

North King County

# MOBILITY COALITION

Shoreline | Lake Forest Park | Kenmore | Bothell | Woodinville | Seattle

*A coordinated transportation network that allows all people to move freely around North King County and the surrounding area*

---

**Welcome to NKCMC!**  
December 18th, 2025

Hopelink | Mobility Management

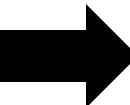
# Gratitude

The North King County Mobility Coalition **welcomes and values all communities**. We value, respect, and honor the identity and experience of all members.

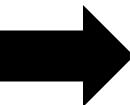
We encourage everyone to participate, regardless of ability. We are committed to listening, learning, and improving in this process.

We acknowledge that the work we do takes place on the traditional land of the **Coast Salish**, and **Duwamish** peoples, **among others**, as the first people of this land. We honor with gratitude the land itself as well as the past, present, and future of these tribes.

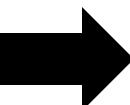
# Meeting Agenda



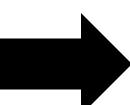
10:30am–10:45am Welcome, introductions, and announcements



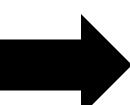
10:45am–11:15am Access Map Presentation



11:15am–11:45am Metro Flex Update Presentation



11:45am-11:55am Roundtable sharing



11:55am-12:00pm Next steps and close

# Introductions

- Please provide your name
- Pronouns if comfortable
- Organization
- Title

---

If you are new to the North King County Mobility Coalition, Welcome! Please share your name and contact info in chat to be included in our newsletter distribution list.

