

King County

MOBILITY COALITION

**Welcome
Everyone**



The King County Mobility Coalition Welcomes Everyone

- **KCMC welcomes and values all communities. We respect and honor the identity and experience of all members.**
- **We encourage everyone to participate, regardless of ability. We are committed to listening, learning, and improving in this process.**
- **We acknowledge that our work takes place on the land of the Duwamish, Muckleshoot, Snoqualmie and other Coast Salish peoples. We honor with gratitude the land itself and the past, present, and future of these tribes.**

King County Mobility Coalition brings together individuals and organizations to improve mobility for all.

We do this by:

- **Sharing Information**
- **Assessing needs**
- **Developing strategies, tools, and projects to improve mobility**
- **Providing recommendations for improvement**
- **Educating decision-makers, community groups, and the general public**
- **www.kcmobility.org**

Agenda

Time	Topic
9:30-9:50am	Business: welcome new members, approve May Minutes and announcements.
9:50-10:20	Find a Ride Phase Two – Staci Sahoo, Dean Sydnor, Grace Georgitsis
10:20-10:30	break
10:30-10:55	Cecila Black – ADA/WCAG digital accessibility requirements
10:55-11:10	Anat Caspi - Statewide Sidewalks Inventory and Accessibility Mapping proviso
11:10-11:25	Partner and Agency Updates

*Approve May Meeting Minutes by motion

*Welcome New Members

Category	Pending Member/Alternate
Hospital Representative (alternate)	Camille Biggins – Quality and Accreditation Program Manager, Virginia Mason Franciscan
Mental Health Advocate	Marco Henry – Strategic Account Manager, Connections Kirkland
North City Representative	Alan Budde – Senior Transportation Planner, Public Works, City of Shoreline
South City Representative	Alison Turner – Sustainable Transportation Program Manager, City of Tukwila
Eastside City Representative	Laura Milstead – Public Information Officer, City of Bellevue



Project Celebration! Access to Health and Wellbeing Storymap is live!

Visit www.kcmobility.org/storymap



Find a Ride Phase 2

Dean Sydnor, Program Manager

Grace Georgitsis, Program Supervisor

Find a Ride

Phase 2



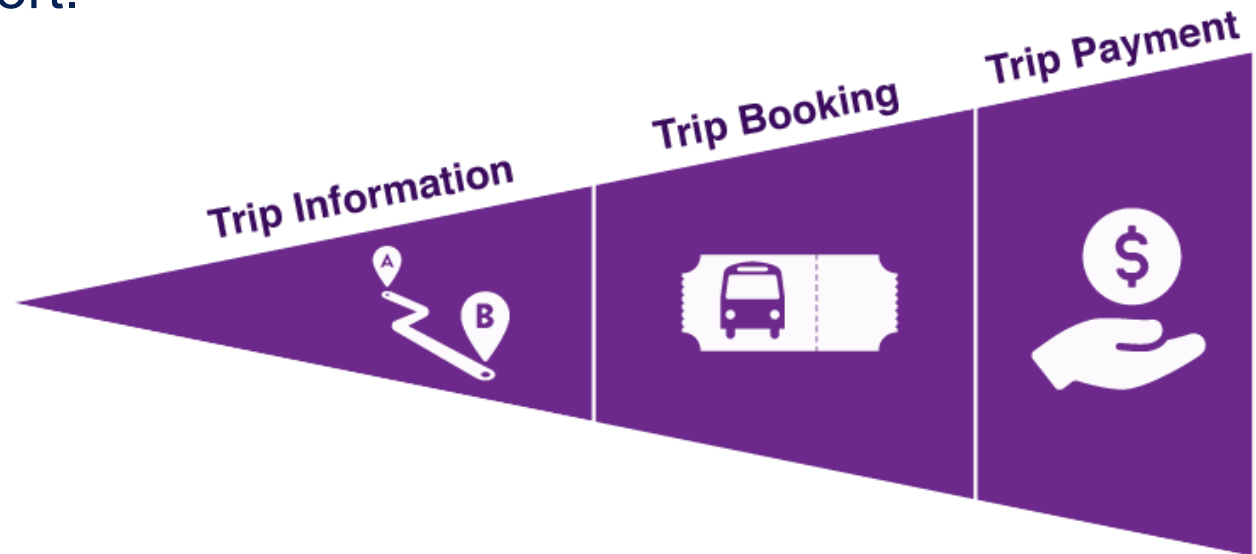
August 10th, 2026



What is Find a Ride?

