

Central Puget Sound's Multimodal Trip Planner and Referral System for King, Pierce and Snohomish Counties

Find a Ride Advisory Committee – April 13, 2026



Welcome, Find a Ride Advisors!

Please adjust your name to include your agency or affiliation

Example: First & Last, *(pronouns)*, Title, Agency / Organization / Community Advocacy

The meeting will begin at 1:03 PM

We Welcome Everyone



We welcome and value all communities. We value, respect, and honor the identity and experience of all members.

We encourage everyone to participate, regardless of ability. We are committed to **listening, learning, and improving** in this process.

We acknowledge that the work we do takes place on the traditional land of the **Coast Salish** peoples, as the first people of our region. We honor with gratitude the land itself & past, present, & future of these tribes.

Learn more at [Whose Land](#);

Visit [United Tribes of All Indians](#) at Daybreak Star Cultural Center.

Zoom Tips

Q & A

There will be opportunities for questions and answers

Chat Best Practices

The chat may not be accessible for everyone.

Rename Yourself

Include pronouns and organization / affiliation to help build community.

Co-hosts are helpers

Direct message a co-host with any concerns or questions.



Meeting Recommendations

Meeting Attendance

- Name, pronouns, organization / affiliation posted in chat.

Introduce Yourself

- Introduce yourself each time you speak.

Raise Your Hand

- Please use the raise hand function to be called on.

Ask for Assistance

- Message a co-host for support during the meeting.

Committee Guidelines

Be present

- Listen for understanding

Learn from each other

- Share from your own experience, respect confidentiality
- and monitor your airtime

Culture of Abundance

- Practice “both/and” thinking

Allow “ouch” & “oops”

- Speak your discomfort & your truth
- Intent is different from impact

Suggestions?

- Please add your ideas in the chat or raise your hand to unmute



Meeting Agenda April 13, 2026

Announcement

Program Updates

Thomas Craig, WSDOT

Wood Hudson, Statewide Transit Planning Manager;
Grace Stankus, Statewide Transit Planner

Action Items & Next Step



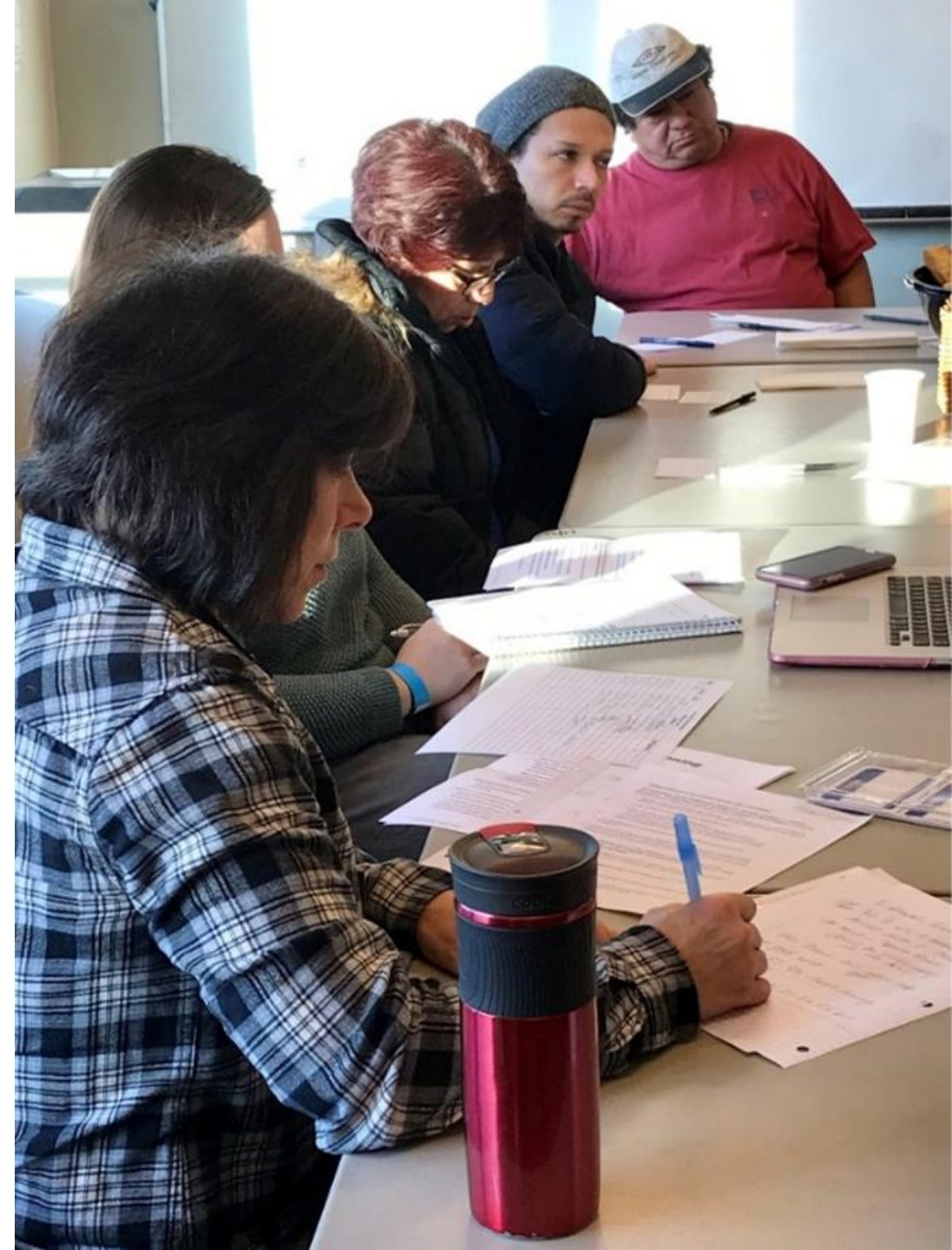


Find a Ride

Central Puget Sound's One-Call/One-Click

- Regional focus: King County, Snohomish, and Pierce partners & community members.
- Rooted in Inclusive Planning (2018).
- Unique user cases such as emergency management and healthcare (2020-2022).
- Phase 1 funds by Washington State Department of Transportation's Consolidated Grant (2023-2027).
- Phase 2 funds from FTA Innovative Coordinated Access and Mobility Grant (2025-2027).

** Phase 1 and Phase 2 support from Hopelink, King County Metro, Sound Transit, NADTC, CCAM-TAC, WSDOT, King Count RALS, Disability Empowerment Center, Seattle Department of Transportation, and Aging & Disability Services.



