

**Snoqualmie Valley Mobility  
Coalition Meeting  
April 10th, 2026**

**Nicole Ross  
nross@hopelink.org**

Snoqualmie Valley  
**MOBILITY**COALITION



# ABOUT US

## **The Snoqualmie Valley Mobility Coalition:**

**Believes affordable, accessible, and collaborative transportation is a necessity for life and is dedicated to connecting communities to improve transportation for all of Snoqualmie Valley.**

**SVMC meetings are an action-oriented space to collaboratively support SVMC partners, projects and initiatives.**

# Welcome all!

**SVMC values all members' experiences & identities with honor & respect. SVMC encourages all to participate, as we are committed to listening, learning, & improving our collective processes.**

**SVMC acknowledges our work takes place on traditional Snoqualmie & Coast Salish Tribal lands, among others, as the first people of this land. We gratefully honor the land, as well as the past, present and future of these tribes.**

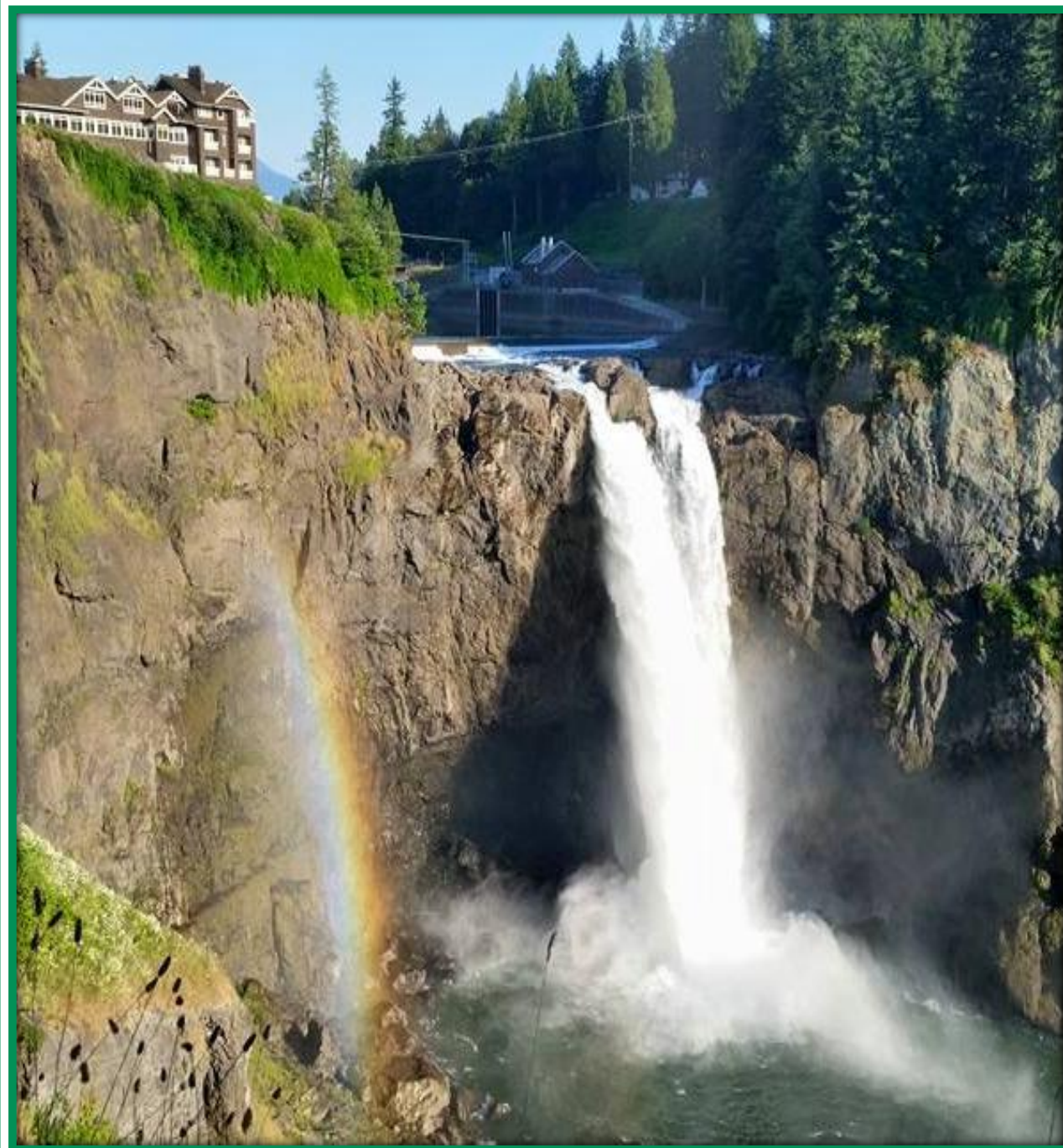
**Visit: [Snoqualmie Tribe Ancestral Lands Movement](#)**

