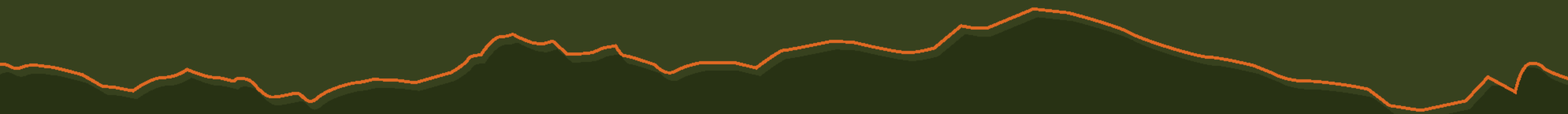


Holland  America  
DENALI LODGE





## DENALI LODGE MAP

### DINING

- 1 Canyon Ridge Grill
- 2 Grizzly Grind Espresso
- 4 Karstens Public House
- 11 The Outpost
- 5 Music of Denali  
at Gold Nugget Saloon

### SERVICES & SAFETY

- i Information
- 6 Main Lodge
- 7 Guest Service Desk
- ⚠ Emergency Assembly
- 🚫 Employees Only

### AMENITIES

- 💰 ATM
- 🏥 Canyon Clinic
- Connection Path
- 🎭 Entertainment
- 🍴 Food
- 👤 Walking Path
- 🏔 Grand Staircase
- 🧊 Ice Machine
- 🧺 Laundry

### ACTIVITIES & SHOPPING

- 8 Artist In Residence
- 10 Denali Lodge Gift Shop
- 12 Wickersham Cabin
- 7 Windy Corner Cabin
- 13 Denali Square Amphitheater
- 14 Denali Square Evening Walks
- 🔥 Fire Circles
- 15 Denali Park Shuttle
- 16 Fageol Safety Coach
- 🚏 Property Shuttle Stop
- 🏕 Outdoor Recreation
- 📷 Photo opportunity
  
- 🅑 Parking
- ♻ Recycling
- 🚻 Restroom
- 🚶 Riverwalk Trail
- 🧳 Luggage Storage
- 🛒 Shopping
- 🚪 Vending Machine
- 💧 Water Refill Station
- 📶 WiFi Accessible Area

## TELEPHONE DIRECTORY

GUEST SERVICES	DIAL 0
TOUR BOOKING	DIAL 0
CANYON RIDGE GRILL	DIAL 6460
KARSTENS	DIAL 2809
WAKE UP CALL	DIAL 0
MEDICAL CLINIC	(907) 683-4433

### TEXT FOR ASSISTANCE

Available 24/7 (907) 891-7421

### EMERGENCIES **DIAL 911**

*The Front Desk will get a crisis notification advising that 911 was called from your room.*



Scan to access additional information and dining reservations.

# SERVICES

## **CONTACT US**

For service any time, simply text (907) 891-7421.

## **CHECK OUT**

We hope you've enjoyed your stay! Check-out time is 11 a.m.

## **LUGGAGE STORAGE**

Luggage storage is available at the Main Lodge. Please ensure your luggage is securely stored before leaving on your tour and don't forget to reclaim it before your departure.

## **GUEST SERVICES**

Our Guest Services team is here to assist you! Dial "0" from your in-room phone, text (907) 891-7421, or visit the Guest Service Desk with any questions or requests.

## **TOUR BOOKING**

Discover exciting tour options in the Guest Information channel, the Optional Land Excursions brochure, or by contacting Guest Services (dial "0" or visit the desk).

## **ACCESSIBILITY & AMENITIES**

Wheelchairs, car seats, pack 'n plays, rollaway beds, medical refrigerators, and sharps containers are available at the Guest Service Desk.

## **CASHLESS**

For your convenience, we are a cashless property. All major credit cards are accepted for on-property purchases. Cash tips are gladly welcomed.

## **STAYING CONNECTED**

Complimentary Wi-Fi is available in the Main Lodge, Karstens Public House, Canyon Lodge, Cottonwoods, and Ridge View buildings. Need to use a computer? Guest computers are available in the Main Lodge.

## **LAUNDRY FACILITIES**

Laundry facilities are located in Canyon Lodge, on Floor 1 of Ridgeview, and across from Building I. Our machines are coin-free! Simply download the free ShinePay app to operate.

## **SMOKING POLICY**

For the comfort of all our guests, this is a non-smoking property, including vaping, e-cigarettes, and marijuana. Designated smoking areas are available. Please note that a \$250 cleaning fee will be charged for smoking in guest rooms or on balconies.

