

The Mental Health &  
Recovery Board of  
Wayne and Holmes Counties  
Annual Report FY25

## EXECUTIVE SUMMARY

FY25 was a year of remarkable growth, collaboration, and renewed commitment to the well-being of Wayne and Holmes Counties. Across our two-county region, more than 10,000 residents accessed behavioral health services through our partner agencies, a testament to both rising community need and the strength of our local system.

Through Board support, our partners expanded school-based services, strengthened crisis response, deepened prevention efforts, and delivered high-quality mental health and substance use treatment across both counties. OneEighty, Anazao, The Counseling Center, Catholic Charities, and NAMI all reported strong outcomes, innovative programming, and increased engagement, while the Viola Startzman Clinic experienced a remarkable 215.8% increase in mental health visits-clear evidence of the growing demand for accessible behavioral health care.

This year, the Board also deepened its commitment to supporting youth and families impacted by substance use, investing in services designed to break generational cycles through early intervention, family-centered care, and innovative clinical approaches, including the introduction of virtual reality as a therapeutic tool. The Board dedicated nearly \$1 million dollars to ensure that children with the highest needs received mental health stabilization and safe, appropriate, timely care and placement.

The Board continued to champion providers who meet people where they are. Anazao's Access Team, The Counseling Center's IHBT Team, Community Action's Rural Outreach Team, and the Viola Startzman Clinic's Community Health program all delivered high-quality, community-based services that made a meaningful impact across both counties. Their work reflects our belief that care must be flexible, responsive, and grounded in the real-world needs of the individuals and families we serve.

Under Director Williams' leadership, the Board purchased a new building, a long-term investment supported by State Capital funding that will serve as a collaborative hub for partner agencies and a foundation for future supportive housing development. This strategic purchase will allow the Board to reallocate dollars previously spent on office rent directly into expanded services for residents in Wayne and Holmes Counties.

This year also marked a significant push toward stronger accountability, responsible use of local, state, and federal funding, and a more outcome-driven approach to system oversight. The Board strengthened expectations for data integrity, fiscal transparency, and measurable results across all contracted services, ensuring that every public dollar is used effectively and ethically to support community well-being.

FY25 was a year defined by compassion, innovation, and collective action. Together, we are building a stronger, more resilient behavioral health system for every person in Wayne and Holmes Counties-one grounded in stewardship, accountability, and a shared commitment to meaningful outcomes.



## A Growing, Evolving Behavioral Health System

Across all partner agencies, the behavioral health system served more than 10,000 individuals through prevention, treatment, crisis response, recovery supports, harm reduction, and community outreach. FY25 was marked by rising demand, deeper collaboration, and innovative approaches to meeting people where they are – in schools, clinics, homes, jails, shelters and encampments, across Wayne and Holmes Counties. Providers worked together to close gaps, streamline access, and respond more quickly to emerging needs, ensuring that individuals received timely, appropriate care regardless of age, location, or circumstance.

This year also brought a noticeable shift toward more proactive, community-embedded care, with agencies expanding school-based services, strengthening crisis response, and increasing outreach to individuals experiencing homelessness or substance use challenges. Cross-system partnerships, spanning child welfare, law enforcement, hospitals, courts, and peer-run organizations, became even more essential as the region navigated rising youth behavioral health needs, complex adult cases, and the ongoing pressures of workforce shortages.

Despite these challenges, the system demonstrated remarkable resilience. Agencies adapted service models, embraced new programming, delivered strong evidence-based practices, and leveraged shared resources to ensure continuity of care. The result was a behavioral health network that is not only larger in scale, but also more coordinated, more data-informed, and more responsive to the diverse needs of the community.

## Key Systemwide Highlights

Youth behavioral health needs continued to rise, with 50% of Anazao's clients under age 18 and 87% of Catholic Charities' clients being minors. Catholic Charities strengthened early intervention through robust Early Childhood Mental Health (ECMH) services and continued growth in the WISE Program, while The Counseling Center expanded rapid, youth-centered crisis care as a regional MRSS provider. The Board supported 20 youth placements at The Village Network's Crisis Stabilization Center, and both TCC and TVN advanced Intensive Home-Based Treatment (IHBT) to meet the needs of youth with complex behavioral health challenges.

Cross-system collaboration deepened in response to the regional youth placement crisis, with the Board providing fiscal supports to stabilize youth with the highest levels of need and reduce out-of-county placements. The Drug Endangered Child Initiative advanced coordinated responses for children impacted by parental substance use, and suicide-prevention efforts expanded across schools and communities.