**Snoqualmie Tribe Ancestral Lands Movement**



# Agenda

- ✓ **Introductions & announcements**
- ✓ **Flooding 2025 Transportation Report**
- ✓ **Find A Ride updates**
- ✓ **Hopelink Mobility Program updates**
- ✓ **Roundtable Updates**



# Introductions

**Please share:**

**Your name, organization and title**

**If you are new to SVMC, welcome! In chat, please share your name, organization, and contact info to be included in our distribution list.**

**Focus Question: What is your favorite thing about spring?**



**Dean Sydnor**  
**RARET Program Supervisor,**  
**Mobility Management**

Flooding 2025 Transportation Report

- key takeaways around preparation and response for transportation providers
- key takeaways around transportation resources in recovery





# RARET

Regional Alliance for Resilient and Equitable Transportation

DEAN SYDNOR, *RARET PROGRAM*  
*SUPERVISOR*

SVMC  
April 2026

# RARET OVERVIEW

# WHAT IS RARET?

## **RARET Background**

Originated from a UASI initiative to increase transportation coordination for priority populations during emergency events, RARET finds itself housed within the mobility management team of Hopelink. Each county has, or should have, a mobility manager, Snohomish County has Snotrac. RARET provides a supplemental layer of mobility management specifically focused on emergency events in the Pierce, King, and Snohomish county area.

## **What does RARET do:**

RARET hosts meetings, leads projects, crafts resources, provides response support, and maintains situational awareness around life sustaining transportation topics related to emergency events.

## **What RARET is not:**

A call center

Emergency management

A transportation provider



**DECEMBER**  Contoso

**2025**

**ATMOSPHERIC**

**RIVER**

**FLOODING**

---

**RARET TRANSPORTATION REPORT**



# MOVING TO A WARNING

## FLOOD WATCH

A Flood Watch is issued when **flooding is possible.**

Stay tuned to trusted news sources and be ready to seek higher ground.