Announcements



Today's Speakers

1:00 – 1:30 pm

Laura Loe, Staci Sahoo

1:30 pm

Thomas Craig, Senior Analyst, WSDOT

1:50 pm Break

1:55 pm

Wood Hudson, Statewide Transit Planning Manager

Grace Stankus, Statewide Transit Planner

Virginia Department of Rail and Public Transportation



Find a Ride Project Updates

Announcement

Staci Sahoo

Phase 1 Enhancements

Laura Loe

Phase 2 Updates and Next Steps

Staci Sahoo



Phase 1 Enhancements

Laura Loe

Accessibility

Real Time Alert

Better usability



Phase 2 Updates and Next Steps

Staci Sahoo

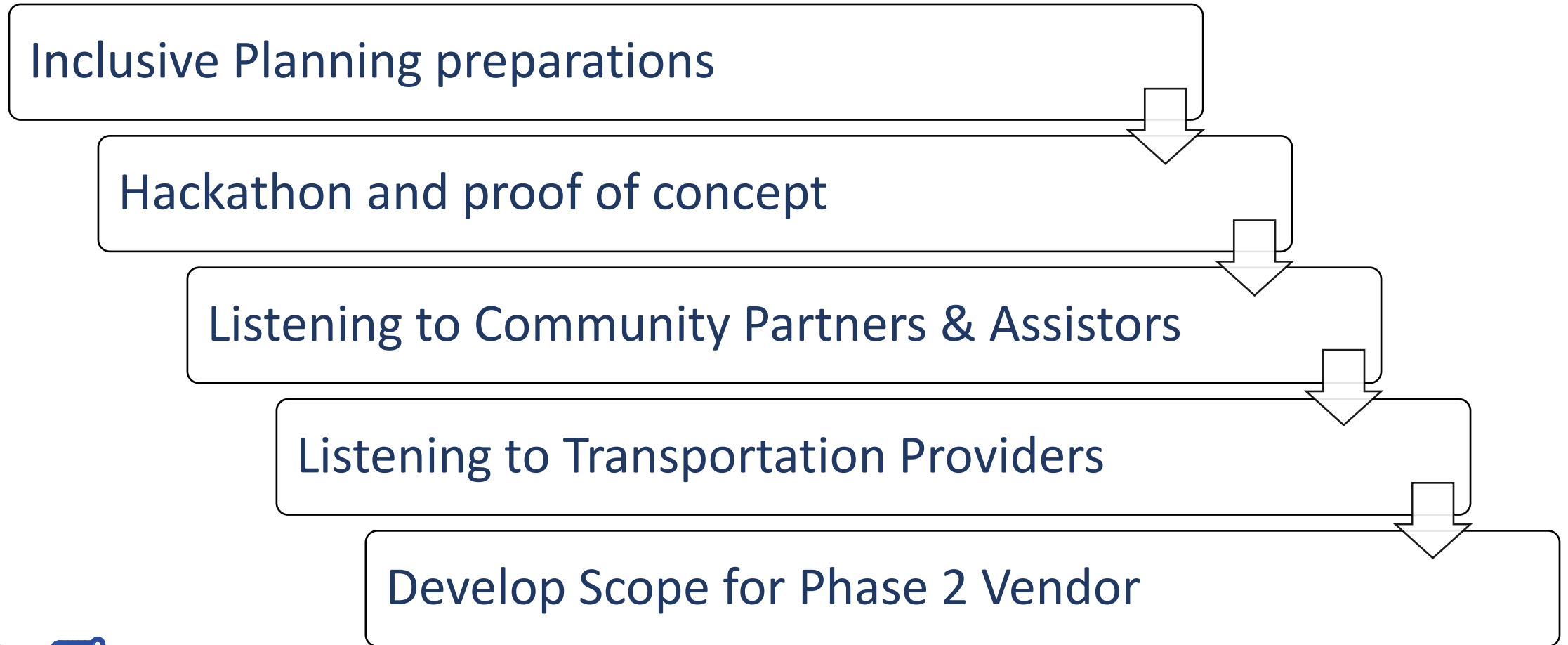
The Why: Make signing up for transportation services simple and seamless

The What: Centralized intake and eligibility determination

The How: Inclusive planning, human-centered design, and iteration



Phase 2 ICAM Now through Fall 2026



Phase 2 ICAM Fall 2026 through Spring 2027



Questions?

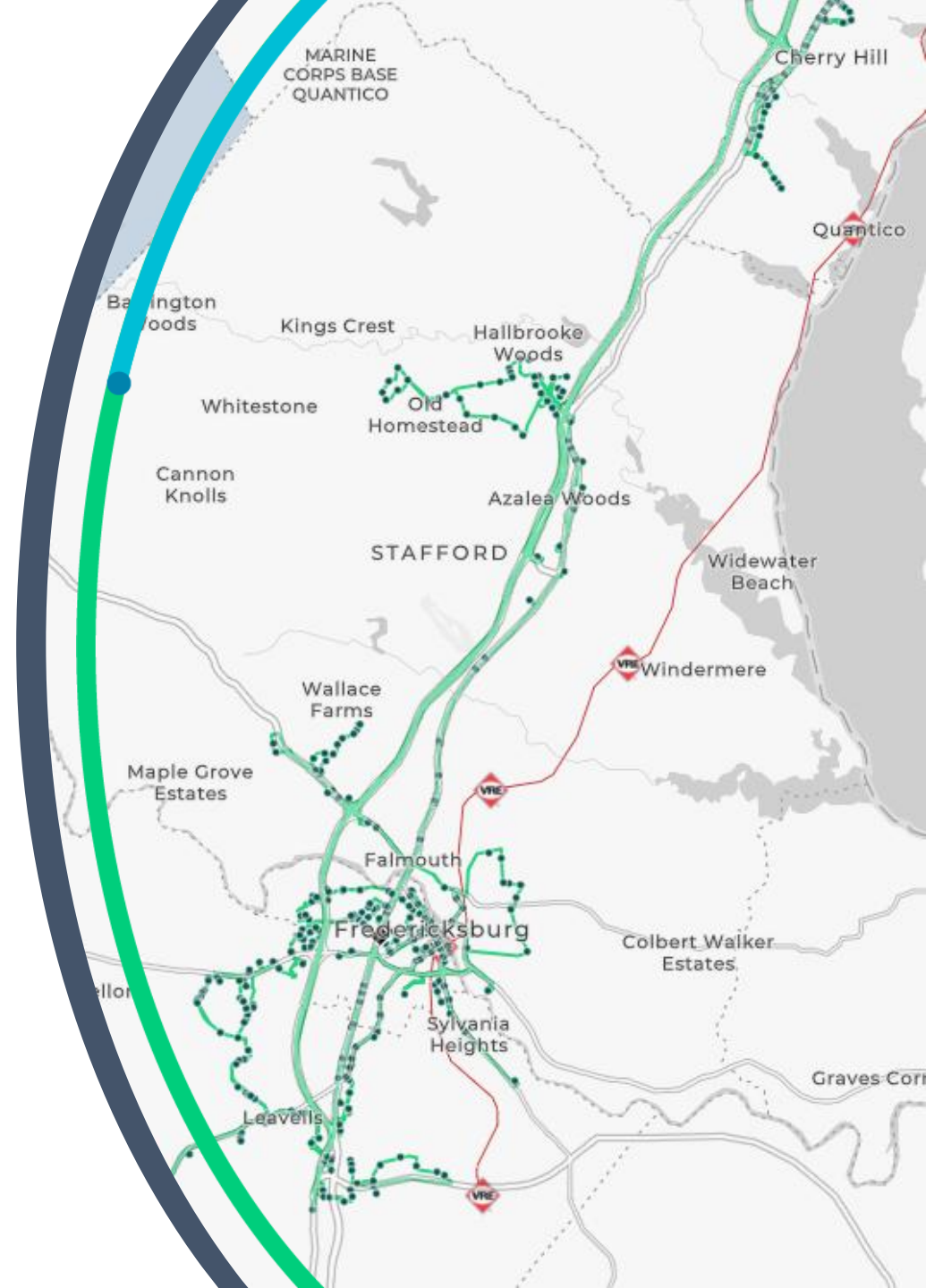




Virginia Trip Planner

Wood Hudson, Statewide Transit Planning Manager
Grace Stankus, Statewide Transit Planner

April 13, 2026





Webinar Overview

Agenda

1. DRPT's Role in Transportation in Virginia
2. Virginia's Trip Planning Tools
 1. Timeline & Development
3. GTFS Overview
4. What's Next?

