

Statement of aims, principles and practice

This Statement is available to all personnel, agents, parents, students and host families.

Our aims are to ensure

- that our personnel fully meet the standards and requirements of current safeguarding and child protection legislation and practice in respect of the care of international students while studying in the UK
- that we maintain the highest standards of care, safety and supervision in respect of the pastoral, social, cultural and educational welfare and wellbeing of international students while studying in the UK

Our key principles are

- To promote the highest possible standards of care to international students
- To provide a strict code of practice and protocols to which our personnel are expected to adhere, including duties of information sharing between principal parties, accommodation, induction, safeguarding and child protection training, pastoral and educational support, emergency procedures, complaints and grievances
- To make accessible to all our personnel, via our website, newsletters and other forms of correspondence and offer support, guidance and up-to-date information, as and when appropriate
- To provide networking opportunities through phone conversations, video meetings and other forms of communications

Our Code of Practice

- To promote and provide best practice in the guardianship and hosting of all international students at schools, colleges and universities
- To respect and support the rights, religion and customs of the international students
- To uphold the stated ethos and values of the school at all times
- To comply with the 1989 & 2004 Children Act and meet the requirements of the most recent versions of the Department for Education Working Together to Safeguard Children 2 & Keeping Children Safe in Education 3
- To ensure all international students have 24-hour emergency contact with their guardians in the UK
- To put in place arrangements which maintain appropriate contact with the international student, the overseas parent and homestay and to ensure all appropriate records are up to date
- To provide both pastoral and educational support as outlined in any literature and agreements
- To adhere to grievance procedures
- To have appropriate insurance and to comply with UK legislation
- To respect the business practices of others and uphold strong business ethics
- To ensure that all publicity and information is accurate, conveying realistic expectations of the level of service and accommodation offered

Future review date September 2026