaning given to that expression in section 20;
- (d) **Bid** means an offer to buy a specified volume of Tradeable Rights on the Water Exchange at a specified price;
- (e) **Business Day** means a day that is not a Saturday, Sunday or any other day which is a public holiday or a bank holiday in Deniliquin, New South Wales, or on which Murray Irrigation's offices are closed;
- (f) **Buy Order** means the acceptance of an Offer in accordance with rule 5;
- (g) **Buyer** means a party who wishes to purchase Tradeable Rights under a Transaction;
- (h) **Buyer Listing Page** means the page on the Web Site on which Buyers can list Bids and Buy Orders, which is located within the customer portal (and a Murray Irrigation customer can log into this portal using their customer number and password);
- (i) **Code** means the Water Markets Intermediaries Code, set out in Part 5 of the Water Regulations 2008 (Cth);
- (j) **Completion** means the completion of a Transaction in accordance with rule 6;
- (k) **Complaints Handling Policy** means the complaints handling policy of Murray Irrigation from time to time, available from Murray Irrigation's website;
- (l) **Confidential Information** means any information of the disclosing party which:
 - (i) is noted by the disclosing party as confidential;
 - (ii) is an internal strategy, technical procedure, trade secret or intellectual property of the disclosing party;
 - (iii) by virtue of the circumstances in which it is shared, can reasonably be

understood to be confidential; or

- (iv) the recipient is aware, or should reasonably be aware, is confidential;
- (m) **Customer ID** means a unique identified assigned to a person who applies to have access to the WEX Portal;
- (n) **Entitlements Contract** means the contract between Murray Irrigation and a Customer in relation to, among other things, the terms and conditions pursuant to which a Customer holds and may deal with Water Entitlements and Delivery Entitlements;
- (o) **Exchange Terms and Conditions** means this document and the Forms;
- (p) **External Transfer** means:
 - (i) in relation to a Buyer, the assignment from a Water Licence held or nominated by Murray Irrigation to a Water Licence held or nominated by the Buyer of a volume of Water Licence Allocation that is equivalent to a volume of Water Allocation in the Buyer's Water Exchange Account; and
 - (ii) in relation to Seller, the assignment from a Water Licence held or nominated by Murray Irrigation to a Water Licence held or nominated by the Seller of a volume of Water Licence Allocation that is equivalent to the volume of Water Allocation in the Seller's Water Exchange Account;
- (q) **Forms** means the online forms made available on the WEX Portal;
- (r) **Intellectual Property** includes any:
 - (i) copyright;
 - (ii) design, patent, trademark, semiconductor, circuit layout or plant breeder rights (whether registered, unregistered or applied for);
 - (iii) know-how, Confidential Information, inventions, processes (whether in writing or recorded in any form);and any other proprietary, licence or personal rights arising from intellectual activity in the business, industrial, scientific or artistic fields;
- (s) **Information Statement** means the information statement published by Murray Irrigation in respect of the Water Exchange, as required by the Code, set out at **Attachment A**;
- (t) **Minister** means the relevant minister of the New South Wales government;
- (u) **Murray Irrigation** means Murray Irrigation Limited ACN 067 197 933;
- (v) **Murray Irrigation Buyer** means a Buyer that is a Customer under an

Entitlements Contract;

- (w) **Murray Irrigation Seller** means a Seller that is a Customer under an Entitlements Contract;
- (x) **Offer** means an offer to sell a volume of Tradeable Rights on the Water Exchange at a specified price;
- (y) **Privacy Policy** means Murray Irrigation's privacy policy available on its Web Site;
- (z) **Schedule of Standard Service Fees**, means the fees and charges listed in the current standard services fees (Annexure B) available on its Web Site, as amended from time to time;
- (aa) **Seller** means a party who wishes to sell Tradeable Rights under a Transaction;
- (bb) **Seller Listing Page** means the page on the Web Site on which Sellers can list Offers, which is located within the customer portal (and a Murray Irrigation customer can log into this portal using their customer number and password);
- (cc) **Services** means the operation of the Water Exchange under these Exchange Terms and Conditions;
- (dd) **Tradeable Rights** means:
 - (i) Water Allocation; or
 - (ii) Carryover Units;
- (ee) **Transaction** means the sale and purchase of Tradeable Rights in accordance with these Exchange Terms and Conditions;
- (ff) **User** means any person who accesses the WEX Portal or the Water Exchange, including a person who establishes a Water Exchange Account, a Buyer and a Seller;
- (gg) **Water Allocation** means:
 - (i) the volume of water recorded in a Water Exchange Account; or
 - (ii) Water Allocation as defined in the Entitlements Contract,as the context requires;
- (hh) **Water Exchange** means the market for the sale and purchase of Tradeable Rights conducted by Murray Irrigation in accordance with these Exchange Terms and Conditions;
- (ii) **Water Exchange Account** means:
 - (i) in relation to a Buyer, an account maintained by Murray Irrigation in