DRPT's Role in Transportation in Virginia

Who are we?



The catalyst to connect and improve the quality of life for all Virginians through innovative transportation solutions.



Our vision is a connected Commonwealth with an integrated multimodal network that serves every person, every business, and every need.



The agency works with rail and public transportation stakeholders to provide service to people throughout Virginia.



1992 General Assembly established DRPT as an independent agency separate from VDOT.

What do we do?



Allocates state and federal funding through capital and operating grants, as well as grants to support specific enhancements or improvements.



Conducts statewide rail and transit studies, including improving service or identifying new opportunities.



Plans and programs new services and capital improvement projects, from public transportation to freight and passenger rail.



Provides leadership, advocacy, technical assistance, and funding oversight.

History of Virginia's Trip Planning Tools

Phase 1: Need to centralize transportation information, particularly for older adults and people with disabilities

- Many websites in Virginia providing transportation information, but each contained different information in fulfillment of the host's mission
 - DRPT developed a directory of transportation resources with an existing nonprofit platform, VirginiaNavigator
- DRPT also developed a process and tools to publish and maintain statewide general transit feed specification (GTFS) data. This information was published to Google Maps to help with trip planning throughout the state

Phase 2: Need to make transportation information more accessible and action-oriented for the public and caregivers

- Building off of the directory and the GTFS feed development, DRPT developed a map-based trip planning tool
- DRPT was simultaneously developing a commuter-assistance oriented trip planning tool, and there was a need to ensure the public could find one tool to serve all their trip planning needs
- Allows searches based on origin-destination; tool gives human service options as well as transit options, bike, carpool, etc.

Phase 1: Virginia Navigator (2020 – 2021)

- Set of resources aimed at providing the public with comprehensive information about transportation providers serving Virginia
- Central database of providers, visual presentation through websites and widget, development and distribution of General Transit Feed Specifications (GTFS) for public fixed-route transit
- *Partners:* VirginiaNavigator, Trillium Transit, Virginia Association of Mobility Managers, Statewide Human Services Transportation Consortium, and Virginia Transit Agencies
- Directory is still available



Phase 2: Virginia Trip Planner (2021 – Today)

- Upgrade of the Virginia Transportation Finder tool
 - Map-based search
 - Smartphone app integration
 - Alignment of transit resources (biking, ride-sharing, carpooling, microtransit)
- Human service transportation build included additional filters based on need and links to other resources, such as mobility management programs
- General Transit Feed static (GTFS-Static) and General Transit Feed Flex (GTFS-Flex) building
- *Partners:* VirginiaNavigator, Agile Mile, Trillium, and Kimley-Horn and Associates
- Ongoing contracts with both VirginiaNavigator and Agile Mile to maintain data integrity and build more feeds

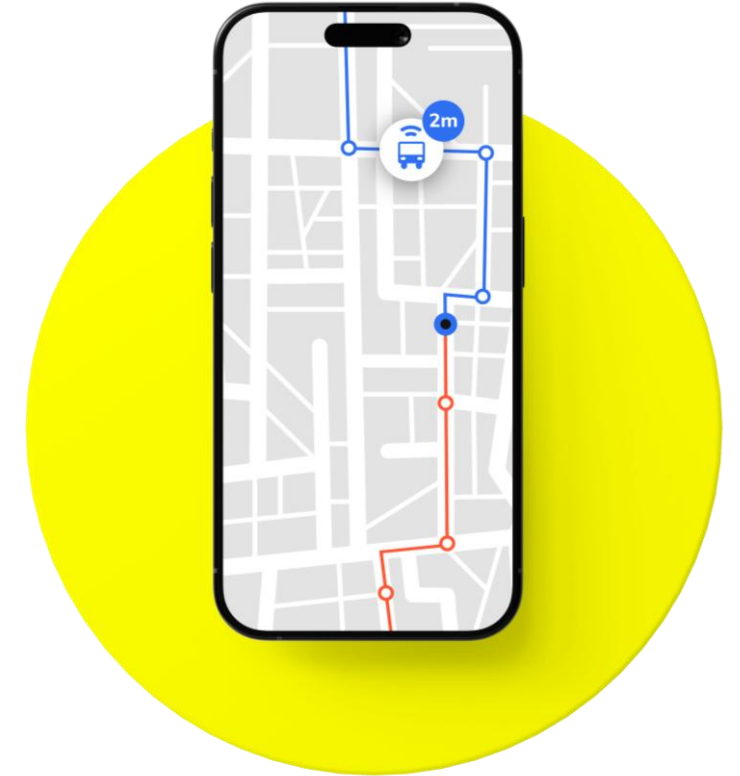
What is GTFS?

The **General Transit Feed Specification** (GTFS) is the de facto global standard format for sharing transit data between systems and route planning tools such as Google, Apple Maps, and the Transit app

- It defines a common standard for public transportation schedules and associated geographic, fare, calendar, and frequency information
- A single source of truth with a universally agreed-upon interpretation of that data
- GTFS datasets can be consumed by any number of digital tools




and more!



What is GTFS?

[Help](#)

Directions
Start address: 100 NW Couch St, Portland, OR 97209
End address: Hillsboro, OR


e.g., "pdx to 100 nw couch st, portland, oregon" or "pdx to portland, oregon at 7pm"

Transit Trip Planner

Directions: [Drive There](#) - **Take Public Transit**

Start address:	100 NW Couch St Portland, OR 97209
End address:	Hillsboro, OR
When: [edit]	Arrivals before 8:00pm: 7:05pm -> 7:57pm (51 mins) 6:49pm -> 7:44pm (54 mins) 6:34pm -> 7:30pm (55 mins) 6:21pm -> 7:17pm (55 mins)
Duration:	51 mins in transit 13 mins walking to/from your route
Cost:	\$1.80 (vs. \$8.41 driving!) details