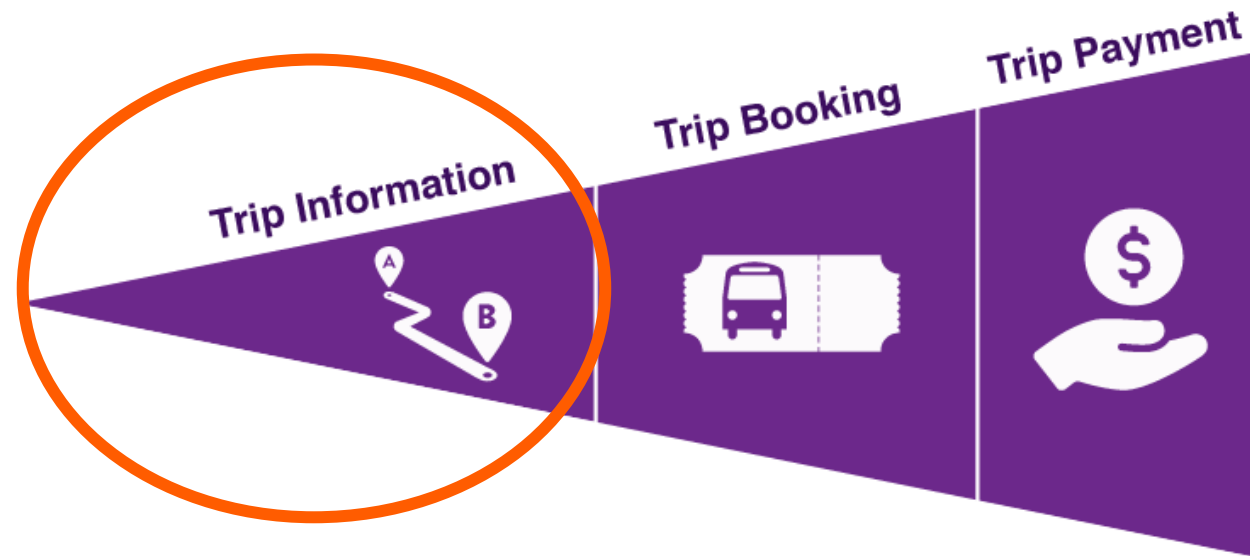
OVERVIEW

Find a Ride is a One Call/One Click program for King, Pierce, and Snohomish Counties. We are currently working on building out this system. As of now, Find a Ride provides trip information through FindaRide.org and Tri-county phone support.



Graphic from the Coordinating Council on Access and Mobility (CCAM) depicting a One Call/One Click (OCOC) system

What can Find a Ride do now?



One Call – Tri-County Phone Support

King County – Hopelink's Transportation Resources Line

Pierce County – Access Pierce

Snohomish County – Volunteers of America Western Washington

One Click – Find a Ride.org

Provider List – List of all of the transportation providers in King, Pierce, and Snohomish Counties

Trip Planner – Users can plan a trip that meet their needs using transit, specialized transportation services, or both!

Find a Ride Phase 2

WHAT

A Centralized Application Platform for Transportation Services

On this platform, users will be able to submit one application and get connected with several (or all!) of the transportation options available to them.

WHY

Easier access for residents

Simplifies how residents of King, Pierce, and Snohomish counties reach the transportation resources they need.