**Be Prepared.**



weather.gov

## FLOOD WARNING

A Flood Warning is issued when **flooding is happening or about to happen.**

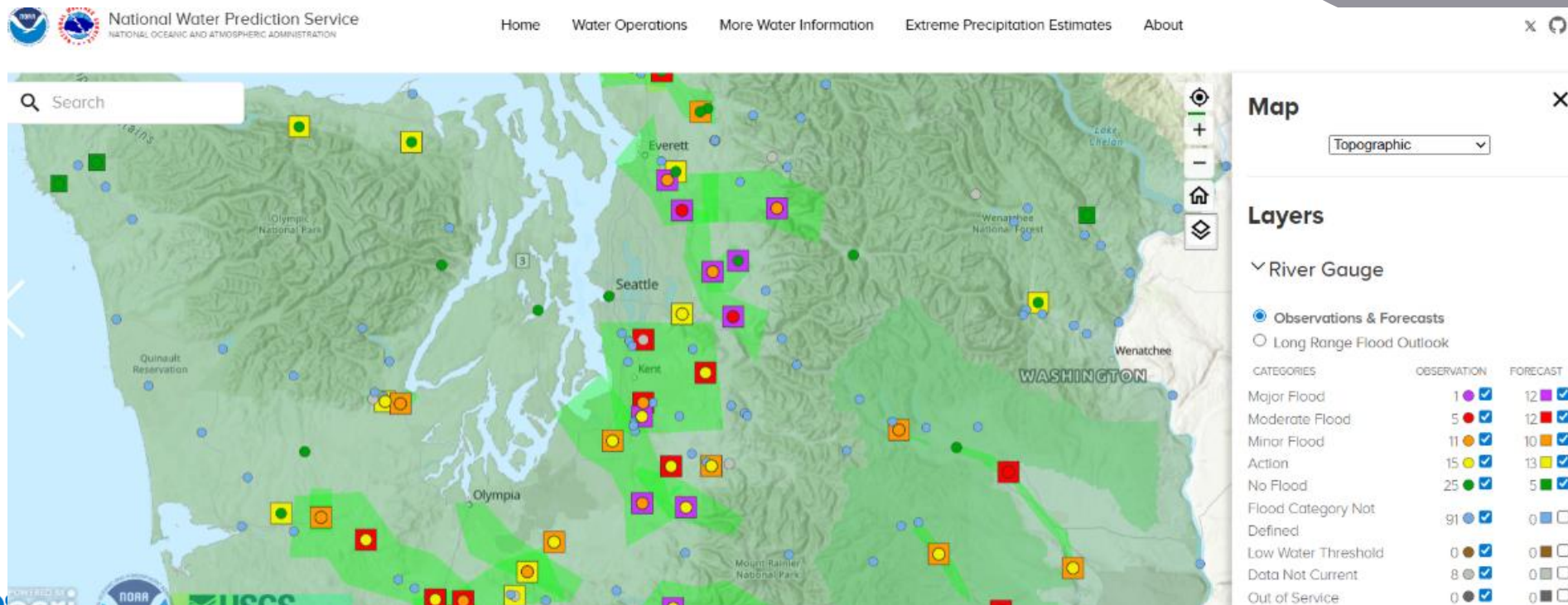
Move to higher ground immediately!  
Never drive or walk through floodwaters.

**Take Action!**



# FLOODING IMMINENT

- Cyclone flooding in Indonesia helped supercharge stubborn atmospheric rivers that have drenched Washington state with almost 5 trillion gallons (19 trillion liters) of rain.



# HISTORIC FLOODING

- The Snoqualmie River and the Tolt River were both impacted, along with other regional rivers like the White River in South King and the Snohomish River in Snohomish County.



# KEY TRANSPORTATION IMPACTS

- SVT initially forced to into extensive reroutes before having the cancel services until flooding subsided
- Metro DART connection in Duvall is stranded as the route out of town is cut by rising waters.
- NEMT called upon to assist with kidney center evacuations in South King after levees breached
- [RARET Report Details Here](#)

# LESSONS LEARNED

- Local services with extensive experience were internally equipped to deal with flooding and had processes in place to see it coming and act accordingly.
- Services who were not native to the valley were less prepared.
- Communication and preparation for transportation providers from regional partners for non-snow events could be improved.
- Service provider staff are often impacted by the event themselves.



## TOOLS TO KNOW

- [NWS Seattle Alerts Page](#)
- [NWS River Gauge Tool](#)
- [SVT Rider Alerts Page](#)
- [ALERT King County](#)
- [King County Emergency News](#)



# NEXT STEPS?

- How can transportation providers be better supported in future flooding? Other Emergencies?
  - Can SVT be supported with additional information from towns and communities? Do they have what they need for future events?
  - How can a link be built with DART to help inform their operations during flooding?
- Community Van
  - Organization active in recovery leveraging this tool, do the right people know?
  - Community Van is a growing tool in the valley, while not typically active during emergencies, if a van is in a cut-off area can it be used to meet essential needs within the town?





Join our email distribution list by contacting Dean Sydnor at [Dsydnor@hopelink.org](mailto:Dsydnor@hopelink.org) or [sign-up here](#)



Participate in monthly, regional partner meetings – contact Dean for more info



Enjoy this meeting? Contact Dean for an invite to the next one!



Reach out to Dean with questions or ideas!

FUNDED BY WASHINGTON'S

**CLIMATE**   
**COMMITMENT**  
**ACT** 



**Laura Loe**  
**Mobility Supervisor,**  
**Partnerships & Engagement**

Find A Ride Updates

- new trip planner updates



FIND A RIDE



FIND A RIDE

# Discover Your Transportation Options with Find a Ride!

**Public Transit**

**Wheelchair Accessible**

**Volunteer Transportation**

**Non-Emergency Medical Transportation**

**Shared Community Vans**





FIND A RIDE



## Website

<https://www.FindARide.org/TripPlanner>



[FindARide@hopelink.org](mailto:FindARide@hopelink.org)



Transportation Resources Line

[1-888-697-9080](tel:1-888-697-9080)

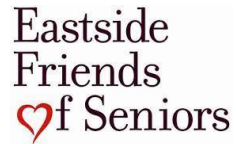


Language interpretation available.



