Dieter Langenecker The Coach Program Living A Meaningful And Fulfilling Life You Love

Coaching Certification TERMS AND CONDITIONS OF USE

Please read these Terms and Conditions of Use ("TOU") carefully. You must agree to these TOU <u>before</u> you are permitted to use any resources, or certification program, offered by Dieter Langenecker, ("<u>the Program</u>").

If you do not agree with these TOU, you may not participate and/or use the Program.

1. The Program

- a. You will receive as part of the Program:
 - i. All Program materials, including videos, audio, worksheets, and homework assignments;
 - ii. Online coaching;
 - iii. Online community (if available);
 - iv. Upon completion of all modules and homework, official certification from Dieter Langenecker, a personal recommendation video with Dieter Langenecker, and written certification to use in marketing materials

2. Payment

All fees and charges for purchase of the Program, are made between you and Dieter Langenecker. All questions and concerns regarding payments must be directed to Dieter Langenecker (or legal successors)

3. Intellectual Property Rights

a. Ownership of the Content

The words, videos, voice and sound recordings, training materials, design, layout, graphics, photos, images, information, materials, documents, data, databases and all other information and intellectual property accessible on or through Dieter Langenecker, the Dieter Langenecker websites, any third-party website Dieter Langenecker may use to distribute or host the Program, and contained in e-mails sent to you by Dieter Langenecker, as well as the look and feel of all of the foregoing ("the Content") is property of Dieter Langenecker and/or his affiliates or licensors or legal successors, unless otherwise noted, and it is protected by copyright, trademark, and other intellectual property laws.

b. Dieter Langenecker's Limited License to You: Use for Personal Purposes

If you view, purchase or access the Program or any of the Content, you will be considered Dieter Langenecker's Licensee. For the avoidance of doubt, you are granted a revocable, non-transferable license for personal, non-commercial use only, limited to you only.

If you have enrolled in or partially completed any Program, but have not completed a program and earned the corresponding Certification, you may view, download, print, email and use the Program and Content for your own personal purposes only.

You may not republish, reproduce, duplicate, copy, sell, display, disclose, distribute to friends, family, or any other third party, or otherwise use any material from the Program or Content for commercial purposes or in any way that earns you or any third party money. By downloading, printing, or otherwise using the Program or Content for personal use you in no way assume any ownership rights of the Content – it is still Dieter Langenecker's property. Any unauthorized use of any materials found in the Program or Content shall constitute infringement.

You must receive written permission by Dieter Langenecker before using any of the Program or Content for your own commercial use or before sharing with others.

c. Dieter Langenecker's Limited License to You: Use for Providing Coaching Services

Only upon completion of the Program and earning the corresponding Certification, the Intellectual Property, including all Content, concepts, materials and processes presented in the Program, may be used to work with clients one-on-one or in groups, whether in-person or virtual / online.

In no event shall You, or any person or entity that organizes, participates in, or performs services regarding Your coaching services or program, use the Intellectual Property for any other purpose, including, but not limited to, the sale of books, ebooks, online courses, articles, publications, audio recordings, videos or other media, without the prior written consent of Dieter Langenecker.

d. Dieter Langenecker's Limited License of Program to You

The trademarks, logos and program names displayed on the Program or Content are trademarks belonging to Dieter Langenecker.

When you accept these terms and conditions of this Agreement, complete the training and certification requirements in this Agreement, and, if applicable, Your certification application is approved, Dieter Langenecker will grant You a limited, non-exclusive, revocable, non-transferable license (the "License") to use Dieter Langenecker's name as a referral, and the materials made available to You and authorized by your completed and conferred level of training and certification (collectively, the "Intellectual Property").

If you complete the training but your application for certification is not approved by Dieter Langenecker, Your license will be limited to the "Personal Purposes" uses as outlined above. You will not be permitted to plan, promote, or execute Your own in-person or virtual / online coaching programs.

You may not transfer, sublicense or assign the License and/or Your rights to use the Intellectual Property. Dieter Langenecker may require You to stop using the Intellectual Property in connection with Your clients and/or Your virtual/online or in person program or workshop and may discontinue any listing on any of Dieter Langenecker's web pages at any time, in its sole discretion. If You do not use Dieter Langenecker's trademarks or service marks according to any quality control guidelines set forth by Dieter Langenecker, Your License may be discontinued. Dieter Langenecker may modify, amend, supplement and/or replace the terms and conditions of this License in writing at any time.

All rights not expressly granted in these terms or any express written license, are reserved by Dieter Langenecker.

e. Unauthorized Use

Your use of any materials found in the Program or Content other than that expressly authorized in this agreement or by a separate written assignment, is not permitted ("Unauthorized Use"). You agree to pay liquidated damages of five (5) times the total fees paid for the Program in the event of your Unauthorized Use, or a minimum of CHF 5,000, whichever is greater, in addition to any legal or equitable remedies Dieter Langenecker may be entitled to pursue. This is not a penalty but an agreed liquidated damages charge for the Unauthorized Use.

