



Ikon

Company Profile

Leadership Development and Transformation

A brand under Pamav Training Institute and Technology Center, Inc.
68 Kalayaan Avenue Teacher's Village West Diliman Quezon City, Philippines

Company Description

IKON BUSINESS CONSULTANCY SERVICES is a training company founded in 2005, focused on developing learning and development transformation systems for leaders. We are committed to helping people become better leaders.

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miselle.bergonia@pamav-training.com

www.pamavtech-edge.com

Our Solutions For Your Learning and Development

Corporate Training

Tailored learning and development solutions designed to meet specific business needs.

Executive Coaching

Coaching to enhance performance and self-awareness of leaders.

DiSC Assessments

Personalized DiSC reports for self-awareness and leadership development.

Executive Retreats

Strategic planning, innovation hackathon and corporate retreats.

Some of our partners



EST 2005



CERTIFIED IMAGE
CONSULTANT



CERTIFIED COACH



HR PRACTITIONER



ISO 9001
CERTIFIED



CORPORATE
TRAINING PARTNER

About Miselle



Miselle is a leadership development architect and transformation facilitator who bridges emotional intelligence, business strategy, and human-centered leadership. With nearly two decades of experience, she empowers leaders and organizations to elevate performance through self-awareness, communication, and purposeful execution. Her work focuses on shaping leaders who can navigate complexity, inspire others, and lead with both competence and character in an evolving, high-tech world.

MISELLE P. BERGONIA

LEADERSHIP DEVELOPMENT COACH
MISELLE.BERGONIA@PAMAV-TRAINING.COM

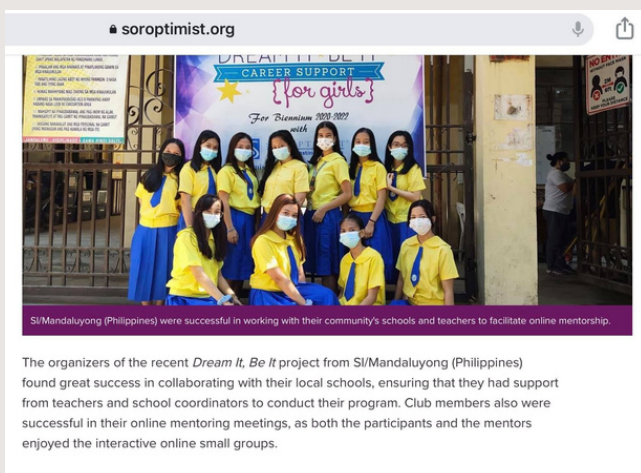


Certifications



Service to the community

We support Soroptimist International of America. Some of our proceeds support the projects and education Soroptimist for women and girls.



DREAM IT BE IT
CAREER SUPPORT
for girls



LIST OF

PROGRAMS

WORK OF LEADERS

THIS PROGRAM HELPS LEADERS TRANSLATE IDEAS INTO RESULTS THROUGH THE THREE CRITICAL DRIVERS OF LEADERSHIP: VISION, ALIGNMENT, AND EXECUTION. PARTICIPANTS LEARN HOW TO THINK STRATEGICALLY, ENGAGE PEOPLE EFFECTIVELY, AND DELIVER OUTCOMES WITH CLARITY AND CONSISTENCY. IT IS A PRACTICAL FRAMEWORK FOR TURNING LEADERSHIP INTENT INTO MEASURABLE IMPACT.



WORKSMART

WORKSMART EQUIPS PROFESSIONALS WITH THE MINDSET AND TOOLS TO MANAGE PRIORITIES, TIME, AND ENERGY MORE EFFECTIVELY IN A FAST-PACED WORK ENVIRONMENT. IT FOCUSES ON BUILDING DISCIPLINE, CLARITY, AND PERSONAL ACCOUNTABILITY IN DAILY EXECUTION. PARTICIPANTS LEAVE WITH PRACTICAL SYSTEMS TO WORK SMARTER, REDUCE OVERWHELM, AND SUSTAIN PRODUCTIVITY.