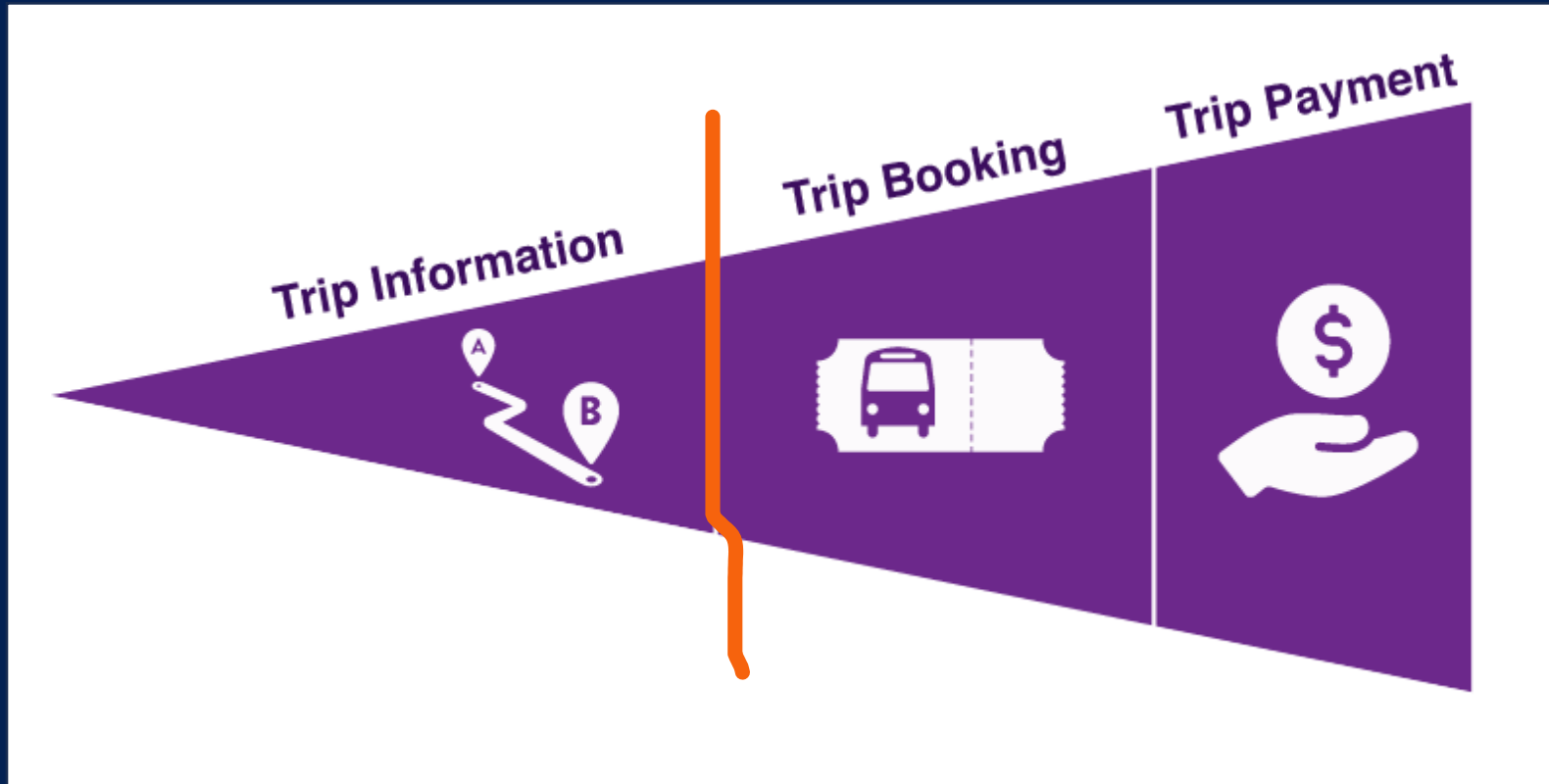
Streamlined for providers

Reduce the administrative burden on staff of collecting rider information during intake and enrollment

A step toward One Call/One Click

Necessary groundwork for a complete One Call/One Click system across the tri-county region.

