Laganvale Farm Birthday Party Terms & Conditions 2027

Bookings

1. Booking enquiries can be made by phone, email or in person. To confirm your booking you must pay a non-refundable £40 deposit.
2. The table below shows the party slots available and the order of activities within each slot:

Party Start Time	**Wednesdays/ Thursdays/ Fridays (Indoor Play Only Parties) (Not July/August)**
2.30pm – 4.15pm	2.30pm – 3.45pm Indoor Play Session 3.45pm – 4.15pm Food served in Party Room
2.45pm – 4.30pm	2.45pm – 4.00pm Indoor Play Session 4.00pm – 4.30pm Food served in Party Room
3.15pm- 5.00pm	3.15pm – 4.30pm Indoor Play Session 4.30pm – 5.00pm Food served in Party Room (This session is also available on Saturdays)

Party Start Time	**Saturdays (Play & Farm Parties) / (Also weekdays July & August)**
9.30am – 12.30pm	9.30am-10.45am Indoor Play Session 10.45am – 11.15am Food served in party room 11.15 am – 12.30pm Outdoors
11.15am – 2.15pm	11.15am-12.30pm Indoor Play Session 12.30pm – 1.00pm Food served in party room 1.00pm – 2.15pm Outdoors
1.15pm – 4.30pm	1.15 pm- 2.30pm Indoor Play Session 2.30pm – 3.00pm Food served in party room 3.00pm- 4.15pm Outdoors
3.15pm – 5.00pm	INDOOR ONLY PARTY AVAILABLE AS ABOVE

3. **Indoor Play Party Package**
   The package consists of 1 hour 15 minutes indoor play and 30 mins in the party room for food. A party lunch is included for each child consisting of chicken goujons, cocktail sausages and criss cross fries. A fruit platter and jugs of juice and/or water are also provided. Adult food platters can be ordered if desired (see note 5). No access to outdoor areas is included in this package. The cost is £13 per child, you must have a minimum of 8 children attending (max 30 children) and the overall party size **cannot exceed 40 people** (adults and children). The first 10 adults are free of charge but any additional adults are charged at £1 per head.
4. **Play & Farm Party Package**
   The package consists of 1 hour 15 minutes indoor play, up to 30 mins use of the party room for food and 1 hour 15 minutes outside at the farm visiting the animals, using the outdoor play facilities, etc. A party lunch is included for each child consisting of chicken goujons, cocktail sausages and criss cross fries. A fruit platter and jugs of juice and/or water are also provided. Adult food platters can be ordered if desired (see note 5). The cost is £17.50 per child, you must have a minimum of 8 children attending (max 30 children) and the overall party size **cannot exceed 40 people** (adults and children).The first 10 adults are free of charge but any additional adults are charged at £5 per head.
5. Adult food platters are available to order as follows:

Small (up to 8 adults)	20 small sandwich triangles & 10 chicken goujons	£35
Medium (up to 15 adults)	32 small sandwich triangles & 20 chicken goujons	£55

Large (up to 20 adults)	48 small sandwich triangles & 30 chicken goujons	£90

6. Babies under 12 months are not included in your party numbers. However we do only have limited space inside and are not able to accommodate large numbers of prams inside the indoor play centre.
7. **Parents and siblings of your party guests will not be able to stay for the party unless you have counted them in the planned numbers for your party. We ask that you make parents aware of this when making the invitations**.
8. We can provide party bags at £4 per head but we'll need at least 2 weeks' notice for these. We also have a new alternative to party bags which are themed colour-your-own biscuit packs for the children to take home – please do ask us for more details on these if they are of interest.
9. We will ring you in the week leading up to your party when you must provide us with the FINAL number of guests expected at your party. We can usually manage unexpected changes to the final numbers up to 24 hours before your party. Changes cannot be accepted with less than 24 hours' notice and in this instance, the final numbers provided will be charged for regardless of non-attenders.
10. We suggest you may want to advise parents on your invites to send wellies and raincoats with their children in case of poor weather outside. All guests will also need to wear/bring socks as everyone is asked to remove outdoor footwear in the indoor playcentre (adults too).
11. It is also helpful if you are able to make us aware of any special requirements in advance e.g. children with allergies, ADHD, autism, etc.
12. Unfortunately, we cannot permit additional activities e.g. balloon modellers/ face painters, etc.

Party Room

1. The party package includes up to 30 mins for your guests to eat food in the party room. **All belongings must be removed from the party room at the end of your 30 minute slot.** (Please respect this request as there may be other parties after yours and our team need time to clean the room. If you have a lot of adult guests you may find it better to change the party to 1 hour soft play and 45 mins in the party room – please do discuss this with us if you would like to.)
2. You will usually have access to the party room e.g. to store gifts/ coats, etc whilst the children are enjoying their indoor play session.
3. There is some basic party decoration in the party room and we don't allow anything else to be stuck to the walls or doors. However, themed tablecovers, balloons or freestanding banners are all fine. Confetti, confetti balloons, party poppers, cake knives and sparkler/firework type candles are not permitted. All helium balloons must be on weights. The use of gas canisters is strictly prohibited.
4. We ask that you do not rearrange the furniture in the party room or the indoor play seating area and if any change in set up is desired you discuss it with us.
5. We ask that you and your guests vacate the party room in a timely manner at the end of your allocated time in order that it can be cleaned prior to any following party. When you are finished your food in the party room and ready to leave, you do not need to worry about clearing up.
6. Children may not re-enter the playframe once their playtime session has finished and we ask that you do try to keep them in the party room till everyone's finished their food.
7. All party guests are required to leave the indoor play centre at the end of the allocated indoor time for your party.

Food/Drink

1. No external food or drink is permitted/to be consumed. Food is included for the children and adult platters are available to order.
2. You may of course bring along a birthday cake and we can provide a knife for serving this when you are ready. You will need to bring your own plates or napkins for cake as these are not provided.
3. We will provide complimentary jugs of orange and blackcurrant cordial whilst the children play and these can be refilled for your party food time as needed. Water is also available on request.
4. If you would like to pay for your guests' hot drinks, we can keep a tally and add it to your final bill - please just let us know at the start of your party.

Play & Farm Parties - Outside Time for your Party

1. Once your party is outside you and your guests are free to enjoy any of the outdoor facilities.

2. You are not required to stay together as one group if you prefer to split up as long as there is at least 1 adult with each group of children.
3. Outside there are animals to see as you walk around the farm paddocks, pedal go-karts and tractors, games like Connect 4, skittles and Swingball, and rabbits and guinea pigs to pet.
4. Parents collecting children after a party should wait in the car park if possible to avoid congestion at the front door.

If you have any other queries, please just ask – thanks!