FIND A RIDE

# Find a Ride's Transportation Services



Hyde Shuttle





FIND A RIDE

# Trip Planner Demo

- 1 |  Enter in your travel information to begin planning your trip.
- 2 |  Build a custom travel profile.
- 3 |  Find transportation options for you!



Visit **FindARide.org** or scan the QR code to begin using the trip planner.





FOR A FREE



**“RARET” Real-Time Alert Banner**



**Bus Numbers in Transportation Results**



**Accessibility Audit Improvements**



**Spinner, Footer, Step-By-Step Improvements**



FIND A RIDE

# Feedback Welcome!

## Find a Ride Feedback Form

Find a Ride is a new Trip Planner for Pierce, King, and Snohomish counties. We are an information service, and not able to book your ride. Thank you for helping improve our program! Please contact us if you would like information about our Privacy Policy.

### Name

This is optional.

### Email

This is optional.

### Phone

This is optional.

### Question 1

	Very Unlikely	Unlikely	Somewhat Unlikely	Somewhat Likely	Likely	Very Likely
How likely are you to recommend Find a Ride's trip planner to a friend or family member? *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Do you have time to answer a few more questions?

Yes  No

### Thank you for sharing your feedback about Find a Ride's new trip planner!

For assistance with this form call 425-943-6760 and press 3 or email [FindARide@hopelink.org](mailto:FindARide@hopelink.org)

Learn more about future phases of the Find a Ride program [here](#).

For trip planning support visit [FindARide.org](http://FindARide.org) or contact our Transportation Resources Line 425-943-6760 and press 2.

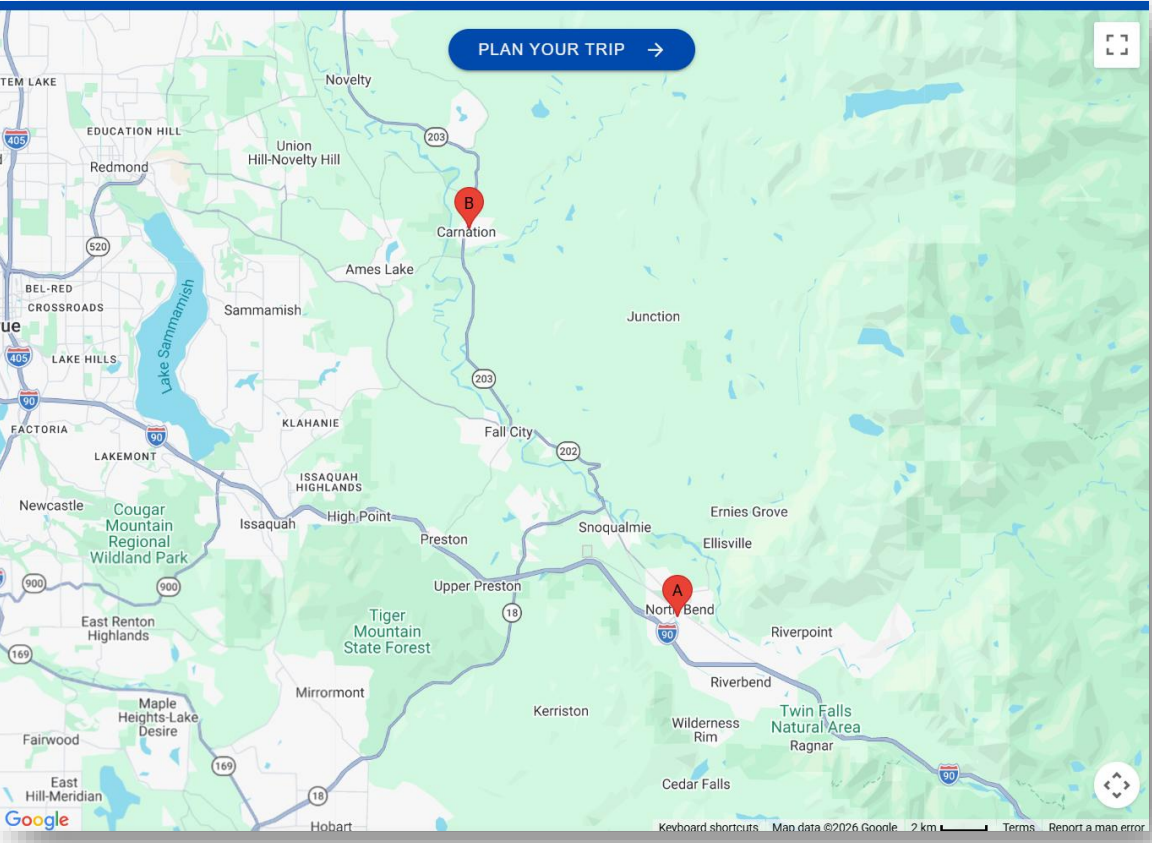
Para una versión de este formulario en español haga [clic aquí](#).