Begin by walking

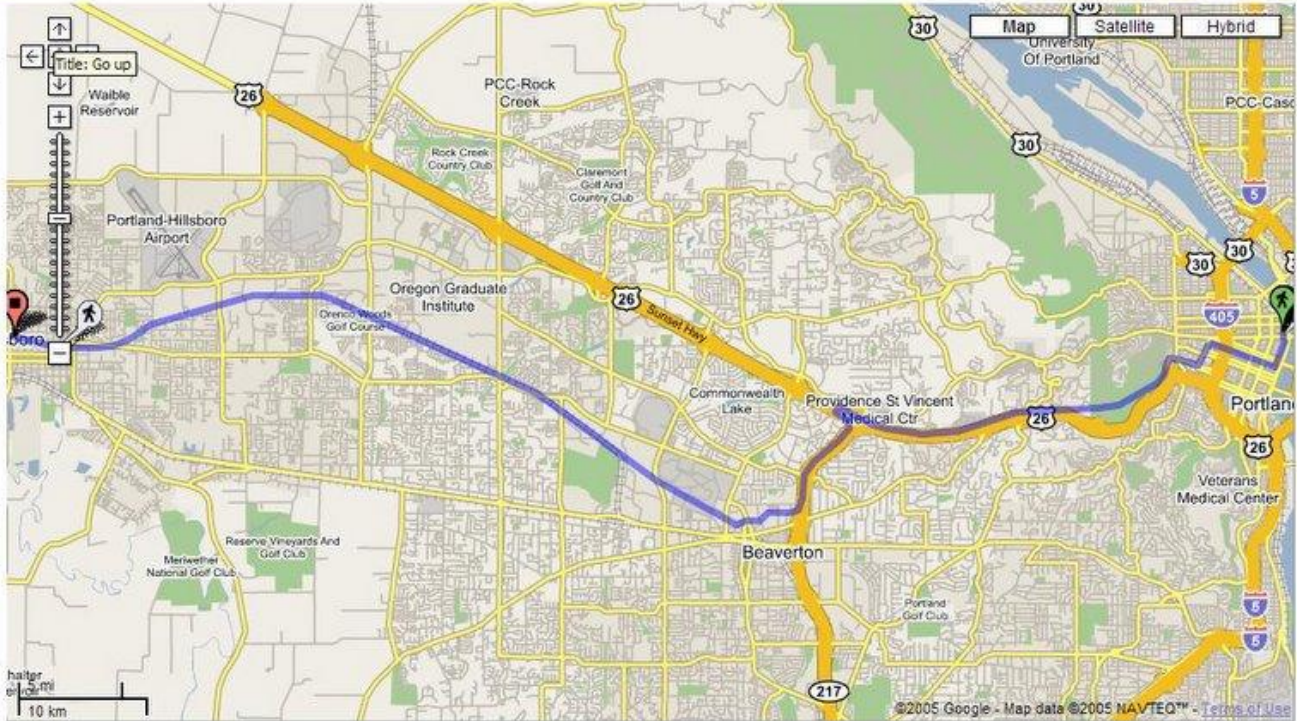
1. Start at 100 NW Couch St
2. Go to Skidmore Fountain MAX Station (takes about 1 min)

Take the MAX Blue Line (Direction: Hillsboro)

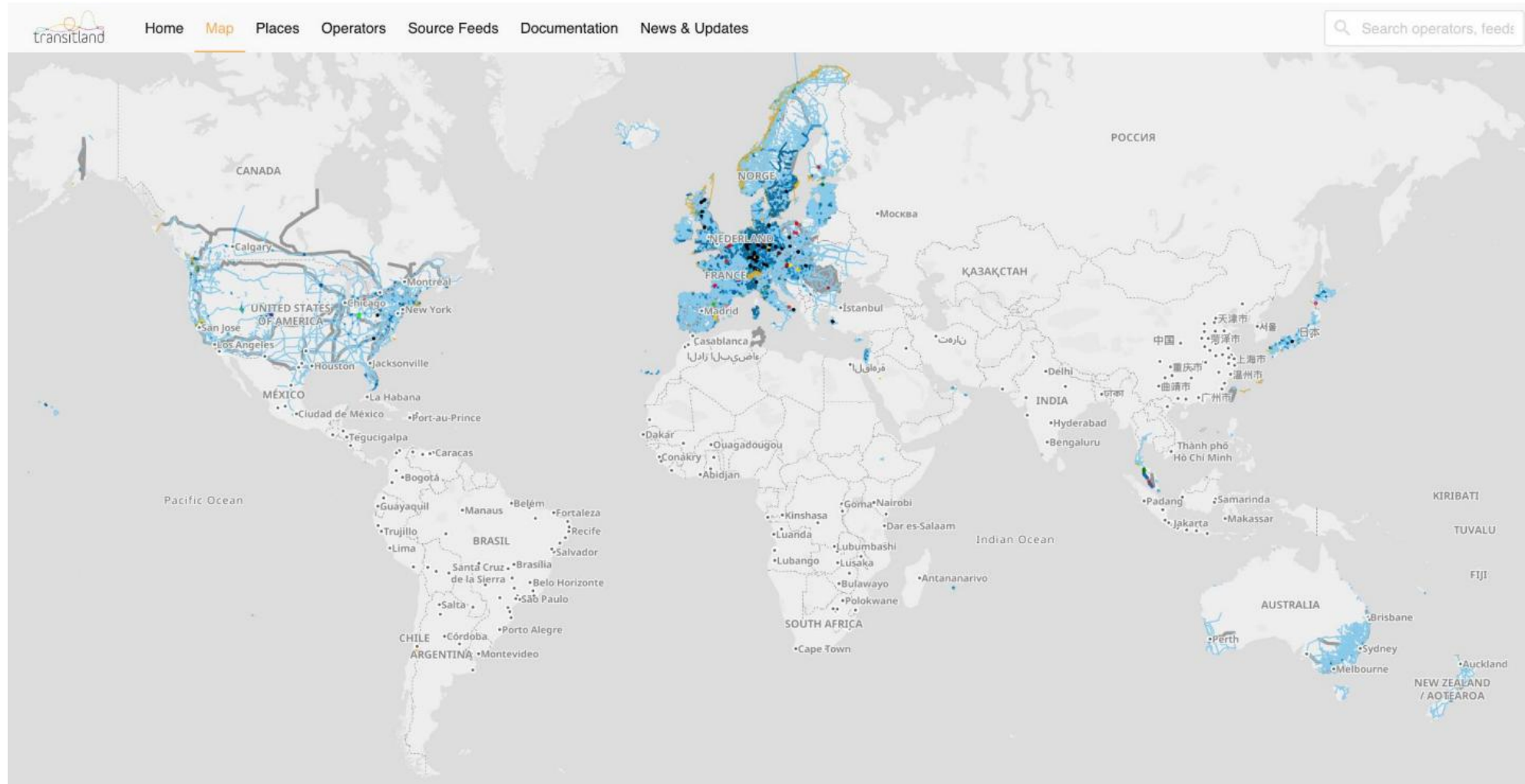
3. 7:05pm leave from Skidmore Fountain MAX Station
4. 7:57pm arrive at Tuality Hospital/SE 8th Ave MAX Station

