



Elite
Care
NSW

A Refreshing Difference

Connecting you with the care you need

Trilogy Care and Elite Care NSW have partnered to ensure you have access to high-quality home care services via your Support at Home plan.

Elite Care NSW partners with Trilogy Care to deliver personalised, dignified support that keeps every client living confidently at home. Together we focus on what matters most: more care hours from the same funding, real choice over who comes to your door, and simple, transparent support that fits your life.

What you can expect:

- Personalised care planning that reflects your goals, routines and culture
- Familiar faces and reliable times - your care, your call
- A local team that communicates clearly and acts fast when needs change

Make every care hour matter:

- More hours. Same funding. Self-management means more of your package goes to real support, not overheads

- We help you activate your full quarterly budget with timely check-ins and easy booking, so care isn't left on the table
- Clear monthly statements and a simple portal keep you, and your family if you choose, in the loop

Why this partnership works

- Elite Care NSW's trusted care professionals, coordinated with Trilogy Care's self-management expertise
- Full compliance, strong governance and consistent, respectful care
- A practical path to more activated care hours each quarter - missed care is missed opportunity, and we help you avoid it

Who is Trilogy Care?

Trilogy Care empowers you to live independently in the home you love for longer by helping you build and self-manage your care needs. Trilogy Care is an approved Support at Home provider and is registered with My Aged Care to deliver in-home care support.

Why Trilogy Care?

One of the main reasons people choose to work with Trilogy Care to self-manage their support plan is because it gives you absolute control over who provides your care and services. You can ensure you're surrounded by the best service providers to give you the care and support you want and need.

Self-management also removes the agency 'middle-man', allowing you to reduce management fees by working directly with your care workers and support service.

Fewer fees, more care hours, and better value from your funding.

What is Self-Management?

Self-management is a way for you to manage the service providers you use and how your Support at Home funding is spent. It gives you the flexibility to:

- Design and tailor your own care plan with a dedicated care partner
- Choose the service providers you would like to work with
- Gain more control over how your Support at Home funds are spent
- Increase your care hours with more value from the same funding

How to get started

1 Talk to us

Contact Trilogy Care or Elite Care NSW to discuss your care needs. Our team can provide advice about the Support at Home process.

2 Care planning

Our team will review your care needs to establish your individual care plan and budget.

3 Perfect match

Elite Care NSW will start creating your care team by sourcing care services that suit your needs.

4 Get started

The services sourced by Elite Care NSW will begin care work while Trilogy Care administers your Support at Home plan.

Contact us



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