Justice-involved services remained a critical system function. Partner agencies served more than 500 individuals in the Wayne and Holmes County Jails through mental health, psychiatric, and substance use services. Reentry supports emphasized treatment linkage, medication continuity, and stabilization upon release, reinforcing the system's commitment to reducing recidivism. TCC's crisis team served 1531 individuals, NAMI's LOSS Team supported 21 families after suicide loss, and MRSS continued to expand, serving 163 youth through rapid, in-home crisis intervention.

Prevention and early intervention efforts grew across the system. Anazao delivered 212 evidence-based prevention groups, TCC reached 588 students through the Signs of Suicide program, and Catholic Charities provided ECMH consultation to 300+ children. NAMI served 148 individuals through peer-based programming at MOCA House, while OneEighty delivered peer support to 314 individuals, with 88% maintaining sobriety at 30 days, and provided recovery housing to 63 residents, all of whom had zero new criminal justice involvement.

Rural outreach led by the Community Action's Rural Outreach Team and supported by OneEighty and the Viola Startzman Clinic, which made over 515 contacts with 71 unhoused individuals, offering harm-reduction supplies, housing connections, and pathways to treatment. Harm-reduction efforts continued to scale, with over 5,000 doses of Narcan and 100 fentanyl test strips distributed across the community.

The VSC Community Health Workers delivered whole-person care through 360 documented encounters in just six months, with 71% occurring in the community.

# Systemwide Impact in Action

Together, these systemwide efforts reflect a behavioral health network that is increasingly aligned, data-driven, and responsive to community needs. The following sections highlight the unique contributions of each partner agency, demonstrating how their individual strengths collectively form a comprehensive, resilient, and client-centered behavioral health system.

It is a privilege for Board staff to work alongside such dedicated partners, and we extend our sincere gratitude to every agency contributing to the wellbeing of individuals and families across Wayne and Holmes Counties.





Anazao Community Partners entered FY25 as a year of renewal and strategic alignment, strengthening services across Wayne and Holmes Counties while launching its 2025–2027 Strategic Plan. Youth engagement grew significantly through expanded school-based services and Project STAY, with more than half of all clients served under age 18. Justice and reentry partnerships remained strong, with focused jail reentry work in Holmes County and expanded recovery and case management supports in Wayne County. The agency also advanced prevention and trauma-response initiatives, including Handle With Care, CISIM, and the development of a Youth Advisory Subcommittee.

Client satisfaction stayed consistently high, with over 90% rating services as excellent or good across office, school, community, and home-based settings.

Despite statewide reimbursement challenges, Anazao ended the year fiscally stable, with modernized workflows and strengthened internal systems. Entering FY26, the agency is positioned for continued growth, guided by clear strategic priorities and a renewed commitment to accessible, person-centered behavioral health care.





Catholic Charities experienced a year of meaningful growth in FY25, deepening its impact on children, families, and communities across Wayne and Holmes Counties. Guided by its mission of dignity, justice, and compassionate service, the organization expanded behavioral health supports through the WISE Program, outpatient counseling, psychiatric care, early childhood mental health consultation, and parenting education. The WISE Program alone saw a 32% increase in clients served, with 95% of youth safely remaining in their homes, while outpatient services supported 168 individuals through evidence-based, community-based care. Catholic Charities also strengthened the future workforce through clinical internships, provided psychiatric services to 20 residents, and delivered ECMH consultation to more than 330 children across both counties, with all remaining in their classrooms. High satisfaction ratings across all programs reflected the organization's commitment to quality and cultural responsiveness. With new leadership, strengthened financial systems, and a planned move to a consolidated Wooster facility in 2026, Catholic Charities is positioning itself for long-term sustainability and continued service to children, teens, and families.





**NAMI Wayne and Holmes Counties**

National Alliance on Mental Illness

2525 Back Ordnance Rd, Wooster, OH 44691 | 330-264-1590 | [www.namwayneandholmes.org](http://www.namwayneandholmes.org)

NAMI Wayne and Holmes Counties continued to provide essential, no-cost, peer-driven mental health supports to adults and families across both counties. The MOCA House Recovery Program remained the region's only ChioDBH-certified Peer Run Organization, recording 3,128 in-person visits and reaching dozens more through phone support, mailed encouragement, and virtual groups. Participants reported significant improvements in quality of life, coping skills, and symptom management.

NAMI also strengthened families through its Family-to-Family education program and monthly support groups, while volunteers contributed more than 2,460 hours to teaching, outreach, and program support. Suicide-prevention efforts remained a core focus, with the Suicide Prevention Coalition meeting regularly, the PALS group supporting survivors of suicide loss, and the LOSS Team responding to 21 families after a suicide death.