## **RELIGIOUS SERVICES**

Mass is held in the Gold Nugget Saloon on Sundays at 9 a.m.

# SHUTTLE & PICKUPS

## DENALI PARK SHUTTLE

Daily shuttles provide access into Denali National Park. Stops include the Bus Depot, Visitor Center, and Horseshoe Lake Trailhead.

## PROPERTY SHUTTLE

Our shuttle services operate on a continuous loop throughout the property. Stops include the Main Lodge, lodging buildings, and Denali Square's dining and shopping venues, in addition to dining and shopping access at Denali Princess Wilderness Lodge.

All shuttle services are complimentary.

# TV CHANNELS

7 KATN	29 Animal Planet	50 WE
8 KATN2	30 Comedy Central	51 BRAVO
9 KUAC	31 Country Music TV	52 truTV
10 KXDF	32 MTV	53 Lifetime
11 KTVF	33 MTV2	54 E!
12 CNN	34 VH1	56 Discovery
13 Fox News	35 CNBC	57 USA
14 MSNBC	36 Food Network	58 PBS
15 Newsmax	37 FX	59 TBS
16 ESPN	38 Fuse	60 TNT
17 ESPN2	39 Grit	61 CNN
18 ESNEWS	40 HGTV	62 Fox News
19 ESPNU	41 History	63 TLC
20 FOXS1	42 HLN	64 CBS
21 Disney	43 SYFY	65 NBC
22 Nick	44 TBS	66 FOX
23 Cartoon Network	45 TBN	67 ABC
24 Discovery	46 Travel Channel	68 Denali
25 Nat Geo	47 USA	69 LDGINFO
26 TNT	48 TV Land	70 Weather
27 A&E	49 The Weather Channel	71 Alaska
28 AMC		



# CANYON RIDGE GRILL

Experience elevated dining in the Alaska wilderness at Holland America Denali Lodge's Canyon Ridge Grill. Enjoy a variety of fresh, regional flavors including Cedar Plank Sockeye Salmon, Kodiak Weathervane Scallops, premium steak offerings and a selection of unique wines, local microbrews and spirits curated by our Sommelier. Come early for a hearty breakfast and stay late for a delectable dessert.

## **BREAKFAST**

6 a.m. – 11 a.m.

## **DINNER**

4:30 p.m. – 10 p.m.

## **BAR & SNACKS**

11 a.m. – 11 p.m.



Make your reservations by dialing 6460  
Scan to view full menu.  
Reservations recommended.



# KARSTENS

## PUBLIC HOUSE

Located in Denali Square, Karstens Public House is named for the man who helped lead the first expedition of Denali. Enjoy craft microbrews and authentic Alaska comfort foods like Beer Battered Halibut and Chips, Bison Chili, Grilled Cheese and Tomato Soup and the ever popular Karstens Bacon Cheeseburger. Start your morning early with the all-you-can-eat breakfast buffet and finish your evening with live music and a local Alaskan brew by the fire.

### **BREAKFAST BUFFET**

5 a.m. – 11 a.m.

### **ALL DAY MENU**

11 a.m. – 10 p.m.



Make your reservations by dialing 2809  
Scan to view full menu.  
Reservations recommended.



Enjoy a family-style feast of Alaska salmon, smokehouse BBQ, and house-baked apple crisp, then sit back and enjoy a lively interactive musical comedy that recounts the first people who summited Mt. McKinley in 1913.



**SHOW TIMES ARE**  
5:15 p.m. and 7:45 p.m.

To purchase tickets, please visit  
the Guest Service Desk.

## CONVENIENT EATS

### PIZZA DELIVERY

Delivery provided by Lynx Pizza, offering 9 different options, 12-inch size for all.

Delivery available daily from 4 p.m. – 9 p.m.



Scan to view full menu  
and order

### BOXED LUNCHES

Pre-order a boxed lunch for a convenient meal when you are on the go. Place orders by 8 p.m. the night prior to your park tour or land excursion at Grizzly Grind Espresso or The Outpost.

Pick up your order the following morning at Grizzly Grind Espresso in the main lodge before you head out.

## COFFEE & SNACKS

### THE OUTPOST: COFFEE & PROVISIONS

Start your day off right with a visit to our new coffee shop in Denali Square, serving local brews alongside a selection of grab-and-go snacks and lunch favorites, along with spritzer hours and soft-serve ice cream!

Full service 5:00 a.m. – 5:00 p.m.  
Evening Grab & Go and Drinks

### GRIZZLY GRIND

Looking for a pick-me-up or a fresh pastry? Be sure to visit our espresso bar. Follow that fresh coffee aroma to the Main Lodge, where you will find your favorite specialty beverage or morning treat.

