



Membership-based,  
no-claims Healthcare™

Pre Enrollment Brochure

# Direct Primary Care *plus*

A Coast-to-Coast Healthcare Membership™ through Healthcare2U



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Healthcare2U's nationwide Direct Primary Care plus (DPCplus) membership<sup>1</sup> caters to members through affordable and easy-to-access primary medical care. DPCplus is available when and where members need it via our Patient Advocacy Line (PAL)™ and Private Physician Network (PPN)™. Through DPCplus, Healthcare2U breaks down barriers to quality primary care so members can have affordable access to board-certified physicians. Eligible members<sup>2</sup> receive the unlimited services listed below by contacting Healthcare2U's PAL concierge during business hours.<sup>3</sup>

## Concierge & Patient Advocacy

Healthcare2U acts as a member's personal concierge through our bilingual Patient Advocacy Line (PAL). PAL is staffed by certified medical professionals who navigate care options and book appointments for our members and eligible participants.

## 24/7 Virtual Care

Unlimited access to licensed medical providers online or by phone, 24/7/365 for minor illnesses and injuries for a \$0 consult fee.<sup>5</sup> Consultations available in English and Spanish.

## In-Office Primary Care

Unlimited doctor visits with a \$10 visit fee.

Unlimited urgent care visits with a \$25 visit fee.

Annual physical<sup>4</sup> with four labs: complete metabolic panel (CMP), complete blood count (CBC), thyroid stimulating hormone (TSH) and lipid panel for a \$0 visit fee.

## Chronic Disease Management

Unlimited treatment and management of 13 chronic disease states for the same \$10 visit fee. Healthcare2U accepts preexisting conditions within manageable ranges,<sup>6</sup> including:

Anxiety	CHF	Fibromyalgia
Arthritis	COPD	GERD
Asthma	Depression	Gout
Blood Pressure	Diabetes	Hypertension
		Thyroid

## Navigating the healthcare system shouldn't be exhausting

As a Healthcare2U member, you receive unlimited support through our PAL concierge

<sup>1</sup> Healthcare2U's Direct Primary Care (DPC) is a healthcare membership. DPC is not insurance and does not satisfy ACA minimum essential coverage.

<sup>2</sup> Individuals ages 2 to 65 are eligible for Healthcare2U's DPC membership. Dependents under the age of two are not eligible to enroll for Healthcare2U. Dependent children are eligible for membership until the last day of their 25th year. Individuals are eligible for membership until the last day of their 64th year.

<sup>3</sup> No walk-ins allowed. Unlimited services (including Virtual DPC/telehealth) must be accessed through Healthcare2U's Patient Advocacy Line (PAL)™ and all care is provided through our physician network. In-office appointments are only available within business hours (Monday through Friday, 7 AM to 6 PM CST). Our PAL may direct the member to another level of care if appropriate, depending on the member's condition and utilization of services. Applicable visit fees apply. After hours, members have the option to speak to a physician virtually.

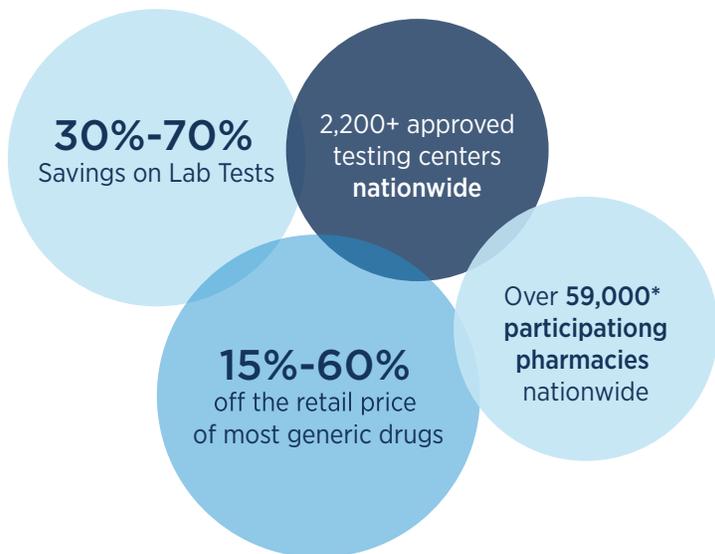
<sup>4</sup> Well-woman pap smear pathology interpretation is not included in the annual physical. Depending on membership type, the annual physical may only be accessible after six consecutive months of membership.

<sup>5</sup> Telehealth and discount programs are not insurance. These products are provided through third-party organizations and are not provided by Healthcare2U.