AGILE EQ

AGILE EQ BUILDS EMOTIONAL INTELLIGENCE BY HELPING INDIVIDUALS ADAPT THEIR RESPONSES BASED ON DIFFERENT SITUATIONS AND PEOPLE. IT FOCUSES ON READING EMOTIONAL CUES, MANAGING REACTIONS, AND CHOOSING THE MOST EFFECTIVE BEHAVIOR IN THE MOMENT. PARTICIPANTS BECOME MORE FLEXIBLE, RESILIENT, AND EFFECTIVE IN NAVIGATING WORKPLACE RELATIONSHIPS.



EXECUTIVE PRESENCE

THIS PROGRAM DEVELOPS THE CONFIDENCE, CREDIBILITY, AND COMMUNICATION STYLE NEEDED TO INFLUENCE AT HIGHER LEVELS. PARTICIPANTS LEARN HOW TO SHOW UP WITH CLARITY, COMPOSURE, AND IMPACT IN BOTH FORMAL AND EVERYDAY INTERACTIONS. IT STRENGTHENS PERSONAL BRAND AND LEADERSHIP PRESENCE IN A WAY THAT FEELS AUTHENTIC AND INTENTIONAL.



LIST OF

PROGRAMS

CUSTOMER SERVICE

THIS PROGRAMS HELPS LEADERS AND PROFESSIONALS IMPROVE THEIR CUSTOMER SERVICE JOURNEY AND DELIVERY. SO CUSTOMERS STAY LOYAL AND ARE DELIGHTED WITH THEIR SERVICE.



PRESENTATION SKILLS

THIS PROGRAM HELPS PROFESSIONAL COMMUNICATE IN THE WORKPLACE AND PRESENT WITH CONFIDENCE. TO ENSURE HARMONY IN THE WORKPLACE AND PERSUASIVE SKILLS ESPECIALLY DURING IMPORTANT MEETINGS.



STRATEGIC THINKING AND INNOVATION

THIS PROGRAM HELPS LEADERS ADAPT, BE AGILE AND BE CREATIVE IN THIS FAST CHANGING WORLD. THIS WILL HELP THEM BECOME RELEVANT AND PLAN FOR FUTURE SUCCESS.



MANAGERIAL SKILLS

THIS PROGRAM HELPS LEADERS BECOME BETTER MANAGERS. IT WILL HELP THEM MOTIVATE, DELEGATE, STAY PRODUCTIVE AND MODEL LEADERSHIP SKILLS. SO THEY CAN INFLUENCE AND LEAD THEIR TEAMS AND REACH THEIR GOALS.



FAQ Sheet

About IKON

Q: What services do you offer, and do you accept small projects?

A: Corporate training, coaching, leadership assessments. Yes, we are flexible for all project sizes. We can conduct the program at our center in Quezon City or at your own venue.

Work Process

Q: What is the workflow, timeline, and revisions?

A: Initial Meeting → Proposal & Timeline → Design of Training → Delivery of Training → Final Result. The typical turnaround time is 2–4 weeks, depending on the project.

Costs & Payment

Q: Are there pricing packages, what is the payment system, and are there any additional fees outside the package?

A: Yes, Basic, Standard, and Premium packages are available. Payment is made with a 50% down payment and the remainder upon completion. Additional fees only apply if there are requests outside the initial scope.

Collaboration

Q: Who is the PIC (Direct Account Manager) and can they provide ideas?

A: Each client is assigned a dedicated Account Manager and the Lead Trainer who is always receptive to client feedback.

Other

Q: Can I have an NDA?

A: Yes, depending on the client's needs.

Contact

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Let Us Help You Plan Your Program

Plan Your Learning Needs

Contact us to start planning your learning program
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Prepared by: _____

Date: _____

Objective/Goal

Key Actions



Resources Needed

Metrics for Success

Target Schedule



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