

FOND CARE LLC • ESTABLISHED 2023

Transportation with care, respect, and purpose

Accessible mobility. Community connection.
A business model built around social impact.



DSHS Dan Thompson Grant | Uplift WA community project

King and Snohomish Counties, Washington

The barrier is bigger than transportation

Access

People with intellectual and developmental disabilities (IDD), including DDA-eligible clients, may lack dependable wheelchair-accessible transportation to community activities and essential destinations.

Trust & language

Immigrant and refugee families may not receive information in familiar languages or through channels they know and trust.

Equity & inclusion

When disability, language, and economic barriers overlap, people can miss opportunities for connection, recreation, and participation in community life.

Fond Care's response combines accessible vehicles, respectful service, community outreach, and practical coordination.

A community-focused company founded in 2023

Fond Care began with a simple idea: reliable transportation can open doors to care, independence, and belonging.

2023 | Founded

Fond Care LLC was established to build a transportation service with a community mission, not simply to move people from one place to another.

Service with purpose

The company's direction connects accessible rides with dignity, cultural responsiveness, and participation in everyday community life.

Growing partnerships

Fond Care is developing relationships with public agencies, care providers, community organizations, and referral partners to strengthen access.

Our goal: turn a persistent social need into a dependable, accountable, and sustainable service.

OUR HISTORY

From a 2023 start-up to a state-funded partner

Fond Care was created in 2023 to close a transportation gap for people with intellectual and developmental disabilities (IDD), BIPOC communities, and immigrants, while building a business that can sustain that work.

2023



Fond Care LLC created in
Marysville, WA

Certified



OMWBE and King County
SCS certified contractor

Oct 2026



DSHS DDA grant,

June 2027



Grant project end: all
objectives delivered

OUR APPROACH

One approach: social need and business mission together

The social need

Reliable, accessible, culturally responsive rides for people with IDD, BIPOC communities, immigrants and refugees, seniors, and low-income families who are often left out of community life.

The business mission

Professional, licensed and insured transportation: medical, dialysis, senior, disability and IDD rides, plus recreation and community trips, with trained drivers and documented service.

A social mission supported by a sustainable business model

SOCIAL IMPACT

- Safe, wheelchair-accessible transportation
- Service for people with disabilities and IDD
- Inclusion of BIPOC, immigrant, senior, and refugee communities
- Culturally responsive outreach and translated materials
- Feedback from clients and families

OPERATIONAL SUSTAINABILITY

- Invest in accessible vehicles and culturally sensitive, trained drivers.
- Build relationships with referral partners
- Track rides and unduplicated eligible clients
- Maintain manifests, receipts, attendance, and payroll records
- Use surveys and reporting to improve services

The principle: community trust builds reach; disciplined delivery and documentation build credibility.

BUSINESS MODEL

A model that pairs paid rides with grant-funded access

Paying customers

Wheelchair rides: Base + mile.

Non-wheelchair rides: Base + mile.

Ride + Caregiver (hourly).

Free community rides

DDA-eligible clients with IDD ride free to recreation, community events and shopping through the DSHS grant.

Credibility

OMWBE certified (M3M0031167) and King County SCS contractor (7312), licensed and insured, with documented rides.

Who we serve and how we help

COMMUNITIES

- People with intellectual and developmental disabilities (IDD)
- DDA-eligible clients
- BIPOC communities
- Immigrants and refugees
- Seniors and people with physical disabilities
- Low-income and underserved individuals and families

TRANSPORTATION NEEDS

- Medical, dental, and therapy appointments
- Dialysis transportation
- Community and recreational activities
- Pharmacy, grocery, and essential trips
- Door-to-door support where appropriate
- Coordination with families, facilities, case managers, and providers

Core service focus: King and Snohomish Counties, Washington.

A one-year DSHS partnership: Uplift WA

Dan Thompson Grant |

Accessible capacity

The approved project plan of building long-term service capacity.

People & community

Plan includes recruiting and training culturally sensitive drivers, providing accessible rides, Uplift WA network engagement, resource fairs, workshops, and translation.

Accountability

Monthly tracking of rides and unduplicated DDA-eligible clients, supported by trip manifests, attendance logs, payroll records, receipts, and surveys.

Why it matters: this project helps test and strengthen a model where accessible mobility and culturally relevant community connection work together.

