

Tuesday, February 17th, 2026, 9:30 AM – 11:30 AM on Zoom

Presenters: Jonathan Rose (King County Metro), Susan Carter (Hopelink Mobility), Anat Caspi (Taskar Center)

Co-chairs: Aaron Morrow (Public Advocacy Advocate), Lorrie Alfonsi (King County Metro), Anny Smith (City of Kirkland)

Attendees: Angie Kitheka (Catholic Community Services), Emilie Pelfrene (Sound Transit), Corrine Viegas, Daeveene May (Pierce County), Dorene Cornwell (Community Member), Grace Lee (City of Shoreline), Guadalupe Torres (Sound Transit), Jamie Burrell (City of North Bend), Jean Kim (Puget Sound Regional Council), Karen Hartman (Kirkland Senior Council), Kari Ware (Solid Ground), Leah Melvin (Director Clinical Services), Matthew Cramer, Phirun Lach (Sound Generations), Steven Polunsky (WA Commerce), Suni Tolton (City of Shoreline), William Khadivi (Commute Seattle), Scott Weinberger (King County Metro), AJ Flint (GoGo Grandparent), Andes Kong (Chinese Info Svc Center), Anna Smalley (Commute Seattle), Veronica Bean (City of Auburn), Laura Milstead (City of Bellevue), Alyson Hams (King County Metro), Alison VanWandelen (Sound Transit), Amy Biggs (Snoqualmie Valley Transportation), Katie Schneier (King County Metro), Dwight Sanders (MV Transportation), Alan Bruckner (Snoqualmie Valley Transportation), Matthew Cramer (WSDOT), Jacque Mann (PSESD/RTI), Julio Perez (Seattle Housing Authority), Alex O'Reilly, Alison Turner (City of Tukwila), Mari Wirta (Sound Transit), Jennifer Covert (King County Public Health), Faye Chen (Kin On), Brock Howell (Snotrac), Candise Hutchko (Volunteer Svcs),

New Members/Alternates: Mary Herman (King County Metro Market Innovation), Blake Matthews (Seattle Aging and Disability Svcs), Emilie Pelfrene (Sound Transit, Accessibility/Paratransit Manager)

Hopelink Staff Support: Lyn McCarthy (KCMC), Laura Loe (Find a Ride), Heather Clark (Program Manager of Coalitions), Ysabel Yu (NKCMC), Grace Georgitsis (SKCMC), Meg Cronister (CTN), Rozalia Novikova (TRL), Nicole Ross (SVMC), Mackenzie Kneeland (Community Van), Chitra Subramanian (Community Van), Dean Sydnor (RARET), Chelsea Nelson (Find a Ride)

King County Mobility Coalition Vision: A coordinated transportation network that allows all people to move freely around King County and the Puget Sound region.

FIFA Preparedness:

Jonathon Rose (FIFA Men's World Cup Program Director, King County Metro)

- Pre vs post covid reasons to use transit. Pre covid, transit purpose was mostly for commuting. Post covid, transit main purpose is used for fun and for work. Special event ridership increased significantly
- FIFA is the largest sporting event in the world. Spread across 16 cities. Local impacts are different and a little harder to predict.
- 6 matches at Lumen Field. All matches on weekdays (PM peak)
- Expecting 750k unique visitors, 70% of which are expected to be from out of county

Transit perspective

- No event parking (increased transit ridership)
- Estimating needing transit for 35 thousand riders to and from matches
- Already the busiest time of the year (many events happening already, 4th of July, Pride Celebrations, Mariners season, schools getting out/graduations)

Services and Workforce

- Serving needs of event attendees while mitigating impacts to regular riders
- Demand capacity analysis: existing bus network does have a decent amount of capacity, this is great news. Note: this shows data from before Amazon RTO

Adding capacity:

- On match days: metro will operate a shuttle between Seattle Center and Lumen Field pre and post-match (35-40 buses), extra trips on many routes, additional access paratransit

Throughout tournament:

- New seasonal service: waterfront shuttle

Passenger Experience

- ORCA and payment: people won't need an ORCA card, they'll be able to pay fare tapping with credit or debit card. 3 day visitor pass

- Regional map products will be released digitally and physically. Trip planning development with extra service included
- Customer support teams at key transit locations
- Promoting transit through SeaTac welcome video and soccer marketing campaign. Sponsorship wraps and Flip Your Trip incentives

Safety and Security

- Additional contracted security will be in place
- Emergency response planning, dedicated Metro emergency response team
- Additional training for front line employees on customer service, de-escalation, and crowd surge management
- Metro base physical security including barriers and security staffing

Operational readiness

- Expanded dispatch hours and flex staffing
- Add staff to protect coach availability and fleet readiness and to maintain continuity (bus+link)
- Add downtown comfort stations and frontline support

Questions

- Any comments on support planning people leaving the city while matches aren't going on?

Will be adding service, providing support for trips in outlying areas

- Any lessons learned from the Seahawks parade experience?

Pointing out how quickly they were able to manage the crowd, learned information from the last parade too

- Where is additional funding coming from?

State funding, and federal funding in the works that they are applying for. Looking for private sponsorship as alternative funding source

- Overlaps with heat dome. Is there planning for possible heat events?

They're tracking that. Sending out heat advisories

- Is there extra recruitment for language skills

Languages that service info is being translated to is still being finalized. There's a standard list of languages, but might change a bit based on the matches. Still in the works

- How are locations of watch parties being shared?

