



NEWSLETTER

November 2025

Rotary Club

DIAL are proud to announce that we have recently become a Corporate Member of the Great Yarmouth & Haven Rotary Club.

We're excited about the beginning of what should be to be a strong partnership, one that will hopefully create new opportunities for both DIAL and Rotary. The Rotary Club have always been on board with the work DIAL does within the community, so joining forces as a Corporate Member felt like a natural next step.

Being a Corporate Member opens up many doors for DIAL, not just allowing us to have an input during their regular meetings, but also allowing DIAL to tap into certain opportunities, training and possible funding/grants





Volunteers

This past couple of months we have had some of our volunteers leave us for pastures new
Congratulations to Helen who has been successful in securing employment and to Sandra who began volunteering elsewhere.

We also welcomed new volunteers to our amazing team.

If volunteering is something that interests you and you would like to join our amazing team then contact the office on 01493 856900 and ask for Toni.

Goodbye



Sandra

Welcome



Louisa

We also said goodbye to Helen and have welcomed back Brenda!





Community Events



On 14th October we held a Volunteer and Smoking Cessation day at St Georges Theatre. We had Mary Mag, Mind, Pro Community, East Coast College, and St Georges Theatre attend, this was a fantastic event, promoting the work of DIAL and St Georges Theatre and talking about Smoke Free Norfolk.



SMOKING SUPPORT GROUP

We will be holding a smoking support group on:
27th November 10 - 12
18th December
22nd January

For more information about these sessions please check out our Facebook page



DIAL attended the Menopause Mayhem Group at The Pavilion Theatre Gorleston on Thursday 30th October 2025 promoting DIAL KYN and Smoking cessation. This was a very successful session.



Staff & **Volunteer News**

**Congratulations to
Michelle**

**She ran her first half
Marathon on 12th October
in the amazing time of
2 hours 15 minutes.**

**What a fantastic
achievement!**



HAPPY BIRTHDAY

**We would like to wish our
amazing volunteer Jan
Happy Birthday!
who turns 88 on
21st November.**

**Jan is an valuable
member of our volunteer
team who displays our
windows and helps to run
our craft group on
Mondays and Fridays.**





DIAL CHARITY **SHOP**



Volunteers

We are always looking to expand our volunteering team in our Charity Shop. If you have some spare time you don't know what to do with, then why not consider volunteering with us. When you volunteer not only do you meet new people but you will also learn new skills.

For more information you can:

Call us on 01493 856900,
e-mail toni@dial-greatyarmouth.org.uk
or call into the office.



CHRISTMAS

Our Christmas stock is now on sale! If you are looking for something new to wear to the Christmas Party or a gift come in and have a browse and see if you can find a bargain!





Meet Teresa



Hi Everyone,

I'm Teresa, I work at Dial in Great Yarmouth and I'm a Money and Debt Outreach Worker. I support the foodbanks at Pathways, Great Yarmouth and Mary Magdalene, Gorleston.

I can help with:

- **Reading and filling in forms**
- **Making phone calls**
- **Talking to and signposting to outside agencies**
- **Talking to Great Yarmouth Brough Council about rent/council tax arrears and council tax enquiries.**
- **I can complete UC50 and PIP, blue badge and bus pass applications**
- **Speak to outside resources for white goods**
- **I can issue food vouchers for the local food banks.**
- **For the homeless I can speak to The Rough Sleepers team to make them aware of where the person is currently sleeping and if they need a tent or a sleeping bag etc.**
- **Sometimes I can source vouchers for gas, electric and food.**

I am always available for just a chat, sometimes that is all that is needed, an ear to listen, come up and say hi.

Groups at DIAL

Craft Group





**ARE YOU LOOKING FOR
SOMEWHERE FRIENDLY TO GO AND
HAVE A CUPPA AND MEET NEW
PEOPLE?**



↓ READ MORE ↓

**COME ALONG FOR A FUN SESSION
MAKING CRAFTS WITH OUR
EXTENSIVE RANGE OF CRAFT
PRODUCTS. WE WILL THEN SELL
YOUR CREATIONS IN OUR SHOP**



Where & When?
DIAL, 26-27 King Street, Gt Yarmouth, NR30 2NZ

Mondays 10am - 3pm
Fridays 10am - 3pm



For more info call 01493 856900



Fathers Group

The very first Fathers Group in partnership with DIAL, Represent Project and Walk & Talk EA was held on Saturday 25th October here in the workshop at DIAL.

They upcycled vinyl records and made them into clocks.

