

At SAAVVY CARRIER CO., LLC, we strive to provide a seamless and reliable shipping experience for our valued customers. Please read our Shipping Policy carefully to understand how we handle shipping and delivery of your orders.

**Shipping Methods:** We offer a variety of shipping methods to cater to your needs, including standard shipping, expedited shipping, and overnight shipping. The specific methods available may vary depending on your location and the product(s) being shipped. We work with trusted carriers such as USPS, FedEx, DHL, and others to ensure your order reaches you safely and efficiently.

**Shipping Destinations:** We proudly offer both domestic and international shipping. Please note that there may be certain regions or countries to which we are unable to ship due to legal restrictions or logistical challenges. If you are unsure about shipping eligibility to your specific location, kindly contact our customer support team for further assistance.

**Shipping Rates:** Shipping costs are calculated based on various factors, including the shipping method selected, the weight and dimensions of the package, and the destination. We offer competitive shipping rates, and for orders that exceed a certain amount, we may provide free shipping. To determine the exact shipping cost for your order, simply add the desired items to your cart and proceed to checkout, where the shipping cost will be displayed.

**Dispatch Time:** We understand the importance of prompt order processing. Typically, it may take 7 to 10 business days to process and prepare your order for shipment. Please note that during peak seasons or promotional periods, order processing times may be slightly longer. Rest assured that we make every effort to dispatch your order as quickly as possible.

**Estimated Delivery Time:** The estimated delivery time depends on the shipping method chosen and the destination. Generally, you can expect your order to arrive within 10 to 14 business days for standard shipping, 3 to 5 business days for expedited shipping, and 1 to 2 business days for overnight shipping. Please note that these are estimated delivery times and can vary based on factors beyond our control, such as customs procedures and unforeseen delays.

**Tracking:** To keep you informed about the progress of your order, we provide order tracking services. Once your order is shipped, we will send you a shipping confirmation email containing a tracking number and instructions on how to track your package. Please allow a short processing time for the tracking information to become available.

**Shipping Insurance:** For added peace of mind, we offer shipping insurance options for select shipments. Shipping insurance provides coverage in the event of loss, theft, or damage during transit. If you wish to add shipping insurance to your order, please select the appropriate option during the checkout process. Please note that shipping insurance may incur an additional fee.

**Lost or Damaged Items:** In the unfortunate event that an item is lost or damaged during transit, we will work diligently to resolve the issue. Please contact our customer support team within 7 to 10 business days of receiving your order and provide detailed information about the issue. We will assess the situation and provide an appropriate resolution, which may include a replacement, refund, or store credit.

**Customs, Duties, and Taxes:** For international shipments, please be aware that you may be responsible for paying customs fees, import duties, and taxes imposed by your country's customs authorities. These charges are separate from the shipping fees and are the customer's sole responsibility. We recommend contacting your local customs office for more information regarding customs policies and potential charges.

**Contact Information:** If you have any questions, concerns, or need further assistance regarding our shipping policy, please do not hesitate to reach out to our friendly customer support team. You can contact us via email at [info@saavvycarrier.com](mailto:info@saavvycarrier.com), 1-888-722-8891, or via contact form and we will be delighted to assist you.

We appreciate your understanding and cooperation with our Shipping Policy.