



AFTER-HOURS ON-CALL PHYSICIAN BILLING POLICY

ADULT PATIENTS (18 YEARS OF AGE OR OLDER)

At Holland Pediatric Associates, we are committed to providing quality care to our patients, which includes access to on-call physicians outside of regular business hours. Please be advised of the following policy regarding after-hours care:

BILLING FOR AFTER-HOURS CARE

If you receive medical consultation, advice, or treatment from an on-call physician outside of our standard office hours, you may receive a separate bill for these services. Charges may vary depending on the nature of care provided.

INSURANCE & PAYMENT RESPONSIBILITY

Coverage for after-hours services may depend on your insurance plan. We encourage you to check with your insurance provider regarding any potential out-of-pocket costs. Any portion not covered by insurance will be the patient's responsibility.

TYPES OF BILLABLE SERVICES

Billable services may include, but are not limited to:

- Phone or telehealth consultations
- Emergency medical advice
- Prescription refills or modifications
- Coordination of care with hospitals or specialists

QUESTIONS & ASSISTANCE

If you have any questions regarding billing for after-hours physician care, please contact our billing department at (616) 393-9598. We are happy to assist you in understanding your statement and payment options.

We appreciate your understanding and cooperation. Your health is our priority, and we are here to ensure you always receive the best possible care.

ACKNOWLEDGEMENT AND SIGNATURE

I have thoroughly read all the information on this sheet and agree with everything. I also understand that the terms of the After-Hours On-Call Physician Billing Policy may be amended at any time without prior notification to the patient.

NOTE: Parents cannot sign for patients that are 18 years of age or older. ONLY the adult patient (18+ years of age) can sign.

Name (printed): _____ Birthdate: _____
First Name Last Name

Signature: _____ Today's Date: _____