End by walking

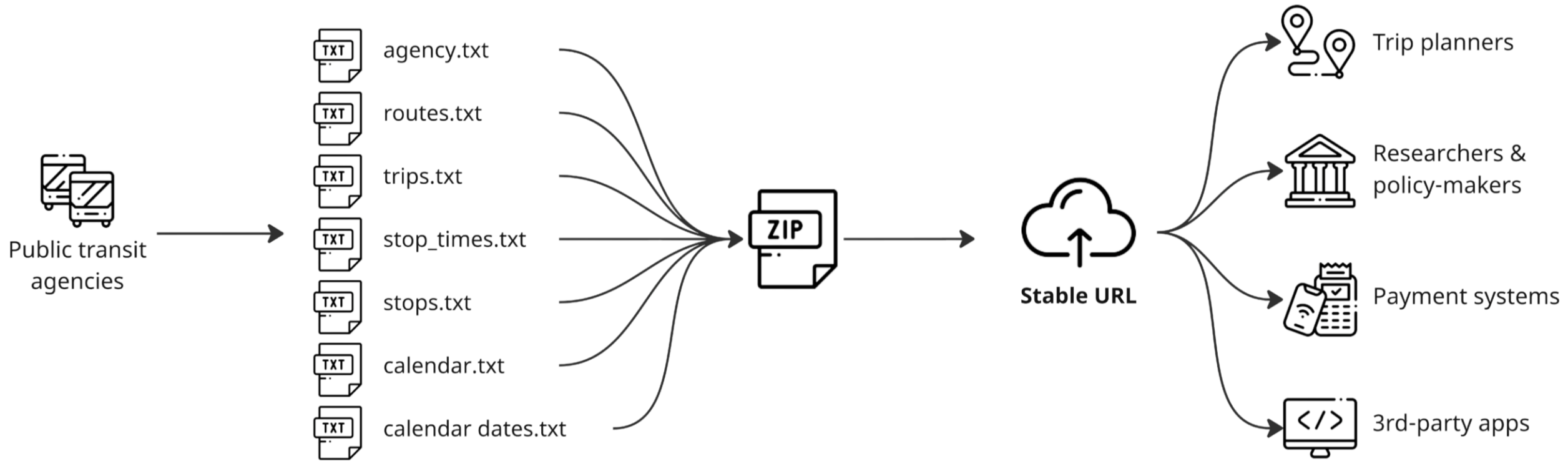
5. Go to Hillsboro, OR (takes about 12 mins)



GTFS Today: 2,500+ Agencies










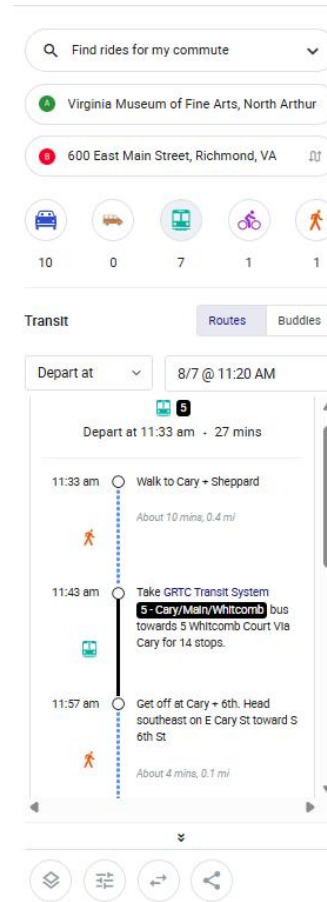
GTFS



GTFS Static

GTFS Static: contains a series of .txt files (in a ZIP file) with information about routes, stops, schedules, fares, and other schedule data for fixed-route service

-  agency.txt
-  routes.txt
-  trips.txt
-  stop_times.txt
-  stops.txt
-  calendar.txt
-  calendar dates.txt



