Strategic Planning & Coalition Building

- Hosted four virtual meetings with an average attendance of 55 participants.
- Enhanced membership by recruiting seven new members, one new alternate, and 49 new partners to the Coalition.
- Distributed a monthly Coalition newsletter to nearly 500 subscribers.
- Maintained our website, www.kcmobility.org, with over 8,600 site visits in 2022.
- Hosted six Access to Healthcare Committee meetings and four Access to Work and School Roundtable meetings, with an average attendance of 14 and 22 members, respectively.
  - Access to Work and School Roundtable Topics:
    - Strategies for Equitable Transportation Demand Management
    - Let’s Talk About Reduced Fares
    - Campus Connections
    - Success in a Rural Setting
- Staff served on the Puget Sound Regional Council’s Special Needs Transportation Committee, King County Disability Consortium, Transportation Choices Coalition: Transportation Advocates Call, Sound Transit Digital Assistant Taskforce, Northwest Universal Design Council Steering Committee, and more on behalf of the KCMC.

One-Call/One-Click and Centralized Coordination

- Continued progress on implementing phase one of the One-Call One-Click system. This project establishes a centralized multi-modal trip planning and ride-requesting system, including all specialized transportation services in the Central Puget Sound region. Phase one funding includes the creation of the first iteration of this platform – a complete trip planner with all transportation options discoverable!
- Hosted the Rider Profile Workshop to advance the national and international conversation on rider profiles in public and specialized transportation.
- Supported the One-Call/One-Click Advisory Committee, a group to offer governance and guidance during the phase one process of the One-Call/One-Click project, with the launch of a User Testing Taskforce. The task force aims to advance accessibility and usability standards in software development.
Coordinating Services

- Summarized findings of the COVID-19 After Action Report, which highlights the lessons learned and all efforts of the Regional Alliance on Resilient and Equitable Transportation (RARET) Workgroup and the King County Mobility Coalition to reduce barriers to Vaccine Access for specialized transportation users and keep people safe, and connected to community.

- Launched the Community Transportation Navigators program with a pilot in the Tagalog-speaking community. The pilot was launched in partnership with the South King County Mobility Coalition, Hopelink, and King County Metro. The pilot hired three peer outreach partners to connect community members to transportation options in a culturally inclusive manner. We look forward to the findings and connections associated with this project.

Local, Regional & Statewide Planning

- Supplemented the 2021 Community Transportation Needs Assessment by convening a series of focus groups for Diverse Communities. The Diverse Communities Focus Group Findings (2022) document the efforts of the King County Mobility Coalition partnership with the National Aging and Disability Transportation Center, with similar work completed by the Eastside Easy Rider Collaborative. These focus groups centered on the experiences of diverse older adults, adults with disabilities, and caregivers. Three themes arose from these community conversations. (1) Transportation options must be easily discoverable, affordable, and accessible. (2) The current transportation system needs to meet community needs. Due to lack of service, many trips are impossible or difficult to complete. This includes few options in suburban and rural areas and few viable options for cross-county or long-distance trips. (3) Public Transit Operators must be equipped with training and tools to support diverse riders. This includes assisting people using mobility devices as they enter and exit the vehicle and cultural training to ensure the safety of all riders.

- Began the 2023-2025 Action Plan project, which will serve the King County Mobility Coalition and our partners by highlighting region-wide strategies to increase mobility for all communities.

- Submitted applications for consolidated state funding to continue the Mobility Management for King County and the One-Call/One-Click project.

For more information, please get in touch with Bebhinn Gilbert, Program Supervisor, at BGilbert@hopelink.org or (424) 943-6752 and visit www.kcmobility.org.