

REFUND POLICY

Clear expectations before you register

All organizations, sports and programs



Just Compete Sports Refund Policy

All Organizations, Sports & Programs

We're excited to welcome your family! Please review this policy before registering so you know what to expect.

Who This Policy Covers

This policy applies to all sports and programs operated by Just Compete Sports and Just Compete Sports Foundation, including:

- Kansas City NFL FLAG
- Colorado NFL FLAG
- Girls Play Flag Football
- Touchdown for Tots
- Young3 Basketball
- NHL Street Hockey
- MLS GO Soccer
- Other leagues, tournaments, camps, clinics and events operated by these organizations

Throughout this policy, we refer to these organizations and programs as Just Compete Sports.

Your Registration Reserves a Spot

Registration reserves a limited participant or team spot and helps cover advance expenses such as uniforms, equipment, facility rentals, staffing and program administration.

Your registration and payment are a commitment to participate.

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When Refunds Are Not Available

Except for approved medical exceptions described below or as required by applicable law, refunds are not available for the following:

Schedule conflicts

Conflicts with other sports, school activities, lessons, Scouts, travel or other commitments. Please list known conflicts on your registration form when requested. We cannot guarantee that conflicts can be accommodated.

Practice requests

We cannot guarantee specific practice days, times or locations. Refunds are not available if we cannot meet your requested practice schedule.

Team, friend or coach requests

We do our best to honor requests, but placement is not guaranteed. Assignments depend on eligibility, registration order, availability and program needs.

Withdrawal after team information is shared

Refunds are not available for voluntary withdrawal once rosters, team assignments or program participation details have been distributed, or once the season or program has begun.

Schedule or location changes

Dates, times and locations may change because of weather, facility availability or other scheduling needs. Refunds are not available solely because of these adjustments.

Missed activities

Absences from practices, games or other scheduled activities, or a decision to stop participating, do not qualify for a refund.

Medical Exceptions

We understand that unexpected medical situations happen.

Refunds may be considered for a documented illness, injury or other medical condition that prevents participation, including after team information has been shared or the program has begun.

A signed note from the attending physician confirming the inability to participate is required.

Approval is not guaranteed. Approved refunds may be prorated, and an administrative fee may be deducted to cover expenses already incurred.

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How to Request a Medical Refund

Email refunds@justcompete.org within 7 days of the incident or medical determination requiring withdrawal.

Please include:

- Participant's full name
- Sport and program name
- Location and season or event date
- Your name and contact information
- A brief explanation of the request
- A signed physician's note confirming the inability to participate

Accurate Registration Information

Accurate information helps us create fair, age appropriate programs for everyone.

Please provide truthful and complete registration information, including age, date of birth, grade and school, when requested.

Intentionally providing false information will result in removal from the program without a refund or credit, subject to applicable law.

We may request documentation to verify eligibility. Failure to provide requested proof may also result in removal without a refund, subject to applicable law.

Placement and eligibility requirements vary by sport and program.

Weather & Unexpected Disruptions

Severe weather, natural disasters, public health emergencies, government orders, facility closures or other circumstances beyond our reasonable control may delay or interrupt activities.

When this happens, we may adjust program dates, times, locations or formats and will communicate changes to affected families.

A delay or interruption does not automatically cancel the program or qualify participants for a refund. If a program cannot be completed or rescheduled, we will communicate the next steps, including any applicable refund or credit arrangements.

Before You Complete Registration

By registering, you acknowledge that you have read, understand and agree to this policy.

Nothing in this policy limits any rights or refunds required by applicable law.

Questions?

Contact us at refunds@justcompete.org.