NAMI also advanced crisis response by training 24 officers through the 40-hour Crisis Intervention Team (CIT) program attended by 37 officers.

In FY-25, NAMI made 116 referrals to 41 unique community agencies. Through peer support, education, postvention, and community partnership, NAMI continued to be a trusted, compassionate resource for residents navigating mental health challenges.





# OneEighty

Celebrating 50 years Helping people change direction.

OneEighty remained a cornerstone of the region's treatment and recovery continuum in FY25, delivering comprehensive services across substance use treatment, mental health care, victim services, supportive housing, and community prevention. Although overall service volume decreased slightly from the previous year, the agency continued to provide high-impact, evidence-based care to 1,570 individuals, supported by a multidisciplinary team working across outpatient clinics, residential programs, the Wayne County Jail, Wooster Community Hospital, and community settings.

Substance use treatment remained central to OneEighty's mission, with clients accessing outpatient counseling, intensive outpatient programming, partial hospitalization, residential treatment, medical stabilization, and medication-assisted treatment. Outcomes remained consistently strong across levels of care, with positive discharge rates above 90% in outpatient, intensive outpatient, and partial hospitalization programs. Recovery housing and peer support continued to play a critical role in long-term stabilization, with 314 individuals receiving peer support and 63 residents living in recovery housing. Victim Services provided 11,283 shelter days to survivors of domestic violence and their children, while advocacy services supported 672 individuals navigating safety planning, legal processes, and trauma recovery. Supportive Services assisted 210 households with housing, utilities, transportation, and basic needs. OneEighty also strengthened community prevention and outreach through coalitions, school-based programming, youth mentoring, and coordinated responses to domestic violence and human trafficking.

Through its integrated approach, blending treatment, prevention, housing, medical care, and victim support, OneEighty continued to anchor the region's response to addiction, trauma, and homelessness, ensuring that individuals and families receive comprehensive, compassionate care at every stage of recovery.

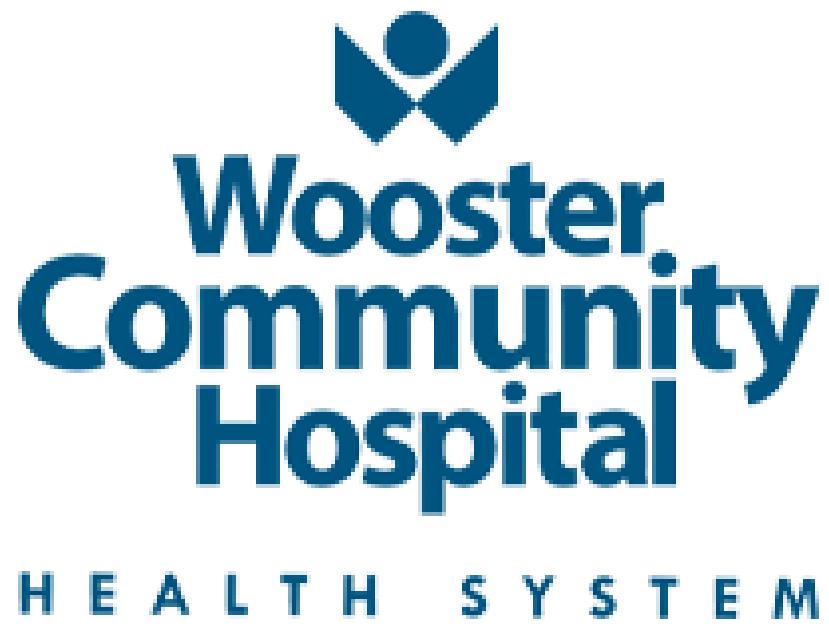




The Counseling Center (TCC) remained a cornerstone of crisis response, psychiatric care, and community-based behavioral health services across Wayne and Holmes Counties in FY25. The Crisis Team served 1531 individuals, providing rapid stabilization through mobile, in-office, and community interventions, while MRSS expanded delivered immediate, in-home services to 155 Wayne County Youth and 8 Holmes County Youth experiencing acute behavioral health needs. TCC continued to play a key role in the provision of services in Holmes and Wayne County Jails. The agency's Forensic Monitor oversaw individuals on conditional release, ensuring treatment compliance and coordinated communication with the courts. TCC supported individuals in Assisted Outpatient Treatment (ACT), offering essential services and oversight of residents with severe mental illness. Psychiatric services remained central to TCC's mission, providing evaluation, medication management and services to 2081 adults & youth. TCC's residential programming served 41 adults with severe and persistent mental illness. Through crisis intervention, youth stabilization, psychiatric care, and court-involved services, TCC continued to ensure timely, accessible support for residents across both counties.