Find rides for my commute

Virginia Museum of Fine Arts, North Arthur

600 East Main Street, Richmond, VA

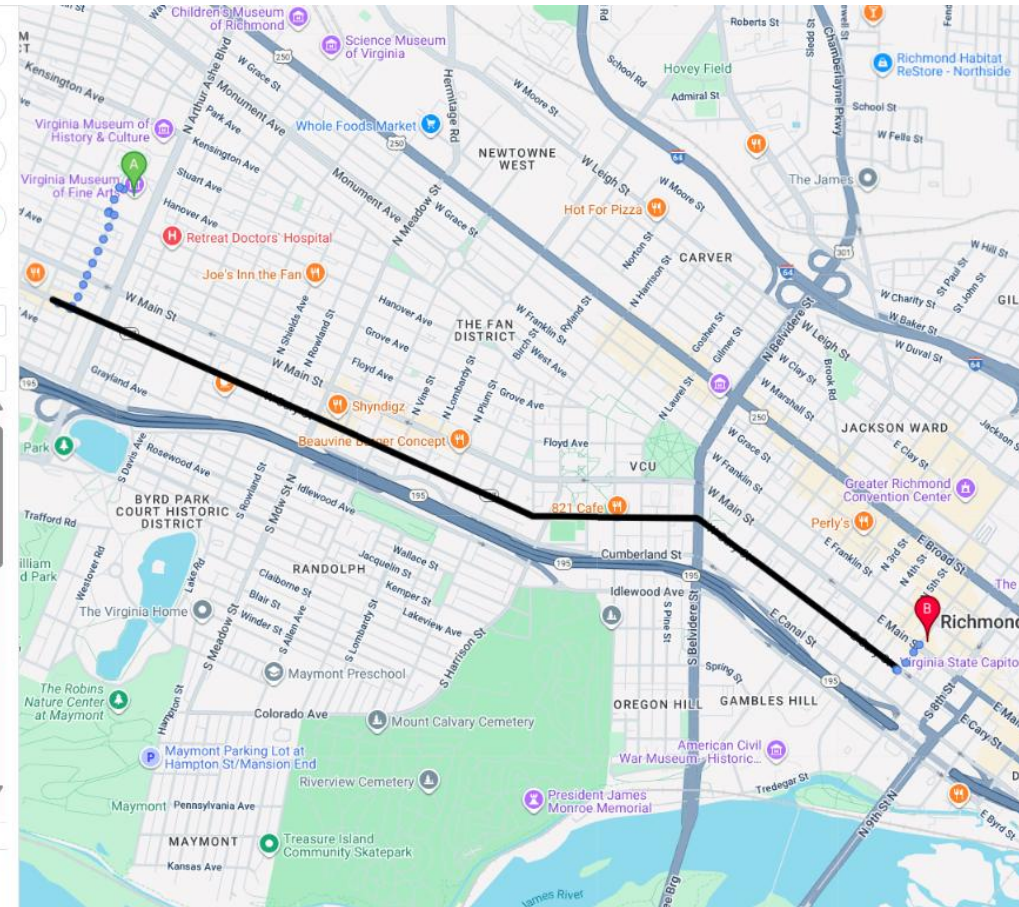
10 0 7 1 1

Transit Routes Buddies

Depart at 8/7 @ 11:20 AM

Depart at 11:33 am - 27 mins

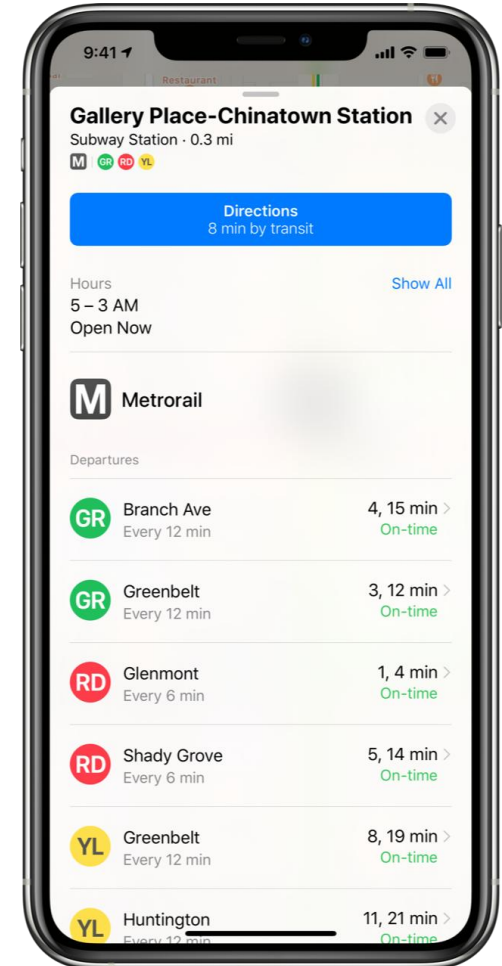
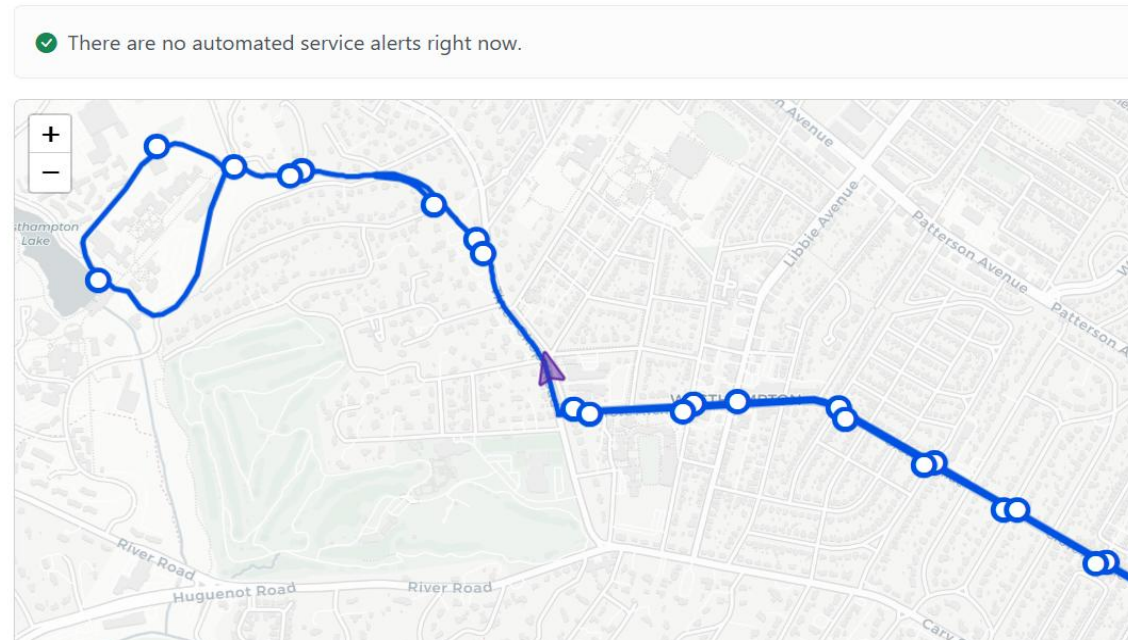
- 11:33 am Walk to Cary + Sheppard
About 10 mins, 0.4 mi
- 11:43 am Take GRTC Transit System
5 - Cary/Main/Whitcomb bus towards 5 Whitcomb Court Via Cary for 14 stops.
- 11:57 am Get off at Cary + 6th. Head southeast on E Cary St toward S 6th St
About 4 mins, 0.1 mi



GTFS-Realtime

GTFS-Realtime: integrates with Automatic Vehicle Locator (AVL) technologies to enable transit agencies provide riders with live information about disruptions to their service, location of their vehicles, and expected arrival times

- Fixed route
- Demand response



GTFS-Flex

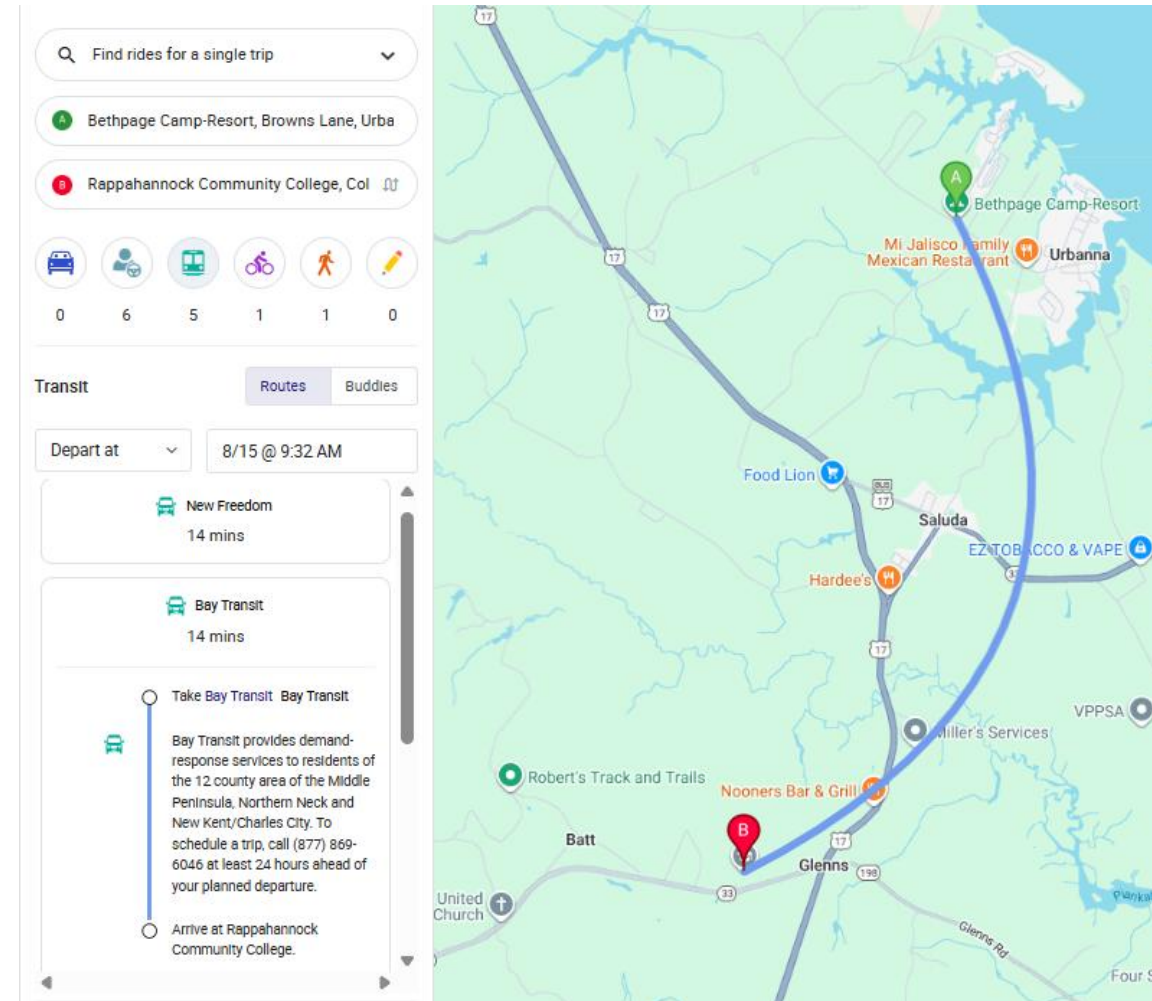
GTFS-Flex: enables flexible transit options to be incorporated into online trip planners. The specification can handle:

- Zone-Based service (dial-a-ride/paratransit)
- Hail-and-ride (flag stops)
- Deviated Fixed-Route - Point/Route Deviation

Extends the GTFS data format with additional .txt files and fields

GTFS-Flex feeds capture the following information:

- Service Areas
- Operating Days/Hours
- Eligibility Rules
- Booking Rules



Challenges and Opportunities

Challenges:

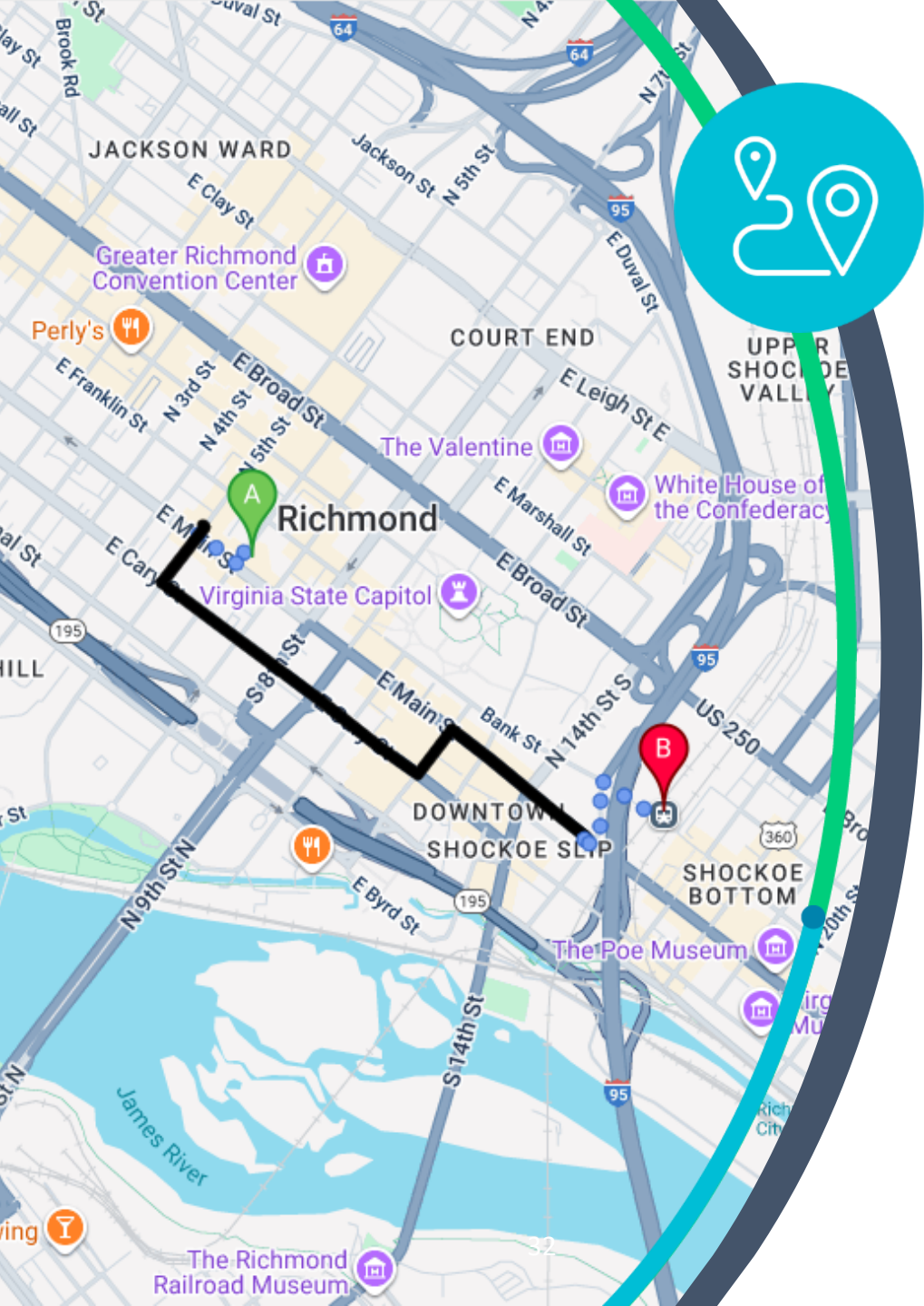
- GTFS and GTFS-Flex feed development
- Data accuracy and deciding what information to filter on for a wide variety of providers
- Ongoing challenge – ensuring that data and geo-fencing is accurate

Opportunities:

- Continuing to improve data accuracy
- Marketing the tool and capturing feedback for improvements
- Marketing the tool to mobility managers but also case managers and other professionals who assist older adults, people with disabilities, etc.
- Accurate feeds allow us to use tools for better planning
 - Remix

What's Next?

- Trip Planner enhancements
 - Search
 - Filters
- Accounts for key users (mobility managers, etc.)
- Custom reporting tools
- Ongoing feed maintenance and development as service changes/comes online



Thank you!

Contact Information

Wood Hudson – Transit Planning Manager

wood.hudson@drpt.virginia.gov

Grace Stankus – Statewide Transit Planner

grace.stankus@drpt.virginia.gov

Resources

- **Virginia Navigator:** <https://virginiannavigator.org/>
- **Virginia Trip Planner:** <https://connectingva.drpt.virginia.gov/tripplanner/>
- **GTFS Clearinghouse:** <https://drpt.virginia.gov/data/gtfs-feed-clearinghouse/>

Network Analysis Tool

An ODOT-WSDOT collaboration to enable state and regional planners to visualize and analyze public transportation

Thomas Craig, transportation planner, Public Transportation Division
Washington State Transportation Commission, April 13, 2026

Problem:

Viewing and analyzing public transportation networks

- GTFS and GTFS-flex are widely available in Oregon and Washington
- Trip planners show off individual trips effectively
- Sophisticated tools exist for in-depth analysis
- Missing: toolset for easy visualization and analysis of multiple providers by non-technical planners

TNExT: ODOT's first effort

- Collaboration with Oregon State University in ~2015, used by ODOT staff to develop statewide reports including Key Transit Hubs
- Software required substantial maintenance and difficult to manage for unfamiliar developers

AIM Grant and WSDOT collaboration

1. ODOT won FTA AIM Grant in 2020
2. WSDOT had technical staff available to support software product management
3. Co-design provided opportunity to develop more resilient tool for multiple organizations/use cases
4. Development started in late 2024, coordination with Advisory Group from regional agencies

Network Analysis Tools outline

- Portal to filter, view, analyze, download fixed-route and demand responsive public transportation
- Developed on top of Transitland platform
 - Maintains simplicity of code
 - Limits long-term maintenance costs
 - Provides open source portability
- Primary user: state or regional planner/executive

Thank you!

