



CITYWATCH SECURITY



PROTECTING WHAT MATTERS

HEALTHCARE

WHAT SETS US APART FOR HOSPITAL SECURITY

WE GO BEYOND STANDARD GUARDING

CityWatch delivers reliable, auditable protection in high-risk, high-compliance clinical settings—backed by 30+ years' experience, intelligent systems, and specialist personnel.

We're among the few security providers with a dedicated Patient Watch service. This service includes rapidly deployable officers trained for sensitive one-to-one observation, who ease clinical workload while preserving patient dignity and safety.



CLOUD-BASED SECURITY, BUILT FOR HEALTHCARE.

CityWatch's integrated cloud systems meet hospital standards with secure CCTV (including audit trails and privacy masking), device-based incident reporting that links footage and notes, encrypted storage compliant with Australian health privacy law, and real-time alerts with clear escalation so every incident is tracked and resolved quickly.

TRANSPARENT, MEASURABLE PERFORMANCE

We embed KPIs and SOPs into every contract, with live dashboards that show service delivery in real time, document incident handling transparently, and generate customised reports for compliance and governance.



CITYWATCH'S DEDICATED HOSPITAL SECURITY OFFICERS

WE DELIVER TECHNOLOGY DRIVEN, CLINICALLY ALIGNED SECURITY FOR HIGH-RISK, HIGH-COMPLIANCE HOSPITAL ENVIRONMENTS.



FROM ALERT TO ACTION

CityWatch provides highly trained Hospital Security Officers across public and private facilities.

Our focus is early intervention and expert de-escalation.

Officers support Code Grey/Code Black responses, manage access and visitor flow, and provide a calm, professional presence at ED, wards, and high-risk areas. Reducing disruption to care.

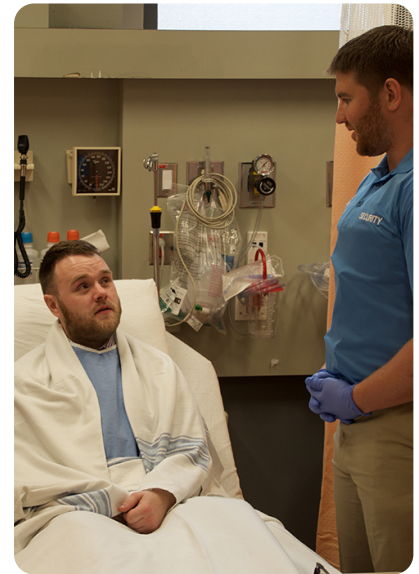


PRECISION MEETS PROTOCOL

Routine patrols, intelligent CCTV with privacy masking, body-worn video, and real-time incident reporting create a complete, auditable record.

Clear escalation pathways and documented SOPs align with hospital policies and Australian privacy and safety standards.

Supporting governance, RCA reviews, and continuous improvement.



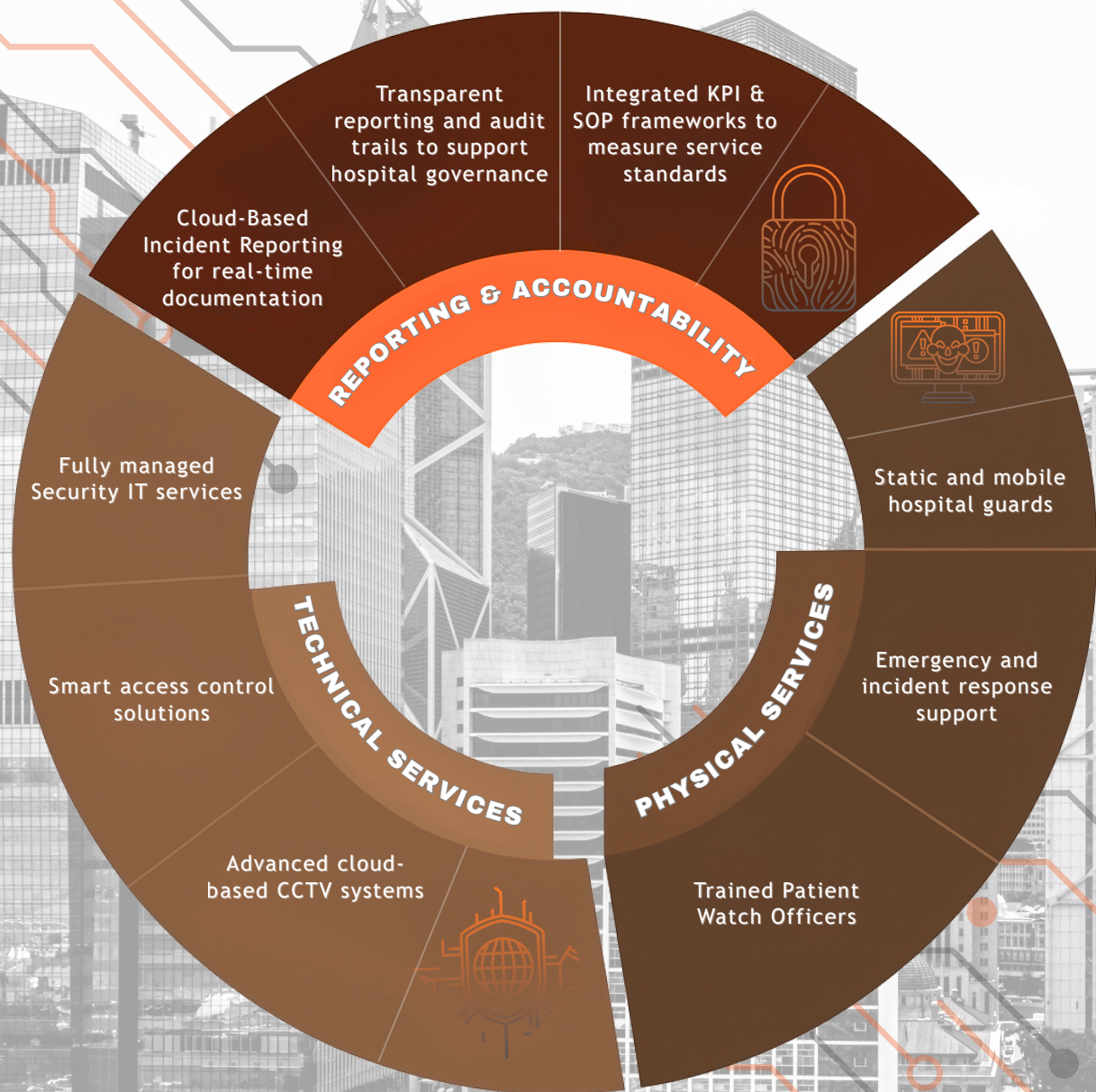
DEDICATED PATIENT WATCH

CityWatch is one of the few providers with a dedicated Patient Watch service.

Specialist officers deliver one-to-one observation for at-risk patients, with rapid deployment.

Respectful, highly trained and consistent. Easing clinical workload while safeguarding dignity and safety.





TO DISCUSS A SECURITY SOLUTION TAILORED TO YOUR FACILITY, PLEASE CONTACT OUR TEAM. FOR MORE INFORMATION GO TO WWW.CITYWATCHSECURITY.COM.AU

CONTACT US

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