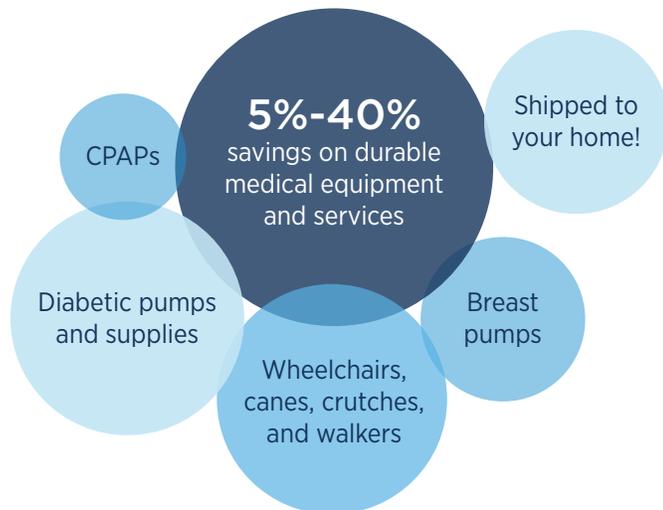
<sup>6</sup> Healthcare2U does not provide specialty care outside of our partner physician clinics. If a member currently sees a specialist for an advanced disease state, we do not recommend leaving that specialist.

# Get access to money saving discounts!

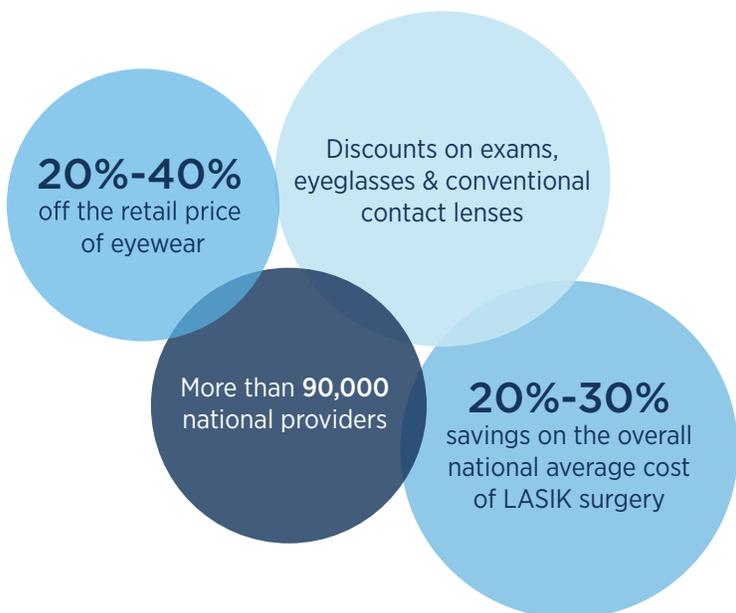
## Labs & RX



## Supplies & Equipment



## Vision & Lasik



## Speech & Hearing



## Log in to the Healthcare2U app to learn more and access discounts

\*Participating pharmacies are subject to change.

DPO Disclosure - Free plans on this page:

THIS PLAN IS NOT INSURANCE and is not intended to replace health insurance. This plan does not meet the minimum creditable coverage requirements under M.G.L. c.111M and 956 CMR 5.00. This plan is not a Qualified Health Plan under the Affordable Care Act. This is not a Medicare prescription drug plan. The range of discounts will vary depending on the type of provider and service. The plan does not pay providers directly. Plan members must pay for all services but will receive a discount from participating providers. The list of participating providers is at [HC2U.TELEMEDSIMPLIFIED.COM](https://www.hc2u.com/telemedsimplified.com). A written list of participating providers is available upon request. Discount Plan Organization and administrator: Careington International Corporation, 7400 Gaylord Parkway, Frisco, TX 75034; phone 800-441-0380.

This plan is not available in Vermont.

# Access Your Benefits Digitally

All benefits are housed within the easy-to-use Healthcare2U mobile app that can be accessed nationwide. The mobile app was built to help simplify the process of accessing healthcare benefits and services. On your effective date, you will receive an email from Healthcare2U containing download instructions and your login details.



## Membership Information

A quick description of your membership information

## Direct Primary Care

Your DPC hub includes detailed membership benefits, instructions and disclaimers along with one-click access to schedule primary, urgent or virtual care

## Digitized ID Card

This card houses all the information you need to access your DPC membership and your free savings discounts