



## Job Description Wine Educator

Atwater Vineyards is looking for full- and part-time employees to join our team. We encourage individuals who are passionate about wine and enjoy working with people in a hospitality environment to apply.

This position requires applicants to have some knowledge of wine as well as an eagerness to learn. Applicants should provide excellent customer service as they engage with guests in a lively atmosphere. Flexible schedule with weekends and holidays required. Must be of legal drinking age and have sufficient and reliable transportation.

Base rate is \$15.00 plus gratuity and performance-based incentives. Employees also receive generous discounts and have the option to enroll in a matching IRA plan.

### Responsibilities and Requirements

- Be able to naturally converse with guests while exhibiting exemplary customer service and communication skills
- Inform guests about the Atwater portfolio of wines
- Bus tables and clean glasses, plates, and bar utensils
- Accurately operate a cash register/point of sale system, make change correctly, process payments, and open/close drawer each shift
- Keep tasting room clean, stocked, and well-organized
- Observe company, local, state, and federal regulations regarding workplace safety, liquor, and other relevant laws
- Enthusiastically promote Atwater's wine club memberships and events and sell Atwater wine and merchandise
- Attend mandatory monthly staff meetings
- Staff special events as needed
- Ability to multitask and seamlessly switch tasks in a fast-paced environment
- Ability to work in a collaborative team environment
- Ability to lift 40+ pounds and work in a standing position for extended periods of time
- Ability to frequently ascend/descend outdoor staircases
- Additional duties as assigned by management
- Atwater Vineyards might photograph or video you performing work duties for promotional purposes. These images or videos might appear on social media, on our website, or in other online or print promotional material and will not be remunerated. As a tourist destination and hospitality business, you might also be photographed or videoed by visitors or customers. By accepting a position at Atwater Vineyards, you are granting consent for your likeness to be used and/or edited and waiving the right to inspect or approve any posts or content that include your likeness, provided they are not used in a manner that will disrespect or defame you. Any exceptions to this policy must be approved in advance by the Managing Partner.

### **Certifications Required**

- ATAP Training: Upon hiring, team members are required to take an online TIPS (alcohol serving) course and exam. Continued employment is contingent upon passing the exam.
- ServSafe: ServSafe certification is a plus, but not required. Managers may be required to achieve certification upon hiring.

If this opportunity to work in the Finger Lakes region of New York interests you, please send a copy of your resumé detailing your experience and a brief description of why you would like to work at Atwater Vineyards. Atwater Vineyards is located in Burdett, NY a short drive from Watkins Glen, Ithaca, Elmira, Geneva and the surrounding Finger Lakes. Atwater Vineyards is an equal opportunity employer. We believe that diversity, inclusion, and equal rights are important tenets when building our community.