Submit



# Plan a Trip

FIND A RIDE



Find your ride on Find a Ride. ENGLISH

Please sign up for alerts from [Sound Transit](#), for real-time information.

[HIDE TRIP DETAILS](#)

Fields marked with an asterisk (\*) are required.

Starting Location \*

Destination \*

Depart at / Arrive by \*  
 Depart at  
 Arrive by

Date of Trip \*

Time of Trip \*

[PLAN YOUR TRIP](#)



# Results



Please sign up for alerts from [Sound Transit](#), for real-time information.

Starting Location 411 Main Ave S, North Bend, WA 98045

Destination 31957 E Commercial St, Carnation, WA 98014

Depart at 4/8/2026, 8:40:45 AM

REPLAN YOUR TRIP

CUSTOMIZE YOUR TRAVEL PROFILE

Sort by: Specialized Options First



### Snoqualmie Valley Transportation



Door-To-Door

Plan ahead.

Note: Call us, from one month to one day in advance, to make a request for service

Duration: 25 min Specialized Transportation (Trip duration may vary)

Fares: \$1

CHOOSE THIS TRIP



### Hopelink | Non-Emergency Medical Transportation (NEMT)



Medicaid Transportation

Plan ahead.

Note: For medical services (Medicaid-billable services only), Rides must be requested at least 2 business days prior to travel

Duration: 1 hr Specialized Transportation (Trip duration may vary)

Fares: Free, an attendant rides at no additional cost.

CHOOSE THIS TRIP



FIND A RIDE

# Results



Valley Shuttle



9:35 AM to 10:25 AM

Duration: 50 min (Transit: 48 min, Walk: 2 min, Wait Time: 0 min)

Fares: Youth Free; ORCA Lift and RFFP \$1; Adult Fare \$3

CHOOSE THIS TRIP

 **Drive in Private Vehicle**

8:40 AM to 9:02 AM

Duration: Drive: 22 min

CHOOSE THIS TRIP

 **Bike Entire Trip**

8:40 AM to 10:11 AM

Duration: Bicycle: 1 hr 31 min

CHOOSE THIS TRIP



FIND A RIDE

# Step by Step

←
ENGLISH ☰

Directions

☰  
Step by Step
☰  
Map

Your trip on Apr 8, 2026

9:35 AM	 ● ● ● ●	<p>411 Main Ave S, North Bend, WA 98045</p> <p>WALK</p> <p>Go NORTHEAST on sidewalk for 90 ft</p>
9:36 AM	 	<p>Main Ave S &amp; Cedar Ave S</p> <p>BUS <a href="#">King County Metro</a></p> <p>TAKE King County Metro Route Valley Shuttle and ride it 17 stops</p> <p>EXIT at stop: Sr 203 &amp; W Bird St</p>
10:24 AM	 ● ● ● ● ● ● ● ● ● ●	<p>Sr 203 &amp; W Bird St</p> <p>WALK</p> <p>Go NORTHEAST on sidewalk for 30 ft</p> <p>RIGHT on West Bird Street for 120 ft</p> <p>LEFT on McKinley Avenue for 210 ft</p> <p>RIGHT on sidewalk for 90 ft</p>
10:25 AM	●	<p>31957 E Commercial St, Carnation, WA 98014</p>

Find a Ride is not able to book rides for you. You must verify trip information with each service provider before taking your trip. Click the email button below to send the trip information to yourself or a friend.

