



# Service & *Pricing* Guide

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2025

# Our Background

## Understanding

At Newcastle Affordable Funerals, we take pride in being an Indigenous family-owned and operated funeral home, recognised by the NSW Indigenous Chamber of Commerce. For over 25 years, we have been dedicated to serving our local community with compassion and integrity. Our family's connection to the business spans three generations:

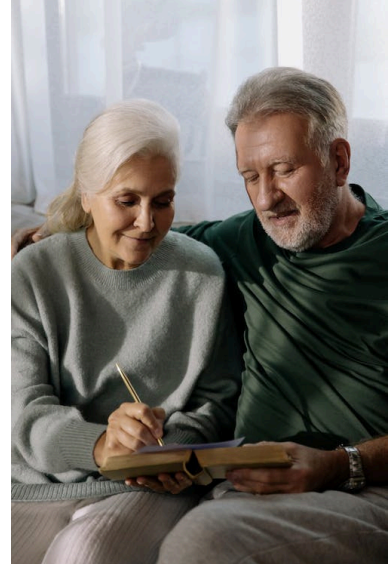
Our family is supported by a dedicated team of staff who share our values and commitment to excellence.

As a proud member of the Funeral Directors Association of NSW and the National Funeral Directors Association of Australia, We uphold the highest industry standards and adhere strictly to the Association's Code of Conduct and Ethics, ensuring that our services are both professional and respectful.

# Our Mission And Vision

## Our Vision

At Newcastle Affordable Funerals, we offer a respectful, no-fuss option for families wanting a dignified farewell without the high costs. Our vision is to provide affordable, compassionate funeral services that support families through their most difficult moments. We believe in honouring every life with simplicity, care, and respect



## Our Mission

01.

### Provide Compassionate Care

We focus on providing simple, dignified arrangements with care and compassion. Offering respectful, affordable options that ensure every individual is treated with the care they deserve.



02.

### Deliver Exceptional Service

With professionalism and care, we focus on providing simple, thoughtful arrangements that honour each individual's life with dignity

03.

### Support Our Community

We aim to be a trusted partner in our community, offering guidance and resources that help families navigate their grief and find comfort and closure.

# The *Process*

At Newcastle Affordable Funerals, our focus is on providing a simple, no-fuss alternative to traditional funeral services. We do not conduct ceremonies or services—instead, we offer an affordable, respectful option for families who prefer a straightforward approach.

Our commitment lies in delivering care, dignity, and support at every step. We understand that every family is different, and we aim to meet your needs with compassion, professionalism, and clear guidance—without unnecessary extras or added costs.

## Initial Consultation

Contact Newcastle Affordable Funerals through their website or by phone to schedule an initial consultation, available in person, over the phone, or via video call. During this meeting, a dedicated funeral director will discuss the family's wishes, preferences, and any special requirements, gathering details about the deceased.

01.



02.

## Plan and Arrange Details

We take care of all the required paperwork and cremation arrangements on your behalf, guiding you through each step to ensure everything is handled smoothly and with care. Once arrangements are in place, our compassionate team will respectfully bring your loved one into our care and manage their safe transport to the crematorium.

03.

## Conduct the cremation

The cremation is carried out privately, with care and dignity, by our professional team. Once complete, the ashes are respectfully returned to the family. If preferred, they can also be scattered or securely held by the crematorium according to your wishes.

04.

## Aftercare and Follow-Up

Newcastle Affordable Funerals will provide grief support with resources to help the family cope and navigate their loss.

# Our Pricing Transparency<sup>05</sup>

Our commitment is to offer families sincere and caring support. We begin by providing affordable services with complete price transparency. As a family-owned and family-run service, you become a valued part of our extended family.

## Complete Cremation Package

**\$2699**

Newcastle Affordable Funerals offers a simple, respectful, and affordable no service no attendance cremation option for families wanting peace of mind without unnecessary extras. Our all-inclusive package covers everything needed—professionally and compassionately.

We've streamlined our process to reduce overlapping costs and pass those savings directly to you—without compromising quality or dignity. This package is designed to provide peace of mind and exceptional value at a difficult time.

What's Included:

<u>Service</u>	<u>Standard Cost</u>
Cremation fee (at PSC)	\$850.00
Government cremation levy	\$45.10
Doctor's paperwork for cremation	\$220.00
Death certificate (+ 4 certified copies)	\$87.00
Transport, mortuary care & preparation	\$880.00
Cremation purpose coffin	\$600.00
Professional service fee	\$1,500.00

Valued at \$4,182.10 | Save \$1,483.10

**Complete Cremation Package \$2699**

Please note:

Newcastle Affordable Funerals does not offer individual items or partial services. This pricing is available exclusively as part of the complete cremation package.