A Necessary Step Towards a true One Call/One Click



Find a Ride currently supports clients with trip information, to successfully integrate trip booking and payment we first need to address eligibility.

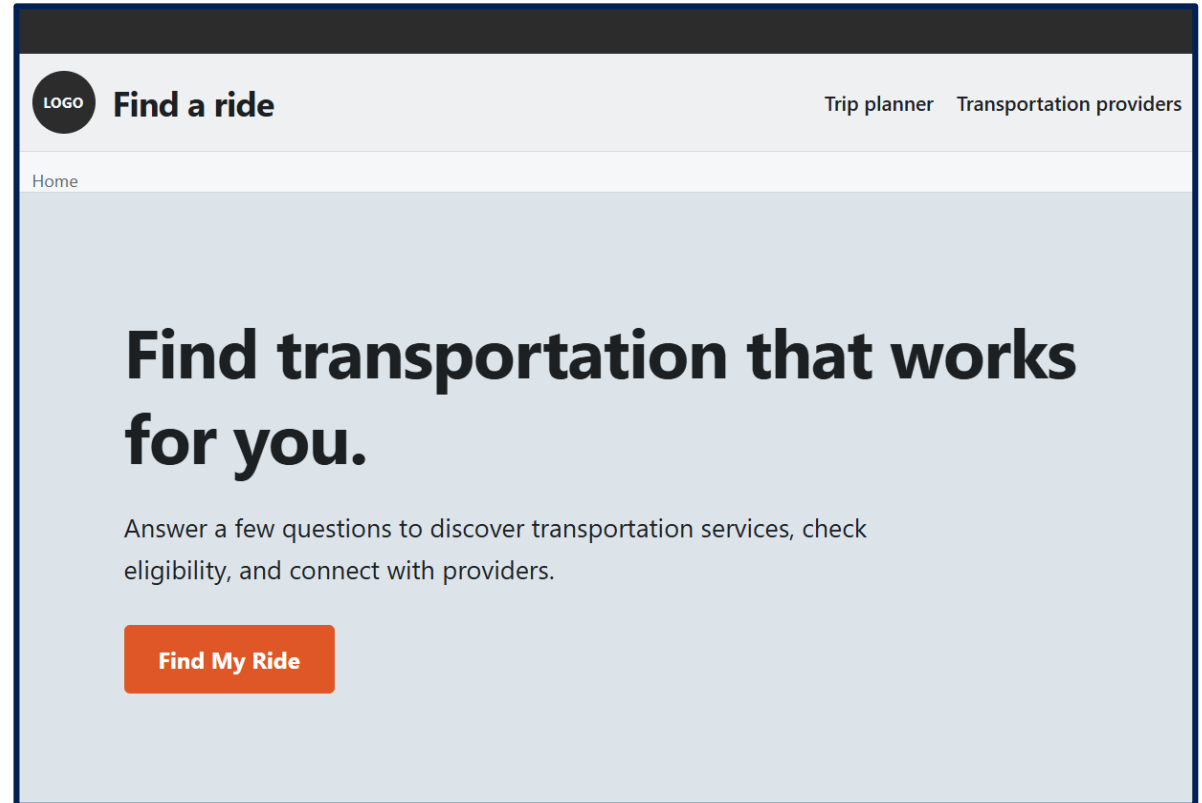
Developing the Phase 2 Pilot

May '26 – Oct '27



Phase 2 Prototype and Feedback

- **Initial reactions to the prototype:**
 - What do you like or dislike?
 - What does or does not make sense?
 - What parts of the process flow are intuitive or unintuitive?
 - How can we make the experience easier/better for users?



Please note that this is a lo-fi wireframe prototype and does not represent how the final Phase 2 platform will look. The feedback provided today and results from user testing will inform the final product.

Phase 2 Next Steps: User Testing

3 Rounds of Intercept Studies

The Find a Ride team will conduct three rounds of user testing in the community to gather feedback and inform iterative prototyping.