**Feel free to email me to request access
to test the Network Analysis Tool.**

Thomas Craig

Transportation Planner
Public Transportation Division

Thomas.Craig@wsdot.wa.gov

April 13, 2026

Questions?





Transportation Services

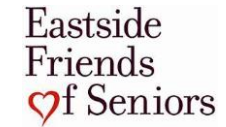
Help us Keep the Data Fresh!





FIND A RIDE

Find a Ride Transportation Services – Fall 2025



Hyde Shuttle



Questions?



Project Contacts

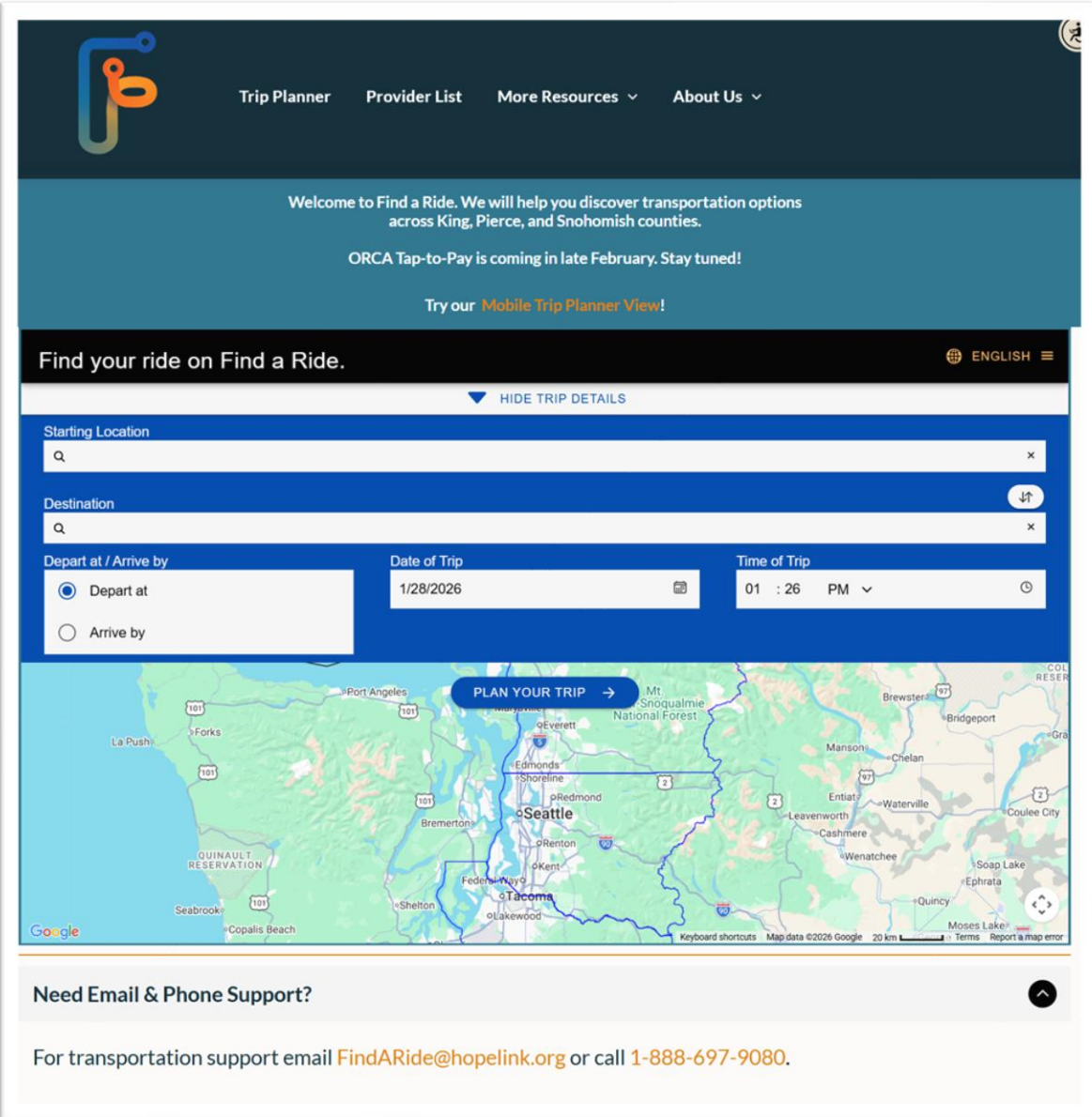
Staci Sahoo

Director, Mobility

Management

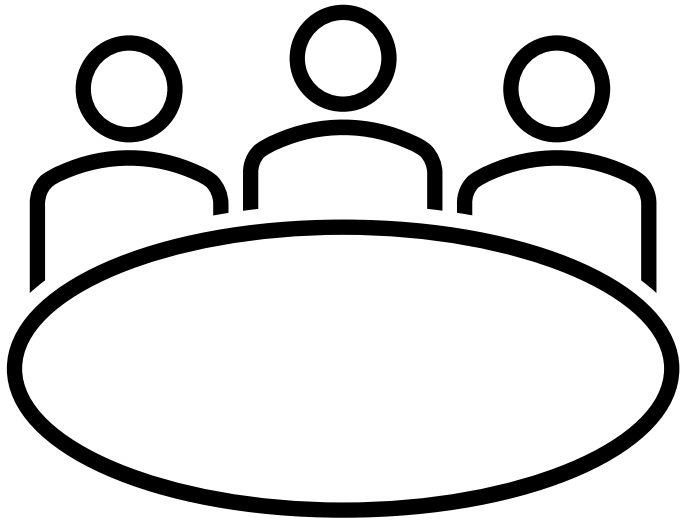
ssahoo@hopelink.org

(425) 943-6769



The screenshot displays the 'Find a Ride' website interface. At the top, there is a navigation bar with a logo on the left and links for 'Trip Planner', 'Provider List', 'More Resources', and 'About Us'. Below the navigation bar, a teal banner contains the text: 'Welcome to Find a Ride. We will help you discover transportation options across King, Pierce, and Snohomish counties.' and 'ORCA Tap-to-Pay is coming in late February. Stay tuned!' with a link to 'Try our Mobile Trip Planner View!'. The main content area is titled 'Find your ride on Find a Ride.' and includes a 'HIDE TRIP DETAILS' button. Below this, there are input fields for 'Starting Location' and 'Destination', each with a search icon and a clear button. There are also fields for 'Depart at / Arrive by' (with radio buttons for 'Depart at' and 'Arrive by'), 'Date of Trip' (set to 1/28/2026), and 'Time of Trip' (set to 01 : 26 PM). A map of the Seattle area is shown below the input fields, with a 'PLAN YOUR TRIP' button overlaid. At the bottom, there is a section for 'Need Email & Phone Support?' with a link to 'FindARide@hopelink.org' and a phone number '1-888-697-9080'.

Networking Time!



- You may remain in the meeting for an informal small group discussion.
- A chance for us to catch up.

Questions?