For more information about the Fathers Group and when their next session will be please contact Represent Project or Walk & Talk EA via their Facebook pages.





Dates For Your Diary

W/C 3rd November

- 3rd - Craft Club - 10am - 3pm
- 4th - Money & Debt Drop In - 10.30am - 12noon
- 4th - Letter Reading Drop In - 10am - 12noon
- 5th - Letter Reading Drop In - 1pm - 3pm
- 7th - Craft Club - 10am - 3pm
- 7th - Money & Debt Drop In - 2pm - 3.30pm
- 7th - Anglian Water Drop In - 2pm - 4pm

W/C 10th November

- 10th - Craft Club - 10am - 3pm
- 11th - Letter Reading Drop In - 10am - 12noon
- 11th - Money & Debt Drop In - 10.30am - 12noon
- 12th - Letter Reading Drop In - 1pm - 3pm
- 13th - Benefit Drop In - 1pm - 3pm
- 14th - Craft Club - 10am - 3pm
- 14th - Money & Debt Drop In - 2pm - 3.30pm
- 15th - Benefit Drop In - 1.30pm - 3.30pm

W/C 17th November

- 17th - Craft Club - 10am - 3pm
- 18th - Letter Reading Drop In 10am - 12noon
- 18th - Money & Debt Drop In - 10.30am - 12noon
- 19th - NCLS - 10am - 3pm (appointment only)
- 19th - Letter Reading Drop In - 1pm - 3pm
- 21st - Craft Club - 10am - 3pm
- 21st - Money & Debt Drop In - 2pm - 3.30pm
- 22nd - DIAL Charity Black Tie Ball - 6.30pm (contact office for details)



Dates For Your Diary Cont....

W/C 24th November

- 24th - Craft Club - 10am - 3pm
- 25th - Letter Reading Drop In - 10am - 12noon
- 25th - Money & Debt Drop In - 10.30am - 12noon
- 26th - Letter Reading Drop In - 1pm - 3pm
- 27th - Benefit Drop In - 1pm - 3pm
- 28th - Craft Club - 10am - 3pm
- 28th - Money & Debt Drop In - 2pm - 3.30pm

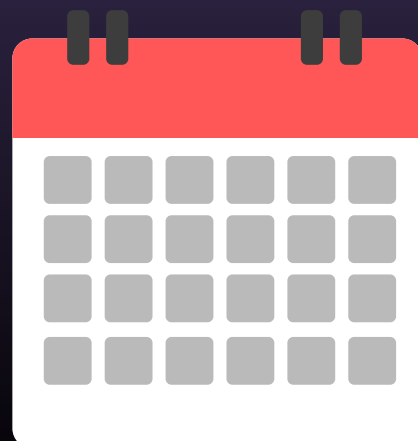
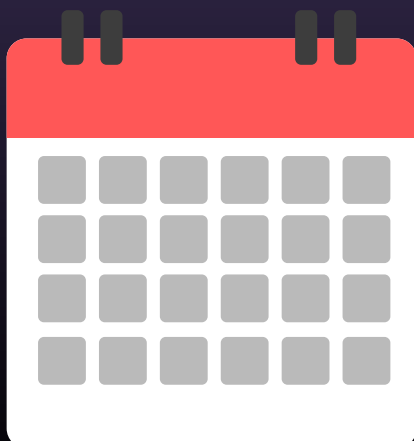
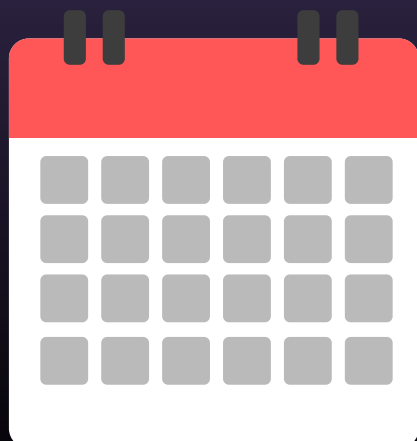
Credit Union

Unfortunately, the Norwich Credit Union will not be in the DIAL Office on Friday's until further notice

Facebook

Please see our Facebook Page to keep updated about any other diary dates or for information if we need to cancel anything due to unforeseen circumstances

[Facebook.com/DIALGreatYarmouth](https://www.facebook.com/DIALGreatYarmouth)





CONTACT INFORMATION:



Telephone

01493 856900



Online

dial-greatyarmouth.org.uk

facebook.com/DIALGreatYarmouth



OPENING HOURS

Monday - Saturday

9:30am to 4:00pm

*Thursday's 10am-4pm

