# **Terms and Conditions**

Effective Date: July 18, 2025

Welcome to Majestic Car Service's website. By accessing or using our site and services, you agree to the following Terms and Conditions. Please read them carefully.

#### 1. Use of Our Website

By accessing this website, you agree to use it only for lawful purposes and in a way that does not infringe the rights of, restrict, or inhibit the use of the site by anyone else.

#### 2. Services Offered

Majestic Car Service LLC provides luxury car transportation services including but not limited to:

- Airport transfers
- Special event transportation
- Non-emergency medical transportation
- Corporate rides and private chauffeur services

All services are subject to availability and service area limitations.

# 3. Booking & Payment

- All bookings must be confirmed via phone, email, or our online booking form.
- Payment is accepted via cash, credit/debit card, Venmo, or Zelle.
- A valid form of payment must be provided at the time of booking.
- Prices are subject to change based on distance, service type, and other factors.

### 4. Cancellation & Refund Policy

• Cancellations made between 48 and 24 hours before the scheduled pickup time will receive a 50% refund.

- Cancellations made between 24 and 12 hours before pickup will receive a 25% refund.
- Cancellations made less than 12 hours before the pickup time are non-refundable.
- No-shows or failure to be present at the agreed pickup location will also be considered non-refundable.

### 5. Waiting Time & Delays

- A **15-minute grace period** is offered for all standard pickups.
- For airport pickups, **flight tracking** is included. Extra wait time charges may apply beyond the grace period.
- Majestic Car Service is not liable for delays caused by traffic, weather, or force majeure events.

#### 6. Child Safety & Car Seats

- Car seats and booster seats are available upon request at no extra cost.
- It is the parent/guardian's responsibility to ensure children are properly secured in provided seats.

# 7. Passenger Conduct

- We maintain a **zero-tolerance** policy for smoking, aggressive behavior, or damage to vehicles.
- Clients are responsible for any damage or cleaning fees resulting from spills, vomiting, or other incidents.

# 8. Privacy Policy

Your personal information is collected only for booking and communication purposes and is never shared with third parties, except where required by law. Please see our Privacy Policy for more details.

# 9. Limitation of Liability

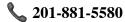
Majestic Car Service is not liable for any indirect, incidental, or consequential damages arising from use of our services. Liability is limited to the amount paid for the specific service in question.

# 10. Changes to Terms

We reserve the right to update these Terms & Conditions at any time. Continued use of our site and services implies acceptance of any changes.

#### 11. Contact Information

If you have any questions about these Terms and Conditions, please contact us:



majesticcarservicellc@gmail.com