EMAIL TRIP DETAILS



# Work in Progress! Duvall to Monroe

- Our Project is one of the first to try to tell the story of deviated fixed routes.
- We also have a unique situation where King County Metro has a data feed for the shuttle.
- This has created a duplicate service in our system.
- Stay tuned for better accuracy!

← Transportation Options for Your Trip ENGLISH

Please sign up for alerts from [Sound Transit](#), for real-time information.

[arrange your trip](#)

Duration: 18 min Specialized Transportation (Trip duration may vary)

Fares: Youth Free; ORCA Lift and RFFP \$1; Adult Fare \$3 [CHOOSE THIS TRIP](#)

Duvall-Monroe Shuttle

**8:42 AM to 9:12 AM**

Duration: 30 min (Transit: 26 min, Walk: 4 min, Wait Time: 0 min)

Fares: Youth Free; ORCA Lift and RFFP \$1; Adult Fare \$3 [CHOOSE THIS TRIP](#)

Duvall-Monroe Shuttle

**8:42 AM to 9:12 AM**

Duration: 30 min (Transit: 26 min, Walk: 4 min, Wait Time: 0 min)

Fares: \$1 [CHOOSE THIS TRIP](#)



FIND A RIDE

# Results – Stanwood

← FIND A RIDE
ENGLISH 

## Transportation Options for Your Trip

Please sign up for alerts from [Sound Transit](#), for real-time information.

Starting Location 7430 276th St NW, Stanwood, WA 98292  
 Destination Smokey Point Blvd & Smokey Point Dr, Arlington, WA 98223  
 Depart at 3/23/2026, 2:29:09 PM

REPLAN YOUR TRIP

CUSTOMIZE YOUR TRAVEL PROFILE

Sort by: Specialized Options First ▾

### Snow Goose Transit

Route 1

Plan ahead.

Duration: 34 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. CHOOSE THIS TRIP

---

▶

240
▶

▶

905
▶

2:52 PM to 3:44 PM

Duration: 52 min (Transit: 26 min, Walk: 2 min, Wait Time: 22 min)

Please visit the service website for fare information. CHOOSE THIS TRIP



FIND A RIDE

# Results – New 2 Line!

←
ENGLISH

FIND A RIDE

## Transportation Options for Your Trip

Please sign up for alerts from [Sound Transit](#), for real-time information.

Community Van

### Community Van | Tukwila

Plan ahead.

Note: At least 2 riders required to schedule a trip, in addition to the Volunteer Driver; Contact the Community Van coordinator to arrange your trip

Duration: 24 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information.

CHOOSE THIS TRIP

---

▶
▶
▶
▶

SOUNDTRANSIT

SOUNDTRANSIT

1:55 PM to 2:44 PM

Duration: 49 min (Transit: 40 min, Walk: 6 min, Wait Time: 2 min)

v1.4.7

[Feedback](#)
[Contact Us](#)



FIND A RIDE

# Results - Kirkland

← Transportation Options for Your Trip ENGLISH

Please sign up for alerts from [Sound Transit](#), for real-time information.

Starting Location 308 Kirkland Ave, Kirkland, WA 98033  
 Destination 11011 120th Ave NE, Kirkland, WA 98033  
 Depart at 3/23/2020, 2:07:25 PM

REPLAN YOUR TRIP CUSTOMIZE YOUR TRAVEL PROFILE Sort by: Specialized Options First

**Metro Access ADA Paratransit** King County METRO

Metro Access

Plan ahead. Note: Eligibility Verification Required. Trips must begin and end within three-quarters of a mile, or less, from the nearest fixed-route bus stop or light rail station.

Duration: 8 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

**Northshore Senior Center** Northshore

Transportation Service

Plan ahead. Note: Eligibility Verification Required. Rides must be requested at least 2 business days prior to travel.

Duration: 24 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

**Sound Generations - Hyde Shuttle** SOUND GENERATIONS

Hyde Shuttle

Plan ahead. Note: Trip must be requested at least 3 days in advance and up to 30 days in advance of travel.

