

King County
MOBILITYCOALITION

Welcome to the meeting!

Please adjust your name to include your agency
(ex: Cassidy Giampetro, she/her, Hopelink)

As you join, please tell us in the chat: Are you looking forward to returning to the office?

9:15am – 9:30am: Feel free to network and mingle! Check out who is at the meeting and send them a private message.

The meeting will begin at 9:30am.

King County Mobility Coalition

*A coordinated transportation network that allows all people
to move freely around King County and the
Puget Sound region*

May 18th, 2021

Welcome!

- In the chat, please share:
 - Name
 - Pronouns
 - Agency
 - Any brief announcements

The KCMC Welcomes Everyone

The King County Mobility Coalition welcomes and values all communities. We value, respect, and honor the identity and experience of all members.

We encourage everyone to participate, regardless of ability. We are committed to listening, learning, and improving in this process.

We acknowledge that the work we do takes place on the traditional land of the Coast Salish and Duwamish peoples, among others, as the first people of this county. We honor with gratitude the land itself and past, present, and future of these tribes.

Welcome!

- Welcome and Logistics

Thank you, Alex!

Consent Calendar

ORCA NextGen

Chris McKnight, Sound Transit

Vaccine Transportation

Transportation + Vaccines: Where Are We Now?

Vaccine Access:

- ▶ Vaccine eligibility in King County includes 12+ years old
- ▶ All City of Seattle and Public Health high-volume sites are now accepting no appointment necessary
- ▶ Public Health's partnerships with mobile clinics and community pop-ups

Transportation:

- ▶ Sound Transit Link Light Rail free to vaccine appointments
- ▶ Seattle Department of Transportation free offerings
- ▶ Metro and SDOT Lumen Field shuttle
- ▶ Uber and Lyft are nationwide supporting free trips (\$15) to vaccines from May 24th to July 4th
 - ▶ Additional hotline partnership with Uber/Lyft and Washington State, 211, and SeaMar

King County COVID Vaccine Transportation Task Force

- ▶ Mission: Ensure transportation is not a barrier to obtaining the COVID-19 vaccine.
- ▶ Goals:
 - ▶ Ensure **equity** in service delivery and outreach, specifically for most impacted communities.
 - ▶ **Coordinate** and **optimize** transportation options
 - ▶ Support **safety** of drivers and riders
 - ▶ **Minimize the impact** of vaccine transportation on other services
 - ▶ Identify **funding** and resources to expand options

King County COVID Vaccine Transportation Task Force Partners



SOUNDTRANSIT



CATHOLIC COMMUNITY SERVICES
CATHOLIC HOUSING SERVICES
OF WESTERN WASHINGTON



City of Seattle



hopelink



King County COVID Vaccine Transportation Task Force Accomplishments

- ▶ Vaccine Transportation Needs Memo
 - ▶ Distributed far and wide, lead to county and state adoption of many recommendations
- ▶ Consistent partnership with Public Health to improve accessibility of sites
 - ▶ For people with unique needs and transportation providers
- ▶ Coordination and mobilization of providers and networks for important pop-up events, site openings, etc.
- ▶ Advocacy on county and state level to integrate transportation access into vaccine booking process
- ▶ Establishment of Helpline and Transportation Provider Network
 - ▶ More details next!

Solution: Coordinated Vaccine Transportation Helpline

- ▶ A one-stop-shop for finding **transportation support to and from vaccine appointments in King County**. Individuals, caregivers, caseworkers, medical professionals, vaccine schedulers, etc., can receive individualized support for themselves or the rider they are helping through either an [online intake](#) form or by calling **425-943-6706**

Transportation Provider Network

Organization/Agency	Program Name
Catholic Community Services	King County Volunteer Transportation Services
Hopelink	Medicaid/NEMT
King County Metro	Access
King County Metro	Community Van
King County Metro	Via to Transit & Crossroads Connect
Lyft	Lyft
Northshore Senior Center	Northshore Senior Shuttle
Puget Sound Educational Service District	Puget Sound Educational Service District
Sound Generations	Hyde Shuttle
Sound Generations	Volunteer Transportation
Snoqualmie Valley Transportation	All Snoqualmie Valley Shuttles
Uber	Uber Health

How does it work?

