## **Transit Fares Update**

King County Mobility Coalition

August 2025



## Agenda and contact information

#### **Agenda**

- 1. Introduction and background
- 2. September fare changes
- 3. Q&A

#### **Contact**

Rachel Wilch

Strategic Planning Manager

Fare Policy and Strategy

**Metro Transit** 

rwilch@kingcounty.gov

206-263-0609

# 1. Introduction and background

## **Fares landscape**

Reduced Fare Programs

Fare Sales

Customer Service

**Customer Information** 

Fare Policy and Strategy

**Operations** 

Revenue and Finance

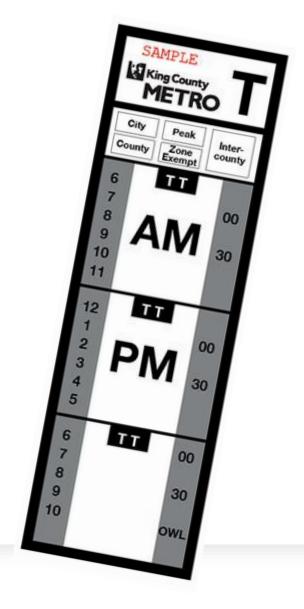
Fare Inspection and Enforcement

**ORCA** 



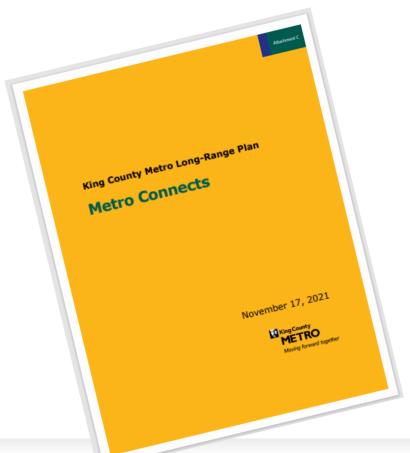
## Fares background

- Fares are an important source of funding
- County Code requires Metro to cover a share of operating costs through fares
- Half of our fare revenue comes from the Business Passport Program, where employers pay for transit passes for their workers
- In the past, Metro's fares were based on zones; traveling between zones cost more than traveling within a zone
- Metro eliminated zones in 2017 and is shifting towards an incomebased approach to fares
- Metro's fare revenue declined significantly during the pandemic due to a combination of ridership shifts, policy decisions, and an increase in fare non-payment





## **Current policy direction**



# **Council-adopted policies direct Metro to:**

- Take an income-based approach to fares
- Prioritize:
  - Equity and access
  - Meeting revenue targets
  - Aligning regionally



## **Fare Policy and Strategy focus areas**

#### **Near-Term**



September fare changes

Fares Cabinet and Partner Review Board

Regional Fare Forum

#### **Longer-Term**

Reduced fare simplification

Preparing for cashless transition

New options in ORCA



## 2. September fare changes



## Revenue target changes approved



During the 2025 budget process the King County Council revised Metro's fare revenue target down

to better align with the current fare and operating cost landscape. Instead of recovering 25% of bus operating costs through fares, Metro is now aiming to recover 10-15% of the costs.



## Fare changes approved

At the same time the King County Council approved legislation to:



**Set low-income fares at \$1.00** on Metro buses and Water Taxis.



**Increase adult fares by \$0.25** on buses and Water Taxi.



## Why is it important to change fares now?

- Metro plans for fare increases every 3 years. Fare revenue funds transit service and is part of long-range planning to maintain and expand transit over time.
- Adult fares have not increased for 9 years. In 2015 adult fares went up from \$2.50 to their current \$2.75 level.
- Implementing a fare change in 2025 will:
  - **Help Metro meet revenue targets** and help avoid a bigger price increase if Metro 'kicked the can down the road', delaying an increase until a later year.
  - **Align and integrate** with adult fares charged by other agencies, including Sound Transit Link Light Rail, which implemented a \$3 flat fare in September 2024.
  - **Not increase reduced fares**. Instead, many low-income riders' fares will decrease, and others will stay the same, ensuring reduced fare riders will not see an increase in the cost of transit.



