South King County Mobility Coalition

Thursday, May 11th, 2023
10:15am – 12:00pm
Zoom Call-in

Participants: Sara Sisco (Hopelink), Daeveene May (Pierce County Human Services), Gabrielle Hodges (Catholic Community Services) Jerry Roberson (King County Metro), Laura Loe (Hopelink), Tracie Jones (Hopelink), Heather Clark (Hopelink), Veronica Bean (City of Auburn), Roz Novikova (Hopelink), Kahdijah Jackson (Skyway Community Van), Tim Phung (City of Tukwila)

Staff Support: Bree Boyce, Julio Perez, Kirsten Hargett-Sturgeon

Welcome, Introductions, & Announcements

Announcements:

- Kirsten Hargett-Sturgeon is the new South King County Mobility Coordinator so will be the new point of contact for the coalition. You will now be receiving weekly announcements from her and she will be facilitating these meetings in the future. She can be contacted at khargett-sturgeon@hopelink.org or (425)-943-6731.

Find a Ride Program (One-Call/One-Click) Program Updates:
Laura Loe – Find a Ride Program Manager

- Find a Ride will serve Pierce, King, and Snohomish Counties and is funded by WSDOT and other match partners. The brand name is Find a Ride but was previously referred to as One-Call/One-Click.
- This is not a transportation service in itself but will be a way to find and book transportation particularly for people with disabilities – service discovery and trip planning including integration with access maps. The goal is for anyone regardless of income to use the program.
- The map is outlined to let people know the three counties that are covered. There are also 16 languages that Google can translate but robust testing is still needed.
- Currently looking for beta testers with a focus on King County. Contact Laura if interested.
- Rider profiles are what makes Find a Ride unique allowing for users to filter options based on their needs such as wheelchair, walker, etc.
- Currently in the process of improving functionality with the current phase timeline including:
  - Development>production>User acceptance testing> usability + testing audit.

RapidRide H Line Updates
Jerry Roberson, RapidRide H Lead

- The Rapid H line is 99% complete and replaces route 120
  - 120 was a busy route
  - Over 6,000 average riders on weekdays. Before the pandemic there was over 9,000.
  - Corridor is 12 miles
- 51 new Rapid Ride stations
- Rapid Ride bus stops are referred to as bus stations.
• All buses have ORCA readers at each door
• 5 new miles of business access lanes
• Several stations have crossing lights
• Construction Updates
  o Construction strikes a few years ago slowed construction so some stations are still under construction
  o Still working on traffic signals and individual spot improvements
• Community Engagement
  o New Rapid lines launching next year along with new limited edition ORCA cards
  o H line is currently being promoted on social media
• Staying Connected
  o New website is currently being work on and will be visible soon
  o Metro is revisiting bus routes to find the most efficient routes to reduce buses getting bogged down. Rapid Ride buses rely on frequency of traffic signals so buses can get green lights.
  o Rapid I line is getting ready for construction and the team is open to presenter at other meetings about these updates.
  o Added service to off peak hours in the opposite direction.
  o Some Rapid lines are funded by FTA but this line is not. The City of Burien applied for a grant to get millions to fund the Rapid Ride H line.
  o Rapid Line website is the best place to go to stay updated about the projects.

SKCMC Fiscal Year 2024 Work Plan Discussion
Bree Boyce – Senior Manager of Coalitions

• Work plans allow our coalitions to map out what we want to focus on. SKCMC last work plan focused on the Community Transportation Navigator pilot which has now been turned into a full program.
• The King County Mobility Coalition (KCMC) is finalizing their 3-Year Action Plan and if you want to learn more about the details you can join the May 16th meeting.
• Kirsten and Bree will engage the coalition in discussion to ensure work plan priorities meet the needs of the community and partners. This will also include alignment and potential collaboration with KCMC’s Action Plan.

What are some known transportation gaps in South King County?
• Working technology
• More volunteer drivers needed to meet demand
• Auburn and Federal Way don’t have needed infrastructure

Next Steps & Commitments, and Roundtable

• Daeveene May (Pierce County Coordinated Transportation Coalition):
  o Closed our RFP for the Beyond the Borders but have not told applicants if they’ve been selected but did get some good qualified providers. May re-open applications though.
  o Also working on the Key Peninsula initiative to actually get transportation out there this summer.
  o Started a workgroup to help understand what the community actually needs and problem solving transportation solutions. The next meeting with be on the 16th.
• Khadijah Jackson (Skway Community Van):
  o Six new drivers have been trained.
  o Piloting new usage in spring and summer to connect to the outdoors.
  o Partnered with Metro Flex to complete additional outreach.
• Veronica Bean (City of Auburn):
- Hosting a celebration station on Friday May 19 at the Interurban Trail
- Kent is hosting a bike rodeo on Saturday, May 20th which will be kid/family centered and include bike safety classes and helmets.

- Sandy Phan (Community Transportation Navigators):
  - Current working on the next cohort with Health Through Housing that will begin to form soon.

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**Next Meeting:** Thursday, July 13th, 2023, from 10:15am-12:00pm  
**Location:** Zoom

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**South King County Mobility Coalition Contact:**  
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