Client Calls
Helpline

Staff
intake's
information

Staff
understands
situation and
begins to
determine
recommenda
tions

Staff calls or
emails
Transportati
on Provider
Network

Staff secures
ride

Staff
confirms
ride with
Client

Ride occurs

Staff follows
up to ensure
ride
happened
and gather
feedback

Successes

- ▶ Dashboard link in chat!
- ▶ Helpline anecdote: Older Spanish-speaking couple needed a next-day trip to get their vaccines. They were nervous about the safety of public transit, scared about getting lost, and fearful of harassment as immigrants. Helpline worked with Community Van to organize next-day trips to their first and second doses.
- ▶ All in WA anecdote: meeting and sharing our transportation resources with our grantee cohort, like 4 Tomorrow, Dignity 4 Divas, and Immigrant Guide

Next Steps

- ▶ Continuing to share Helpline resource with community-based organizations and pop-up partners
 - ▶ Our flyers are translated into 11+ languages!
- ▶ Understanding needs
 - ▶ What transportation barriers remain? Who are we not reaching? How can this help us understand things outside the COVID-19 context?
- ▶ Supporting youth as eligibility expands

What else? Let us know!

KCMC Projects + Review

- 49 resources reviewed
- Informed by KCMC survey
- 21 total needs
- 7 emerging trends
- COVID-19 call out box
- Each need is labeled by most impacted demographic and location

King County Mobility Coalition Community Transportation Needs Assessment

Youth Access to Transit

Save the Date:

Access to Work and School Roundtable

Tuesday, June 8th, 2021 from

1pm to 3pm, Zoom

Other Project Updates

- Inclusive Planning Toolkit: 2021 version includes virtual engagement
- *One-Call One-Click: news pending!*

Quick Briefings





Puget Sound Regional Council





King County

METRO

RARET Emergency Management Update

- Check out [Find A Ride COVID Transportation Resources Page!](#) Translations for the King County information is available now.
- Continuing to host monthly regional check-ins and holding tri-county Work Group Meeting on May 26th.
- Distributing weekly Update & Announcement Emails highlighting Transportation and COVID-19 updates, contact DSydnor@hopelink.org to get added to the distribution list.
- Piloting the Transportation Provider Network in King County for COVID vaccine trips with 13 different providers.



North KCMC Update

- Working on project to better serve and connect with Limited English Proficiency populations
- Recently submitted testimony to King County Council in partnership with Metro in support of North Link Service Changes
- Continuing partnership with SDOT to promote the ORCA RRFP card and other resources

South KCMC Update

- Roundtable discussions continue! [Register now](#) for the May 28th event on Regional Advocacy in South King County
- May: discussing vaccine resources and development trends + mobility in SKC
- July: post roundtable series and subregional needs assessment kickoff

Snoqualmie Valley Mobility Coalition Update

- Finalizing Coordinated Awareness Campaign to provide information about existing transportation options and resources to valley residents by updating websites with comprehensive information, social media messaging, newsletters and flyer mailings
- Engaged with King County planners to provide feedback Countywide Planning Policies (CPP) draft
- Continue working with cities to update Comprehensive Plans

Eastside Easy Rider Collaborative Update

- Partnered with KCMC and volunteer transportation programs in King County to create **volunteer driver and rider resource guides** and a **volunteer transportation recruitment toolkit** for service providers. Find them at **FindARide.org/volunteer!**
- Series of information sessions for community members to learn about transportation options in East King County. Join on Friday, May 14th from 9AM to 10AM by registering here:

Save the Date:

KCMC Quarterly Meeting

Tuesday, August 17th, 2021 from

9:15am to 11:30am, Zoom

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Please contact us with any questions!