

Holland  America
SKAGWAY INN





PHONE DIRECTORY

HOTEL NUMBERS

Hotel Phone 907-983-6000

QUICK CONTACT

Emergency Dial 911

Guest Services, Wake-Up Call, Lost & Found Dial 1

ROOM TO ROOM

Dial "7" + Room Number

LOCAL CALLS

Dial 10-digit Number

Local numbers have a 907-983 prefix and are complimentary

NUMBERS AROUND TOWN

AK Marine Hwy 800-642-0066

Alaska Airlines 800-426-0333

Alaska Sea Planes 907-983-2479

Avis Car Rentals 907-983-2247

Dahl Memorial Clinic 907-983-2255

Skagway Ferry 907-983-2941

SMART Shuttle 907-983-2743

US Customs 907-983-2325

White Pass 907-983-2734



Scan for more information

SERVICES

GUEST SERVICE DESK

For service or other amenities, dial 1.

STAYING CONNECTED

Complimentary Wi-Fi is available in lobby and Chilkoote Café.

LAUNDRY FACILITIES

Coin-operated laundry machines can be found in the 200 wing. Detergent is available for purchase at the Guest Service Desk.

ICE MACHINES

Located on each floor of the 100 wing and the ground floor of the 200 wing.

VENDING MACHINES / ATM

Vending machines and an ATM are located next to room 101.

GAMES

A variety of classic card and board games are available at the Guest Service Desk.

SMOKING POLICY

For the comfort of all our guests, this is a non-smoking facility, including vaping, e-cigarettes, and marijuana. Designated smoking areas are provided throughout the property; please use the urns provided. Please note that a \$250 cleaning fee will be applied for smoking in guest rooms.

LUGGAGE STORAGE

For your convenience, see the Guest Service Desk to secure any luggage needing storage.

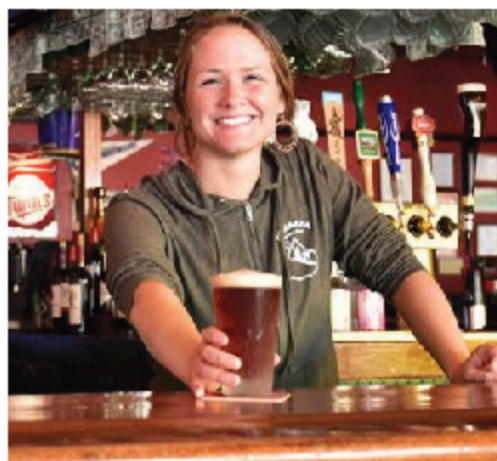
SHUTTLE SERVICES

Complimentary shuttles are available to the airport and ferry terminal.

CHECK-OUT

We hope you've enjoyed your stay! Check-out time is 10 a.m.

DINING



BONANZA BAR & GRILL

907-983-6214

Dining available from 11 a.m. until 10 p.m.

Delight your palate with northern-inspired offerings, including Alaska fish and chips and hearty burgers, paired with a selection of craft beers and Alaska-distilled spirits.

CHILKOOT DINING ROOM

Breakfast served from 6:00 a.m. to 9:00 a.m.

Dinner served from 5:00 p.m. to 9:00 p.m.

Start off your day with a large selection of traditional breakfast items. Dinner service features fresh seafood entrées of king crab and other local favorites.



CHILKOOT CAFÉ

Breakfast served from 6:00 a.m. to 10:00 a.m.

Grab & Go items available 6:00 a.m. to 4:00 p.m.

Recharge with specialty coffee, light breakfast fare, and fresh grab & go items. Complimentary Wi-Fi.



EXPLORE SKAGWAY

LAND EXCURSIONS

Enhance your visit with local tours! Book conveniently at the Tour Desk in the lobby. For inquiries or booking assistance, please call 907-983-6088.

SKAGWAY HIKING ADVENTURES

Discover breathtaking scenery on Skagway's trails! From leisurely walks along Lower Dewey Lake to challenging climbs up A.B. Mountain, there are hikes for everyone. Pick up detailed trail maps and information at the Guest Service Desk.

KLONDIKE GOLD RUSH NATIONAL HISTORICAL PARK

Step back in time on historic Broadway Street, a unique "living museum" showcasing beautifully restored buildings from the 19th-century Gold Rush era. Don't miss the visitor center, located at 2nd & Broadway in the historic White Pass & Yukon Route Depot, for insightful exhibits and information.

SKAGWAY MUSEUM

Delve into the rich history of Skagway at the Skagway Museum, situated within the City Hall building. Discover fascinating exhibits and learn about the town's past.



SAFETY & SECURITY

Please review the Emergency Procedures, Evacuation Route, and the Assembly Area plan attached to the back of your door.

IF A FIRE STARTS IN YOUR ROOM

- IMMEDIATELY activate the nearest fire alarm, alerting others.
- Proceed directly to your assembly area and await further instructions.

IF A FIRE STARTS IN ANOTHER PART OF THE INN

- You will be alerted by a strobe light, an alarm, a phone call, or the sound of fire engines.
- If there is evidence of smoke in your room, roll out of bed and crawl to the door. DO NOT STAND, as smoke rises.
- Feel the door with the back of your hand. If the door or knob is hot, don't open it and call the operator for instructions.
- If safe to do so, proceed directly to your assembly area via the closest, safest stairway. All elevators will be recalled to the 1st floor in a fire.

IF THERE IS AN EARTHQUAKE

- Stay away from the windows. Seek shelter under a table or supported doorway. Do not leave the building unless instructed.
- If outdoors, stay away from buildings and power lines.
- Be ready for aftershocks.

WILDLIFE SAFETY

This area is the natural habitat for bears and other wildlife. Please inform Guest Services immediately of any bear sightings. **Never feed wildlife.**

BEAR ENCOUNTERS

Bear-human encounters are rare and almost always have peaceful resolutions. Parks Canada and Conservation Yukon advise the following behavior in order to avoid a negative encounter:

- Walk in groups and make noise. Avoid surprising a bear.
- Never approach a bear. If you see a bear, slowly backtrack from where you came, but never run from a bear.
- Do not attract bears with food. Dispose of unwanted food in indoor trash receptacles or bear proof trash containers.