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## Rental FAQ

1. **What are your requirements for renting?**

You can obtain a copy of our rental criteria by visiting our office or our website. It is posted on our website under **Tenants > Rental Criteria**.

2. **What is the process for approving applicants?**

All applicants 18 and older must complete an application, pay the application fee, and provide income verification. Applications can be submitted on this website under **Properties for Rent**.

We review applications by verifying criminal history, rental history, credit, and payment history.

3. **What does your background check include?**

We review criminal history, rental history, credit usage, and payment history to ensure the information provided is accurate.

4. **Do I need to pay the application fee for each property?**

No. Each person over 18 only needs to pay one application fee within a 30-day period.

5. **Do I have to pick a property when I apply?**

Yes. However, your application can be transferred to a different property if needed.

6. **What proof of current residence is required?**

We need documentation verifying where you currently live. Examples include a utility bill, current lease or rental agreement, or cable bill showing your address.

7. **How long does the application process take?**

We aim to provide a response within 48–72 hours (excluding weekends and holidays). This timeline depends on applicants providing accurate information and rental references responding promptly.

8. **If approved, how soon can I move in?**

You are responsible for the unit as soon as you are approved, regardless of the time of the month. You pay the first month in full, and the second month is prorated based on your initial move-in date. You have 48 hours from approval to sign the lease and pay the deposit, or we will move on to the next applicant.

9. **Do you work with outside housing programs?**

Yes. We partner with programs such as YHA, HUD, Section 8, Veterans' programs, and Catholic Family Charities.

10. **Do you accept pets?**

We are a pet-friendly company and consider pets on a property-by-property basis. Pet-friendly units are indicated in the listings. Additional rent and deposit may apply.