



# NEWSLETTER

November 2025

## Rotary Club

**DIAL are proud to announce that we have recently become a Corporate Member of the Great Yarmouth & Haven Rotary Club.**

We're excited about the beginning of what should be to be a strong partnership, one that will hopefully create new opportunities for both DIAL and Rotary. The Rotary Club have always been on board with the work DIAL does within the community, so joining forces as a Corporate Member felt like a natural next step.

Being a Corporate Member opens up many doors for DIAL, not just allowing us to have an input during their regular meetings, but also allowing DIAL to tap into certain opportunities, training and possible funding/grants





# Volunteers

This past couple of months we have had some of our volunteers leave us for pastures new

Congratulations to Helen who has been successful in securing employment and to Sandra who began volunteering elsewhere.

We also welcomed new volunteers to our amazing team.

If volunteering is something that interests you and you would like to join our amazing team then contact the office on 01493 856900 and ask for Toni.

## Goodbye



Sandra

## Welcome



Louisa

We also said goodbye to Helen and have welcomed back Brenda!





# Community



## Events

On 14<sup>th</sup> October we held a Volunteer and Smoking Cessation day at St Georges Theatre. We had Mary Mag, Mind, Pro Community, East Coast College, and St Georges Theatre attend, this was a fantastic event, promoting the work of DIAL and St Georges Theatre and talking about Smoke Free Norfolk.



### SMOKING SUPPORT GROUP

We will be holding a smoking support group on:  
27<sup>th</sup> November 10 - 12  
18<sup>th</sup> December  
22<sup>nd</sup> January

For more information about these sessions please check out our Facebook page

DIAL attended the Menopause Mayhem Group at The Pavilion Theatre Gorleston on Thursday 30<sup>th</sup> October 2025 promoting DIAL KYN and Smoking cessation. This was a very successful session.



# Staff &



# Volunteer News

**Congratulations to  
Michelle**

**She ran her first half  
Marathon on 12<sup>th</sup> October  
in the amazing time of  
2 hours 15 minutes.**

**What a fantastic  
achievement!**



## **HAPPY BIRTHDAY**

**We would like to wish our  
amazing volunteer Jan  
Happy Birthday!  
who turns 88 on  
21<sup>st</sup> November.**

**Jan is an valuable  
member of our volunteer  
team who displays our  
windows and helps to run  
our craft group on  
Mondays and Fridays.**





# DIAL CHARITY SHOP



## Volunteers

We are always looking to expand our volunteering team in our Charity Shop. If you have some spare time you don't know what to do with, then why not consider volunteering with us. When you volunteer not only do you meet new people but you will also learn new skills.

For more information you can:

Call us on 01493 856900,  
e-mail [toni@dial-greatyarmouth.org.uk](mailto:toni@dial-greatyarmouth.org.uk)  
or call into the office.



## CHRISTMAS

Our Christmas stock is now on sale! If you are looking for something new to wear to the Christmas Party or a gift come in and have a browse and see if you can find a bargain!



# Meet Teresa



**Hi Everyone,**

**I'm Teresa, I work at Dial in Great Yarmouth and I'm a Money and Debt Outreach Worker. I support the foodbanks at Pathways, Great Yarmouth and Mary Magdalene, Gorleston.**

**I can help with:**

- Reading and filling in forms**
- Making phone calls**
- Talking to and signposting to outside agencies**
- Talking to Great Yarmouth Brough Council about rent/council tax arrears and council tax enquiries.**
- I can complete UC50 and PIP, blue badge and bus pass applications**
- Speak to outside resources for white goods**
- I can issue food vouchers for the local food banks.**
- For the homeless I can speak to The Rough Sleepers team to make them aware of where the person is currently sleeping and if they need a tent or a sleeping bag etc.**
- Sometimes I can source vouchers for gas, electric and food.**

**I am always available for just a chat, sometimes that is all that is needed, an ear to listen, come up and say hi.**

# Groups at DIAL

## Craft Group



ARE YOU LOOKING FOR  
SOMEWHERE FRIENDLY TO GO AND  
HAVE A CUPPA AND MEET NEW  
PEOPLE?

↓ READ MORE ↓

COME ALONG FOR A FUN SESSION  
MAKING CRAFTS WITH OUR  
EXTENSIVE RANGE OF CRAFT  
PRODUCTS. WE WILL THEN SELL  
YOUR CREATIONS IN OUR SHOP

Where & When?  
DIAL, 26-27 King Street, Gt Yarmouth, NR30 2NZ  
Mondays 10am - 3pm  
Fridays 10am - 3pm

For more info call 01493 856900



## Fathers Group

The very first Fathers Group in partnership with DIAL, Reprezent Project and Walk & Talk EA was held on Saturday 25<sup>th</sup> October here in the workshop at DIAL.

