



## CANCELLATION POLICY & NO SHOWS

### **Standard cancellation policy:**

Cancellations of bookings are subject to the following cancellation fees:

At reservation confirmation 25% of the total amount will be charged.

59 days and less before arrival date 100% of the total amount will be charged.

### **Agent Cancellation Policy:**

Cancellations of bookings are subject to the following cancellation fees:

29 days and less before arrival date 100% of the total amount will be charged.

(Note that full payment is due 29 days before arrival)

### **Group Cancellation Policy (5 houses or more):**

Cancellations of bookings are subject to the following cancellation fees:

Upon booking, 25% will be charged as a confirmation fee for the reservation.

60 days before arrival date 100% of the total amount will be charged.

(Note that full payment is due 60 days before arrival)

You agree to our payment and cancellation policy for agencies as well as on our terms and conditions on [www.torfhus.is](http://www.torfhus.is).

\* Please contact our team at [booking@torfhus.is](mailto:booking@torfhus.is) for prices on additional services.