What We Want to Learn

What parts of the prototype are intuitive or unintuitive?

Does the structure and flow align with users' expectations?

What design elements do people like or not like?

Does the language on the prototype make sense to users?

Phase 2 Next Steps – Recruiting Technical Advisors

The Find a Ride team would like to recruit technical advisors with experience/expertise in:

- Eligibility & application processes
- Enterprise systems
- Data governance, privacy, and sharing

If you work with the above systems, even if it is not in the transportation field, we would love to hear from you!

Technical Advisors meet on the 2nd Thursday of every month from 2:30pm-3:30pm

Phase 2 Next Steps – Coordinated by Design Summit

Coordinated by Design: *A Regional Summit on Data Security, Privacy, and Interoperability*

Friday, October 9th, 2026, from 9:00am to 3:30pm.

This summit will bring together the people who build, manage, and make decisions about the systems transportation providers rely on. Together, we'll explore how systems across the region can more securely store and share data, and how they can better talk to each other, to drive the best outcomes for users and clients.

We want you at the table if you:

- Work closely with enterprise or open-source systems
 - Work in data privacy or data governance
- Are a decision maker at an organization that does any of the above

Thank you!



**Questions? Reach out to
Grace Georgitsis at
ggeorgitsis@hopelink.org or
425-625-6836**





Welcome – Cecilia Black – ADA and Disability Equity Specialist

ADA Title II & Digital Accessibility

Cecelia Black
ADA & Disability Equity Specialist
King County
ceblack@kingcounty.gov



King County

The Americans with Disabilities Act

- The ADA prohibits discrimination against individuals with disabilities and ensures equal opportunity to public services, programs, and activities
- Title II applies to state and local governments
- Title III applies to private businesses and nonprofits

The ADA and Digital Accessibility

- The ADA includes digital accessibility related to public accommodation, programming, and communication
- Title II: [New rule](#) published by the DOJ on April 24, 2024
 - Sets deadline for State and local governments to comply with [Web Content Accessibility Standards \(WCAG\) 2.1 Level AA](#).
 - April 26, 2027: Public entities with a population of 50,000 or more
 - April 26, 2028: Public entities with a population less than 50,000

What is WCAG?

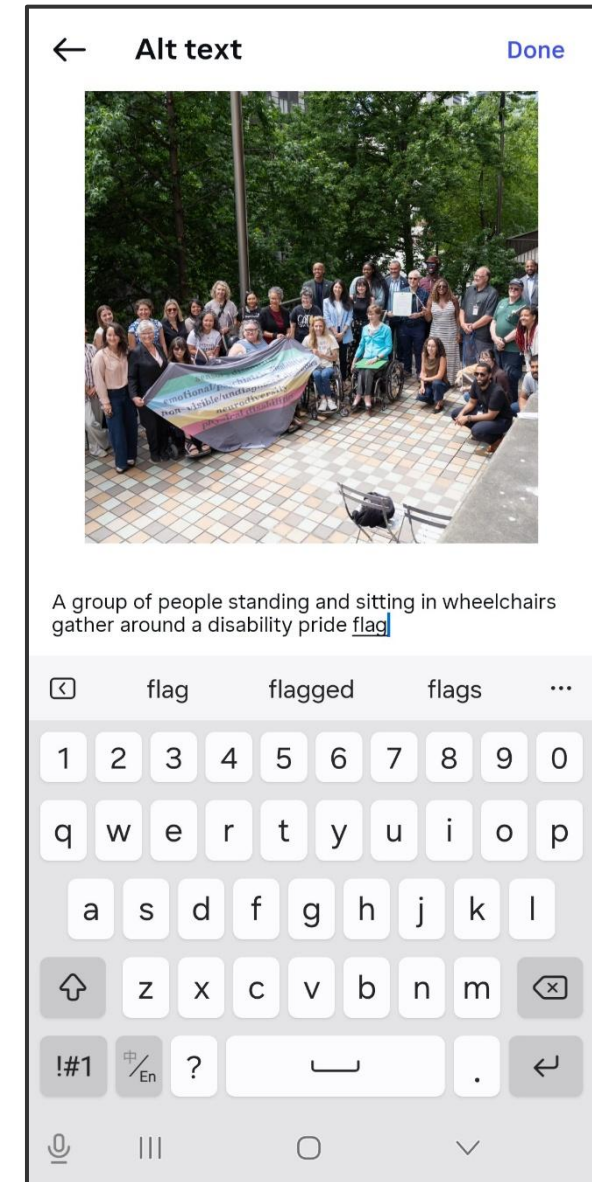
- The Web Content Accessibility Guidelines (WCAG) are a set of international standards to make web content more accessible to individuals with disabilities.
- Created by the World Wide Web Consortium (W3C).
- Breaking down the acronym
 - WCAG = Web Content Accessibility Guidelines
 - 2.1 = the version number of the standards
 - AAA = the highest conformance level that we strive for
 - AA = the intermediate conformance level that is most often targeted
 - A = the lowest conformance level