the name of the Buyer which records the volume of Tradeable Rights for which the Buyer has made payment following matching of a Bid and an Offer under rule 4 or a Buy Order; and

(ii) in relation to a Seller, an account maintained by Murray Irrigation in the name of the Seller which records the volume of Tradeable Rights available to be sold on the Water Exchange;

(jj) **Water Exchange Year** means the dates between which the Water Exchange is open, beginning on 1 July (or, if this is not a Business Day, the next Business Day thereafter) and ending on a date in the following June as advertised on the Web Site from time to time; and

(kk) **Water Licence** means a perpetual or ongoing entitlement, by or under the laws of a State, to exclusive access to a share of a water resource, including:

(i) a water access licence under the *Water Management Act 2000* (NSW);

(ii) a water share under the *Water Act 1989* (Vic); and

(iii) a water licence under the *Natural Resources Management Act 2004* (SA);

(ll) **Water Licence Allocation** means the water to which the holder of a Water Licence is entitled from time to time under the Water Licence, as recorded in the water allocation account (or equivalent) for the Water Licence;

(mm) **Web Site** means Murray Irrigation's website at www.murrayirrigation.com.au; and

(nn) **WEX Portal** means the online system maintained by Murray Irrigation on the Web Site for access to and use of the Water Exchange.

27.2 Words and expressions defined in the Entitlements Contract or the Transfer Rules Policy have the same meaning in these Exchange Terms and Conditions unless otherwise defined in these Exchange Terms and Conditions or the contrary intention appears.

27.3 Reference to:

(a) one gender includes the others;

(b) the singular includes the plural and the plural includes the singular;

(c) a person includes a body corporate;

(d) a party includes the party's executors, administrators, successors and permitted assigns;

(e) a thing includes the whole and each part of it separately;

(f) a statute, regulation, code or other law or a provision of any of them includes:

- (i) any amendment or replacement of it; and
 - (ii) another regulation or other statutory instrument made under it, or made under it as amended or replaced;
 - (g) dollars means Australian dollars unless otherwise stated; and
 - (h) time is to the time in Deniliquin, New South Wales.
- 27.4 “Including” and similar expressions are not words of limitation.
- 27.5 The word “volume”, when used in respect of Carryover Units, includes “number”.
- 27.6 Where a word or expression is given a particular meaning, other parts of speech and grammatical forms of that word or expression have a corresponding meaning.
- 27.7 Headings and any table of contents or index are for convenience only and do not form part of these Exchange Terms and Conditions or affect their interpretation.
- 27.8 A provision of these Exchange Terms and Conditions must not be construed to the disadvantage of a party merely because that party was responsible for the preparation of the Exchange Terms and Conditions.
- 27.9 If an act must be done by Murray Irrigation on a specified day which is not a Business Day, it must be done instead on the next Business Day.
- 27.10 If an obligation is to be performed within a period of time after an event occurs, the period of time does not include the day on which the event occurs.
- 27.11 These Exchange Terms and Conditions must be read in conjunction with all other relevant policies and documents relevant to the operation of and use of the Water Exchange, including:
- (a) the Entitlements Contract;
 - (b) the Transfer Rules Policy;
 - (c) the Zero Tolerance Policy; and
 - (d) the Complaints Handling Policy.

28. Parties

- 28.1 If a party consists of more than one person, these Exchange Terms and Conditions bind each of them separately and any two or more of them jointly.
- 28.2 An obligation, representation or warranty in favour of more than one person is for the benefit of them separately and jointly.
- 28.3 A party which is a trustee is bound both personally and in its capacity as a trustee.

