



# NEWSLETTER

# September 2025

*Well done to our advisors Louis and Michelle who have both passed their Energy Awareness NVQ Level 3 Qualification.*





# Happy 40<sup>th</sup>



## Birthday DIAL

We held our DIAL 80's DISCO on 28<sup>th</sup> August at St Georges Theatre. All who attended enjoyed our nostalgic fashion show, and danced the night away to 80's music played by DJ 'Big Nevv'. We would like to extend our thanks to St Georges Theatre and Big Nevv!





# Community



## Events

Some of our amazing volunteers and staff attended events held at the Cliff Top Gala and Shrublands Fun Day.

They chatted with people about the services we offer and also carried out some fundraising with a tombola, raffle and crafts.



**Shrublands Fun Day**  
**9<sup>th</sup> August 25**





# Volunteers

## Party in the

# Park

To say thank you to our wonderful volunteers for all their hard work here at DIAL Great Yarmouth we held our annual celebration 'Party in the Park' This year due to the uncertain weather we held it in the DIAL yard. Great fun was had by all, enjoying playing games, celebrating and eating the buffet prepared by our staff.





# DIAL CHARITY SHOP



We currently have a sale in the charity shop running until 12<sup>th</sup> September 25.

Selected items are 50%.

Call in, have a browse and find a bargain!

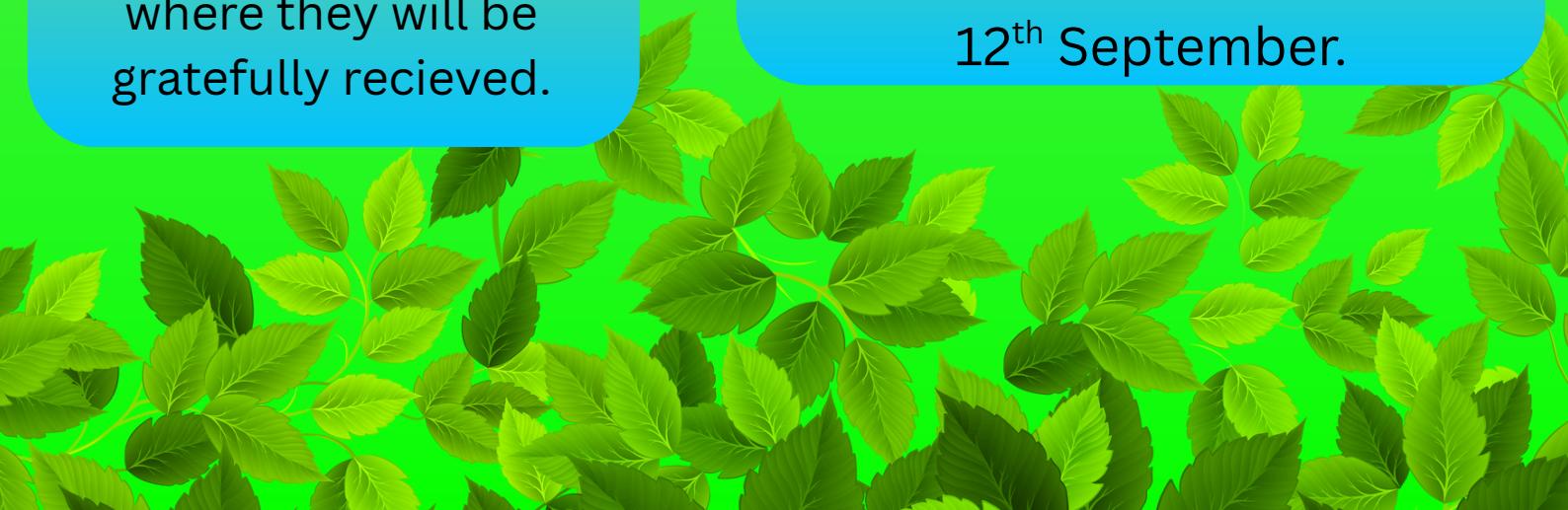


## **Brick-a-Brac**

We are currently short of bric-a-brac in our Charity Shop. and looking for donations, if you have had a clear out, why not bring them in store where they will be gratefully received.

## **BACK TO SCHOOL!**

Although the new Autumn Term is well under way, we still have new school uniform in stock priced from 50p per item. This is on sale until 12<sup>th</sup> September.





# Case Study



Our Money and Debt advisor Katy helped a client with the following:

Mrs Y came into Kingside, she has learning difficulties and finds understanding letters and forms hard. She brought a cancellation of instalments of Council Tax letter from GYBC Revenue services with her. There are eight months left in which to pay around £800, which is £100 a month. Advised that council tax is a priority debt, and we agree that I would email council tax offering £100 a month, beginning on her payday in the middle of the month. She has council tax arrears from previous years, and a housing benefit overpayment debt. We updated her Standard Financial Statement and I printed out the priority outgoings for her to take home. Her income is from her earnings, from her disability benefit, from Universal Credit and her husband claims Carer's Allowance. They do not receive Council tax benefit. She has a deficit budget. We identified some ways family members could contribute the family finances. Her husband could pay the Sky entertainment package, as he watches Sky. Her son is working but doesn't pay anything to help with food or the utility bills. Advised that it would assist if he paid 'board and lodging' to her. Advised talking to Sky mobile about the payments for the phone she no longer has (she was scammed), and that the appliance insurance (£9 a month) is optional. Her pet is in the Healthy Pet club, for worming and yearly jabs. Discussed economising on the gas and electricity and using her air fryer instead of her oven.