Duration: 24 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

**Hopelink | Non-Emergency Medical Transportation (NEMT)** Hopelink

Medicaid Transportation

Plan ahead. Note: For medical services (Medicaid billable services only). Rides must be requested at least 2 business days prior to travel.

Duration: 31 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

**Volunteer Services - King County** VOLUNTEER SERVICES

Volunteer Services - King County

Plan ahead. Note: Eligibility Verification Required. Intake must be done by leaving a message at 206-325-5787. Our service is based on volunteer availability and not guaranteed. Requests must be made at least 7 days in advance of appointment.

Duration: 32 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

v14.7 Feedback Contact Us

← Transportation Options for Your Trip ENGLISH

Please sign up for alerts from [Sound Transit](#), for real-time information.

Duration: 32 min Specialized Transportation (Trip duration may vary) [CHOOSE THIS TRIP](#)

Please visit the service website for fare information.

**Community Van | Kenmore - Kirkland** METRO Community Van

Plan ahead. Note: At least 2 riders required to schedule a trip; in addition to the Volunteer Driver, contact the Community Van coordinator to arrange your trip. Trip must be requested at least 2 business days in advance.

Duration: 8 min Specialized Transportation (Trip duration may vary)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

2:18 PM to 2:48 PM

Duration: 30 min (Transit: 13 min, Walk: 17 min, Wait Time: 0 min)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

2:29 PM to 3:09 PM

Duration: 39 min (Transit: 15 min, Walk: 24 min, Wait Time: 0 min)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

2:46 PM to 3:16 PM

Duration: 30 min (Transit: 13 min, Walk: 17 min, Wait Time: 0 min)

Please visit the service website for fare information. [CHOOSE THIS TRIP](#)

**Drive in Private Vehicle**

2:07 PM to 2:15 PM

Duration: Drive: 8 min [CHOOSE THIS TRIP](#)

**Bike Entire Trip**

2:07 PM to 2:24 PM

Duration: Bicycle: 17 min [CHOOSE THIS TRIP](#)

2:07 PM to 2:46 PM

Duration: 39 min (Transit: 9 min, Walk: 30 min, Wait Time: 0 min) [CHOOSE THIS TRIP](#)

14.7 Feedback Contact Us



FIND A RIDE

# 3-County Mobility Phone Support

Call 1-888-697-9080

- *In King County support is provided by TRL, part of the CLC network.*
- *In Pierce County support is provided by Access Pierce from United Way.*
- *In Snohomish County support is provided by VOAWW Connects Volunteers of America Western Washington.*



We provide an education service.

We are not able to book rides for travelers or accept payment.



