Benefits
As a participant in this program you will:

• Understand basic principles associated with group dynamics, including gestalt principles related to group experience
• Identify the role of the facilitator in common group and team settings
• Compare and contrast the role of facilitator in three common settings: leaderless groups, intact teams, and group planning or problem-solving meetings
• Gain a deeper understanding of the skills sets that a facilitator must master to be effective, including contracting, diagnosing, designing, intervening, and managing feedback
• Have an opportunity to practice facilitation skills and receive feedback
• Learn strategies for utilizing facilitation skills in virtual environments

Facilitation skills are increasingly recognized as an essential competence for managers, leaders and others responsible for ensuring groups, teams and organizations successfully achieve their objectives.

These skills are also an essential competence for consultants and coaches seeking to better serve their clients in this time of rapid change, polarized public discourse, increasing diversity, and globalization.

A facilitator manages process and contributes structure to meetings and events to ensure that groups work and learn collaboratively, function effectively and make high quality decisions.

A skilled facilitator selectively applies tools and techniques to help groups:
• Work together effectively
• Create the environment or conditions for individuals to bring their best contributions
• Harness individual and collective potential and productivity to achieve desired outcomes

This highly experiential program gives participants the opportunity to acquire and practice the essential skills of facilitation, ensuring the learning can be readily and effectively applied immediately upon return to work.

Participants
This program is for managers, team leaders, consultants, coaches, trainers and others who want to develop and extend their facilitation skills as a means of working more effectively with people in a wide range of team/group settings.

Continuing Education
This program is ICF certified for 4.25 core competency and 4 resource development hours.