

Central Puget Sound's Multimodal Trip Planner and Referral System for King, Pierce and Snohomish Counties

Find a Ride Advisory Committee – June 8th, 2026



Welcome, Find a Ride Advisors!

Please adjust your name to include your agency or affiliation

Example: First & Last, *(pronouns)*, Title, Agency / Organization / Community Advocacy

The meeting will begin at 1:03 PM

We Welcome Everyone



We welcome and value all communities. We value, respect, and honor the identity and experience of all members.

We encourage everyone to participate, regardless of ability. We are committed to **listening, learning, and improving** in this process.

We acknowledge that the work we do takes place on the traditional land of the **Coast Salish** peoples, as the first people of our region. We honor with gratitude the land itself & past, present, & future of these tribes.

Learn more at [Whose Land](#);

Visit [United Tribes of All Indians](#) at Daybreak Star Cultural Center.

Zoom Tips

Q & A

There will be opportunities for questions and answers

Chat Best Practices

The chat may not be accessible for everyone.

Rename Yourself

Include pronouns and organization / affiliation to help build community.

Co-hosts are helpers

Direct message a co-host with any concerns or questions.



Meeting Recommendations

Meeting Attendance

- Name, pronouns, organization / affiliation posted in chat.

Introduce Yourself

- Introduce yourself each time you speak.

Raise Your Hand

- Please use the raise hand function to be called on.

Ask for Assistance

- Message a co-host for support during the meeting.

Committee Guidelines

Be present

- Listen for understanding

Learn from each other

- Share from your own experience, respect confidentiality
- and monitor your airtime

Culture of Abundance

- Practice “both/and” thinking

Allow “ouch” & “oops”

- Speak your discomfort & your truth
- Intent is different from impact

Suggestions?

- Please add your ideas in the chat or raise your hand to unmute



Meeting Agenda June 8th, 2026

Announcement

New Find a Ride Team

Kicking Off Phase 2 & Work To Date

Discussion Recruiting for Phase 2

Action Items & Next Step



Announcements

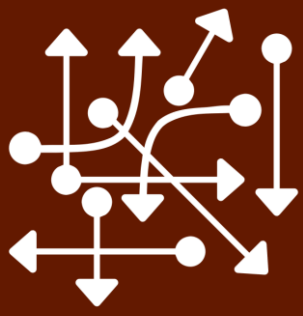


Find a Ride Program Team

Find a Ride Program Manager	Find a Ride Program Supervisor – Partnerships and Engagement	Transportation Resources Line Mobility Specialist	Mobility Management Director
<p>Dean Sydnor</p> <p>DSydnor@hopelink.org (425) 429-5995</p>	<p>Grace Georgitsis</p> <p>GGeorgitsis@hopelink.org (425) 625-6836</p>	<p>Rozalia Novikova</p> <p>FindARide@hopelink.org 1-888-697-9080</p>	<p>Staci Sahoo</p> <p>ssahoo@hopelink.org (425) 943-6769</p>

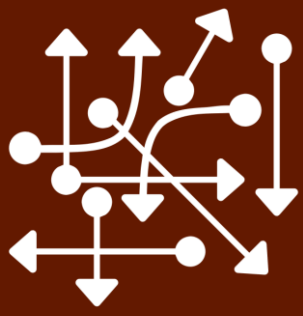
Find a Ride: Kicking Off Phase 2

Kevin Chambers, Full Path
June 8, 2026



The Problem: A Fragmented System

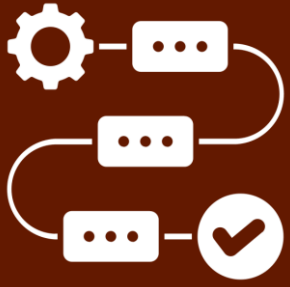
- The current system requires community members seeking eligibility-based mobility services to sign up for them one at a time.
- Each agency has its own unique process for enrollment, which is usually manual in nature.



The Problem: A Fragmented System

This leads to:

- **Barriers for Riders:** Difficulties in accessing first-time services result in limited mobility.
- **Burdens on Agencies:** Labor-intensive, manual processes divert limited resources.
- **Lack of Coordination:** It's hard to invest in tools that work across the entire region.



