

# #cfrresults

## Employees will learn, when they're encouraged to do so!

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**Are you learning something new every day?**

**Do your employees feel encouraged to learn?**

**Do you give employees tools to learn more?**

**Are employees encouraged to ask questions when they don't know an answer?**

**Does your institution have an atmosphere that encourages ongoing education?**

**Have you made room in your budget to include training, refresher courses, new staff training, manager training?**

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Education benefits every employee. Taking advantage of the numerous opportunities available through conferences, workshops, training videos, and onsite training, needs to become a strategic initiative for every institution.

Providing ongoing education shows your employees that you value them enough to help them succeed. Employees and managers who are eager to learn are of great value to your organization. They will be the ones who will help initiate change in products and services, coach and mentor new employees, move in to leadership roles when needed, and help customers feel confident in the service they receive.

Invest in your people. They represent your future success.

