

# Terms of Service

**Effective Date:** April 15th, 2026

**Company:** Melliam LLC

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## 1. Overview

Welcome to Melliam LLC (“Melliam,” “we,” “our,” or “us”). These Terms of Service (“Terms”) govern your use of our website and services, including all content, resources, training programs, coaching, consulting, digital products, and offerings made available through Melliam LLC (collectively, the “Services”).

By accessing or using our website or Services, you agree to be bound by these Terms. If you do not agree, please do not use our website or Services.

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## 2. Use of Website

You agree to use this website only for lawful purposes. You may not:

- Use the website in any way that violates applicable laws or regulations
- Attempt to gain unauthorized access to any portion of the website or its systems
- Interfere with or disrupt the website’s functionality or security
- Use our content for unauthorized commercial purposes

We reserve the right to restrict or terminate access to the website for violations of these Terms.

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## 3. Services Provided

Melliam LLC provides professional development services, including but not limited to:

- Training workshops and facilitation
- Leadership development programs
- Coaching services
- Consulting and advisory services
- Digital resources and materials

We reserve the right to modify or discontinue any Services at any time without notice.

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## 4. Eligibility

You must be at least 18 years old to use our Services. By using our website or Services, you represent that you meet this requirement.

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## 5. Payments & Fees

- Pricing for Services will be clearly communicated prior to purchase or engagement.
  - Payment terms will be outlined at checkout or in a separate agreement or invoice.
  - Payments must be made in full unless otherwise specified.
  - All sales are final and non-refundable unless otherwise stated in writing.
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## 6. Cancellations & Rescheduling

- Cancellations or rescheduling requests must be made at least 72 hours in advance.
  - Missed sessions without notice may be forfeited without refund.
  - We reserve the right to reschedule Services due to unforeseen circumstances.
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## 7. Digital Products & Downloads

Any digital products, downloads, or materials purchased or accessed through our website are for individual use only. You may not reproduce, distribute, share, or resell these materials without prior written permission.

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## 8. Intellectual Property

All content on this website and all materials provided through our Services—including but not limited to text, graphics, frameworks, tools, and resources—are the property of Melliam LLC and are protected by applicable intellectual property laws.

You may use materials for personal or internal business use only. Unauthorized use is strictly prohibited.

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## **9. Confidentiality**

We respect your privacy and confidentiality. Information shared during coaching, consulting, or training engagements will not be disclosed without your consent, except as required by law.

You agree to respect the confidentiality of any proprietary materials and, where applicable, the privacy of other participants in group settings.

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## **10. Disclaimer**

The information and Services provided by Melliam LLC are for educational and informational purposes only. They are not intended as legal, financial, medical, or psychological advice.

We make no guarantees regarding specific results or outcomes. Your success depends on your individual efforts, circumstances, and implementation.

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## **11. Limitation of Liability**

To the fullest extent permitted by law, Melliam LLC shall not be liable for any indirect, incidental, consequential, or special damages arising out of or related to your use of the website or Services.

Our total liability shall not exceed the amount paid by you for the specific Service giving rise to the claim.

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## **12. Indemnification**

You agree to indemnify, defend, and hold harmless Melliam LLC from and against any claims, damages, liabilities, costs, or expenses arising from your use of the website or Services or your violation of these Terms.

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## **13. Third-Party Links**

This website may contain links to third-party websites or resources. We are not responsible for the content, policies, or practices of any third-party sites.

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## 14. Privacy

Your use of our website is also governed by our Privacy Policy, which outlines how we collect, use, and protect your information.

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## 15. Termination

We reserve the right to suspend or terminate your access to the website or Services at our discretion, including for violations of these Terms or non-payment.

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## 16. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of the State of Washington, United States, without regard to its conflict of law principles.

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## 17. Changes to These Terms

We may update these Terms from time to time. Updates will be posted on this page with a revised effective date. Continued use of the website or Services constitutes acceptance of those changes.

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## 18. Contact Information

If you have any questions about these Terms, please contact:

**Melliam LLC**  
[info@gomelliam.com](mailto:info@gomelliam.com)

**melliam.**