WCAG 2.1 Requirements

- WCAG 2.1 has 78 success criteria organized into 4 core principles known as POUR
- P = Perceivable
- O = Operable
- Understandable
- R = Robust

Perceivable

- Must be able to perceive the information being presented, it can't be invisible to all their senses.
- Examples
 - All videos must have captions and audio descriptions
 - All images must have alternative text
 - All graphics/backgrounds/font must meet the required color context ratio
 - Text should be resizable up to 200% without loss of content or functionality, ensuring readability for users with low vision

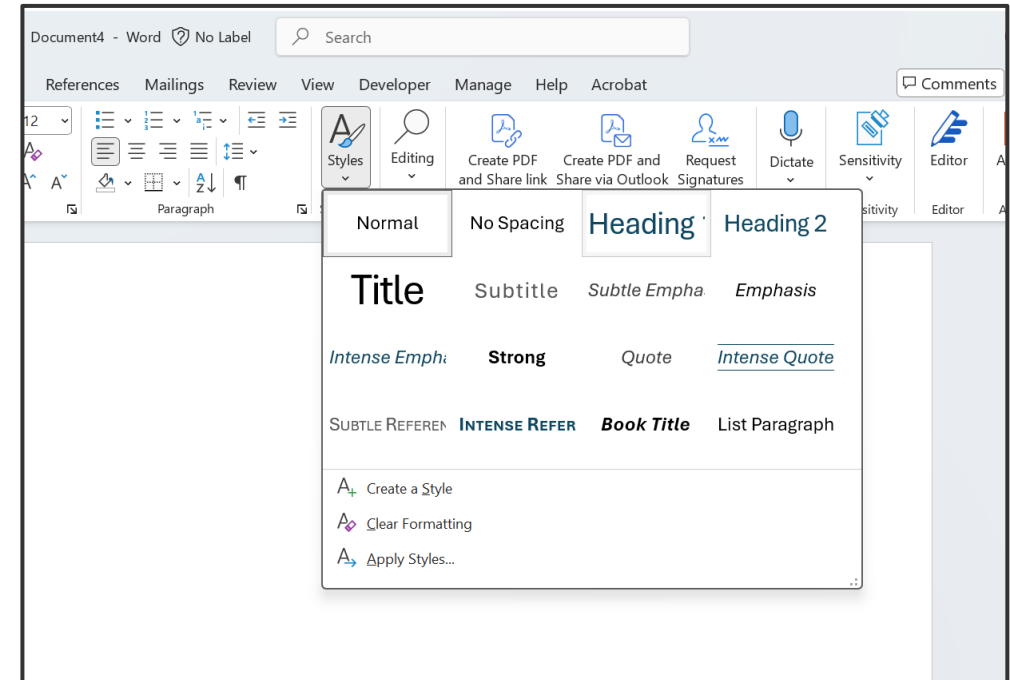


Operable

Controls and information must be easy to navigate, regardless of how someone interacts with it