We proudly support



*The Mental Health & Recovery Board of Wayne and Holmes Counties supports these very important initiatives*



Help. Hope. Support.

# THE MENTAL HEALTH & RECOVERY BOARD OF WAYNE AND HOLMES COUNTIES

## *Mental Health & Addiction Conference*



# Board Sponsored Community Training



## MANAGING SCHOOL CRISES: FROM THEORY TO APPLICATION



Listen on Spotify

OneEighty

**Dr. Nicole Labor**  
Medical Director, OneEighty

**THE TREAT ADDICTION  
SAVE LIVES**  
PODCAST

A portrait of Dr. Nicole Labor, a woman with shoulder-length brown hair, smiling. She is wearing a blue t-shirt with a cartoon illustration of a green monster wearing a top hat and a bow tie, with the text "TRUST ME" above it. A pink stethoscope hangs around her neck. She has a tattoo on her left arm.



**HANDLE WITH CARE: OHIO**  
PROTECT • HEAL • THRIVE

Ohio Handle With Care is a cross-systems, trauma informed program aimed at ensuring that children who are exposed to adverse events receive appropriate interventions at school and have opportunities to build resilience through positive relationships with school staff and community first responders.

**FREE TRAINING**

FRIDAY AUGUST 15<sup>th</sup> 2025  
10:30-11:30am  
Shisler Conference Center  
1680 Madison Avenue, Wooster, OH

Register here: [Training Registration](#)  
or email [HDean@WHMHRB.org](mailto:HDean@WHMHRB.org)

A photograph of a group of diverse children and two adults, one in a police uniform and another in a dark uniform, standing together.



**FREE TRAINING  
FOR  
FIRST RESPONDERS**

**COMPASSION FATIGUE  
&  
PERSONAL WELLNESS**

FRIDAY AUGUST 15<sup>th</sup> 2025  
12:30-4:30pm  
Shisler Conference Center  
1680 Madison Avenue, Wooster, OH

CPTs Available

Register here: [Training Registration](#)  
or email [HDean@WHMHRB.org](mailto:HDean@WHMHRB.org)

A small image of a person in a dark uniform, possibly a firefighter or paramedic, standing in a doorway.



**NATIONAL ALLIANCE  
FOR DRUG ENDANGERED CHILDREN**

Children at Risk

FRIDAY AUGUST 15<sup>th</sup> 2025  
8:30-10:30AM  
SHISLER CONFERENCE CENTER  
1680 MADISON AVENUE, WOOSTER, OH

**FREE TRAINING**  
CEUs Available

CHANGING THE STATUS QUO BY EMPOWERING PRACTITIONERS TO IDENTIFY  
AND RESPOND TO CHILDREN LIVING IN DANGEROUS DRUG ENVIRONMENTS

REGISTER HERE: TRAINING REGISTRATION  
OR EMAIL [HDean@WHMHRB.org](mailto:HDean@WHMHRB.org)

A photograph of a young child holding a brown teddy bear.

# WHMHRB Capital Projects

The Board proudly supported FY25 Capital Projects, such as updates to The Counseling Center's Group Home, the Wayne Center for the Arts Art Park, The Village Network's new Respite Center, and the future home of The Mental Health & Recovery Board of Wayne and Holmes Counties. These projects are more than bricks and mortar, they are lifelines. From the therapeutic power of art to the security of local youth respite services, these spaces help prevent adverse outcomes and improve functioning in areas like school engagement, emotional wellbeing, and behavioral health.



# Mental Health Awareness



In fy25, the Board  
received \$1,144,788.83 in  
State Opioid and  
Stimulant Response  
funding

To combat the  
Opioid/Stimulant Crisis in  
Wayne and Holmes Counties  
through the provision of  
quality prevention, treatment  
& harm reduction services.



# FY25 Fiscal Recap



A very sincere thank you to our FY25 Board Members

grateful

Mike Brumfield  
Roger Estill  
Dennis Finley  
Steve Glick  
Dr. Keating  
Matt Miller  
Marie Moore  
Ryan Murphy  
Matt Ogden  
Scott Rotolo  
Rhonda Ling  
Deborah Robinson  
Kathy Sifferlin  
Robin Troyer

# WHMHRB STaff



Dorrie Miller, Finance Director



Nicole Williams, Executive Director



Rose Love, Assistant Finance Director



Heather Dean, Associate Director



The true measure of any  
society can be found in  
how it treats its most  
vulnerable members.

Mahatma Gandhi