Community Living  
Connections<sup>INC.</sup>



United Way of Pierce County



Volunteers  
of America<sup>®</sup>  
WESTERN WASHINGTON



Find a Tree



ACH



*We will return calls and emails within 2 business days.*





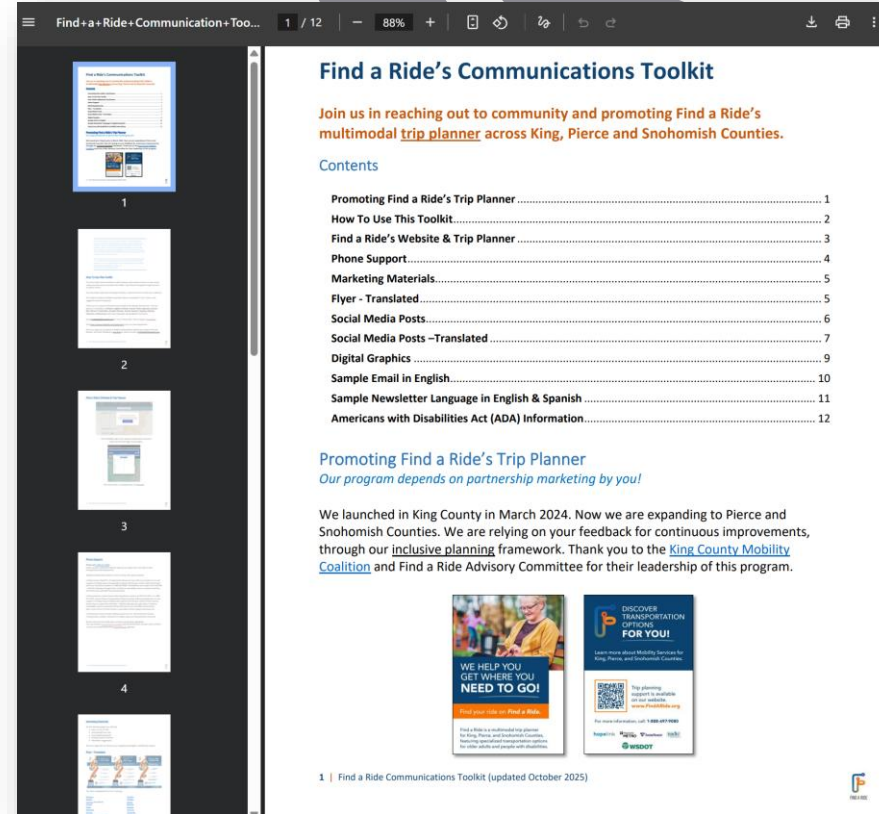
FIND A RIDE

# Communications Toolkit

## Help us promote Find a Ride!

Flyers are available in the following languages:

- Amharic
- English
- Chinese (Simplified)
- French
- Hindi
- Japanese
- Korean
- Mon-Khmer/Cambodian
- Punjabi
- Russian
- Somali
- Spanish
- Tagalog
- Tigrinya
- Ukrainian
- Vietnamese



# Contact Us!



## Website

<https://www.FindARide.org/TripPlanner>



[FindARide@hopelink.org](mailto:FindARide@hopelink.org)



## Transportation Resources Line

[1-888-697-9080](tel:1-888-697-9080)



Language Interpretation Available.



# Find *your* ride on *Find a Ride*.

Try the new trip planner for King, Pierce, and Snohomish Counties!



1



Enter in your travel information to begin planning your trip.

2



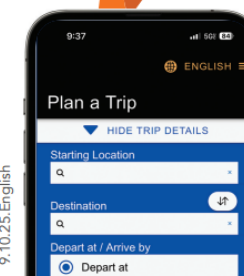
Build a custom travel profile.

3



Find transportation options for you!

We do not provide or pay for transportation. Our purpose is to connect you to resources.



Visit [FindARide.org](https://www.FindARide.org) or scan the QR code to begin using the trip planner.

9:10:25:English



Language interpretation available.

1-888-697-9080  
[FindARide@hopelink.org](mailto:FindARide@hopelink.org)

# THANK YOU!

Your feedback fuels our commitment to excellence and drives us to continually enhance the trip planning experience.

**Questions?**

**Staci Sahoo**

Director, Mobility Management

[ssahoo@hopelink.org](mailto:ssahoo@hopelink.org)

(425) 943-6769



# Hopelink Mobility Program Updates:

- **RTAP Advocacy 101 Workshop**
- **Community Van**
- **CTN Recruiting**
- **Storymapping**

## **RTAP Advocacy 101 rescheduled**

- *Thursday, May 21, 5PM-8:30PM at North Bend City Hall*

## **Community Van Updates**

- *Community Van at the Duvall Chamber of Commerce Non-Profit Showcase*
- *March 2026: 100 trips, 315 riders throughout Hopelink's jurisdictions*

## **Community Transportation Navigators (CTN) recruitment**

- Spanish and Russian/Ukrainian-speaking communities

## **Storymapping Project Update**

- *Lyn McCarthy, Program Supervisor, King County Mobility Coalition*

# Calendar

---

## NEXT SVMC MEETINGS



### Next Coalition Meeting:

Friday, June 12<sup>th</sup>, 2026

10:30am – 12:00pm

Zoom

### Rural Advocacy Workgroup Session

May 15th 10:30-12:00pm on Zoom

SVMC is currently scheduling 2026 Travel Ambassador workshops.

Would you like us to present to your organization about mobility resources in your community?

Email [nross@hopelink.org](mailto:nross@hopelink.org) to schedule



## Upcoming Events

Questions, suggestions, or agenda ideas, email Nicole Ross – [nross@hopelink.org](mailto:nross@hopelink.org)

# Contact:

Nicole Ross

Snoqualmie Valley Mobility Coordinator

(425)-620-5438

[nross@hopelink.org](mailto:nross@hopelink.org)

Snoqualmie Valley

**MOBILITY**COALITION