



# BECAUSE WE CARE...

Our programs and services are designed to deliver superior quality to satisfy the needs of our residents. If we miss the mark, we want to know. Please share your suggestions, recommendations, and concerns, by calling the individuals in the order listed until you have complete satisfaction:

- Beth Murphy**, Clinical Executive Director . . . . . **540-478-2588**
- Amber Moran**, Regional Director of Operations . . . . . **434-327-2978**
- Blake Ray**, Chief Operating Officer . . . . . **423-503-9914**
- Tamara Goodale**, Ombudsman . . . . . **434-817-5222**

An Ombudsman is available to help residents, family members, and staff, to resolve any problems with care, finances, resident rights, and other concerns. 674 Hillsdale Drive, Suite 9  
Charlottesville, VA 22901

*\*Designated staff person in charge is the Administrator. In the absence of the administrator, the designated staff person in charge would be the Registered Medication Aide on duty.*



**Thank you for your trust in us.**

118 William Mills Drive  
Stanardsville, VA 22973

**434-985-4411**

**Online with the QR Code:**  
Feel free to use your camera on your mobile phone and follow the QR Code to our mobile friendly form.