Schedule 1 – Payment methods

1. **B-Pay:** The payer must have e-mail access so that a B-Pay invoice can be delivered electronically by Murray Irrigation. Payment must be received by Murray Irrigation before 5 pm on the due date for payment. The payer must communicate to Murray Irrigation a copy of the payment confirmation (for example, in person or by e-mail).
2. **Direct Deposit:** Payment must be received by Murray Irrigation before 5 pm on the due date for payment. If the direct deposit is done by electronic funds transfer, the payer must include the account number shown on the WEX Portal as the reference number of the electronic funds transfer. Murray Irrigation nominates the following bank account for receipt of direct deposits:

ANZ

Account Name: WEX Water Market Trust Account

BSB No. 012605

Account No. 838536677
3. **Credit Card:** The payer must contact Murray Irrigation's finance department before 5 pm on the due date for payment and quote the details of the credit card to be used.

Attachment A – Information Statement

Background

The Water Market Intermediaries Code (**Code**) is a mandatory regulatory framework under the *Water Act 2007* (Cth) that governs how intermediaries conduct themselves.

Murray Irrigation Limited (**Company**) is required to prepare an information statement in respect of the operation of the Water Exchange (**WEX**), appended to the WEX Terms and Conditions (**WEX Rules**).

The sections below contain the information required by sub-regulations 5.07 and 5.08 of the Code.

Services and Fees

Services	
Water Market Intermediary Services provided	The provision of a trading platform or water exchange for eligible tradeable water rights.
Terms and Conditions of the Water Market Intermediary Service	The terms and conditions of the Water Market Intermediary Service provided by the operation of the WEX are set out in the WEX Rules, available from the Company's website at this link Water Exchange - Murray Irrigation .
Fees	
Commission or fees charged	As set out in the Schedule of Standard Service Fees available on the Company's website from time to time, updated prior to the commencement of each Water Year. The Schedule of Standard Service Fees is available from this link Finance & My Account - Murray Irrigation. For the 2025/26 season, the WEX fees are: • Successful seller listings (deducted from final payment): 1.5% of the total trade, and • Successful registered buy bid: 0.5% of the total trade.
Are the commission or fees charged different to the	The WEX fees charged vary depending on the size of the trade completed.
commission or fees generally charged by the Company	These fees are distinct to the fees for other services offered by the Company.

Obligations and Compliance

Obligations	
Part 5 of the <i>Water Act 2007</i> (Cth) (Water Act)	The obligations of the Company to SCT pursuant to Part 5 of the Water Regulations are: • Subregulation 5.03(2) – (4): (fiduciary duties) The Company must place the interests of WEX users before the interests of the Company and its related parties, represent the interests of WEX users diligently and with due care and skill, and act in accordance with the lawful instructions provided by WEX users, • Subregulation 5.03(6): (confidentiality) The Company must not use or disclose any confidential information received from WEX users, or otherwise obtained in the course of its dealings with WEX users, unless one of three exceptions applies, • Regulation 5.04: (good faith) The Company must deal with WEX users in good faith, • Subregulation 5.06(2): (material personal interests) The Company must not improperly use its status, power or authority to gain, or to seek to gain, an advantage for itself or for a related party in respect of the provision of the services pursuant to the WEX Rules, • Subregulations 5.07(1) and 5.08(1): (general and additional information) The Company must provide WEX users with the general information set out in subregulation 5.07(2)11 and the additional information set out in subregulation 5.08(2), • Subregulations 5.09(1) – (3): (complaints handling) The Company must have a documented process for dealing with complaints that complies with the requirements of

	subregulation 5.09(2), and must address complaints accordingly, and • Regulation 5.11: (written authority to act as agent) The Company must have written authority to act as agent in the course of providing water markets services, and the written authority must comply with a number of criteria.
Australian Consumer Law	The obligations of the Company to SCT pursuant to the Australian Consumer Law are: • Chapter 2 – General protections, including misleading or deceptive conduct, unconscionable conduct and unfair contract terms, and • Chapter 3 – Specific protections, including Part 3-1 Unfair practices and Part 3-2 Consumer transactions.
Compliance	
Enforcement actions	No relevant enforcement actions have occurred in the previous three (3) years.
Complaints handling process	A copy of the complaint handling policy and complaints handling procedure implemented by the Company are available from the Company's website at this link About Murray Irrigation .