

EMPLOYEE ENGAGEMENT SURVEY



EMPLOYEE INSIGHTS

An analysis of employee perceptions of management practices and internal service levels will enhance your planning efforts and provide key metrics to monitor your organization's culture.

SURVEY BENEFITS

Employee surveys help reveal competencies, challenges, and opportunities managers can address during organizational development.

- Performance Benchmarks
- Process Improvement Feedback
- Service Enhancement Ideas
- Teamwork Evaluations
- Industry Performance Comparisons

ORGANIZATION ASSESSMENT

Our banking industry employee survey evaluates **seven different dimensions of management** to identify strengths and weaknesses.

1. Training and Development
2. Teamwork
3. Supervision and Coaching
4. Recognition and Motivation
5. Leadership
6. Empowerment and Support
7. Communication

INTERNAL SERVICE ASSESSMENT

In addition, the survey captures ratings for the service received by employees when they are interacting with support departments and workgroups.

ENGAGEMENT INDEX AND NET PROMOTER SCORE

The integrated engagement index and Net Promoter Score assessments produce a powerful view of employee loyalty and advocacy. The NPS metric is a stable, reproducible measurement to support strategic goal setting and performance measurement.

SURVEY COST

Investment in your Employee Engagement Survey is tied to the number of branch locations included in your survey project.

One Location.....	\$8,500
2 to 5 Locations	\$11,900
6 to 10 Locations	\$16,660
11 to 20 Locations	\$23,325
Over 20 Locations.....	Call For Quote

“Satisfied employees are there to get. Engaged employees are there to give.”

BOB KELLEHER



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