The Solution: A Centralized, Easy On-Boarding System

For the Innovative Coordinated Access and Mobility (ICAM) grant opportunity, Hopelink proposed a system that will:

- **Collect new rider intakes** electronically through a secure web-based application.
- **Support streamlined eligibility determinations** with adaptable workflows for both riders and staff.
- **Securely store eligibility information** in a centralized database for use by riders and agencies.



Parallel Tracks of Effort

- **Form intake task force** focusing on streamlining the intake processes for the region
- **Human-centered design work** for the user experience, supported by Anthro-Tech
- **Architectural and security design work** supported by Full Path and the Technical Advisors Workgroup
- **Pilot agency** selection and engagement
- **Long-term** partnership development



Phase 2 Pilot Agencies: A Different Kind of Ask

- In Phase 1, agencies provided service data, while Hopelink and contractors built public-facing discovery tool.
- In Phase 2, Hopelink and contractors will build tool. Frontline staff at partner agencies use the system operationally.

Hopelink will work closely with pilot agencies to help ensure the work of design, testing, and implementation is reasonable

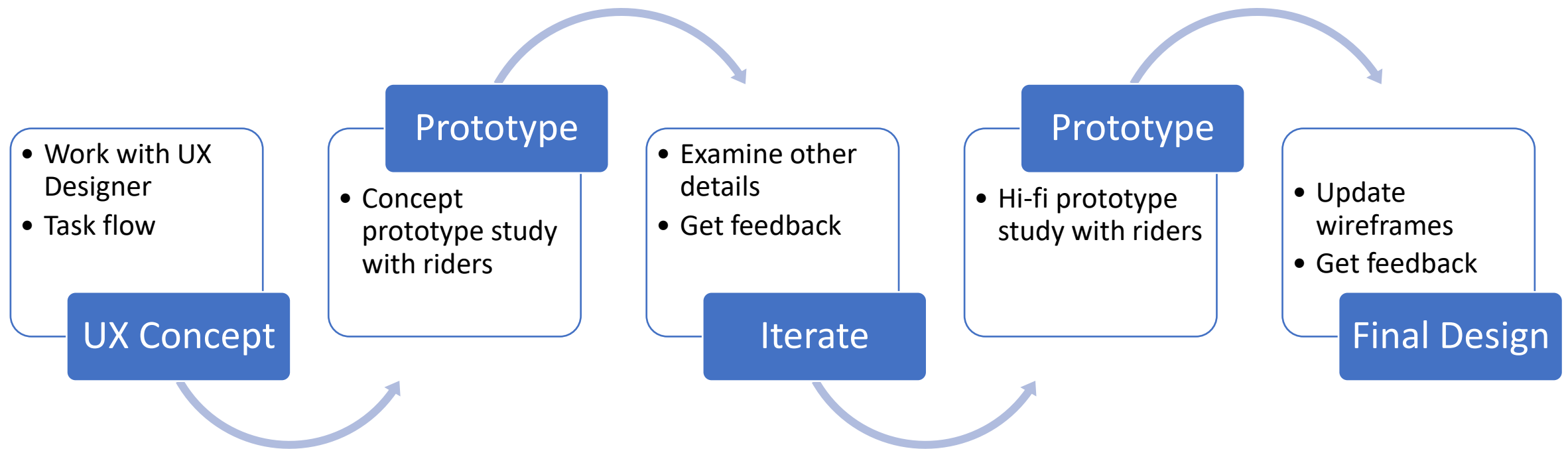


Discussion

Let's discuss!

Phase 2 Work to Date: Timeline and Scope

- Contracted with Anthro-Tech for Human Centered Design scope



Find a Ride Phase 2 Implementation Roadmap

May 2026 – October 2027

May '26	Jun '26	Jul '26	Aug '26	Sep '26	Oct '26	Nov '26	Dec '26	Jan '27	Feb '27	Mar '27	Apr '27	May '27	Jun '27	Jul '27	Aug '27	Sep '27	Oct '27
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Service Intake

Content & Design

Procurement

Phase 2 Development

Launch Strategy & Communications

➤ Select Pilot Agencies

➤ Data Security / Privacy Summit

Phase 2: Hackathon Success

- Hackathon hosted by [Hack for Social Impact](#) nonprofit
- Tech professionals test technical projects for community organizations
- 2 Teams took on [Find a Ride Phase 2](#)
 - Ride Ready Team
 - Hopelink Team
- Ride Ready team interested in developing a prototype
- More information about the Hackathon in the [KCMobility Blog](#)

Questions?