You agree that any violation or threatened violation of the Intellectual Property Rights terms in these TOU would cause irreparable injury to Dieter Langenecker that may not be adequately compensated by damages, entitling Dieter Langenecker to obtain injunctive relief, without bond, in addition to all legal remedies.

f. Request for Permission to Use the Content

If you wish to use any of the Content, or any other intellectual property or property belonging to Dieter Langenecker, you should request permission in writing BEFORE you use the Content by emailing dl@langenecker.com.

If you are granted permission by Dieter Langenecker, you agree to use the specific Content that Dieter Langenecker allows and only in the ways for which Dieter Langenecker has given you its written permission. If you choose to use the Content in ways that Dieter Langenecker does not specifically give you written permission, you agree now that you will be treated as if you had copied, duplicated and/or stolen such Content from us, and you consent to immediately stop using such Content and to take whatever actions as we may request and by the methods and in the time frame that we prescribe to protect our intellectual property and ownership rights in the Program and Content.

4. Personal Responsibility, Assumption of Risk, Release, Disclaimers

- a. You are voluntarily participating in the Program and assume all risk of injury, illness, damage, or loss to you or your property that might result, whether arising out of the negligence of Releasees or otherwise.
- b. You understand that any physical activity and exercise are inherently risky and dangerous activities. Inherent risks are risks that cannot be eliminated completely regardless of the care and precautions taken by Releasees. You are fully aware of the risks and hazards inherent in participating in Program and voluntarily, knowingly and freely assume all risks associated with participating in the Program, including, but not limited to, bruising, muscle strains, joint sprains, falls, injuries, illnesses, infections, paralysis and even death. This includes injury or damage sustained while and/or resulting from using any premises or facility, or using any equipment (whether owned, operated, or provided to you by Releasees or otherwise), including injuries or damages arising out of the negligence of Releasees, whether active or passive, or any of Releasees' affiliates, employees, coaches, agents, representatives, successors, and assigns.
- c. Your participation in the Program does not establish a doctor-patient, counseling, or therapist-client relationship of any kind between you, Dieter Langenecker, or anyone providing coaching services on behalf of Dieter Langenecker.
- d. The Program and Content provide information and education only, and do not provide any financial, legal, medical or psychological services or advice. None of the Program or Content prevents, cures or treats any mental or medical condition. The Program and Content is not intended to be a substitute for professional advice that can be provided by your own accountant, lawyer, financial advisor, or medical professional. You are responsible for your own financial, legal, physical, mental and emotional well-being, decisions, choices, actions and results. You should consult with a professional if you have specific questions about your own unique situation. Dieter Langenecker disclaims any liability for your reliance on any opinions or advice contained in the Program.
- e. You agree that you will not use coaching as a way of diagnosing or treating mental disorders. If you are in therapy or under the care of a mental health professional, you will notify and consult with the mental health care provider regarding your decision whether to work with a coach.

f. You acknowledge that, by engaging with Dieter Langenecker for the Program, you voluntarily assume an element of inherent risk, and knowingly and freely assume all risk and responsibility for injuries to any persons or damages to any property, and release, covenant not to sue, and hold Releasees harmless for any and all liability to you, your personal representatives, assigns, heirs and next of kin, for any and all claims, causes of action, obligations, lawsuits, charges, complaints, controversies, damages, costs or expenses of whatsoever kind, nature, or description, whether direct or indirect, in law or in equity, in contract or in tort, or otherwise, whether known or unknown, arising out of or connected with your (or your minor child's/ward's) participation in the Program, whether or not caused by the active or passive negligence of the Releasees. This release is not intended as an attempted release of claims of gross negligence or intentional acts by Releasees.

In the event that the release and hold harmless provision is held unenforceable for any reason, you agree to limit any damages claimed to the total paid to Dieter Langenecker for the Program.

- g. **Earnings and Results Disclaimer:** You agree that Dieter Langenecker has not made and does not make any representations about the earnings or results you may receive as a result of your participation in the Program. Dieter Langenecker cannot and does not guarantee that you will achieve any particular result or earnings from your use of the Program, and you understand that results and earnings differ for each individual.
- h. Any links to third-party products, services, or sites are subject to separate terms and conditions. Dieter Langenecker is not responsible for or liable for any content on or actions taken by such third-party website. Although Dieter Langenecker may recommend third-party sites, products or services, it is your responsibility to fully research such third parties before entering into any transaction or relationship with them.
- i. Dieter Langenecker tries to ensure that the availability and delivery of the Program and Content is uninterrupted and error-free. However, Dieter Langenecker cannot guarantee that your access will not be suspended or restricted from time to time, including to allow for repairs, maintenance or updates, although, of course, we will try to limit the frequency and duration of suspension or restriction.

