



Converter: Warranty Evaluation Claim Form

NOTICE: No Paper Work? No Warranty! USEPA Rule!

Type 1 DO NOT SUBMIT! Not A Warranty Condition	Alleged Fit Problem OR Structural Failure: Does Not Fit, (New ONLY),* Pipe Fracture, Bracket, Flange or Flex Failure, Weld Failure, Broken Substrate. SUBMIT ONLY WITH ALL REQUIRED, COMPLETED PAPER WORK! SEE BELOW **
Type 2 DO NOT SUBMIT! Not A Warranty Condition	Melted Or Destroyed Substrate: VEHICLE SYSTEM FAILURE EVIDENT. RICH Plugs, Cap, Rotor, TBI, Injectors, Wires, O2 Sensors PROPERLY REPAIR VEHICLE BEFORE PROCEEDING!
Type 3 DO NOT SUBMIT! Not A Warranty Condition	Over Heated: VEHICLE SYSTEM FAILURE EVIDENT. RICH Ignition System, AFR, ECT, O2 Sensors, Plugs PROPERLY REPAIR VEHICLE BEFORE PROCEEDING!
Type 4 DO NOT SUBMIT! Not A Warranty Condition	Carbon Coated or Contaminant Fouled Substrate: VEHICLE SYSTEM FAILURE EVIDENT. DEXCOOL? Additives, Oil Usage, Worn Rings, Valve Guides, Etc. PROPERLY REPAIR VEHICLE BEFORE PROCEEDING!
Type 5 DO NOT SUBMIT! Not A Warranty Condition	Physical Damage, Road Damage: VEHICLE SYSTEM FAILURE EVIDENT. Eng. & Trans Mounts, Broken Hangers/Brackets PROPERLY REPAIR VEHICLE BEFORE PROCEEDING!
Type 6	P0420/430 or Alleged Emissions Test Failures: Verification Of <u>Completion Of Proper Repairs</u> Must Accompany Any Claim! Testing Center Paper Work MUST Be Submitted With Claim. SUBMIT ONLY WITH ALL REQUIRED, COMPLETED PAPER WORK! SEE BELOW.**

Account Name: _____ Acct. Number: _____

Part Number: _____ Acct. (Ref. Info) _____

**Installation Date: ____/____/____ & Mileage _____ **Original Invoice: YES or NO (circle 1)

**Replacement Date: ____/____/____ & Mileage _____ **Original Warranty Papers: YES or NO

If Either (NO) Is Circled, CAN NOT BE SUBMITTED! IF Both (YES) Circled, SUBMIT **CLAIM TYPES: 1 or 6 ONLY**

SUBMITTED: YES _____ NO _____ Salesman's Name: _____ Date: ____/____/____

*Note: New **TYPE 1** Units **MUST BE COMPLETE** For Return Credit To Be Issued! Form # CEV 1 Rev. July-14

AP TECH LINE 8:00 AM - 5:00 PM EDST 1-800-277-2787 EXT 4 (1-800-APP ARTS)