Discussion: Phase 2 Recruitment

Current:

- Advisory Committee meetings remain bimonthly
- Technical Advisors
- NEW: Intake Taskforce to craft eligibility standards

Upcoming:

- Pilot agency
- Data security and privacy summit (tentative October or November)
- Rider and assistor testing

Community Compensation

- For committee members who have lived experience OR low income AND are not otherwise being compensated for their time.
- Rate of \$57/hour, including meeting time and prep/feedback outside meetings.
- New submittal form:
<https://www.cognitofrms.com/Hopelink4/MobilityCoalitionsCommunityCompensationReportingForm>
- Questions, feedback, or interest? Reach out to Grace!

Questions?



Partner Roundtable





Transportation Services

*Help us Keep the
Data Fresh!*





FIND A RIDE

Find a Ride's Transportation Services



Upcoming Meetings

Find a Ride Technical Advisors

Thursday, June 11th from 2:00-3:00pm

Zoom

Find a Ride Intake Taskforce

TBD – early July

Zoom

Find a Ride Advisory Committee

Monday, August 10th from 1:00-2:45pm

Zoom

King County Mobility Coalition

Tuesday, August 18th from 9:30-11:30am

Bellevue City Hall

Project Contacts

Grace Georgitsis

Find a Ride Program Supervisor –
Partnerships & Engagement

GGeorgitsis@hopelink.org

425-625-6836

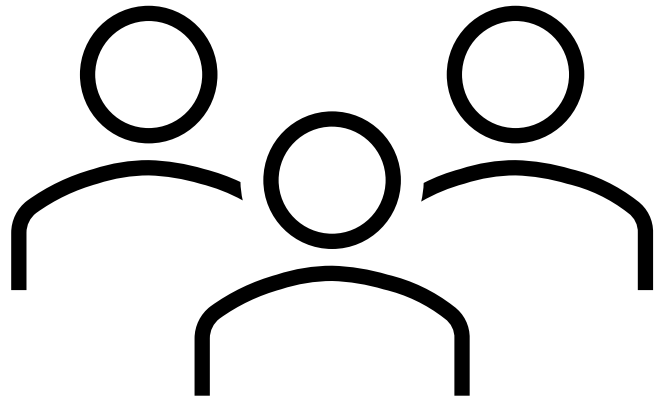
Dean Sydnor

Find a Ride Program Manager

DSydnor@hopelink.org

425-429-5995

The screenshot displays the 'Find a Ride' website interface. At the top, there is a navigation menu with links for 'Trip Planner', 'Provider List', 'More Resources', and 'About Us'. Below the navigation is a welcome message: 'Welcome to Find a Ride. We will help you discover transportation options across King, Pierce, and Snohomish counties.' A secondary message states: 'ORCA Tap-to-Pay is coming in late February. Stay tuned!' and a link to 'Try our Mobile Trip Planner View!'. The main section is titled 'Find your ride on Find a Ride.' and includes a 'HIDE TRIP DETAILS' button. The form contains the following fields: 'Starting Location' (with a search icon and a clear 'x' button), 'Destination' (with a search icon and a clear 'x' button), 'Depart at / Arrive by' (with radio buttons for 'Depart at' and 'Arrive by'), 'Date of Trip' (with a date input field showing '1/28/2026' and a calendar icon), and 'Time of Trip' (with a time input field showing '01 : 26 PM' and a clock icon). Below the form is a map of the region, centered on Seattle, with a 'PLAN YOUR TRIP' button overlaid. At the bottom, there is a section for 'Need Email & Phone Support?' with a contact link: 'For transportation support email FindARide@hopelink.org or call 1-888-697-9080.'



Networking Time!

- You may remain in the meeting for an informal small group discussion.
- A chance for us to catch up.

Questions?