Examples

- Usable with keyboard only, voice input, and other assistive technology
- If a session times out, users must be warned and given the option to extend it
- Moving, blinking, scrolling features must be controllable (pause, stop, hide)
- Sections have clear headings allowing screen reader users to scroll through content



Understandable

Must be able to understand the information as well as how to operate the interface

Examples

- Text is in plain language and avoids jargon
- Programs/assistive technology can determine language of the page
- Consistent navigation tools across site. For example, a site's main menu should appear in the same order on every page
- Labels and instructions provided
- Forms must include labels or instructions

Robust

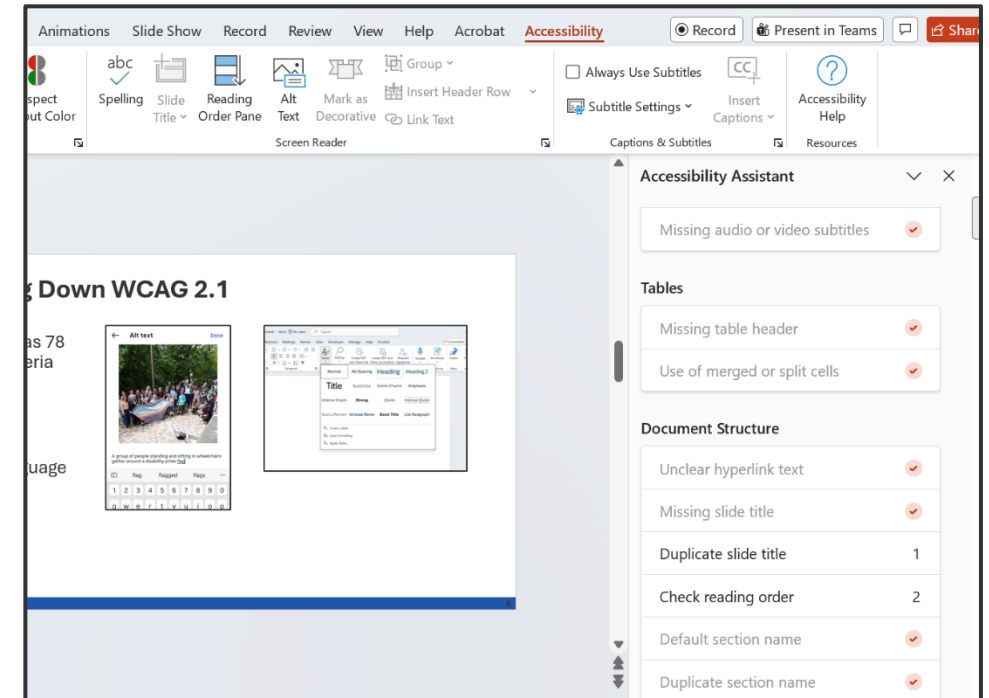
Must be able to access content as technologies advances and changes

Examples

- Content is appropriately marked up so that html can be parsed by assistive technology
- All elements have name, role, and value. For example, a checkbox is labeled "Subscribe" and screen readers know it's a checkbox.

Resources

- Platform Accessibility Checkers (Word, Acrobat Pro & PowerPoint all have them!)
- [ADA fact sheet](#)
- [Web AIM color contrast checker](#)
- [Plain language guide](#)
- [W3: Making audio and video media accessible](#)
- [Minnesota Training Videos & Quick Cards](#)
- [Section 508: Testing & Remediating PDFs](#)





Welcome - Anat Caspi – Director, Taskar Center for Accessible Technology

Partner Agency Briefings



Puget Sound Regional Council



CITY OF TUKWILA



JEWISH FAMILY SERVICE



The Taskar Center for Accessible Technology



CATHOLIC COMMUNITY SERVICES
OF WESTERN WASHINGTON



Next KCMC Quarterly Meeting:

Tuesday, November 17th

In-person

Bellevue City Hall

Lyn McCarthy - KCMC Program Supervisor

Emccarthy@hopelink.org

425-466-3442