

FREQUENTLY ASKED QUESTIONS

Move-In Concierge



What is move-in concierge?

Our move-in concierge service simplifies your transition by handling all utility and service connections for you, including water, gas, electric, internet, and more. Instead of making multiple calls and searches for providers, we streamline everything into one efficient process, ensuring you get the best rates. It's like having a hotel concierge for your move-in needs.

How does it work?

Transferring the required utilities into your name and setting up other services you may want is easy with our move-in concierge. Simply schedule a convenient time with the move-in concierge directly, by visiting secondnature.com/residents/move-in-concierge. You will need to know which utilities you are responsible for transferring into your name, as outlined in your lease. The concierge team will take it from there! (This service is recommended if your move in date is 72 hours or later from receiving this notice.)