# Access Map

*Kunal Mehta, Anat Caspi*

*Taskar Center for Accessible Technology*

# Metro Flex Service Updates

*Meredith Sampson*

*King County Metro*

# Metro Flex Update

North King County Mobility  
Coalition  
December 2025

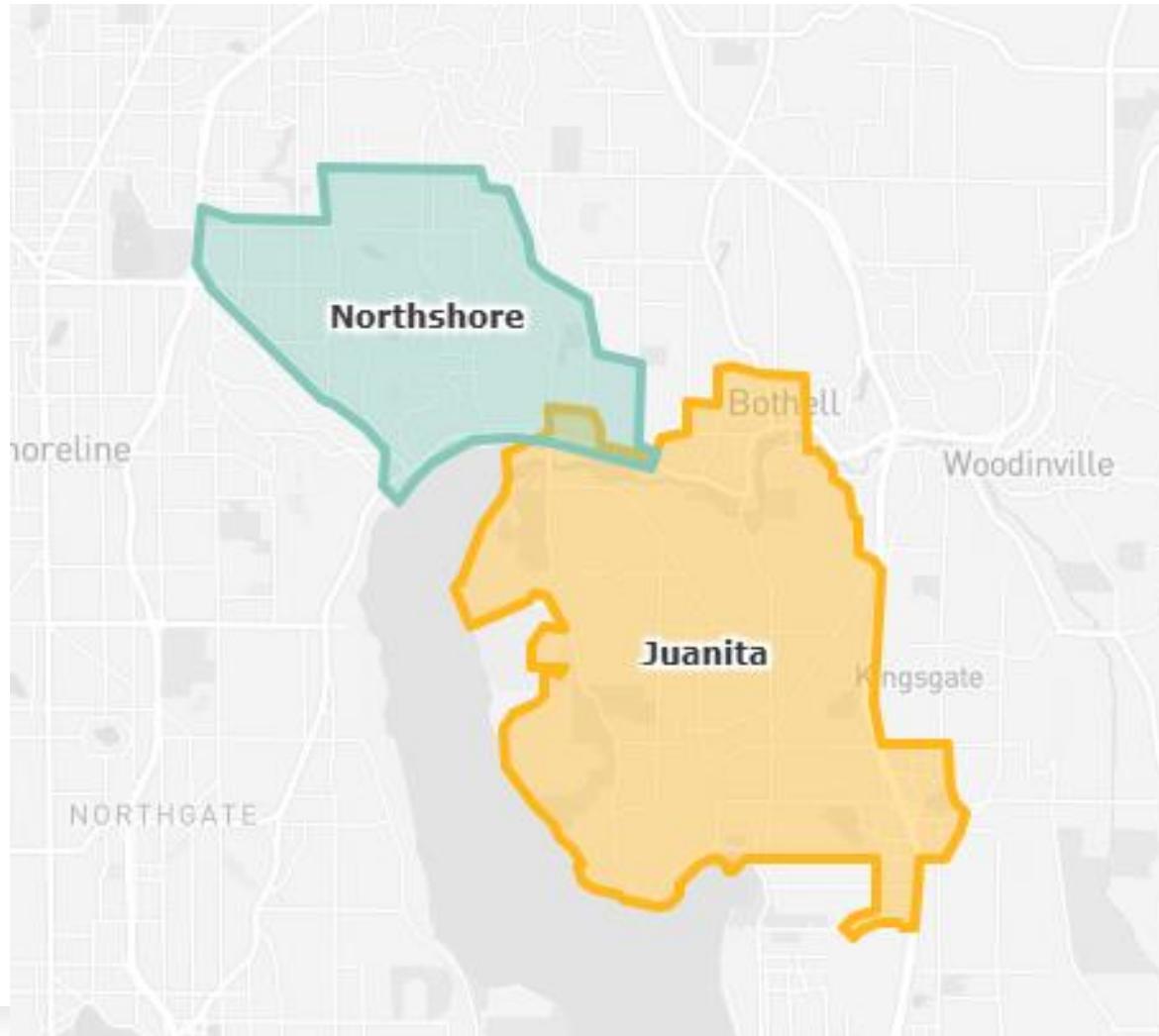


# Metro Policies

- **Strategic Plan for Public Transportation**
  - Adopt innovative services and products
- **Metro Connects**
  - Pilot new innovative flexible service models
  - Design, implement, evaluate new services
- **Service Guidelines**
  - Priority – equity, access, density
  - Evaluation – equity, productivity, efficiency, mobility options



# Metro Flex Program



# Metro Flex – Evaluation Criteria and Targets

Evaluation criteria	Metric	Target	Actual	Score (0-5+)
<b>Equity – Compared to Service Area</b>	% trips that start/end in EPA	% of households living in an EPA for service area		Max of 5
<b>Equity – Compared to County</b>	% trips that start/end in EPA	Countywide % of households living in an EPA (40%)		
<b>Efficiency</b>	Cost per boarding	DART 25 <sup>th</sup> percentile		
<b>Productivity</b>	Boardings per platform hour	DART 25 <sup>th</sup> percentile		
<b>Households w/o Transit</b>	% households in service area w/o access to fixed-route	County average (31%)		
<b>Community Assets w/o Transit</b>	% community assets in service area w/o access to fixed-route	County average (21%)		
<b>Average</b>				

# Metro Flex Evaluation Performance: September 2024 – March 2025

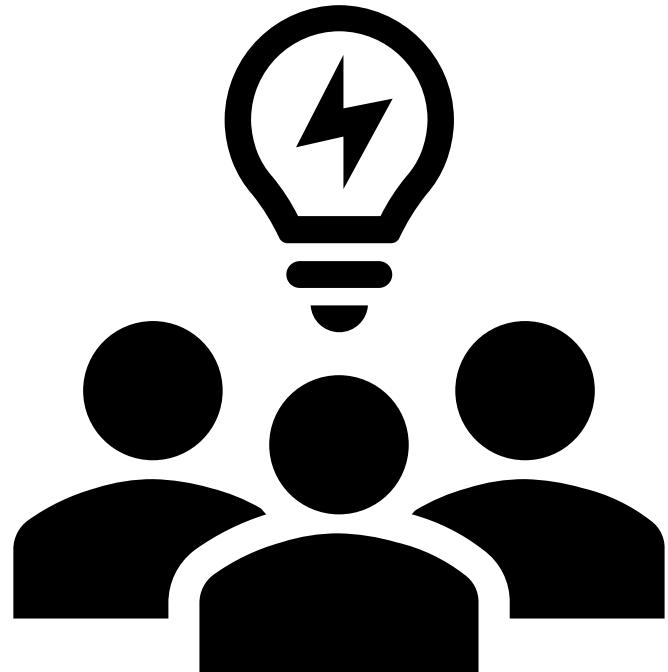
Metro Flex Service Area	Rides per Vehicle Platform Hour	Cost Per Ride (\$)	Percent Trips in Equity Priority Areas	Launch Date	Service Area Status
Delridge/South Park	1.8	\$45.34	74%	July 2024	Pilot
Issaquah	2.1	\$40.71	25%	October 2023	
Northshore	0.6	\$140.06	26%	September 2024	
Juanita	1.6	\$52.62	24%	September 2020	
Kent	2.4	\$35.48	60%	September 2021	Ongoing
Othello	2.7	\$30.72	89%	April 2019	
Rainier Beach	3.0	\$27.56	82%	April 2019	
Renton	2.4	\$35.40	77%	August 2021	
Sammamish	2.3	\$37.03	17%	June 2019	
Skyway	3.2	\$26.29	70%	August 2021	
Tukwila	2.5	\$33.57	85%	April 2019	

# Design Principles and Lessons Learned

- High density of destinations
- Population density proximate to destinations
- Center transit hub within the service area
- Large service areas hard to serve
- Some street networks less efficient
- Marketing and service awareness



# Questions?



## **Roundtable & Next Steps**

**Next Meeting:**

**February 26th**

**10:30 AM – 12:00 PM**

**Zoom**

# NKCMC Contact Information

**Ysabel Yu**

North King County Mobility Coordinator

Email: [yyu@hopelink.org](mailto:yyu@hopelink.org)

Phone: 425-516-5418

**Heather Clark**

Program Manager of Coalitions

Email: [hclark@hopelink.org](mailto:hclark@hopelink.org)

Phone: 425-625-6784

**Thank you!**