\*Port Stephens Crematorium

^ Your loved one, when brought into our care, will remain at our Private Mortuary located at 9/339 Hillsborough Road, Warners Bay NSW 2282. Prices are current as of January 2025.

## 01. What is a no service, no attendance cremation?

A no service, no attendance cremation is a straightforward option where the deceased is cremated without any formal ceremony or service. It's a respectful, dignified choice that allows families to focus on a simple, affordable process.

## 02. How does the process work?

Once you contact us, we handle all the necessary paperwork and arrangements. Our team will respectfully transfer your loved one into our care and arrange for their cremation at the crematorium. Afterward, the ashes are returned to you, or they can be scattered or held by the crematorium if preferred.

## 03. Can I hold a memorial service later?

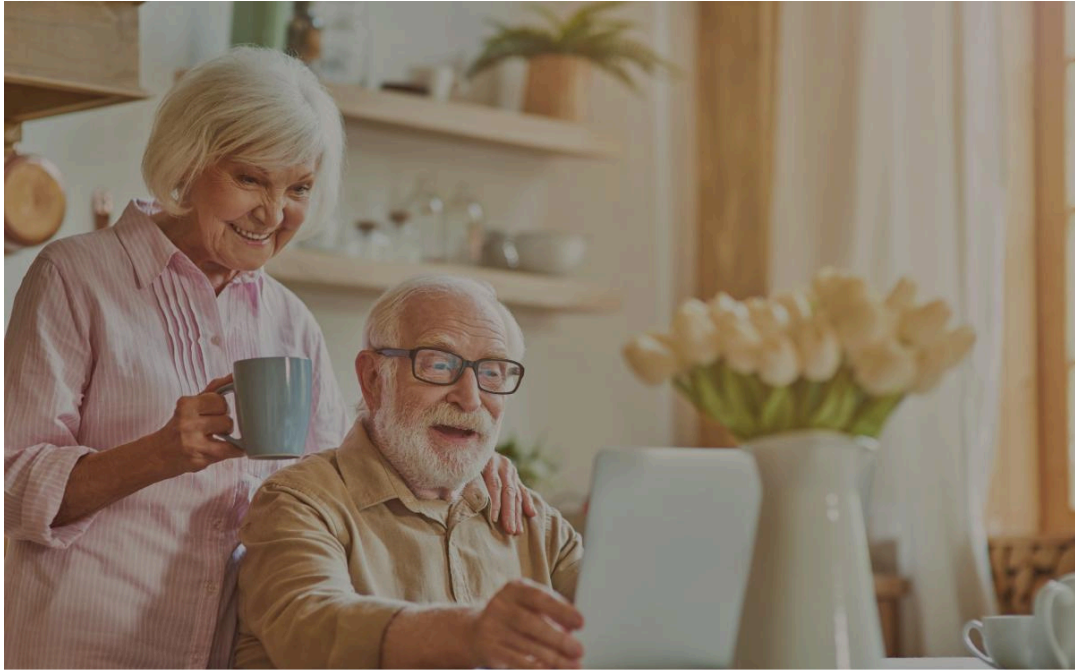
Yes, absolutely. Many families choose to have a memorial service or gathering at a later time, according to their own preferences and when it feels right for them. The cremation is separate from any memorial arrangements you may choose to plan.

## 04. Is this option more affordable than traditional funerals?

Yes, a no service, no attendance cremation is a more affordable option, as it eliminates the need for expensive services, ceremonies, and venues. We focus on providing a respectful, simple process without any unnecessary costs.

## 05. How soon can I receive the ashes?

Typically, the ashes are returned to the family within a few days to a week, depending on the crematorium's schedule. We ensure that everything is handled with care and respect, so you can receive the ashes as soon as possible after the cremation is complete.



## Family Owned and Operated since 2000

We are available 24 hours a day, 365 days a year.

9/339 HILLSBOROUGH ROAD, WARNERS BAY NSW 2299

PHONE: (02) 49 544 615

[NEWCASTLEAFFORDABLEFUNERALS.COM.AU](http://NEWCASTLEAFFORDABLEFUNERALS.COM.AU)



Send any questions you have to:



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