## What is changing? Metro Bus Fares

New <u>Metro bus</u> and Metro Flex fares will go into effect on September 1, 2025:

Passenger Type	Current Fare Rate	New Fare Rate	Change
LIFT low-income bus fare	\$1.00	\$1.00	Pilot rate became permanent on 1/1/25
Adult bus fare	\$2.75	\$3.00	+\$0.25
RRFP Senior bus fare	\$1.00	\$1.00	No change
RRFP disabled bus fare	\$1.00	\$1.00	No change
Youth bus	Free	Free	No change



### What is changing? Vashon Water Taxi Fares

New **Vashon Water Taxi** fares will go into effect on September 1, 2025:

Vashon Route Passenger Type	Current Fare Rate	New Fare Rate	Change
LIFT low-income WT fare	\$4.50	\$1.00	-\$3.50
Adult ORCA WT fare	\$5.75	\$6.00	+\$0.25
Adult Cash WT fare	\$6.75	\$7.00	+\$0.25
RRFP Senior WT fare	\$3.00	\$3.00	No change
RRFP disabled WT fare	\$3.00	\$3.00	No change
Youth WT fare	Free	Free	No change



## What is changing? West Seattle Water Taxi Fares

New <u>West Seattle Water Taxi</u> fares will go into effect on September 1, 2025:

West Seattle Route Passenger Type	Current Fare Rate	New Fare Rate	Change
LIFT low-income WT fare	\$3.75	\$1.00	-\$2.75
Adult ORCA WT fare	\$5.00	\$5.25	+\$0.25
Adult Cash WT fare	\$5.75	\$6.25	+\$0.50*
RRFP Senior WT fare	\$2.50	\$2.50	No change
RRFP disabled WT fare	\$2.50	\$2.50	No change
Youth WT fare	Free	Free	No change



<sup>\*</sup> Note – As established by King County Code, adult cash Water Taxi fares = 1.15 X the adult ORCA Water Taxi fare, rounded up to the nearest \$0.25 increment. As a result, the West Seattle Water Taxi adult cash fare will rise by \$0.50, while the ORCA fare will rise by \$0.25.

## What is changing? Other Changes to Note

<u>Seattle Streetcar</u> fares, Metro monthly <u>Vanpool/Transit Pass</u> prices, and <u>ORCA PugetPass</u> options are also changing:

**Seattle Streetcar** 

On Sept 1, 2025 adult Streetcar fares will increase from \$2.25 to \$3.00 **Vanpool/Transit Pass** 

On 9/1/25 the price for Metro's monthly Vanpool/Transit Pass will increase from \$99 to \$108.

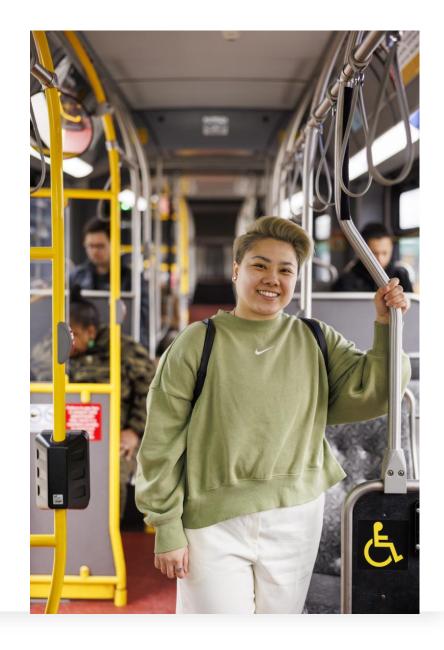
**ORCA PugetPass** 

On 8/1/25 ORCA introduced a new \$6.00 PugetPass option. cover the new (No PugetPass options are being eliminated at this time.)



## **Key takeaways**

- ✓ **Adult fares are increasing** on Metro buses, Metro Flex, and both of Metro's Water Taxi routes.
- ✓ **LIFT fares are aligning at \$1**. Metro bus and Flex riders already ride for \$1. For Water Taxi riders, this will be a significant decrease from current LIFT rates.
- ▼ There are a few other fare changes coming to
  Seattle Streetcar, Metro Vanpool/Transit monthly Pass,
  and ORCA PugetPass. More info is available here: King
  County Metro, Water Taxi and Seattle Streetcar adult fares change
  Sept. 1, 2025 Metro Matters





## **Customer information about fare changes**



More info available here: <a href="https://kingcountymetro.blog/2025/07/28/king-county-metro-water-taxi-and-seattle-streetcar-adult-fares-change-sept-1-2025/">https://kingcountymetro.blog/2025/07/28/king-county-metro-water-taxi-and-seattle-streetcar-adult-fares-change-sept-1-2025/</a>

- Signage on-board buses and at bus stops
- Online information via Metro's blog and social media channels
- CBO outreach distributing multi-lingual information to partner organizations
- In-person outreach Metro staff 'street teams' at busy transit hubs with information about service and fare changes
- Customer support bus operators and staff at pass sales office and Metro customer service will provide information and support for customers



# **Questions?**