Project scope and targets are based on the supplied Fond Care / Uplift WA presentation.

Turning the plan into measurable action

1

Vehicles

Provide wheelchair-accessible transportation.

2

Drivers

Recruit and train drivers to meet applicable RCW 81.66/WAC standards.

3

Rides

Provide safe transportation to community and recreational activities.

4

Network

Run monthly virtual engagement; plan resource fairs and four workshops; provide translation to increase access to services.

5

Feedback

Survey clients and families and produce a recommendations report.

6

Tools

Use supplies and software to support delivery, coordination, and documentation.

Trust is earned through safe service and clear records

Safety

Driver preparation, passenger safety awareness, and practices aligned with applicable transportation requirements.

Respect

Culturally responsive communication, attention to individual needs, and a focus on dignity and inclusion.

Evidence

Trip manifests, attendance logs, client tracking, payroll, receipts, surveys, and reporting tied to project objectives.

For partners and funders, this means transparent coordination and a shared view of progress and improvement.

Built for accountability and long-term sustainability



Documented

Trip manifests, attendance logs, payroll and receipts tied to each budget line



Compliant

Driver training mapped to RCW 81.66/WAC to reduce liability



Measured

Monthly tracking of rides and unduplicated DDA-eligible clients



Responsive

Surveys and a recommendations report guide future improvements

How we can demonstrate progress

ACCESS

Trips delivered safely and reliably

REACH

Unduplicated DDA-eligible clients served

INCLUSION

Participation in community and recreational activities

TRUST

Client and family feedback; outreach in community languages

CAPACITY

Vehicles prepared and drivers trained

LEARNING

Recommendations and improvements informed by evidence

Agree on baseline measures and reporting cadence with each partner before the pilot begins.

Partnership is the next step

Fond Care has submitted a partnership application to Hopelink and is awaiting a response.

Referral partners

Help connect clients and families who need accessible, dependable transportation with the right service.

Care & health providers

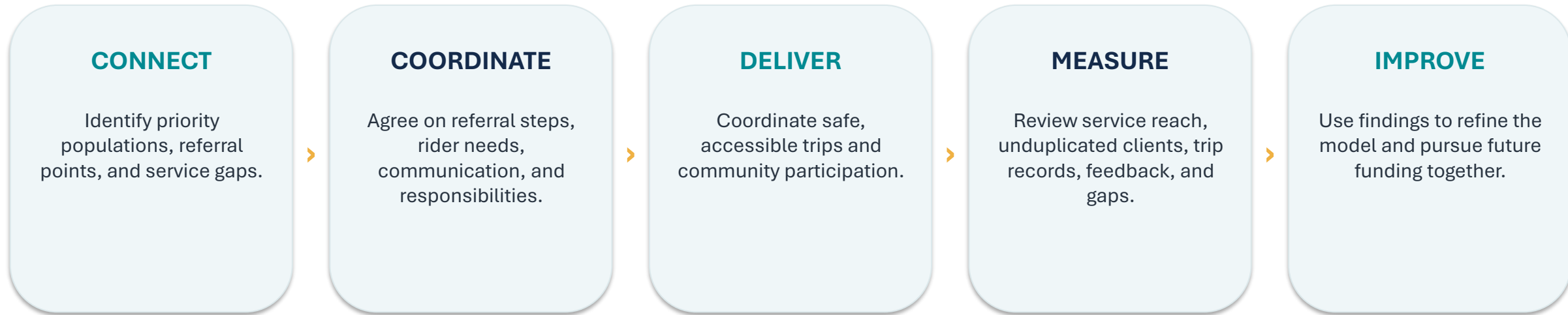
Coordinate with adult family homes, hospitals, clinics, dialysis centers, case managers, and social workers.

Community organizations

Share outreach, translation, family feedback, events, and trusted connections with underserved communities.

Recommendation: pursue a practical pilot with referral pathways, shared service expectations, outcome measures, and regular check-ins.

A practical partnership model



Start with a manageable pilot, define success together, and build from evidence—not assumptions.

LET'S BUILD A MORE CONNECTED COMMUNITY

Partner with Fond Care

We welcome organizations and companies ready to advance a shared mission: accessible mobility, inclusion, and stronger community connections.

PARTNER • REFER • COORDINATE • LEARN

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