# Dates For Your Diary

## W/C 1st September

- 1<sup>st</sup> - Craft Club - 10am - 3pm
- 2<sup>nd</sup> - Money & Debt Drop In - 9.30am - 11.30am
- 2<sup>nd</sup> - Letter Reading Drop In - 10am - 12noon
- 3<sup>rd</sup> - Letter Reading Drop In - 1pm - 3pm
- 5<sup>th</sup> - Craft Club - 10am - 3pm
- 5<sup>th</sup> - Money & Debt Drop In - 2pm - 4pm
- 5<sup>th</sup> - Anglian Water Drop In - 2pm - 4pm
- 6<sup>th</sup> - Benefit Drop In - 1.30pm - 3.30pm

## W/C 8th September

- 8<sup>th</sup> - Craft Club - 10am - 3pm
- 9<sup>th</sup> - Letter Reading Drop In - 10am - 12noon
- 9<sup>th</sup> - Money & Debt Drop In - 10.30am - 12.30pm
- 10<sup>th</sup> - Michelle at JGI, Belton - 10am - 12noon
- 10<sup>th</sup> - Letter Reading Drop In - 1pm - 3pm
- 11<sup>th</sup> - Benefit Drop In - 1pm - 3pm
- 12<sup>th</sup> - Craft Club - 10am - 3pm
- 12<sup>th</sup> - Money & Debt Drop In - 2pm - 4pm

## W/C 15th September

- 15<sup>th</sup> - Craft Club - 10am - 3pm
- 16<sup>th</sup> - NCLS - 10am - 3pm (appointment only)
- 16<sup>th</sup> - Letter Reading Drop In 10am - 12noon
- 16<sup>th</sup> - Money & Debt Drop In - 10.30am - 12.30pm
- 17<sup>th</sup> - Letter Reading Drop In - 1pm - 3pm
- 19<sup>th</sup> - Money & Debt Drop In - 2pm - 4pm
- 20<sup>th</sup> - Craft Club - 10am - 3pm
- 20<sup>th</sup> - Benefit Drop In - 1.30pm - 3.30pm



# Dates For Your Diary Cont.....

## W/C 22nd September

- 22<sup>nd</sup> - Craft Club - 10am - 3pm
- 23<sup>rd</sup> - Letter Reading Drop In 10am - 12noon
- 23<sup>rd</sup> - Money & Debt Drop In - 9.30am - 11.30am
- 24<sup>th</sup> - Letter Reading Drop In - 1pm - 3pm
- 25<sup>th</sup> - Benefit Drop In - 1pm - 3pm
- 26<sup>th</sup> - Craft Club - 10am - 3pm
- 26<sup>th</sup> - Money & Debt Drop In - 2pm - 4pm

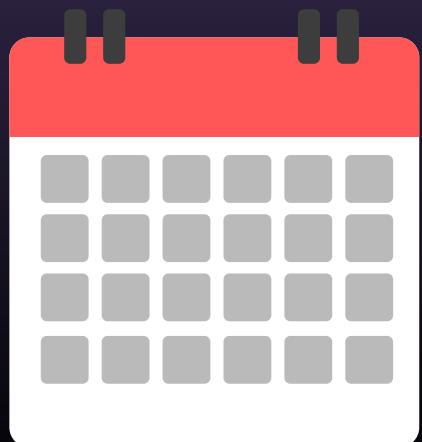
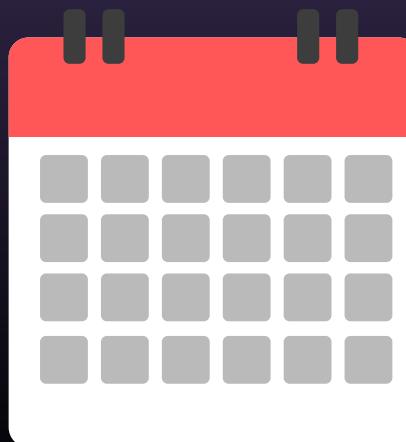
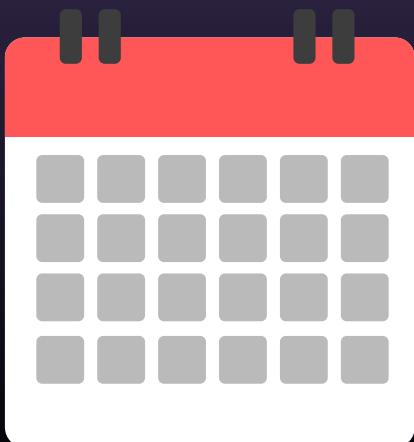
## W/C 29th September

- 29<sup>th</sup> - Craft Club - 10am - 3pm
- 30<sup>th</sup> - Letter Reading Drop In - 10am - 12noon
- 30<sup>th</sup> - Money & Debt Drop In - 10.30am - 12.30pm

## Facebook

Please see our Facebook Page to keep updated about any other diary dates or for information if we need to cancel anything due to unforeseen circumstances

[Facebook.com/DIALGreatYarmouth](https://www.facebook.com/DIALGreatYarmouth)





## CONTACT INFORMATION:



**Telephone**

01493 856900



**Online**

[dial-greatyarmouth.org.uk](http://dial-greatyarmouth.org.uk)

[facebook.com/DIALGreatYarmouth](https://facebook.com/DIALGreatYarmouth)



**OPENING HOURS**

Monday - Saturday

9:30am to 4:00pm

\*Thursday's 10am-4pm

