



The Clinic at Central Oklahoma Family Medical Center (COFMC) complies with applicable Federal Civil Rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, or gender identity. The Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Assistance:

For patients who are best served in a language other than spoken English, upon patient request, COFMC will arrange for aids in order to aid in effective patient/provider communication, without additional charge to the patient. These aids can include:

- Qualified sign language interpreters
- Written information in other formats/languages

If you need these services, please let our staff know when you schedule your appointment at check-in or at assistance@cofmc.org.

Concerns:

If you believe that COFMC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, by fax, or by email:

- COFMC Executive Assistant
527 W. 3rd Street, Konawa, OK 74849
Phone: 580-925-3286, ext. 184
Fax: 580-925-9149
assistance@cofmc.org

If you need help filing a grievance, a COFMC Executive Assistant may help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

- U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Phone: 1-800-368-1019
TDD: 1-800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index/html>.