Open daily 4:30 a.m. – 6 p.m.



# DENALI SQUARE

Discover the heart of the lodge at Denali Square! Relax by one of our cozy fire pits — each offering breathtaking mountain views. Explore charming shops filled with unique Alaska treasures and soak up the vibrant atmosphere of this open-air gathering place.

## **DENALI SQUARE AMPHITHEATER**

Don't miss the excitement at Denali Square Amphitheater! Enjoy live music, captivating presentations, and special events under the open sky.

## **NATURE WALKS**

Experience the beauty of Denali Lodge and its surroundings on a guided nature walk and be sure to explore our new Riverwalk Trail. Bring paper and pencil to create keepsake rubbings from the new interpretive plaques along the path.

## **HISTORIC TOUR VEHICLE**

This 1920s Fageol Safety Coach was one of the first motorized vehicles to carry guests into the park from the late 1920s to the mid-1930s.

## **DENALI EDUCATION CENTER PRESENTATIONS**

Join our passionate educators for fascinating presentations about Denali's natural wonders, wildlife, and cultural heritage. Discover the secrets of this unique ecosystem and deepen your appreciation for its beauty.





# SHOP THE SQUARE

## **ARTIST IN RESIDENCE**

Chat with an artist as they create, view exhibits, or purchase commemorative pieces. *Schedules are posted at shuttle stops and at The Guest Service Desk.*

## **WICKERSHAM CABIN**

*Featuring Fireside Treats & More*

Enjoy a great selection of tasty treats and gourmet chocolates. Pick up one of our S'mores kits to enjoy fireside. You can also shop for cozy outdoor apparel to commemorate your Denali adventure.

## **WINDY CORNER BOOKSTORE**

*Featuring Windy Corner Gifts*

A selection of gifts, souvenirs, books, and specialty apparel. Sundries are also available.

In addition, you can book excursions, get an extra room key or inquire about daily events at our **Guest Service Desk** located inside.

## **MAIN LODGE GIFT SHOP**

We carry a wide variety of apparel, sundries, snacks, ice cream, and unique souvenirs including Made in Alaska products.



# DISCOVER DENALI

Whether you like walking on a glacier or ziplining over a boreal forest, our guest service staff can arrange an excursion to enhance your memories of Denali National Park! We offer the following types of land excursions:

**ADVENTURE** Embark on exhilarating experiences that will get your heart pumping and create lasting memories.

**NATURE** Discover the tranquility of Denali's trails, marvel at its breathtaking scenery, and learn about the park's unique ecosystem.

**CULTURE** Immerse yourself in the rich traditions and heritage of Alaska's native peoples and experience their vibrant cultures firsthand.

**WILDLIFE** See the incredible diversity of wildlife that calls Denali home, from majestic bears to soaring eagles.



- Expert guides ensure your safety and enhance your experience.
- Transportation from Denali Lodge is available for all tours.
- Advance bookings are recommended, especially during peak season.
- Dress comfortably in layers and bring your camera and binoculars.
- Checking out prior to your tour? Store your luggage at the Guest Service Desk in the Main Lodge.
- Order a boxed lunch for your day's adventures by placing your order the night prior at The Outpost or Grizzly Grind Espresso.



# WILDLIFE SAFETY

Please inform Guest Services immediately of any wildlife sightings within the property. **NEVER FEED** or **ENGAGE** with wildlife including small animals like squirrels and birds.

## BEAR ENCOUNTERS

Bear/human encounters are rare and almost always have peaceful resolutions. The National and State Park Service advise the following behavior in order to avoid a negative encounter:

- Walk in groups and make noise.
- Avoid surprising a bear.
- Never approach a bear.
- If you see a bear, slowly backtrack from where you came. Never run from a bear or turn your back towards it. Always try to keep a distance of 100 yards (300 feet), or the distance of a football field.
- Do not attract bears with food. Dispose of unwanted food in indoor trash receptacles or bear proof trash containers.

## MOOSE ENCOUNTERS

Moose can move quickly. In defense, a moose may kick forward with its powerful front legs or backwards with its hind legs. Just remember:

- Never feed moose.
- Give moose distance. If a moose approaches you, back up to keep a 25 yard (75 foot) distance.
- A moose may be getting ready to charge if its ears lay back or the hairs on its hump raise. If this happens, get behind a tree, boulder, or large, solid object immediately.
- Never get between a cow and her calf.



Scan for additional health and safety information.