

Q&A's

Q. I live with someone who is taking the Midweek Membership package - do I qualify for the 15% "same household" discount.

A. No, the 15% discount only applies to those who permanently live in the same household as a (paying) Full Adult member.

Q. I am a Full Adult member – do my husband and child both receive the 15% family discount?

A. Yes, the 15% family discount is applied to all additional family members as long as they live permanently at the same address as the (paying) Full Adult member. The exception to this is for any Full Time Student (living away), as this is already heavily discounted.

Q. Is there an early payment discount of £10 this year as in previous years?

A. Yes, this is a discount of **£10 per Full Adult member** and **£5 per Midweek Adult member**, if subscription fees are made before 1st April. After this date the fee shown on the application form will apply. No other membership categories are eligible for this discount.

Q. What happens if I miss the deadline of paying by 1st April?

A. It will be assumed that you do not wish to continue with your membership, and you will therefore be removed from the booking system, email distribution lists and WhatsApp groups used by the club.

If you are paying through Orchard Funding Ltd you will need to have confirmed an agreement with them to start your subscriptions from 1st April and your membership will therefore continue.

Q. How do I calculate my fee if I qualify for both the early payment discount and family discount?

A. Calculate the full fee minus the family discount of 15% first (this only applies to the 2nd and any subsequent family members), then subtract the £10/£5 early payment discount eg....

Full Adult 1 - £455-£10 = £445

Full Adult 2 - £455-15%-£10 = £376.75

Total to pay = £821.75

Q. What is the Parent Subscription category?

A. This policy is designed for parents of Junior and Youth members (**who must hold a current membership**), who would like to hit with their child/children whilst their sibling/s are attending group/individual coaching session/s and not be restricted to the standard guest policy restrictions. This can also apply to immediately before or after coaching sessions (also applicable if there is only one child), but at no other times, unless a visitors fee is paid. A separate policy for this is available on the [website](#). This is not a membership of the club and does not convey any membership rights to those named above.

Q. If I opt to pay in 3 instalments, do I still qualify for the £10/£5 early payment discount?

A. No, this is for Full and Midweek Adult members (respectively) who pay **in full** by 1st April.

Q. I had a discount applied to my payment last year. Can I assume that I will get that again this year?

A. Any discount you may have benefitted from in the past will not be carried over to a new year. Any discounts for the coming season, other than those shown in the Application Form, will not be permissible without the specific agreement of the committee.

Q. I normally pay in instalments. Is that option available to me this year?

A. Yes, as stated in the Application Form, we can accept payments (of full subscription amounts) in three instalments of the total payment due. These should be pre-scheduled transfers set up for 1st April, 1st May and 1st June. If any of these payments are late, your membership will be suspended without warning until the payments are brought up to date. This may also mean that you will not be eligible to pay by instalments again in the future. The early payment discount does not apply to instalment payments.

Q. I would like to take out a loan through Orchard Funding Ltd – what are the monthly instalments likely to be?

A. Some examples of the approximate monthly amounts due by category are as follows. These are based on payments **from 1st April and have had early bird discounts applied where applicable:**

Category	Annual Amount (£) 1 st April 2026	Including Interest of 6.65%* (£)	Monthly Amount Due (£)
Full Adult	445	474.59	39.55
Midweek Adult	315	335.95	28.00
Young Adult	250	266.63	22.22
Country Membership	300	319.95	26.66
Student Living at Home	200	213.30	17.78

Please note that the minimum age to apply for this funding plan is 18 years old, or parents/guardians.

***The rate of interest shown in the examples is subject to change.**

If you are unsure of how to calculate the full fee you are due to pay (eg if family discounts apply etc) please email membership@pinnerltc.co.uk to confirm the amount before you apply.

Q. I would like to bring a guest to play – how do I go about this?

A. The current policy is that a member may bring any one guest up to a maximum of 6 times in a year. After this they are expected to join the club. An email must be sent to pinnerltc@outlook.com with the name of the guest and the date they are playing and an online transfer should be made (per guest, per visit) of £6 (adult) or £4 (under 16) by the end of the day they have played. This policy also applies to adult non members (unless they have a Parent Subscription), who play with their children who are members. These guidelines must be adhered to so that it remains fair for everyone who wishes to bring guests along to the club to play. This policy is available in full on our [website](#).

Q. I have a injury and cannot play. Am I entitled to a refund on my membership subscription?

A. No. In the event of a serious illness or injury stopping you playing tennis for a significant period in any membership year, and subject to receiving evidence of the injury in writing, a pro rata credit towards the next seasons subscription may be provided.

Q. What do you consider to be a “significant period”?

A. We consider this to be a three-month continuous period of absence from any playing activity, both at PLTC and for any other club which you are affiliated to.

Q. What happens if my injury continues into the next year’s membership?

A. Where we have agreed to offer a pro rata credit, this will begin from the point at which you return to playing tennis in that year, and will be applied as a discount from that point forward.

Q. What happens if my injury stops me from playing tennis permanently?

A. Subject to receiving evidence of the injury in writing, and the medical opinion being that your injury will mean you can no longer play tennis permanently, this will be referred to the committee for consideration, and a decision will be made on the most appropriate action.

Q. Where can I find all of the up to date information regarding the club?

Please visit our website in the first instance, where you will find all the relevant information, including our up to date policies and processes. Any further questions should be forwarded to the most relevant committee member, a list of whom can be found on the link below:

[About Us | Pinner Lawn Tennis Club](#)

Q. I have printed off the Application Form – how would you like this sent?

A. You can either post it through the letterbox at the club or take a photo of it and email it to Suzie at membership@pinnerltc.co.uk