- j. THE INFORMATION, PRODUCTS AND SERVICES OFFERED ON OR THROUGH THE PROGRAM AND CONTENT ARE PROVIDED "AS IS" AND WITHOUT WARRANTIES OF ANY KIND EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, DIETER LANGENECKER DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. DIETER LANGENECKER DOES NOT WARRANT THAT THE PROGRAM OR ANY OF ITS FUNCTIONS WILL BE UNINTERRUPTED OR ERRORFREE, THAT DEFECTS WILL BE CORRECTED, OR THAT ANY PART OF THE DIETER LANGENECKER'S WEBSITE, INCLUDING MEMBERSHIP PAGES, OR THE SERVERS THAT MAKE IT AVAILABLE, ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.
- k. DIETER LANGENECKER SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES THAT RESULT FROM THE USE OF, OR THE INABILITY TO USE, THE PROGRAM, INCLUDING ITS MATERIALS, PRODUCTS OR SERVICES, OR THIRD-PARTY MATERIALS, PRODUCTS OR SERVICES MADE AVAILABLE THROUGH THE PROGRAM.
- 1. Accreditation: In most countries, there exists no official accrediting institution or governing body in the life coaching industry. There are no regulations or required certifications to practice life coaching. Each coach is recommended to seek education and training to the degree he or she feels necessary, with the goal of being competent and professional. Dieter Langenecker is not aware of any requirements in any country. It is recommended that any coach who is concerned regarding this matter seek advice from his/her state or country.

5. Security

You acknowledge that there is an inherent risk in all forms of electronic communication, and communications between you and Dieter Langenecker may be unlawfully intercepted by third parties not under our control. Dieter Langenecker does not guarantee the security of any information transmitted via the Internet, telephone, video conference, or other electronic media. Any efforts you undertake to communicate with Dieter Langenecker are done at your own risk.

6. Legal Disputes

These TOU shall be governed by and construed in accordance with the laws of Switzerland, without giving effect to its conflict of laws principles. The respective court nearest to Zurich, Switzerland shall have exclusive jurisdiction over any case or controversy arising from or relating to the Program or Content, including but not limited to Dieter Langenecker's Privacy Policy or these TOU. By using the Program or Content, you hereby submit to the exclusive jurisdiction and venue of these courts and consent irrevocably to personal jurisdiction in such courts and waive any defense of forum non conveniens. The prevailing party in any dispute between the parties arising out of or related to these TOU, whether resolved by negotiation, mediation, or litigation, shall be entitled to recover its attorneys' fees and costs from the other party.

7. Users Outside the European Union (EU) and the EEA

Dieter Langenecker controls and operates the Program from offices in the EU and EEA. Dieter Langenecker does not represent that materials on the Program are appropriate or available for use in other locations. People who choose to access the Program from other locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable.

8. Indemnification

You agree to defend, indemnify, release, and hold harmless Dieter Langenecker and any directors, officers, agents, contractors, partners, assigns, successors-in-interest and its and their employees from and against any and all claims, damages, obligations, losses, liabilities, costs, debt and expenses (including but not limited to attorney's fees) arising from or in connection with: (i) your use of the Program or Content in violation of these TOU, (ii) any breach by you of these TOU or any representation and warranty made by you herein, (iii) any comment, post, or material you submit to Dieter Langenecker's website or any third-party forum or website operated by Dieter Langenecker, (iv) your use of materials or features available on the Program or Content (except to the extent a claim is based upon infringement of a third-party right by materials created by Dieter Langenecker) or (v) a violation by you of applicable law or any agreement or terms with a third party to which you are subject.

9. Force Majeure

Dieter Langenecker will not be deemed to have breached these TOU for any delay or failure in performance caused by events out of its reasonable control, including acts of God or a public enemy; natural disasters or calamities; epidemic or pandemic; failure of a third party to perform; changes in the laws or regulations; actions or executive orders of any civil, military or regulatory authority; power outage or other disruptions of communication methods or any other cause which would be out of the reasonable control of Dieter Langenecker.

10. Entire Agreement; Modifications

You expressly agree that these TOU are intended to be as broad and inclusive as permitted by the law of Switzerland, and that if any portion is held invalid, it is agreed that it will be severed and the balance shall continue in full legal force and effect. This is the entire agreement of the parties, and reflects a complete understanding of the parties with respect to the subject matter. This agreement supersedes all prior written and oral representations.

Dieter Langenecker may change, modify or update these TOU at any time. Any access or use of the Program or Content by you after Dieter Langenecker publicly posts or distributes such changes shall constitute consent of such modifications. If you have any questions or concerns about these Terms, contact dl@langenecker.com.

By viewing video lectures or documents beyond this lecture in this course, you assert that you have read, understood and agreed to this entire document. If you do not agree with these TOU, do not continue to take this training.

Dieter Langenecker In der Ey 21 CH-8049 Zurich Switzerland www.langenecker.com, we4u@langenecker.com