They upcycled vinyl records and made them into clocks.

For more information about the Fathers Group and when their next session will be please contact Reprezent Project or Walk & Talk EA via their Facebook pages.



# Dates For Your Diary

## W/C 3rd November

- 3rd - Craft Club - 10am - 3pm
- 4th - Money & Debt Drop In - 10.30am - 12noon
- 4th - Letter Reading Drop In - 10am - 12noon
- 5th - Letter Reading Drop In - 1pm - 3pm
- 7th - Craft Club - 10am - 3pm
- 7th - Money & Debt Drop In - 2pm - 3.30pm
- 7th - Anglian Water Drop In - 2pm - 4pm

## W/C 10th November

- 10th - Craft Club - 10am - 3pm
- 11th - Letter Reading Drop In - 10am - 12noon
- 11th - Money & Debt Drop In - 10.30am - 12noon
- 12th - Letter Reading Drop In - 1pm - 3pm
- 13th - Benefit Drop In - 1pm - 3pm
- 14th - Craft Club - 10am - 3pm
- 14th - Money & Debt Drop In - 2pm - 3.30pm
- 15th - Benefit Drop In - 1.30pm - 3.30pm

## W/C 17th November

- 17th - Craft Club - 10am - 3pm
- 18th - Letter Reading Drop In 10am - 12noon
- 18th - Money & Debt Drop In - 10.30am - 12noon
- 19th - NCLS - 10am - 3pm (appointment only)
- 19th - Letter Reading Drop In - 1pm - 3pm
- 21st - Craft Club - 10am - 3pm
- 21st - Money & Debt Drop In - 2pm - 3.30pm
- 22nd - DIAL Charity Black Tie Ball - 6.30pm (contact office for details)



# Dates For Your Diary Cont.....

## W/C 24th November

- 24th - Craft Club - 10am - 3pm
- 25th - Letter Reading Drop In - 10am - 12noon
- 25th - Money & Debt Drop In - 10.30am - 12noon
- 26th - Letter Reading Drop In - 1pm - 3pm
- 27th - Benefit Drop In - 1pm - 3pm
- 28th - Craft Club - 10am - 3pm
- 28th - Money & Debt Drop In - 2pm - 3.30pm

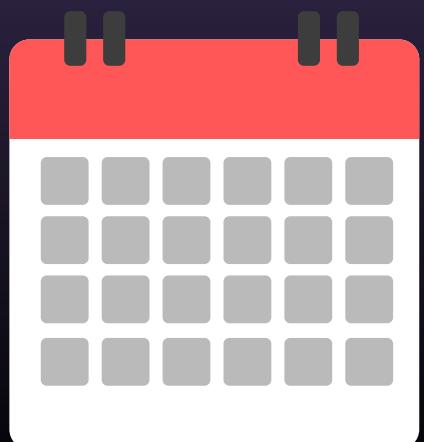
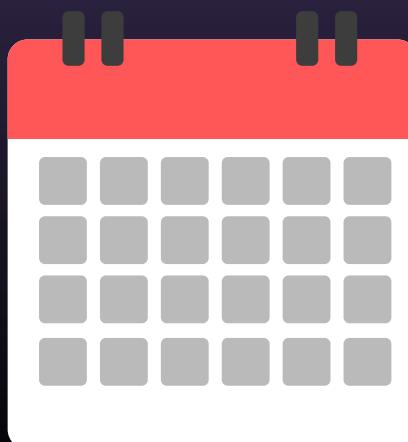
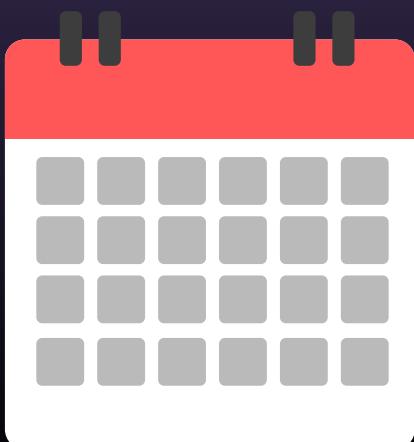
## Credit Union

Unfortunately, the Norwich Credit Union will not be in the DIAL Office on Friday's until further notice

## Facebook

Please see our Facebook Page to keep updated about any other diary dates or for information if we need to cancel anything due to unforeseen circumstances

[Facebook.com/DIALGreatYarmouth](https://www.facebook.com/DIALGreatYarmouth)





## CONTACT INFORMATION:



**Telephone**

01493 856900



**Online**

[dial-greatyarmouth.org.uk](http://dial-greatyarmouth.org.uk)

[facebook.com/DIALGreatYarmouth](https://facebook.com/DIALGreatYarmouth)



**OPENING HOURS**

Monday - Saturday

9:30am to 4:00pm

\*Thursday's 10am-4pm

