



Online ticketing and refund policy -

Terms & Conditions

Online tickets are only available at tocalfielddays.com , tickets purchased from third-party resellers will not be accepted at event entry.

Lost, damaged and stolen tickets may be replaced, upon proof of purchase (original receipt and/or valid identification) by emailing fielddays@tocal.com

Handle your E-Ticket as you would cash and do not buy from or attempt to sell to anyone an E-Ticket – it has no resale value.

Entry to Tocal Field Days is granted by presenting a printed or digital ticket.

Tickets are for single use only. 'Come Back' tickets can be purchased at the ticket booth for visitors wishing to visit more than one day.

Accessing and Presenting E-Tickets

Once purchased online, the customer will receive an email including ticket details and barcode. This can be presented at Tocal Field Days entry by way of print or digital ticket.

Failure to present ticket upon entry may result in non-entry to the event.

To avoid problems in receiving your email purchase confirmation, ensure that you enter a valid email address and check that your inbox spam filter will not block Tocal Field Days or TryBooking content. Please allow up to sixty minutes for the email purchase confirmation to arrive.

No tickets will be available to be purchased over the phone.

Purchasing

Our method of tickets purchase is through the Tocal Field Days website, with a major credit card. Your account will be debited at the time of ordering and payment processing fees may apply, reflecting bank fees and administration costs charged to Tocal Field Days for credit card transactions. All prices include GST.

All credit card purchases are made through the Trybooking secure payment facility. Payment information is securely and confidentially processed by Trybooking. Tocal Field Days does not have

access to card details. If you believe any unauthorised use of your credit card has occurred, please notify Tocal Field Days by email and contact your bank directly.

Refund Policy – Both Tickets & Online E-Tickets.

Lost, damaged and stolen tickets may be replaced, upon proof of purchase (original receipt) by emailing fielddays@tocal.com

Tocal Field Days is an outdoor, all weather event. Refunds will not be provided in the event of adverse weather.

Refunds will not be provided for those that do not redeem their ticket at the event for any reason.

General Conditions of Entry

At Tocal Field Days we endeavour to provide exhibits that complement the agricultural, farming and commercial industries in our region. This includes heavy machinery that can be dangerous. Children must be supervised by a responsible adult at all times while visiting the event.

Entry to Tocal Field Days is granted by presenting a printed or digital ticket. Holders of Companion Card, Guide Dogs and/or Companion animals must produce certification on request from Tocal Field Days management and staff.

It is an express condition of your entry and your participation in the activities conducted by Tocal Field Days that you do hereby, for yourself, your heirs, executors, assigns and next-of-kin and each of them release, waive and discharge Tocal Field Days Association Inc, its officers, directors, agents and employees of and from all liability, claims or demands for all injuries, losses, damages of any kind or nature to your person or property or to that of any minor under your supervision, while on the property of Tocal Field Days.

- All children must be accompanied by an adult at all times.
- Lost, damaged and stolen tickets may be replaced upon proof of purchase (original receipt) by emailing fielddays@tocal.com
- No filming or photography for commercial purposes should be carried out on the Tocal Field Days site without prior written consent from Tocal Field Days Association Inc.
- Drones are not permitted for use on the Tocal Field Days property without prior written consent from Tocal Field Days Association Inc.
- No BYO alcoholic beverages.
- Dogs are not permitted to enter the Tocal Field Days site. Guide dogs and certified assistance dogs are excepted.
- By entering the Tocal Field Days event, all visitors consent to be photographed or filmed at the event and grant usage rights of any photographs to be used for promotional purposes at the discretion of Tocal Field Days management and staff. Please advise the photographer if you do not wish to be photographed or filmed.

Tocal Field Days reserves the right to refuse entry to any person who does not comply with the conditions of entry. Management reserves the right to refuse entry and eject persons under the influence of drugs or alcohol, who are disorderly, or engage in inappropriate behaviour, vandalism or evade admission. Management reserves the right to inspect any bags, clothing and other items at all entry points or within the Tocal Field Days at any time. Management reserves the right to refuse entry to patrons carrying a prohibited item. Persons 15 years and under must be accompanied by a parent or guardian at all times whilst in the Tocal Field Days.