LOC website should have portal posted now if not soon. Some watch parties will be unpermitted

- Do you feel that there are enough drivers, even with bonuses

Would like more drivers, but things have improved since pandemic, so feeling reasonably good considering mitigation strategies too

Susan Carter (VP of Transportation, Hopelink)

How can locals still get around during FIFA?

- Client planning: what do they need to know and when? Who do we need to collaborate with (hospitals, KCM)
- Operations planning: what work can we set aside during FIFA? What can we do to prepare?
- Focus is on the needs of our clients. Important to provide relevant information

Anat Caspi (Director, Taskar Center for Accessible Technology)

- [Accessmap.app](#)
- AVIV Scout Route
- Need to coordinate between data silos – regional data sharing
- has grants to help people show how they use sidewalk data
- Apply for a Grant to utilize the Sidewalk Data

<https://tcat.cs.washington.edu/participate/sclio-grants/>

Grant Opportunities with OS-CONNECT

The Specialized Community-Led Impact Opportunities (SCLIOs) program invites communities to leverage OS-CONNECT to address local transportation challenges. With funding available for community-driven projects, the program seeks to empower organizations and individuals to collect additional data, analyze pedestrian infrastructure, and develop actionable solutions for equitable and sustainable

transportation networks. With this funding and your partnership, we hope to allow you or your organization to prioritize critical projects.

Mari Wirta (GTFS and Trip Planner, Sound Transit)

- Regional effort around data and trip planning
- Translations into trip planner
- Text to Speech
- GTFSPathways inside stations

Find a Ride:

- Welcome to Chelsea Nelson
- Inclusive planning Phase 2
- Stay tuned for updates in the KCMC newsletter

Our One-Call transportation phone support is operated by the following organizations in each county:

In King County: Hopelink's Transportation Resources Line staff can provide one-on-one support in finding unique transportation options that fit your needs. Staff cannot book your trip. The phone number is [1-888-697-9080](tel:1-888-697-9080). The Mobility Line is open from 9:00 AM – 4:00 PM, Monday through Friday. If staff are unavailable, leave a voicemail and they will return your call within two business days.

In Pierce County: Contact Access Pierce by phone or text to [253-572-4357](tel:253-572-4357), or [1-800-572-4357](tel:1-800-572-4357). Access Pierce Transportation Resource Center staff can provide one-on-one support in finding unique transportation options that fit your needs in Pierce County. Access Pierce is open from 9:00 AM – 4:00 PM, Monday through Friday. If staff are unavailable, leave a voicemail and they will return your call within two business days. Access Pierce is Pierce County's connection to local support and resources. Visit [Pierce County Coordinated Transportation Coalition](https://www.piercecountywa.gov/transportation-coalition) (PCCTC) for helpful maps and transportation resources.

In Snohomish County: Contact VOAWW Connect by dialing 360-VOA-HELP or 1-800-223-8145. Visit [Snohomish County Transportation Coalition](https://www.snotrac.org) (Snotrac) for helpful maps and transportation resources.

The phone number is [1-888-697-9080](tel:1-888-697-9080).

Please contact Lyn McCarthy emccarthy@hopelink.org for any errors or omissions in these notes.

Partner Agency Briefings

ORCA ,Adam Vance

[Tap to Pay Soft Launch on G Line - myORCA](#)

[Newsletter - myORCA \](#)

[RARET Flooding 2025 Transportation Report](#)

RARET, Dean Sydnor

<https://www.kcmobility.org/raret-flooding-2025-transportation-report>

Snotrac – Brock Howell – hiring mobility navigators to train non-English speakers, people with disabilities and older adults

PCCTC – Daeveene May – updating travel ambassador program, creating interactive map for clients to find providers

CTN – Sandy Phan – hosted successful open house, new cohort of navigators

Subregional Coalitions –

<https://www.kcmobility.org/join-us-rural-transportation-advocacy-101-workshop>

Join Transportation Choices Coalition, Hopelink, and the Snoqualmie Valley Mobility Coalition for a Snoqualmie Valley Rural Transportation Advocacy 101 Workshop!

Date: March 14th

Time: 10:00 AM – 2:00 PM

Location: North Bend City Hall

Address: 920 SE Cedar Falls Way, North Bend, WA 98045

[REGISTER HERE](#)

Every piece of our streets, trails, and transit takes advocacy. Whether it's a crosswalk, sidewalk, or bus stop, someone asked for it to be there. This workshop is designed for people who live or work in the Snoqualmie Valley or have a direct connection to this region. Come learn about rural transportation advocacy and practice skills to help support your community's access to safe, sustainable, and equitable transportation.

Please contact Lyn McCarthy emccarthy@hopelink.org for any errors or omissions in these notes.

You will hear from a dynamic panel of local and regional leaders working across transportation, public policy, and community advocacy. Then, we'll learn about different advocacy skills like how to give effective testimony and practice together.

We encourage everyone to participate, regardless of ability. We welcome requests for accommodation and assistance with transportation to the event. Contact Heather Clark, Hopelink's Program Manager of Coalitions, at 425-625-6784 or HClark@hopelink.org no later than February 27th. *Travel and childcare reimbursement may be available upon request.

[Learn more about Subregional Coalition Meetings](#)

<https://www.kcmobility.org/mobility-coalitions#>

Next KCMC Meeting: May 19th 2026, from 9:30 AM – 11:30 AM – in person

For more information on KCMC, contact Lyn McCarthy emccarthy@hopelink.org, visit our website kcmobility.org, or sign up for our distribution list [here](#)