
Date: 9/10/2026

<https://us02web.zoom.us/j/86225257490?pwd=ogNBQoPqxmFIP96Cga8hllI8RBLwae.1>

Participants: [Alison Turner (City of Tukwila, Sustainable Transportation Program Manager), Nadine Zygaj (Carina Outreach Coordinator), David Longmire (museum of Flight), Heather McMahon (travel training), Alan Bruckner (SVT), Dwight Sanders (Contracted Provider for travel training for King County), Hannah Green (Volunteer Services),

Staff Support: [Randall Hoxie (facilitator), Nicole Ross (notetaker), Heather Clark, Aniya Beck, Ari McKenna, Chitra Subramanian, Mackenzie Kneeland, Stephanie Fahey-Miller, Neene Stanton, Maria Calderon, Grace Georgitsis]

Welcome, Introductions, and Announcements

- Randall Hoxie

SKC Trips, sustainable transportation rewards program

Alison Turner, Sustainable Transportation Program Manager

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- For people who aren't using transit or could use it more
- Trying to reach people in person, branded under SKC Trips
- Participants enroll by taking a survey, they then receive a free Orca Card w/ one month of free transit
- Prioritizing in-person outreach, better outcomes with face to face interaction
- Partnerships that help reach people through trusted channels
- No barriers to participation, can be contacted by phone if preferred (not just email)
- We partner w/ Hopelink for follow up phone research, can be done w/ an interpreter on the line
- Youth can get a free youth transit pass
- Follow up survey asks if there is interest in learning more about reduced fare orca cards
- Hopelink's CTN (Community Transportation Navigators) provide peer to peer information, CTNs are trusted members of the community

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- Port Jobs is another partnership, helps employees identify options for getting to work at the airport
- Majority of participants work or go to school
- SEA transportation fair is where most people sign up, signups through Hopelink are at 27%
- How satisfied are you on your commute? Transit riders tend to be more satisfied.
- Over 1000 orca cards distributed, 63% tapped and used on transit
- 81% say they use transit more often because they had a free SKC Trips ORCA card
- Lorrie: Q- Is there a difference for riders of fixed route and paratransit? (in terms of payment) A: We don't have specific programming in terms of using SKC Trips incentive in terms of Access, maybe it's something we should investigate more (payment)
- Maria: Q- A: How is the program funded? A: Commute Trip reduction (law passed in 1991, some funding comes from that, program is fully grant funded, also have a state regional mobility grant, also receive some funding from KC Metro to do outreach in SKC, federal transit administration funding, or federal highway funding, congestion mitigation and air quality improvement grant funding that gets distributed through PSRC)

Carina Online platform where caregivers can find jobs, and people can find care providers for homecare for clients

Nadine Zygaj, Carina Outreach Coordinator

- Carina is a nonprofit
- All users, clients and caregivers, are verified
- Options for medicaid recipients (MAC, TSOA), outside of Medicaid, WA Cares Fund
- Currently only available in King County for clients who don't qualify for medicaid
- Can communicate via Carina's platform until they feel comfortable moving off platform
- Hobbies and interest box allows client/caregiver to learn more about each other
- Carina is not employer of providers
- 3 kinds of providers in WA, HCA Certified (75 hours of training, taken exam, certified), Family IP (can't be spouse, 30 hours of training, can't care for other clients, can retrain to care for other clients)
- Respite IP (300 hours per calendar year, fills in to relieve regular caregiver)
- Shared 8 Steps to becoming an IP (Individual Provider)
- Tool Kit for providers available on Carina, lots of great resources
- Can use language toggle to translate website into preferred language

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- Aniya: Are there options for Medicare recipients? Not really, but this one potential resource that might have some helpful information: Nolia online <https://www.noliahealth.com/> resource, there is a medicare benefit \$2500 per year, GUIDE, something to check out for those who don't qualify for medicaid
- Q: Randall: If a person does not have access to the internet, can they get help navigating the website? CDWA has created the role of a Care Advocate, anyone that might not have access to the internet can call CDWA and get matched with a provider in their area
- Maria: The website won't allow you to find out about becoming an IP. Nadine: If you go to CDWA there should be a banner at the top of their page about employment and becoming an IP.

Roundtable Updates

- Grace Georgitsis (Find A Ride, Hopelink): 10/9 9AM-3:30PM, Hopelink's FAR Team will be hosting a summit, bringing together stakeholders to discuss data security and privacy and how that will be handled in phase 2. Please register if you'd like to participate. Breakfast and lunch will be provided.
- Veronica Bean (City of Auburn): With the fall service change, there are two new Metro Flex service areas in South King County! Auburn and Federal Way! <https://kingcounty.gov/en/dept/metro/travel-options/metro-flex>

Next Steps

Next Meeting: 11/12, 10:30AM-12N, Location: TBD

[South King County Mobility Coalition]

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For more information on [NAME OF COALITION] contact [NAME], visit our website [LINK TO COALITION WEBSITE]

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