One Page Overview on Recommendations

Improvements in Cross-County Transportation

Trip or Population Specific Funding
Explore funding aimed at certain trips or population-specific areas such as for cross-county travel or people with disabilities and older adults. Funding sources identified are from working with the U.S. Administration for Community Living, Federal Transit Administration, local transit authorities, and nonprofits. Using cost share vouchers, specifically for cross-border travel, or for certain populations such as older adults or people with disabilities, is a mechanism this funding can be used for.

Create Policy for Cross-County Trips
Transportation providers establish clear policy regarding scheduling rides and transfers, communications between providers and riders, and how client information will be shared.

Engage in State Legislators
NKCMC members work with the Transportation Choices Coalition or state legislators such as Marko Liias on providing input or working on new bills that could create flexible spending for providers to use for cross-border trips, or amendments to old bills that can give it more flexibility.

Interlocal Agreements
Providers will need to work with funders at both the local and state levels. Agreements must specify what funds will be used to be for which parts of the trip. Work with city, county, and/or WSDOT officials to understand the limitations of your fund sources.

Improve ADA training
Drivers should be aware of mental disabilities that may hinder communication and best practices to communicate with riders that have such disabilities. Drivers should also know locations of ADA structures at drop-off and pick-up locations.

Other Improvements

➢ Advocate for Accessibility as Measurement
➢ Share volunteer drivers across programs
➢ Public Engagement in Decision-Making
➢ Encourage more shared rides
➢ Better Communication from Provider to End-users
➢ Consistent definition for older adults “seniors”
➢ Work with WSDOT to identify gaps in ADA accessibility
➢ Improve feedback and complaint systems
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**Improve the Disability Certificate Process**
The Social Security Administration can streamline the process by partnering with medical institutions to provide needed documentation on end-users’ disabilities and push to fully digitize the certification and review processes.

**Improve ADA training**
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